



News Release

Board of Commissioners

FOR IMMEDIATE RELEASE

January 30, 2014

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WAKE COUNTY TO MEET NC FAST DEADLINE

At a press conference today, Thursday, January 30, 2014, Board of Commissioners' Chair Phil Matthews and Human Services Assistant Director Liz Scott announced that Wake County's North Carolina Families Accessing Services through Technology (NC FAST) backlog cases will be processed by next week on Friday, February 7, 2014. This is three days ahead of the deadline of Monday, February 10, 2014 set by the U.S. Department of Agriculture.

“The state implemented NC FAST to make things easier for staff and families and we want to work towards fulfilling that goal,” said Comm. Matthews. “We have been allocating resources to this for some time and feel confident that we will meet our obligations to families and to the state.”

On Wednesday, January 29, 2014, the state number of delayed cases in Wake County went from 3,400 to 3,000. There is now more than 110 Human Services staff and 38 temporary staff designated to work exclusively on these delayed cases. Staff will work overtime each day and during the upcoming weekend to complete all cases by next week.

Wake County transitioned all food and nutrition applications to NC FAST last year. Wake County Food and Nutrition Services (FNS) has been experiencing a backlog in processing applications and recertifications in the new state system since February 2013.

Additional information about Wake County's NC FAST implementation is available at www.wakegov.com.

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