## LEADERSHIP PARTNERSHIP STEWARDSHIP

Each year, Wake County highlights its major accomplishments in a report to you, our citizens. We recognize that the success we enjoy today results from strong leadership, wise partnership and responsible stewardship, and these qualities will be critical as we plan our growth together.

With a population projected to double by 2030, we need to make the most of our resources, including our intellectual resources. We assembled the best minds on the Blue Ribbon Committee on the Future of Wake County. These 65 business and community leaders examined such infrastructure needs as schools, roads, jail space, and water and sewer facilities over the next 25 years and how best to pay for the needs. Our Board of Commissioners has begun to implement the committee's recommendations, beginning in the crucial area of school construction.

Commissioners and the School Board have worked diligently to meet the facility demands of a system projected to grow by 40,000 students in the next five years. In addition to a $970-million school bond referendum in November 2006, we appointed a Citizens' Facilities Advisory Committee to review the Schools' and the County's capital projects to ensure wise use of the public's money.

These and other priority goals we set for 2006 consistently earn Wake County national accolades for education, business climate and quality of life. This report gives you a snapshot of progress on our goals, including:

- accelerating Little River Reservoir and open space acquisition to protect our water and environment
- budgeting funds and pursuing partners to develop a local crisis inpatient psychiatric facility
- attracting new corporate operations to Wake County — Fidelity, Novartis, RBC, Lenovo and Credit Suisse — and the high-paying jobs they bring
- being the home of the NHL Stanley Cup Champion Carolina Hurricanes — and their fans.

I hope you join me in proudly calling Wake County home and that you are ready to join with us in seizing the opportunities of a growing community. We all have a stake in making sure Wake County remains vibrant and attractive, and we all have a role in shaping our future — together. Through leadership, partnership and stewardship, we will succeed.

Tony Gurley, Chair
Wake County Board of Commissioners

### 2006 Wake County Board of Commissioners

Tony Gurley
Chair

Harold Webb
Vice Chair

Joe Bryan

Herb Council


Kenn Gardner

Phil Jeffreys

Betty Lou Ward

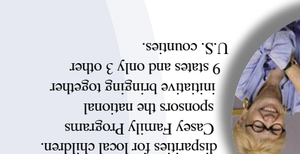
David Cooke
County Manager

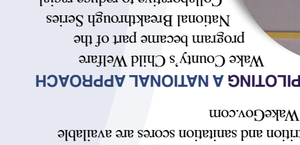
Susan Banks
Clerk to the Board

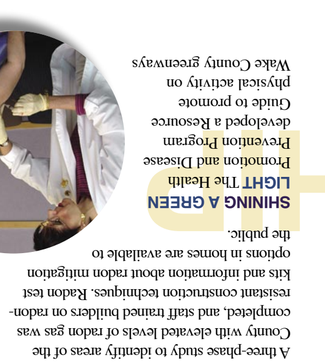
Michael Ferrell
County Attorney

PO Box 550, Raleigh, NC 27602
919-856-6160 phone / 919-856-6168 fax
www.wakegov.com

WAKE COUNTY NORTH CAROLINA







# Your Guide to Wake County Services

## Annual Report & Map 2006

WAKE COUNTY NORTH CAROLINA

www.wakegov.com

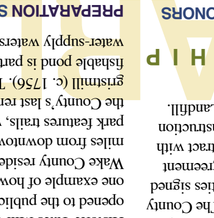
A great place to live, work, learn and play.

LEADERSHIP PARTNERSHIP STEWARDSHIP

## LEADERSHIP

### PLANNING FOR THE FUTURE

The Blue Ribbon Committee on the Future of Wake County spent six months examining Wake County's infrastructure needs for the next 25 years and how best to pay for those. The committee's report recommends the County seek legislative authority for ways to pay for growth in addition to property tax revenues, such as sales taxes. Commissioners appointed a Citizens' Facilities Advisory Committee to examine school construction plans and ensure wise use of taxpayers' dollars.



corporate citizens with global impact. In the past year, Swiss drug maker Novartis has chosen Holly Springs for a vaccine-production facility and Fidelity Investments has added more than 2,000 new jobs in RTP. Also, Credit Suisse announced expansion here in April.

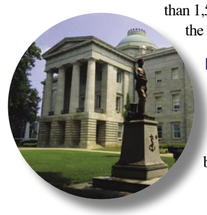
**BEST IN THE U.S.** The National Animal Control Association named Nancy Clemmons, manager of Wake County Animal Care, Control & Adoption Center, the 2006 Outstanding Animal Control Employee, for meeting the highest standards in animal welfare.

**CLICK & LINK** A new design for the County's Web site, WakeGOV.com, makes information easier to find and provides easier access to online services, such as applying for a marriage license, paying taxes, or studying property information.

Wake County's Child Support Enforcement office has collected an overall record of $35.3 million in child support payments, approximately $1.6 million above its goal of $33.7 million.

**LENDING A HELPING HAND** Wake County and the City of Raleigh collaborated to open and staff the Hurricane Katrina Evacuation Center. Over the 2005 Labor Day weekend, some 400 evacuees from New Orleans were flown to Raleigh. The center was open for 19 days and provided shelter, food, clothing, economic, health and other support services to more than 1,500 people. Wake volunteers were invaluable in the effort.

**JOBS & REVENUES** Wake County's economic development efforts are helping bring thousands of new, high-paying jobs, millions in investments, and strong



**HEALING FAMILIES** The Healing Place of Wake County opened a facility in January 2006 for homeless women and children who have been hurt by the diseases of alcoholism and substance abuse. The Healing Place for Women and Children fills a gap for homeless, addicted women who previously had no exclusively targeted recovery and rehabilitation services.

**EVERY VOTE COUNTS** The Board of Elections implemented new voting equipment mandated by federal and state law in each of Wake County's 189 polling places in May 2006. Polling places are now accessible to voters with disabilities and offer a new device that allows these voters to mark their ballots unassisted.

Environmental Health & Safety staff performed 6,091 inspections of food service establishments. Of those, 2,207 were existing restaurants and 321 were new restaurants.

**MAPPING THE PAST** Register of Deeds' recorded real estate documents since 1935 and maps since 1885 are now available via the Internet at www.wakegov.com.

**MAPPING A BIRD'S EYE VIEW** New County technology now allows citizens to scan and "geo-reference" archived aerial photography from 1958, 1974, 1981 and 1988. Historical aerial imagery can now be entered into the Geographic Information System (GIS) and integrated with existing and historic data for analysis.

Wake County is one of only 22 counties nationally receiving AAA ratings from all 3 bond-rating agencies, allowing the County to borrow at low interest rates and save taxpayers money.

**ORGANIZING GROWTH** Commissioners adopted the Unified Development Ordinance (UDO), consolidating all regulations governing development into one document, online at www.wakegov.com/planning.

- #6 Best City for Singles (Raleigh-Durham, NC) Forbes.com, July 2006
- #2 Best Place for Business & Careers (Raleigh, NC) *Forbes*, May 2006
- #1 Highest Growth County in NC (Wake County, NC) US Census Bureau, March 2006
- #3 Most Educated City (Raleigh, NC) US Census Bureau - American Community Survey, 2004 (Released January 2006)
- 5-Star Quality of Life Metro (Raleigh, NC) *Expansion Management*, "Quality of Life Quotient," May/June 2006
- #3 Top Metro Overall (Raleigh-Cary, NC) *Expansion Management's* "Mayor's Challenge," August 2006
- #1 Best City – Education Quotient (Raleigh-Cary, NC) *Expansion Management*, December 2005
- #1 Area for Tech Business (Raleigh-Durham, NC) Silicon Valley Leadership Group, September 2005
- #3 Best Large Metro for New Businesses and Entrepreneurs (Raleigh-Durham, NC) National Policy Research Council, October 2005
- Home of the 2006 National Hockey League Stanley Cup Champion Carolina Hurricanes

## PARTNERSHIP

construction of the downtown Raleigh Convention Center.

### PARTNERS IN EDUCATION

Commissioners worked with the Wake School Board throughout the year on plans to ensure quality schools for the 7,000 new students entering the system each year, agreeing on a $970-million bond referendum to put before voters in November 2006 to build and renovate facilities. This funding, with $86 million in cash, would pay for 11 elementary, 4 middle and 2 high schools in 2011-2013.

### COMPASSION FOR THE MENTALLY ILL

The Sheriff's Office partnered with Raleigh Police Department (PD), Cary PD and Wake County Human Services to organize a Crisis Intervention Team (CIT) countywide. CIT is a pre-booking, jail-diversion program designed to prevent the misdemeanor arrest of mentally ill subjects and to assist them in getting appropriate treatment.

### MANAGING STORMWATER

Wake County is working with partners locally and regionally to better address stormwater pollution, water quality and flooding challenges through the Stormwater Management Task Force. Wake adopted new flood-hazard maps that are available online at www.wakegov.com/imaps.

### PREVENTING DISEASE

Human Services staff gave nearly 30,000 immunizations to 12,000 clients during the first six months of using the newly implemented N.C. Immunization Registry.

### HIGH-TECH CRIME FIGHTING

Wake's City-County Bureau of Identification (CCBI), unique among N.C. counties, provides forensic services to assist law enforcement solving crimes. In 2005, CCBI matched prints of more than 400 individuals involved in arrests, using new computerized finger- and palm-print storage and search capabilities. CCBI processed 9,604 crime scenes, and fingerprinted and photographed 36,525 individuals.

### PUTTING OUT THE WELCOME MAT

The Board of Commissioners allocated $10.4 million in Prepared Food and Beverage and Occupancy Tax proceeds to partner with the City of Raleigh in

In 2005, the Register of Deeds Office recorded 243,000 real estate documents, 5,400 marriage licenses, 13,184 births and 4,073 deaths.

Wake County Schools set a new record for student population this year. With almost 127,000 students enrolled on Sept. 5, that's a 7,426 increase over last year.

### PARTNERING FOR A WASTE SOLUTION In June 2006,

Commissioners approved a new in-county landfill to provide solid waste disposal to Wake County residents for 25 years. The County and 11 of 12 municipalities signed a long-term Interlocal Agreement and finalized a service contract with Waste Industries, Inc., for construction and operation of the South Wake Landfill.

### STEWARDSHIP

### IMPROVING ACCESS TO SERVICES

Human Services and Resources for Seniors joined forces to cut the waiting list for disabled adults to receive services from 280 to 62 clients this year.

### ENSURING A HEALTHY START TO LIFE In

partnership with WakeMed, Human Services' prenatal clinic was awarded nine new staff positions. Clinics doubled the number of evening appointments and added Saturday clinics, improving access and frequency of care, resulting in better birth outcomes.

### MAKING MAGIC, CHANGING LIVES

A total of 388 at-risk youth enjoyed Summer 2006 educational opportunities through the Making Magic Initiative, a partnership of Wake County Human Services, Cooperative Extension, N.C. 4-H Foundation and numerous community-based organizations. Making Magic coordinates with the County's Partnership for Educational Success at 19 sites across the County.

### AN OUNCE OF PREVENTION

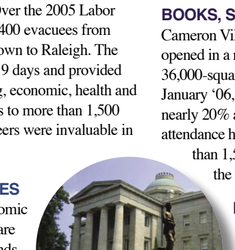
The County's Breast and Cervical Cancer Control Program screened 285 women ages 50-64 through mammography and detected early 4 cases of breast cancer that resulted in saving lives and $240,000 in health care and insurance costs.

### NOT YOUR EVERYDAY GRIND

Historic Yates Mill County Park, which opened to the public in May 2006, is just one example of how open space benefits Wake County residents. Located only five miles from downtown Raleigh, the 174-acre park features trails, wildlife habitat and the County's last remaining, operating gristmill (c. 1756). The mill's 20-acre fishable pond is part of the Swift Creek water-supply watershed.

### ROOM TO BREATHE WITH HONORS

The County was honored for its Open Space Program, preserving 3,200 acres since 2000. Wake is one of six counties nationwide to win the County Leadership in Conservation Awards from the Trust for Public Land (TPL) and the National Association of Counties. Also, the Conservation Trust of North Carolina presented the County the Local Government of the Year award for its outstanding commitment to protecting land and water resources in the state.



### PROTECTING OUR COMMUNITIES The

County's Facilities Design & Construction supervised completion of the 416-bed Hammond Road Jail, representing the first phase of the long-term Wake County Detention Master Plan.

A dozen Wake County Human Services buildings and grounds became tobacco-free April 1, 2006.

### REDUCE, REUSE, RECYCLE Wake

County's "rFEED THE BIN" environmental education program received the 2005 Outstanding County Program Award from the N.C. Association of County Commissioners. The program provides interactive educational curricula, teaching all students to reduce, reuse and recycle. By 2007, it will be in all Wake County public schools.

### ELIMINATING A HIDDEN DANGER

A three-phase study to identify areas of the County with elevated levels of radon gas was completed, and staff trained builders on radon-resistant construction techniques. Radon test kits and information about radon mitigation options in homes are available to the public.

### SHINING A GREEN LIGHT The Health

Promotion and Disease Prevention Program became part of the National Breakthrough Series Collaborative to reduce racial disparities for local children. Casey Family Programs sponsors the national initiative bringing together 9 states and only 3 other U.S. counties.

### PILOTING A NATIONAL APPROACH

Wake County's Child Welfare program became part of the National Breakthrough Series Collaborative to reduce racial disparities for local children. Casey Family Programs sponsors the national initiative bringing together 9 states and only 3 other U.S. counties.

### RATINGS ONLINE Inspection data for

restaurants, schools and nursing homes and information on nonsmoking establishments, nutrition and sanitation scores are available on WakeGov.com

encompassing 114 miles of walking trails and 250 local parks.

## ON THE HORIZON

### FROM LANDFILL TO NEIGHBORHOOD PARK

Wake County has completed the Post-Closure-Use Master Plan for the North Wake Landfill, calling for hiking/biking trails, athletic fields, a dog park and an environmental education center. Neighborhood citizens, City of Raleigh, Wake County Schools and sports and environmental groups collaborated on the plan.

### MAKING SMOKEY BEAR PROUD The

County completed the initial phase of a long-term fire apparatus replacement program, purchasing 13 new pumper-tankers, 7 tankers, 11 brush trucks and 15 administrative vehicles. This countywide approach saved our taxpayers an estimated $60,000.

training to comply with the National Integrated Management System (NIMS).

The Wake County Revenue Department posted a state-best 99.63% collection rate on real estate and personal property taxes.

### WATER FOR THE FUTURE

Protecting water quality is at the heart of the County's Open Space Program. The County is working with landowners to purchase remaining acreage for the Little River Reservoir, which will help provide a future drinking water supply for Wake County.

### LOOKING NORTH Wake County officials

will break ground in late 2006 for the Northern Regional Center, on property adjacent to the Wake Forest Library. Citizens from Wake Forest and Wakefield have given input on the center's scope of services. The County is studying the feasibility of a fourth regional center in western Wake.

### SUPPORTING MENTAL HEALTH CARE Wake County is

stepping up efforts to secure state and private funding for a local mental health crisis inpatient facility. With Dix Hospital closing in 2007, the County is engaging the hospital community to identify operating partners. The County budgeted $5 million to cover anticipated operating deficits, and previously had earmarked $10 million, with $5 million from Wake Alcohol Beverage Control Board, to help cover construction costs.

### OPENING DOORS

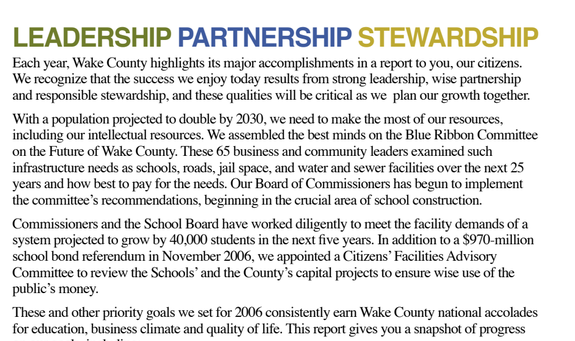
Wake County completed the Courthouse Plaza Accessibility Project to accompany the City's reopening of Fayetteville Street.

Along with ongoing asbestos removal and maximizing courtroom space, the plaza project is part of overall renovations to the Courthouse, in accordance with the Criminal Justice Facilities Master Plan.

### A SPACE TO READ Wake County is

partnering to provide new libraries. The Town of Cary donated land for the County's new West Regional Library, opening in September. Holly Springs Library, opening in the fall, shares space and a vision with the Town of Holly Springs' Cultural Arts Center. In December '06, the new North Regional Library will offer increased space, programming and technology.

## Fiscal Year 2007 Budget at a Glance $851,845,000



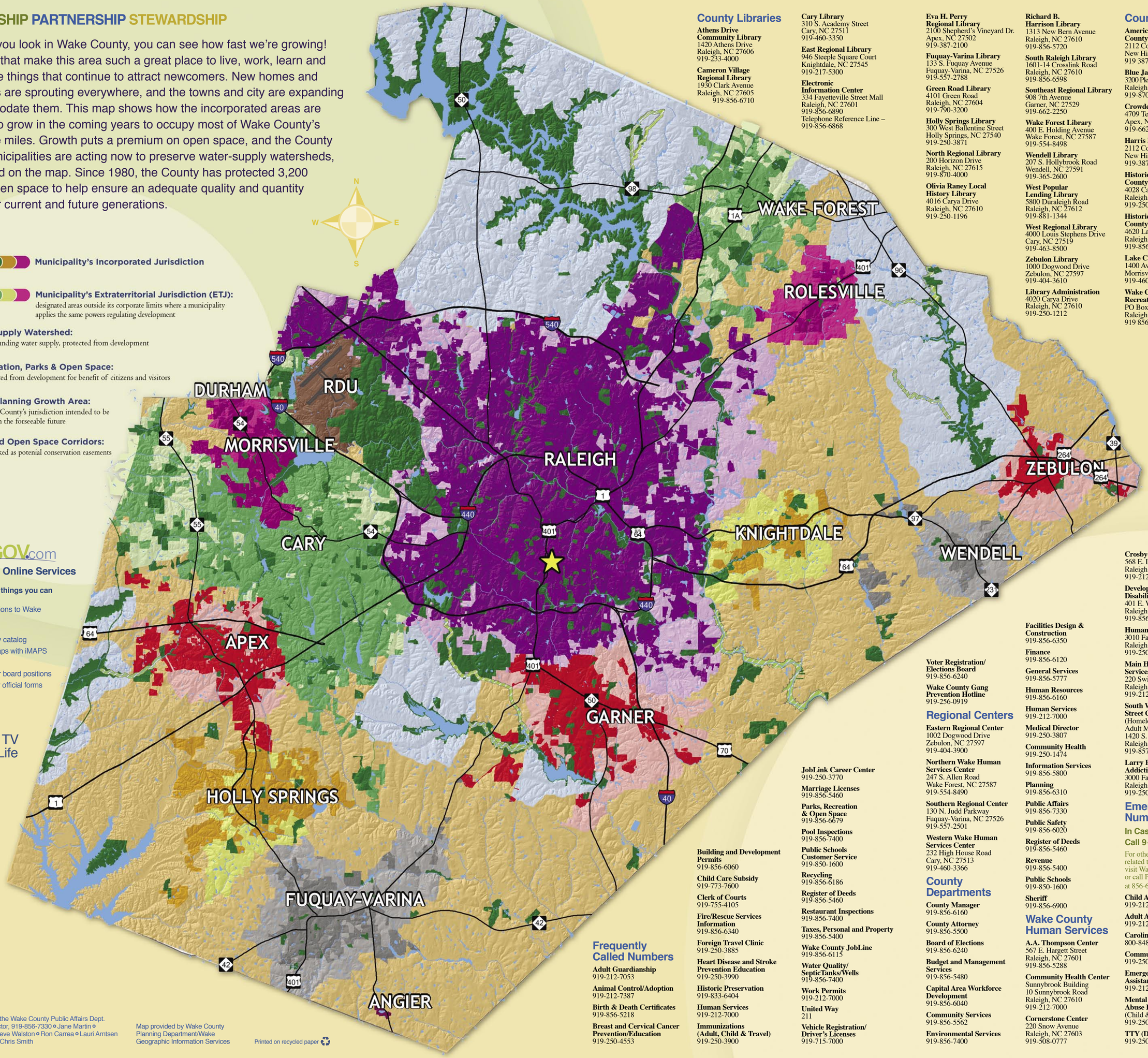

### General Fund Revenues




### General Fund Expenditures

## LEADERSHIP PARTNERSHIP STEWARDSHIP

Wherever you look in Wake County, you can see how fast we're growing! The things that make this area such a great place to live, work, learn and play are the things that continue to attract newcomers. New homes and businesses are sprouting everywhere, and the towns and city are expanding to accommodate them. This map shows how the incorporated areas are projected to grow in the coming years to occupy most of Wake County's 857 square miles. Growth puts a premium on open space, and the County and its municipalities are acting now to preserve water-supply watersheds, as indicated on the map. Since 1980, the County has protected 3,200 acres of open space to help ensure an adequate quality and quantity of water for current and future generations.




**Municipality's Incorporated Jurisdiction**

**Municipality's Extraterritorial Jurisdiction (ETJ):** designated areas outside its corporate limits where a municipality applies the same powers regulating development

**Water Supply Watershed:** lands surrounding water supply, protected from development

**Conservation, Parks & Open Space:** land protected from development for benefit of citizens and visitors

**Future Planning Growth Area:** areas in the County's jurisdiction intended to be urbanized in the forseeable future

**Proposed Open Space Corridors:** land earmarked as potenial conservation easements

**Lakes**

**Rivers**

## County Libraries

**Athens Drive Community Library**
1420 Athens Drive
Raleigh, NC 27606
919-233-4000

**Cameron Village Regional Library**
1930 Clark Avenue
Raleigh, NC 27605
919-856-6710

**Cary Library**
310 S. Academy Street
Cary, NC 27511
919-460-3350

**East Regional Library**
946 Steeple Square Court
Knightdale, NC 27545
919-217-5300

**Electronic Information Center**
334 Fayetteville Street Mall
Raleigh, NC 27601
919-856-6890
Telephone Reference Line – 919-856-6868

**Eva H. Perry Regional Library**
2100 Shepherd's Vineyard Dr.
Apex, NC 27502
919-387-2100

**Fuquay-Varina Library**
133 S. Fuquay Avenue
Fuquay-Varina, NC 27526
919-557-2788

**Green Road Library**
4101 Green Road
Raleigh, NC 27604
919-790-3200

**Holly Springs Library**
300 West Ballentine Street
Holly Springs, NC 27540
919-250-3871

**North Regional Library**
200 Horizon Drive
Raleigh, NC 27615
919-870-4000

**Olivia Raney Local History Library**
4016 Carya Drive
Raleigh, NC 27610
919-250-1196

**Richard B. Harrison Library**
1313 New Bern Avenue
Raleigh, NC 27610
919-856-5720

**South Raleigh Library**
1601-14 Crosslink Road
Raleigh, NC 27610
919-856-6598

**Southeast Regional Library**
908 7th Avenue
Garner, NC 27529
919-662-2250

**Wake Forest Library**
400 E. Holding Avenue
Wake Forest, NC 27587
919-554-8498

**Wendell Library**
207 S. Hollybrook Road
Wendell, NC 27591
919-365-2600

**West Popular Lending Library**
5800 Duraleigh Road
Raleigh, NC 27612
919-881-1344

**West Regional Library**
4000 Louis Stephens Drive
Cary, NC 27519
919-463-8500

**Zebulon Library**
1000 Dogwood Drive
Zebulon, NC 27597
919-404-3610

**Library Administration**
4020 Carya Drive
Raleigh, NC 27610
919-250-1212

## County Parks

**American Tobacco Trail County Park**
2112 County Park Drive
New Hill, NC 27562
919 387-2117

**Blue Jay Point County Park**
3200 Pleasant Union Church Rd.
Raleigh, NC 27614
919-870-4330

**Crowder District Park**
4709 Ten-Ten Road
Apex, NC 27539
919-662-2850

**Harris Lake County Park**
2112 County Park Drive
New Hill, NC 27562
919-387-4342

**Historic Oak View County Park**
4028 Carya Drive
Raleigh, NC 27610
919-250-1013

**Historic Yates Mill County Park**
4620 Lake Wheeler Road
Raleigh, NC 27603
919-856-6675

**Lake Crabtree County Park**
1400 Aviation Parkway
Morrisville, NC 27560
919-460-3390

**Wake County Parks Recreation and Open Space**
PO Box 550, Suite 1000
Raleigh, NC 27602
919 856-6679

## WakeGOV.com

Wake County **Online Services**

**Just a few of the things you can do online:**

- Find driving directions to Wake County facilities
- Apply for a job
- Search the Library catalog
- Display County maps with iMAPS
- Register to vote
- Apply for volunteer board positions
- Find Wake County official forms

Watch WakeGov TV and Real Life **on Cable Channel 11**

## Frequently Called Numbers

**Adult Guardianship**
919-212-7053

**Animal Control/Adoption**
919-212-7387

**Birth & Death Certificates**
919-856-5218

**Breast and Cervical Cancer Prevention/Education**
919-250-4553

**Building and Development Permits**
919-856-6060

**Child Care Subsidy**
919-773-7600

**Clerk of Courts**
919-755-4105

**Fire/Rescue Services Information**
919-856-6340

**Foreign Travel Clinic**
919-250-3885

**Heart Disease and Stroke Prevention Education**
919-250-3990

**Historic Preservation**
919-833-6404

**Human Services**
919-212-7000

**Immunizations (Adult, Child & Travel)**
919-250-3900

**JobLink Career Center**
919-250-3770

**Marriage Licenses**
919-856-5460

**Parks, Recreation & Open Space**
919-856-6679

**Pool Inspections**
919-856-7400

**Public Schools Customer Service**
919-850-1600

**Recycling**
919-856-6186

**Register of Deeds**
919-856-5460

**Restaurant Inspections**
919-856-7400

**Taxes, Personal and Property**
919-856-5400

**Wake County JobLine**
919-856-6115

**Water Quality/ SepticTanks/Wells**
919-856-7400

**Work Permits**
919-212-7000

**United Way**
211

**Vehicle Registration/ Driver's Licenses**
919-715-7000

**Voter Registration/ Elections Board**
919-856-6240

**Wake County Gang Prevention Hotline**
919-256-0919

## Regional Centers

**Eastern Regional Center**
1002 Dogwood Drive
Zebulon, NC 27597
919-404-3900

**Northern Wake Human Services Center**
247 S. Allen Road
Wake Forest, NC 27587
919-554-8490

**Southern Regional Center**
130 N. Judd Parkway
Fuquay-Varina, NC 27526
919-557-2501

**Western Wake Human Services Center**
232 High House Road
Cary, NC 27513
919-460-3366

## County Departments

**County Manager**
919-856-6160

**County Attorney**
919-856-5500

**Board of Elections**
919-856-6240

**Budget and Management Services**
919-856-5480

**Capital Area Workforce Development**
919-856-6040

**Community Services**
919-856-5562

**Environmental Services**
919-856-7400

**Facilities Design & Construction**
919-856-6350

**Finance**
919-856-6120

**General Services**
919-856-5777

**Human Resources**
919-856-6160

**Human Services**
919-212-7000

**Medical Director**
919-250-3807

**Community Health**
919-250-1474

**Information Services**
919-856-5800

**Planning**
919-856-6310

**Public Affairs**
919-856-7330

**Public Safety**
919-856-6020

**Register of Deeds**
919-856-5460

**Revenue**
919-856-5400

**Public Schools**
919-850-1600

**Sheriff**
919-856-6900

## Wake County Human Services

**A.A. Thompson Center**
567 E. Hargett Street
Raleigh, NC 27601
919-856-5288

**Community Health Center**
Sunnybrook Building
10 Sunnybrook Road
Raleigh, NC 27610
919-212-7000

**Cornerstone Center**
220 Snow Avenue
Raleigh, NC 27603
919-508-0777

**Crosby-Garfield Center**
568 E. Lenoir Street
Raleigh, NC 27601
919-212-7000

**Developmental Disabilities Intake**
401 E. Whitaker Mill Road
Raleigh, NC 27608
919-856-6400

**Human Services Center**
3010 Falstaff Road
Raleigh, NC 27610
919-250-3100

**Main Human Services Center**
220 Swinburne Street
Raleigh, NC 27610
919-212-7000

**South Wilmington Street Center**
(Homeless Shelter - Adult Men)
1420 S. Wilmington Street
Raleigh, NC
919-857-9428

**Larry B. Zieverink Sr. Addiction Treatment Center**
3000 Falstaff Road
Raleigh, NC 27610
919-250-1500

## Emergency Numbers

**In Case of Emergency Call 9-1-1**

For other information related to emergencies visit WakeGOV.com or call Public Safety at 856-6020.

**Child Abuse & Neglect**
919-212-7990

**Adult Abuse & Neglect**
919-212-7264

**Carolinas Poison Center**
800-848-6946

**Communicable Disease**
919-250-4462

**Emergency Financial Assistance**
919-212-7370

**Mental Health & Substance Abuse Emergencies**
(Child & Adult), 24 hrs.
919-250-3133

**TTY (Deaf/Hard of Hearing)**
919-250-1499

WAKE COUNTY
NORTH CAROLINA


Report produced by the Wake County Public Affairs Dept.
Sharon Brown, Director, 919-856-7330 ∘ Jane Martin ∘ Marshall Parrish ∘ Steve Walston ∘ Ron Carrea ∘ Lauri Arntsen ∘ Vivian Waggoner ∘ Chris Smith

Map provided by Wake County Planning Department/Wake Geographic Information Services

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