Disclaimer: Every attempt has been made to provide accurate and timely information in this guide. However, agency numbers may change, addresses may change and services offered by agencies may change while this guide is in use.

Please contact Contina Bell at contina.bell@wakegov.com or 212-7593 for changes or updates.

Version 4/2012
# Wake County Human Services Resource Guide

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(Phone numbers include area code 919 unless otherwise specified.)
Latino Community Credit Union (La Cooperativa Latina) .....855-9696
1420 Hardimont Road, Raleigh, N. C.  27609  Info available at
http://www.cooperativalatina.org
Banking services for members.  Costs $10.00 to open an account and a
$20.00 once in a lifetime family membership fee for other services.
Membership includes access to help with financial problems, financial
education and credit counseling. Valid picture ID required to open an
account.

Triangle Family Services .........................................................821-0790
3937 Western Blvd., Raleigh, N. C.  27603.  Info available at
http://www.tfsnc.org
Offers Consumer Credit Counseling Services (CCCS).  Provides debt
management services to families and individuals, as well as financial
literacy education seminars, focusing on such topics as home budgeting
and financial management, first-time home buying, avoiding identity theft,
reducing consumer debt, and avoiding predatory lending schemes.

Wake County Human Services
Supported Housing Program.......................................................856-5277
220 Swinburne Road, Raleigh, NC  27610
Supported Housing Program provides daily housing counseling and budget
assistance Monday through Friday at 4pm-5pm in Swinburne Bldg.  Sign in at the
Information desk in the atrium.

Hope Community Church.........................................................532-0620
821 Buck Jones Rd., Cary 27511
www.gethope.net
Provides personal budget counseling and Financial Peace University to get
out of debt, stay out of debt, and build wealth.

Good Work...............................................................................682-8473
P.O.Box 6013, Raleigh 27628
www.goodwork.org
Participants increase understanding of household economics, finances,
asset development, entrepreneurship, business and organizational
development, and stewardship and sustainability

North Carolina Real Enterprises.............................................781-6833
3739 National Dr. #110, Raleigh 27612
www.ncreal.org
Building skills and knowledge for entrepreneurship through financial literacy. Programs for K-8, 9-12, and adults. Scholarships available. Professional development opportunities also available.

Consumer Education Services Inc.............................................785-0725
3801 Lake Boone Trail #400, Raleigh 27607
www.mycesi.org
Nonprofit debt management company. Financial education, housing counseling, and credit counseling. Online courses are free and self paced.

National Council on Economic Education
www.ncee.net
Computer based learning for youth grades K-12.

www.making-change.org
Online money management education

www.spendingonmainstreet.org
Practical personal financial advise

www.FDIC.gov
Money Smart Program

CRISIS HOTLINES

Alcoholics Anonymous (AA) (24 hour hotline)....................... 919-783-6144

Al-Anon ......................................................................................919-713-1516

Al-Ateen................................................................................... 919-787-1653

Carolinatas Poison Center - In case of an emergency poisoning, call 1-800-222-1222

CDC National STD and AIDS Hotline .................................800-342-4636

English Service 24 hours a day, seven days a week.
Spanish Service 8:00 a.m. – 2:00 a.m., seven days a week.. 800-344-7432
Hotlines provide callers with anonymous and confidential answers to questions about sexually transmitted diseases (STDs) and HIV/AIDS. Referrals also provide
Child Abuse and Neglect Reporting (Wake County Human Services) ................................................................. 212-7990
.......................................................................................................................................................... Or 212-7000
Crisis Intervention Hotline..................................................919-545-0224
7 days, 24 hours. Serves victims of domestic violence, domestic abuse and sexual assault.

Drug Helpline ................................................................................................. 1-800-662-4357

Gay and Lesbian Helpline .................................................................800-844-7410
Provides general information on issues affecting the gay and lesbian population; also provides information and referrals for services.

Holly Hill Respond (Crisis Intervention) .......................919-250-7000
3019 Falstaff Rd., Raleigh, N. C. 27604
The RESPOND department provides crisis phone, assessment, and admission services 24 hours a day, seven days a week and serves as the emergency department of Holly Hill Hospital.

Hopeline................................................................................................................. 919-231-4525
7 days, 24 hours. Crisis and suicide prevention. Provides confidential, nonjudgmental, caring listening for community members facing life difficulties or crisis.

Interact Rape Crisis Hotline ..............................................................919-828-3005
24 hour crisis line. Provides information and support for survivors of sexual assault (including incest) and information and support for their friends and family members.

Interact Domestic Violence Hotline ..............................................919-828-7740
24 hour hotline for battered women, victims of domestic violence.

Interact SAFE Center ..................................................................................919-828-3067
24 hours hospital counseling and support

Mental Health and Substance Abuse Emergencies (Wake County) 919-250-3133

National Runaway Switchboard.........................................................800-786-2929
7 days, 24 hours. Provides crisis intervention for youth at-risk between the ages of 12 and 20. Will make conference calls to parents, deliver messages
from runaways to their parents or guardians, assists with free transportation for qualified runaways.

Teen TalkLine ........................................................................................................919-231-3626
24 hours a day: Offers teens an opportunity to talk to trained volunteers about important issues in their lives.

United Way Resource
Information ........................................................................................................211
Information referral service serving Chatham, Durham, Orange, and Wake counties

Wake County Human Services Crisis and Assessment ……919-250-3133.

Wren House Youth Crisis Hotline .................................................................919-832-7866
Serves youth ages 10-17 who are homeless, runaway, or just need a place to stay (24 hrs to 14 days) and provide crisis intervention.

CLOTHING & HOUSEHOLD GOODS

Brooks Avenue Church of Christ .................................................................821-2400
700 Brooks Avenue, Raleigh, NC 27607
www.brooks.org
2nd and 4th Saturday of each month, 9:00am-12:00noon. No referral required.

Catholic Parish Outreach ...............................................................................873-0245
2013 N. Raleigh Blvd, Raleigh, 27604
www.cporaleigh.org
Monday through Saturday, 10:00am-1:00pm. Referral required. I.D Card required for all family members receiving assistance. Clothing for children (up to children’s size 4); maternity clothing for expectant mothers. Limited supply of baby items.

First Baptist Church .......................................................................................832-4485
99 North Salisbury Street, Raleigh, NC 27601
www.fbcraleigh.org
Wednesday 10:00am- 11:30am; Thursday 1:00pm- 2:30pm. Some type of ID required such as social security card or driver license. Clothing for men, women and children.
Garner Area Ministries..........................................................772-9100
560 Village Court, Garner, NC 27529 (Corner of HWY 70 & Aversboro Rd.)
Monday, Wednesday, and Friday 9:00am – 12:00pm. Must be a resident of
the Garner area.

Helping Hand Mission ............................................................... 829-8048
623 Rock Quarry Road, Raleigh, NC 27610
Monday through Friday 11:00 a.m. – 2:00 p.m. Referral required. Two
changes of clothing provided.
Furniture discounted with referral. Price set by establishment.

Junior League of Raleigh Bargain Box ..................................... 833-7587
401 Woodburn Avenue, Raleigh, NC 27605
Monday through Saturday 10:00 a.m. - 6:00 p.m.; Referral required. Bargain
Box referrals only, accepted from participating agencies.

Life Care Pregnancy Center..................................................... 873-2442
1001 Navaho Drive, Suite 101, Raleigh, NC 27609
www.pregnancylifecare.org
Appointment required. Clothes for expecting mothers, babies up to 12
months and baby items for participants in the Life Skills Program. Also
provides parenting skills, budgeting skills and pregnancy tests by
appointment. M-TH 9a.m-2p.m., Tues. 6:30p.m-8:30p.m.

Salvation Army............................................................................. 834-6733
215 South Person Street, Raleigh, NC 27601
http://www.keepthebellringing.org
Appointments for clothing are made each Monday morning for Friday of the
same week. Must bring a Social Security card for each member of the
family needing clothes, and a NC ID, Homeless ID or Prison ID of the person
shopping at the clothing closet. Each family member may receive up to 10
items of clothing per visit. Participants may come every 3 months.

The Salvation Army Family Store and Donation Centers
205 Tryon Rd. Raleigh 27603..............................................779-8867
902 Old Wake Forest Rd, Raleigh 27616.............832-6918
Mon-Fri 10am-6pm; Sat 9am-6pm.

The Women's Center ............................................................... 829-3711
112 Cox Avenue, Raleigh, NC 27605 www.wcwc.org
Resource for women. Clothing closet for employment clothing provided to
clients with appointment. Abbeygail’s Closet is a thrift shop extension of
the Women’s Center, which specializes in upscale, name brand women’s and children’s gently owned clothing. It is located at 5205 Hillsborough St, Raleigh, N. C. 27606…………………………………………………………. 859-6337
Abbeygails’s hours are Wed. – Sat., 10:00 a.m. – 6:00 p.m., and Sun. 1:00 p.m. – 5:00 p.m.

Soroptimist International of Raleigh…………………………………..386-9910
www.soroptimistraleigh.org
Professional clothing. Referral from partner agency required (see website for list of partners)

With Love from Jesus .................................................................233-8010
421 Chapanoke Road, Raleigh, N. C. 27601
Public distribution hours: 9:00 a.m. – 2 p.m. Tuesday, Wednesday, Friday and Saturday.
Clothing provided as well as other home furnishings, diapers, etc., when available. They ask for $3.00 donation to shop for items. No charge for each individual item.

Basic Needs Ministry…………………………………………………..661-6565
5533 NC HWY 42 West. Garner (by Bojangles)
www.4042needs.org
Serving Garner and Johnston county residents. Clothing, Food Pantry, Library. Mon & Thur 6p-9p; Sat 9a-6p.

Dorcas Thrift Shop…………………………………………………………469-1351
187 High House Rd, Cary 27511
www.dorcas-cary.org
Monday through Friday, 9:00am-4:00pm; Thur 9am-7pm; Saturday, 10:00am-2:00pm. Offers a wide variety of merchandise including clothing for the whole family, shoes, coats, small appliances, vintage items, books, in-store floral arrangements, jewelry, audio books, toys/games, lamps, dishes, and more, all at affordable prices.

Garner Area Ministries………………………………………………….772-9100
560 Village Court, Garner, NC 27529
Thrift Store --Monday through Friday 9am-1pm; Sat. 10am-5pm,

Goodwill Industries .................................................................834-0504
Monday through Saturday, 9:00am-5:00pm. From clothing to collectibles, GCF Donation Centers & Stores® stock a wide assortment of items with fresh merchandise arriving daily. Please contact Goodwill Industries through telephone or internet for other retail locations in Wake County.

Mustard Seed Thrift Store.................................................................828-1166
1504 New Bern Ave, Raleigh 27601
Thur-Sat 10am-4pm. Clothing, furniture, household goods

Alpha Thrift..........................................................365-6888
2475 Wendell Blvd, Wendell 27591
www.alphathrift.org
Mon-Fri 10am-6pm; Sat 9am-4pm. Clothing, furniture, household goods

Victory Temple Ministries..................................................567-2399
www.victorytemplemin.org
300 Rogers Street, Holly Springs 27540
Clothing closet

Craigslist..........................................................www.craigslist.com
Search for free furniture in the FREE offering section.

The Green Chair Project..................................................322-0474
1853 Capital Blvd, Raleigh
www.thegreenchair.org
Providing recycled furniture to those in need. Referral from partner agency required. See website for list of partners.

EDUCATIONAL RESOURCES

Goodwill Industries of Eastern North Carolina.................941-9600
321 West Hargett Street, Raleigh, North Carolina 27601
Beginning computer skills are taught: Introduction to Computers, Introduction to Internet and Email, and Introduction to Office Applications. Call about registration days and times. Also, tutorials available online at http://gcflearnfree.org
Tutorials available online at www.GCFLearnFree.org

GED/Adult Basic Education/English as a Second Language Classes:
Forest Hills Baptist Church: .............................................. 828-6161
201 Dixie Trail, Raleigh, NC 27607
ESL - September through May. Wednesdays 6:00 - 7:45 p.m.; Sundays 9:30 - 10:45 a.m.

Raleigh Rescue Mission: .................................................. 828-9014
Learning Center/Computer Lab: Educational Coordinator
314 E. Hargett St., Raleigh, NC 27601
GED and Adult Basic Education Mon-Thurs 2pm-4pm. Computer skills, money management, life skills, bible studies, and ESL classes as needed.

Wake Tech Adult Education Center: ................................. 334-1500
1920 Capital Blvd., Raleigh, NC 27604
Adult Basic Education/General Educational Development (ABE/GED) classes are for students who want to learn reading, writing and math (Adult Basic Education) and/or who want to complete a high school equivalency (GED) diploma.
Monday through Thursday 8:00 a.m. – 9:00 p.m.; Friday 8:00 a.m. – 5:00 p.m.
GED, ABE, ESL, and Basic Skill classes offered. Various class schedules available.

Wake County Human Services.........................................212-7781
220 Swinburne Street, Raleigh, 27610
Onsite GED classes. T-W-Th 9am-12 and 6pm-8:30pm

First Presbyterian Church..............................................833-4070
120 W. Hargett Str., Raleigh 27601
Mon, Tues, and Thurs (with free childcare)

North Carolina Community College System .......................807-7100
200 West Jones Street, Raleigh, N.C. 27603
Colleges provide education, training and retraining for the workforce, including basic skills, ESL and literacy education, occupational and pre-baccalaureate programs. (Technical Programs; Vocational Programs; Continuing Education; Basic Adult Education Programs; College Transfer Programs; General Education Programs; and Industry Programs) Contact any of your local community colleges for information on enrollment in these classes at www.nccommunitycolleges.edu
Step Up Ministry .................................................................781-0156
1701 Oberlin Road, Raleigh, NC 27608
www.step-up.us
Assist single adults, couples and families who have educational, employment and housing needs. Program participation includes a phased, incentive-driven curriculum that encourages spirituality, self-awareness and connection as building blocks to success.

Wake County Public School System ..............................850-1600
3600 Wake Forest Road, Raleigh, N. C. 27609; Mailing Address: P. O. Box 28041, Raleigh, N. C. 27611-8041
Office hours Monday through Friday 8:00 a.m. – 5:00 p.m.

Haven House Services......................................................833-3312
600 w. Cabarrus Str., Raleigh 27603
www.havenhousenc.org
Structured Day program for middle school students who are short-term suspended from Wake County Public School. Referral needed from school principal or juvenile court. GED online program for completion of high school diploma. Project Ready for ages 16 to 21 for independent living. Second Round Boxing program-Basic boxing classes for female and males ages 11-18; M-W-F 5pm-7pm.

Literacy Council of Wake County.....................................787-5559
916 West Morgan Str., Raleigh 27603
www.wakeliteracy.org
Volunteer initiative that teaches adults better reading and writing skills. ESL programs, tutoring training available. Access to library and computer lab for participants. Free of charge.

Sylvan Learning Centers (Wake County locations)
1040 Darrington Dr. #101, Cary 27513..............................380-1201
2347 Timber Dr., Garner 27529.................................779-2229
1008 E. Big Oak Crt., Knightdale 27545.......................217-0600
3200 Spring Forest Rd., Raleigh 27616.........................713-0038
7209 Creedmoor Rd., Raleigh 27604.........................844-9441
12339 Wake Union Church Rd, Wake Forest 27587........888-732-8109
http://tutoring.sylvanlearning.com
Sylvan Learning is the leading provider of tutoring and supplemental education services to students of all ages and skill levels. At Sylvan, our warm and caring tutors tailor individualized learning plans that build the skills, habits and attitudes students need to succeed in school and in life.
Affordable tutoring instruction is available in math, reading, writing, study skills, homework help, test prep and more at more.

**COLLEGES/UNIVERSITY**

North Carolina State University……………………………………..5152011
Hillsborough Str., Raleigh 27695
[www.ncsu.edu](http://www.ncsu.edu)
North Carolina State University is a comprehensive university known for its leadership in education and research, and globally recognized for its science, technology, engineering and mathematics leadership.

Meredith College……………………………………………………..760-8600
3800 Hillsborough Str., Raleigh 27607
[www.meredith.edu](http://www.meredith.edu)
Chartered in 1891, Meredith College has grown to become one of the largest independent private women’s colleges in the U.S. We offer a comprehensive liberal arts undergraduate education, as well as coeducational graduate programs in business, nutrition and education.

William Peace College………………………………………………508-2000
15 East Peace Str., Raleigh 27604
[www.peace.edu](http://www.peace.edu)
Peace is a liberal arts and sciences college offering four-year baccalaureate degrees in a variety of programs designed to give you the education and skills you need to build successful lives and careers.

Shaw University……………………………………………………….836-9433
118 East South Str., Raleigh 27601
[www.shawuniversity.edu](http://www.shawuniversity.edu)
Shaw University, founded in 1865, is the first historically black college of the South. Shaw is a private, co-educational, liberal arts university affiliated with the Baptist Church. The University awards degrees at both the undergraduate and graduate levels.

Saint Augustine University………………………………………….516-4000
1315 Oakwood Ave., Raleigh 27610
[www.st-aug.edu](http://www.st-aug.edu)
Augmenting the College's liberal arts core curriculum are rigorous, in-depth programs in business; computer science; teacher education; the natural sciences; mathematics; interdisciplinary studies; theater and film; adult education; community development; communications; and military science, a required course for all members of the College's notable Army ROTC battalion.

Miller Motte Technical College.................................723-2820
3901 Capital Blvd., Raleigh 27604
2205 Walnut Str., Cary, NC 27518...............................532-7171
www.miller-motte.com

The following is a list of the program offerings at the Raleigh, NC location:
Accounting | Accounting Assistant | Cosmetology | Dental Assisting | Medical Assisting | Paralegal | Medical Office Assistant | Network Administration and Security

ECPI College of Technology.................................866-708-6173
4101 Doie Cope Rd., Raleigh 27613
www.ecpi.edu/capus/raleigh_nc

Earn Your Bachelor's Degree in 2.5 Years through our Year-Round Schedule

- Network Security
- Web Development
- Wireless Systems
- Business Administration
- Criminal Justice
- Healthcare Administration
- Food Service Management
- Electronics Engineering
- Game Programming
- Database Programming
- Mechatronics
- Nursing
- Homeland Security
- IT Management

Associate Degrees Also Available -- Earn in 1.5 Years

Strayer University
8701 Wadford Dr. Raleigh 27616.................................301-6500
3421 Olympia Dr. Garner 27259.................................890-7500
4 Copley Pkwy., Morrisville 27560...............................466-4400
www.strayer.edu

Undergraduate and graduate programs in high-demand fields such as accounting, business, criminal justice, education, health services administration, information systems, and public administration are available at this campus.
Early Childhood Education

Telamon Corporation..............................................................851-7611
5560 Munford Rd., Raleigh 27612
www.telamon.org
Head Start Programs: Raleigh...857-9427; Cary...657-0577; Knightdale...266-1953
Ages 0-3 and 3-5 programs available

Wake County Smart Start..........................................................851-9550
1121 Situs Court Raleigh 27606
www.wakesmartstart.org
Project Enlightenment for parent education and family support for enhancement of child development through parent education.
More at 4 Program prepares 4 year olds not enrolled in preschool for success in school.
Serving ages 0-5.

State Child Care Licensing Office ........................................662-4499
(Regulatory Services Section)..............................Toll Free (800) 859-0829 NC Residents Only
319 Chapanoke Road, Suite 120, Raleigh, N. C.  27603
Mailing Address:  2201 Mail Service Center Raleigh, N. C.  27699-2201
Regulates the health, safety, and well-being of children in out-of-home care; provides support and quality control services to child care providers.
http://www.ncchildcare.net

Childcare Subsidy.................................................................773-7600
319 Chapanoke Rd, Ste104, Raleigh, NC 27603
Apply for Childcare assistance for daycare, before and after-school care.

EMPLOYMENT RESOURCES

Culinary Job Training Program (Interfaith Food Shuttle)........250-0043
1001 Blair Drive, Raleigh, N. C.  27610
www.foodshuttle.org
11-week culinary (chef) training program. Resume and interviewing skills, job placement. All materials provided, and students receive weekly stipend.
Employment Security Commission………………………………..212-3849
Job Service Offices: 3351 Carl Sandburg Court Raleigh 27610
724-F East Chatham St., Cary, N. C. 27511 ……………………..469-1406
www.ncesc.com
Monday through Friday 8:30 a.m. – 5:00 p.m.
Register at a local office and get access to information on Jobs Line
212-5700

Goodwill Industries……………………………………………………………………………….828-7490
321 W. Hargett Street, Raleigh, NC 27601
Employment opportunities in retail setting for individuals with disabilities or
social disadvantages.
http://www.goodwillenc.org

JobLink Career Center…………………………………………………………….250-3770
Wake County Human Services Center, 220 Swinburne Street, 3rd Floor,
Raleigh, N. C. 27610
Monday – Friday, 9:00 a.m. – 4:15 p.m; Tuesdays open until 8:00 p.m.
The JobLink Career Center located in the Wake County Human Services
Center on Swinburne Street provides a professional setting where job
seekers can search for employment and training opportunities and where
businesses can access a large pool of potential job applicants. Bi-lingual
staff are available (call for availability). Note: There are several JobLinks in
Wake County. For locations and hours of operation, visit the JobLink
website at www.joblinkcc.com

Jubilee Jobs…………………………………………………………………………….781-0156
Step Up Ministry, 1701 Oberlin Road, Raleigh, N. C. 27608
www.step-up.us
The Jubilee Jobs Program provides skilled compassionate job preparation
and placement services to unemployed job seekers through a process of
mentoring and active assistance. Workshops and networking support
groups focus on job retention, goal setting and practical steps toward wage
growth, education and training.

North Carolina Division of Services for the Blind ………………….. 733-9822
2601 Mail Service Center, Raleigh, NC 27699
www.dhhs.state.nc.us/dsb or www.visionaware.org
Rehabilitation Program-Services offered to assist individuals who are blind
or visually impaired in obtaining or maintaining employment and in living
more independently.
Independent Living Program—Services are provided to help the senior visually impaired adult population maintain self-sufficiency in their place of residence.

School to Work Program—Transition services are provided to help high school students obtain various employment opportunities.

Telamon
5560 Munford Rd. #201, Raleigh 27606, Raleigh, NC 27606
www.telamon.org
Employment training for migrant/seasonal farm workers.
Assistance provided to adult and youth with special needs. Job listings, occupational training, career counseling, and assistance obtaining occupational credentials or educational certificates.

Vocational Rehabilitation
436 N. Harrington Street, Raleigh, NC 27603
www.dvr.dhhs.state.nc.us
VR employment services provide opportunities to persons who have mental, physical, or learning disabilities that prevent them from getting and keeping a job. Wake County residents may call or apply in person for services.

Wake County Supportive Employment Program
220 Swinburne Street, 3rd Floor (Joblink), Raleigh, N.C. 27610
Monday – Friday, 8:30 a.m. – 5:15 p.m.
The Supportive Employment Program provides intensive employment support to Wake County residents (18 years of age and older) who have severe mental illness and overlapping disabilities. Individualized supports are provided by employment specialists to help consumers find competitive employment in integrated job settings. Community based services such as job development, job placement and coaching services are provided; follow-along supports are maintained indefinitely. Supportive Employment also serves Work First consumers who need intensive employment support.

Workforce Investment Act (WIA) Programs
220 Swinburne Street, 3rd Floor, Raleigh, N. C. 27610
Monday – Friday, 8:30 a.m. – 5:15 p.m.
Wake County Human Services operates two programs through the Workforce Investment Act: 1) Adult Program; 2) Dislocated Worker Program. Both offer assistance with job search and/or training to assist customers in re-entering the workforce. The WIA Adult Program determines eligibility on an individual basis based on the individual’s employment or
economic situation. The WIA Dislocated Worker Program assists persons who have lost their job due to layoffs, plant closings, economic downturns or natural disasters. 4 to 6 month waiting list.

**EXOFFENDER RESOURCES**

Department of Corrections Re-entry Coordination……………..716-3100
2020 Yonkers Rd, MSC 4221, Raleigh 27699

Community Success Initiative……………………………………834-7626
1116 N. Blount Str., Raleigh 27604
www.communitysuccess.org
Through a network of community partners, we work with men and women in prison, former prisoners, people in transition, and their families through our "Resource Center Without Walls". We provide small group trainings and individual mentoring in general life skills, leadership, entrepreneurship, financial literacy, and areas related to transitioning back into family and community life.

Step Up Ministries…………………………………………………..781-0156
1701 Oberlin Rd., Raleigh 27605
www.step-up.us
Providing second chances for those committed to living independent, responsible and constructive lives. Year long program focusing on education and job preparation. Some job placement provided.

Work Force Investment………………………………………………856-5992
Wake County Human Services, Joblink, 3rd Floor
220 Swinburne Str., Raleigh 27610

Passage Homes………………………………………………………834-0666
712. W. Johnson Str., Raleigh 27603
www.passagehome.org
Providing re-entry and support services for female ex-offenders and their children.

Second Chance Alliance…………………………………………856-3194
224 S. Dawson Str., Raleigh 27601 or 861-2061
Advocacy agencies working together to achieve the safe and successful reintegration of adults and juveniles returning home from incarceration by promoting policy that removes barriers to productive citizenship.

Strategies Empowerment Group

www.empowerme2day.com

Providing support services for youth and adult ex-offenders. Individualized plans developed. Some fees may apply.

Diversity Community Foundation

www.dfcfcares.org

A nonprofit organization 501 c(3) that provides academic, social and educational services for youth ages 8 through 21 who have a disadvantage due to lack of financial and social acceptability, education, job skill or experience. This program provides access to educational, literacy advancement, life skills, athletics, cultural enrichment and career readiness for those who have the desire and drive to excel, but historically have not been granted the opportunity or access to programs that enhance that desire.

Employment Security Commission

www.ncesc.com

Assists job seekers with criminal background, older workers, summer youth, and persons with disabilities.

Fathers Forever

www.afatherforever.com

Fathers Forever is a non-profit organization that serves as a map to help fathers chart a new course of fatherhood. Our aim is to make a lasting impression and difference in the lives of fathers through classes and support groups. Fathers Forever's first priority is fathers who are delinquent in their child support payments. The Judicial System can refer participants to us as a jail diversion and Child Support agencies can refer clients to us as a preventative measure. We will also take referrals from other community support agencies.

North Carolina Legal Services Inc.
1110 Wake Forest Rd., Raleigh 27604
www.ncpls.org
Non-profit protecting clients constitutional rights by challenging illegal convictions and sentences. Monitoring of conditions in county jails throughout the state.

FINANCIAL ASSISTANCE

American Red Cross.................................................................231-1602
www.triangleredcross.org
100 North Peartree Lane, Raleigh 27610
Providing assistance for disaster or disaster related crises such as flood, fire, and severe weather, etc.

Church Net.................................................................569-0020
121 East South Ave., Wake Forest 27587
Assistance provided to residents of Wake Forest, Youngsville, and New Hill for past due utilities. ID and social security cards required.

Community Partnerships, Inc. (First in Families).............781-3616
3522 Haworth Drive, Raleigh 27609
www.communitypartnerships.org
One time financial assistance for adults with a diagnosed developmental disability or for parents that have a child with a diagnosed developmental disability in the home.

Dorcas Ministries................................................................. 469-1351
187 High House Rd, Cary 27511
www.dorcas-cary.org
Monday through Friday 10 a.m. – 1:00 p.m. Emergency financial assistance for rent, utilities, and prescriptions for only residents of Cary, Apex, Holly Springs, Willow Springs, Friendship, New Hill and Morrisville areas. Food pantry, educational, and childcare assistance also available. Proof of residence and picture ID required.

First Presbyterian Church Outreach Ministry......................... 833-4070
1240 W.Hargett Street, Raleigh, NC 27601
Must call for an appointment: Monday starting at noon & Tuesdays starting 9:30 until appointments are filled. Must be working at least 30 hours or disabled or retired receiving assistance, some type of benefits.

Garner Area Ministries ................................................................. 772-9100
560 Village Court, Garner, NC 27529
Monday thru Friday, 9:00am-12:00noon. Serves residents of Garner and closely surrounding areas (zip codes 27603, 27610). Past due utilities and rent with eviction notice.

Lifeline & Link-up (NC Utilities Commission) ......................... 733-9277
www.usac.org
Low income individuals receiving SSI, Food Stamps, Medicaid, WorkFirst or housing assistance can apply for discounts for basic telephone service.

Assurance Wireless ................................................................. 888-359-4205
Safe Link Wireless ................................................................. 800-977-3768

North Raleigh Ministries .......................................................... 844-6676
9650 Strickland Rd, Ste.161, Raleigh 27615
Mon thru Thursday. Call for appt. between 10am-1pm. Help with rent, prescriptions, utilities, food.
Serves Raleigh residents in zip codes 27604, 27609, 27612, 27613, 27614 and 27615.

Sacred Heart Cathedral ............................................................ 832-6030
200 Hillsborough Street Raleigh 27610
Please come by on Wedn. To register for an appointment. Amount of assistance based on availability of funds and requirements.

Salvation Army ........................................................................... 834-6733
215 S. Person St., Raleigh, NC 27601
Call on Friday from 8-9a.m. for appt. Will pay up to $100.00 towards a utility bill, rent, or prescription for medication if the following requirements are met (no assistance with rent deposits or first month’s rent): Must bring 1) NC ID card or valid photo ID, 2) Social Security card or immigrant ID card; 3) Proof of currently working 30 hours per week, or currently receiving Social Security benefits, unemployment pay or have been laid off within the past 6 months; 4) Proof of a rent/mortgage payment at the address on the bill (ex, recent rent receipt, current lease, letter on letter head from landlord, canceled check or money order receipt); 5) Final notice for a utility bill, proof of utility deposit or court eviction papers for rental assistance. (If disabled, must have proof of disability benefits.)
Southern Wake Faith Community in Action…………………………567-8100
605 Bridge Street, Fuquay Varina 27526
Tuesday and Thursday, 9am-11:45 am. Fuquay Varina and Willow Springs residents only.

Triangle Family Services/Emergency & Housing Services Assistance Program………………………………………………………………………………………………. 821-0790
3937 Western Blvd., Raleigh, NC  27603 (main office)
www.tfsnc.org
Financial services for eligible families with rent, utilities, and transportation. Case management and financial skill building. Emergency housing assistance for families with minor children.

“Under One Roof”………………………………………………………………………571-6600
3622 Haworth Drive, Raleigh 27609
Financial assistance with rent, utilities, and transportation for persons with HIV/AIDS by appointment only.

Wake County Human Services – Energy Program………………… 212-7000
220 Swinburne Street, Raleigh, NC  27610
Monday through Friday 7:30 a.m. - 5:00 p.m. Must register by 4:00 p.m. Assistance with electricity with final or disconnect notice. Walk in on date of notice. Must be income eligible and meet other criteria. Limited transportation (bus tickets) and food referrals available. Call for additional information.

East Triangle of Churches…………………………………………………………365-6557
421 Mattox Str., Wendell 27591
Call to apply. Cases assessed on individual basis. Rent, electric, and fuel one time per year to WENDELL RESIDENTS ONLY.

Western Wake Crisis Ministries…………………………………………………362-0657
103 E Chatham St., Apex, NC  27502
Monday-Thursday 10:00 a.m. - 1:00 p.m. last sign in at 12 noon. Serves Apex, Fuquay-Varina, Holly Springs, & New Hill and Friendship areas. Financial assistance available with documented crisis once every 12 months.

Catholic Charities of the Diocese of Raleigh……………………………..821-9750
www.dioceseofraleigh.org
715 Nazareth Str. Raleigh 27606
Private non-profit social services agency. Provides emergency assistance, family support services, counseling, and community advocacy in Spanish and English.

**FOOD RESOURCES**

**FOOD PANTRIES**

One Harvest Food Ministries......................................................845-0470
Triangle Christian Center, 11100 Fellowship Dr., Raleigh 27617
[www.oneharvest.com](http://www.oneharvest.com)
Providing discount food orders purchased in bulk. Pre-ordering required. Cash transactions preferred, however some locations accept money orders, debit, credit card orders, and EBT. No income restrictions. See website for list of other participating locations and monthly menu offering.

Brooks Avenue Church of Christ...........................................821-2400
700 Brooks Avenue, Raleigh, NC 27607
[www.brooks.org](http://www.brooks.org)
Food Pantry every 2nd and 4th Saturday of each month, 9:00 a.m. - 12:00 noon. ID required. No referral required.

Capital City Christian Church..............................................851-5958
4131 Western Blvd., Raleigh 27606
1st and 3rd Mondays of the month; 11:30am-12:30pm. Serving zip codes 27603, 27606, 27607.

Catholic Parish Outreach....................................................873-0245
2013 North Raleigh Blvd., Raleigh 27604
[www.cporaleigh.org](http://www.cporaleigh.org)
Monday through Saturday, 10:00am-1:00pm. Referral required. I.Ds required for all family members receiving assistance. Provides up to a week of groceries once every 30 days.

Dorcas Ministries............................................................469-1351
187 High House Rd., Cary 27511
[www.dorcas-cary.org](http://www.dorcas-cary.org)
Monday -Friday, 10:00 a.m. - 1:00 p.m; Sign in by 12:30 p.m. Serves only residents of Cary, Morrisville, Apex, Holly Springs, Willow Springs, New Hill, and Friendship. ID and proof of residence required.

Fuquay Emergency Food Pantry .............................................552-7720
216 West Academy Street, Fuquay Varina, N. C.  27526
Open Tuesday 9:00 a.m. –11:45; and Thursday 2:00 – 5:45 p.m. Willow Springs and Holly Springs residents only.

Garner Area Ministries..............................................................772-9100
560 Village Court, Garner 27529
Monday- Friday, 9:00am-12:00noon. Must be a resident of the Garner area or zip code 27603 and 27610. Every 3 months. Some gas assist available.

Longview United Methodist Church......................................... 834-7554
2312 Milburnie Rd., Raleigh, NC  27610
Food pantry on 2nd and 4th Wednesdays 12:30pm – 3:30pm. Must be a resident of Raleigh, ID required.
MUST CALL FOR AN APPOINTMENT.

North Raleigh Ministries.......................................................... 844-6676
9650 Strickland Rd., Ste. 161, Raleigh, NC  27615
Food pantry by walk-in or appointment, Monday through Thursday 10:00am – 1:00pm. Must present picture ID, Social Security card, and proof of address (Must be a resident in zip code 27609, 27612, 27613, 27614, or 27615).

Salvation Army........................................................................... 834-6733
215 S. Person Street, Raleigh, NC  27601
http://www.keepthebellringing.org
Call for appt. on Fridays between hours of 8am-9am. May receive food assistance once every 3 months. Must bring Social Security cards for household members, an NC ID card, and a recent rent receipt or proof of residence. Individuals or families must have a permanent residence to receive the food bags.

Tri-Area Ministries .................................................................556-7144
149 E. Holding Ave., Wake Forest, NC 27588
Open Monday, Wednesday, Friday  9:00 a.m. – 12:00 p.m.
Serves mainly Wake Forest, Rolesville and Youngsville residents.

Under One Roof........................................................................571-6600
3622 Haworth Drive, Raleigh 27609
Free counseling, financial assistance and initial intake by appointment only. Walk-in food pantry and bus ticket assistance available Monday, Tuesday, Wednesday, Friday 9:00 a.m. – 4:30 p.m. and Thursday 9:00 a.m. – 5:00 p.m.
Urban Ministries Crisis Intervention Center ..................834-4707
1390 Capital Blvd., Raleigh 27603
Monday through Friday 9:00 a.m. – 1:00 p.m.
Limit 25 people per day, subject to availability. Every 3 months.
Referrals made to other agencies for food also.

Wake Relief .................................................................................. 633-6400
616 Tucker St., St Saviors Church (bottom floor), Raleigh, NC 27603
Mondays 1:00 - 3:00 p.m.; Tuesday 1pm-3pm; Wednesday and Friday 10:00 a.m. - 12:00 noon. Wake County Human Services/Financial Case Manager referral required. Will provide a week’s supply of groceries given to clients screened & referred to us by WCHS every 60 days. If client is referred from an agency other than Wake Co. Human Services, then client is limited to assistance once per year.

Western Wake Crisis Ministries.................................................. 362-0657
103 E Chatham St., Apex, NC 27502
Monday, Tuesday, Wednesday and Thursday 10:00 a.m. - 1:00 p.m.
Serves Apex, Fuquay-Varina, Holly Springs, & New Hill and Friendship areas.

With Love from Jesus...............................................................233-8010
421 Chapanoke Rd., Raleigh 27603
www.withlovefromjesus.org
Distribution behind shopping center. Tues, Wedn., Fri. and Sat. distribution. No ID, proof of residence, or referral needed.

The Women’s Center .............................................................. 829-3711
112 Cox Avenue, Raleigh 27605
www.wcwc.org
Resource for women. Food referrals available by appointment and subject to availability. Emergency food given when no other resources available.

A Place Called Hope...............................................................662-8059
1809 Garner Station Blvd 27603
11:00 am-1:00 pm Monday -Thursday

Second Harvest Food Bank......................................................875-0707
3808 Tarheel Dr., Raleigh 27608
Call for hours.
North Carolina Food Bank
www.foodbankcenc.org
Can provide zip code specific information regarding emergency food pantry participants.

**FOOD-MEALS**

First Baptist Church ................................................................. 832-1649
101 S. Wilmington St., Raleigh, NC 27601.
Sunday, breakfast served at 8:30 a.m. for homeless who attend 7:30 a.m. service.

Shepherd's Table Soup Kitchen .................................................. 831-2010
121 W. Morgan St., Raleigh, NC 27601
[www.shepherds-table.org](http://www.shepherds-table.org)
Monday through Friday, hot lunch served 11:00 a.m. - 12:00 noon.

Salvation Army............................................................................. 834-6733
215 S. Person Street, Raleigh, NC 27601
The evening soup line is open to the public Monday through Friday from 5:00 p.m. until 6:00 p.m. No identification information is required to receive a meal through the soup line – the soup kitchen is open to all members of the community.

The Women's Center ................................................................711
112 Cox Avenue Raleigh 27605
For homeless women only. Monday and Wednesday, lunch served 11:30 a.m.

Meals on Wheels.................................................................833-1749 or 832-2592
616 Tucker Str., Raleigh 27603
[www.wakemow.org](http://www.wakemow.org)
Home delivered meals for the disabled and home bound seniors. Congregate dining program also available at sites throughout Wake County

**FOOD STAMPS**

Wake County Human Services .................................................. 212-7000
220 Swinburne Road, Raleigh, NC 27610
Monday through Friday, walk-in to apply 7:30 a.m. daily. The application session lasts approximately 2 hours. In order to determine eligibility for assistance, the following information will be needed for household members: birth certificates, Social Security numbers, ID of head of household, verification of rent and utilities, all pay stubs for the prior 2 months and verification of any other income such as child support, self-employment income and contributions, bank statements (if applicable).

WIC (Women, Infants, and Children) PROGRAM.......................... 250-4720
Public Health Center
10 Sunnybrook Road, Raleigh, NC  27610
Monday through Friday 8:30 a.m. - 5:15 p.m.  Call to schedule an appointment to apply. Bring proof of identification, residence and household income. Eligibility based on income and nutritional need. WIC is a food supplement program for pregnant women, breastfeeding who have had a baby in the last 12 months, women who have had a baby in the last six months and children under five. Vouchers are given out for food that includes milk, formula, cereal, fruit, juice, and beans. Wellness Clinic for infants is also available here.

**HOUSING –EMERGENCY SHELTERS**

Easter Seals UCP of North Carolina-ASAP..............................270-8067
2315 Myron Drive Raleigh 27607 1-800-662-7119
[www.nceasterseasupc.com](http://www.nceasterseasupc.com)
Provides emergency respite and planned respite care to children of fragile families from homelessness, substance abuse, illness, stress of parenting, etc. Services provided by trained professional and/ or volunteers in home of host family.

The Healing Place (Men’s Facility)........................................... 838-9800
1251 Goode Drive, Raleigh, NC 27603
Serving homeless men from Wake County, ages 18 and older. Offers overnight shelter, 3-5 day non-medical detox center, 7-12 month long-term recovery program. Walk ups not allowed. To enter the emergency shelter, men must be at the South Wilmington Street Center by 3pm each day for the van pickup.

The Healing Place (Women's Facility)...................................... 865-2550
3304 Glen Royal Road, Raleigh, NC27617
Serving homeless women from Wake County, ages 18 and older. Offers overnight shelter, 3-5 day non-medical detox center, 7-12 month long-term recovery program. Pregnant women may stay in the overnight shelter but are not admitted to detox or the recovery program. Walk-ups are not
allowed and beds are not reserved. In order to enter the emergency night shelter, women must be at the Women's Center at Blount and Hargett Streets by 3:00 pm each day for the van pick-up.

The Helen Wright Center for Women.......................................................... 833-1748
401 W. Cabbarus Street, Raleigh, NC  27601
Serving homeless women, no families. Please call or stop by to be placed on the waiting list. Open 24 hours a day on weekend, closed 9:00am to 4:00pm weekdays. You will be contacted when a bed is available. Emergency housing begins at 6:00 p.m. and ends at 7:00 a.m. Participation in case management services is required for all new clients. Initial stay is two months; assigned case manager must approve extensions.

**Emergency Housing is available during White Flag nights**

Interact.......................................................... 828-7740
Shelter for victims of domestic violence. Call for assistance. Average 1-2 month length of stay. All meals provided.

Raleigh Rescue Mission
314 E. Hargett Street, Raleigh, 27601
Men:..................................................................................828-9014 ext.231
Women: ..........................................................828-4980 ext.111
Homeless men, women, & families

Men: Life Plan Program - – Long term program that focuses on breaking the cycle of homelessness and requires participants to work inside the Mission before working in outside jobs.

Women: Emergency Shelter - Women/ and or women and children’s emergency beds are assigned based on availability, Mon – Fri (closed on weekends and holidays). Arrive at 4pm to find out about availability. Male children must be 12 years or younger.

Safe Space Inc..........................................................(Crisis Line) 497-5444
www.safespace.org
Domestic violence shelter for Franklin county and surrounding counties. All services are provided confidentially. Crisis line operates 24/7. Open Mon-Fri 9am-5pm. Assistance shelter, financial, court advocacy, and support groups available.

Salvation Army.......................................................... 834-6733
215 S. Person Street, Raleigh, NC  27601
Women with children (boys 12 yrs of age and under & girls up to age 17). Must arrive at 3pm for overnight shelter. Call to get on waiting list. Case management provided. Case management once per week, meals three
times per day, weekly parent support groups & workshops, tutoring for children, access to a children’s medical clinic, and access to our after-school program. Must pass a drug test on admission. Residents are required to work or be active in a training/treatment program after admission into shelter.

South Wilmington Street Center.......................................................857-9428
1420 South Wilmington Street, Raleigh, NC 27603
Homeless men, age 18 and older. Hours/Days: 7 days, 24 hours. Check-in is from 5:00 p.m. – 7:00 p.m. (anytime for new guests). Emergency shelter beds distributed daily using a lottery system, except for new guests who are guaranteed a bed for their first night only. All guests have access to services such as meals, comprehensive case management, and information and referral assistance. A transitional program and access to permanent housing assistance is also available to those motivated to become self-sufficient.
*Overflow emergency shelter is available during winter White Flag nights.

PLM Families Together.................................................................212-1123
908-101 Plainview Drive (Administrative Office)
1410-105 Brookside Drive, Raleigh, NC ........................................836-9191
www.plmft.org
Families with children
Short-term transitional housing up to 3 months. Separate living quarters, weekly case management visits, life skills training, and after school program. Call to make a referral or schedule a screening assessment Mon-Fri. 9am-5pm.

Wake Interfaith Hospitality Network.............................................. 832-6024
Day Center – 903 Method Road, Raleigh, NC 27606
www.wihn.org
Married Couples with or w/out children; single persons with minor children, single pregnant women in 1\textsuperscript{st} or 2\textsuperscript{nd} trimester. Short-term shelter program; application and background required. Support services provided. Must be prepared to work, be already working, or have some form of reliable income. Must have completed treatment if there is a known history of substance abuse. Assessment and referrals from service agencies preferred. Intake hours are Monday through Friday, 7:00 a.m. - 6:00 p.m. at the Day Center.

Wrenn House (Haven House)......................................................... 833-3312
908 W. Morgan Street, Raleigh, NC 27607
www.havenhouse.org
Adolescents aged 10-17. Crisis intervention program for youth/families.
24 hour Telephone Crisis hotline: 832-7866. 24 hour walk-in services; temporary shelter for homeless runaway and other youth in crisis aged 10 – 17 years. Maximum length of stay, 21 days. Individual group and family counseling. Outreach through Project Safe Place aftercare services. Individual, group and family counseling.

White Flag Initiative: White Flag (WF) is a coordinated effort among area shelters to provide emergency overflow shelter to homeless persons in the event of severe weather conditions. In extremely cold or extremely hot conditions, the WF sites will provide shelter beyond their regular capacity. WF events do not include natural disasters such as hurricanes, flooding, or tornadoes; in these events, all citizens will be able to access services at the community disaster shelters.

**HOUSING-TRANSPORTATIONAL HOUSING**

AME Incentive Program...............................................................834-3734
412 Capital Blvd., Raleigh 27606
Housing for single men. Capacity 40. Shared living space. $60 per week. Some meals provided.

The Carying Place.................................................................462-1800
919 Kildaire Farm Rd., Cary 27511
[www.caryingplace.org](http://www.caryingplace.org)
Working Families with children
6 Families with a maximum of three children per family. 4 Month stay. Six 2-Bedroom Units. Attendance of weekly life skills training sessions required. Must be employed, working full-time and homeless.

Incentive Housing Dormitory (IHD).................................856-6109
220 Snow Avenue, Raleigh 27603
Homeless Men Returning to Self-Sufficiency. Capacity for 19 Men. Length of stay is 1-6 Months. Studio Apartments (located inside the Cornerstone Building, Snow Ave.)
Extension of South Wilmington Street Center’s transitional housing program, the program offers intensive case management, substance abuse support, and life skills development; voluntary program with a monthly program fee.

Women’s Center of Wake County – Epiphany House ..............829-3711
112 Cox Avenue Raleigh 27605
[www.wcwc.org](http://www.wcwc.org)
Single Women with no children. Capacity for 4 women in a shared home environment.

PLM Families Together ................................................................. 212-1123
908-101 Plainview Drive (Administrative Office)
1410-105 Brookside Drive, Raleigh, NC 836-9191
www.plmft.org
Families with children
Short-term transitional housing up to 3 months. Separate living quarters, weekly case management visits, life skills training, and after school program. Call to make a referral or schedule a screening assessment Mon-Fri. 9am-5pm.

Step-Up Ministry ........................................................................... 781-0156
1701 Oberlin Rd, Raleigh 27608
www.step-up.us
Promote self-sufficiency. Program offers employment services, life skills, and transitional housing. Candidates attend a weeklong orientation before applying to any program. Orientation is open to adults 21 years or older. Must be employed for at least 6 months, full or part time, or enrolled full or part time in an educational or vocational program.

Christian Fellowship Home ........................................................ 833-6030
506 Cutler Str., Raleigh 27603
www.cfhraleigh.org
Half way house for men recovering from substance abuse. Referral required. Length of stay averaged 4 to 6 months. Program fee, 11pm curfew, attending AA, and work required during stay.

Passage Homes ............................................................................. 834-0666
712 West Johnson Str., Raleigh 27603
www.passagehome.org
Harriet House provides re entry support services for 24 months for mothers exiting prison.
Matthew House provides 12 month program for women with children experiencing homelessness.

Hustead House ............................................................................... 829-0806
People with AIDS that need daily care. Five Beds. As Long as Desired.
Residential facility for people with AIDS that need daily care. Full services provided by 24 hour staff (cooking, cleaning, pastoral care, etc.)
Mission House for Women............................................. 829-0806
Group home setting for homeless women with substance abuse or mental health issues; provides basic living, budgeting, and employment skill training in supervised independent living quarters.

Oxford House...........................................................(800)689-6411
Kurtis Taylor 919-247-7831 as the Outreach Worker for Wake County
Karen McKinnon 919-812-8282 as the Womenâs Resource Coordinator for Wake County.

www.oxfordhousenc.org / or (national website) www.oxfordhouse.org. Karen McKinnon

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<td>Oxford House Wimbleton</td>
<td>919-781-6505</td>
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Emmaus House..........................................................327-2545
10 North East Str., Raleigh 27601
Providing housing to single men in recovery. Rent fees required. Portion of rent kept in savings plan for residents to move out.

Christian Home Life.....................................................510-5400
P.O.Box 31705 Raleigh 27601
www.christianlifehome.org
Residential maternity home for pregnant women ages 10-23. Cannot have any other children with them. Discharge from home will occur at the time of the discharge from the hospital following child’s birth.

Southlight……………………………………………………………………….787-6131
3125 Poplarwood Crt. #203, Raleigh 27604 (Admin. Office)
www.southlight.org
Supervised living for pregnant and post partum homeless substance abusing women. Housing and treatment provided.

Lutheran Family Services……………………………………………………832-2620
616 Hutton Str., Raleigh 27606
www.lfscarolinas.org
Transitional housing program for adults with severe persistent mental illness. Housing, transportation, job training, and clinical counseling services provided for 12 months.

Florence Crittenton Service of NC……………………………………704-372-4663
1300 Blythe Blvd., Charlotte NC 28203
www.fcsnc.org
Maternity home for women ages 10-40. Application required. Referral from State social worker needed

OTHER HOUSING PROGRAMS/SERVICES

Raleigh Housing Authority…………………………………………………919-831-6620
900 Haynes Street, Raleigh, NC 27604
Public Housing and Housing Choice Vouchers, Scattered Sites housing

Wake County Housing Authority…………………………………………919-269-6404
100 Shannon Street, Zebulon, NC 27597
Public housing and Housing Choice Vouchers

Supportive Housing Program ………………………………………856-5277
Provides case management services to help participants maintain housing. Offers housing education through the Ready To Rent class. Call for dates and location,

CASA………………………………………………………………………………….754-9960
624 West Jones Str., Raleigh 27610
www.casanc.org
Casa develops, owns, and manages affordable housing for consumers of Wake County Human Services (WCHS) who have a disability. There are some limited housing for persons who are not homeless and not receiving services from WCHS. Housing applications are made to CASA. Must have a service provider (250-1260 for list of service providers)

Subsidized Housing List
www.nchfa.com
Search for affordable housing options by area, size, price, and other categories.

North Carolina Human Relations Commission…………………………..789-5930
121 West Jones Street, Raleigh NC 27603
This state agency enforces the fair housing laws. You can file complaints with them or get information on fair housing.

ARE YOU READY TO RENT?

Before you begin your housing search, review the following steps for helpful housing hints.

FIRST: Determine what you can afford and order your credit report.
According to HUD, Affordable means:
A family should not spend more than 30% of their gross income for rent and utilities combined.

- A family who is spending more than 50% of their gross income on housing is in serious crisis and is at a high risk for homelessness.

Multiply your monthly income by .30 to determine the maximum rent and utility you should pay.

\[
\text{monthly income} \times 0.30 = \text{affordable rent & utility}
\]

To order your credit report call:
Equifax at 1-800-685-1111 or order online at [www.equifax.com](http://www.equifax.com)

Know what’s on your credit report. Take the time to improve your rating before you apply for housing.

SECOND: Determine your Move-In Costs and SAVE

Estimate the amount you’ll need to move into your new home. You may have to save for some or all of the following:

- **Security Deposit** $300
- **First Month Rent** $600
- **Gas Deposit** $150
- **Water Deposit** $50
- **Telephone** $150
- **Truck Rental** $30

**TOTAL ESTIMATED MOVING COSTS** $1,280

Note: These are only estimates. Your actual move-in costs may be more or less than $1,280.

Deposit amounts can be very high or low and the amount depends on your credit rating, your previous pay history with the utility company and the previous utility history at the new home in which you plan to move. If you are moving, call the utility company well before you move to get an idea of what your deposit may be.
Tips:
Truck Rentals may be cheaper during the week. Call around to get the best rates.
Get family and friends to help you move instead of renting a truck.

THIRD: Locate Housing
Here are a few things to consider when choosing a home:

Do I NEED/WANT a home close to my employer to reduce gas cost and transportation fees?
Do I NEED/WANT a home in close proximity to my child’s school?
Do I NEED/WANT a luxury unit with a high rent or can a take a smaller unit with a lower rent and use the money I save to pay off bills and build my emergency savings account?

Once you’ve made a list of your wants and needs for the type of unit you seek, check the following websites for housing resources.
www.wakegov.com - enter 'Housing' in the search feature. Select 'Renting – Vacancies'
www.hud.gov - select the 'A to Z' search and choose 'Subsidized Apartment Search'
www.rurdev.usda.gov - select 'List of Apartment Complexes'
www.nchfa.com - follow the 'Renters path'

FOURTH: Tips for establishing a good rental history.

TIPS:
√ Pay your rent on the 1st of the month. Your rent is the most important payment and usually the largest. Make paying your rent on time a priority – always pay it first.
√ Create a monthly budget and use it to plan how you'll spend your money.
Rental agreements should be in writing. Read your lease agreement and ask questions if you don't understand the terms.

Contact your landlord as soon as you know you'll have problems with paying your rent on time. Some landlords may work with you if you've paid your rent on time in the past and are in good standing with the landlord.

For additional information on Ready To Rent classes call 919-856-5277 for details or visit www.wakegov.com/humanservices/economic/housing/resources

FAIR HOUSING IS THE LAW

The Fair Housing Act prohibits discrimination in housing because of:
- Race or color
- National origin
- Religion
- Sex
• Family Status (including children under the age of 18 living with parents or legal custodians; pregnant women and people securing custody of children under 18)
• Handicap

What Housing Is Covered?
The Fair Housing Act covers most housing. In some circumstances, the Act exempts owner-occupied building with no more than four units, single-family housing sold or rented without the use of a broker and housing operated by organizations and private clubs that limit occupancy to members.

What is Prohibited?
In the Sale and Rental of Housing: No one may take any of the following actions based on race, color, national origin, religion, sex, familial status or handicap:
• Refuse to rent or sell housing
• Refuse to negotiate for housing
• Make housing unavailable
• Deny a dwelling
• Set different terms, conditions or privileges for sale or rental of a dwelling
• Provide different housing services or facilities
• Falsely deny that housing is available for inspection, sale or rental
• For profit, persuade owners to sell or rent (blockbusting)
• Deny anyone access to or membership in a facility or service (such as a multiple listing service) related to the sale or rental of housing.

Protections For People With Disabilities
• People with handicaps are to be treated the same as other people.
• Accommodations should be made for handicapped person that are not required for others:
  o Reasonable changes or exceptions to rules may be necessary. Example: A landlord must make an exception to a “no-pets” policy to allow a tenant who is sight–impaired to live with his/her seeing eye dog.
  o Handicapped tenants must be allowed to make reasonable changes to properties if they are necessary to allow the tenants to use the property. The landlord’s duty is to permit the changes, NOT pay for them. Example: A landlord must allow a
handicapped tenant to install a wheelchair ramp, but is not obligated to pay for it.

- Apartment buildings with four or more units built after March 12, 1991 must be accessible to the physically handicapped.

If You Are Discriminated Against You can file a complaint with:

North Carolina Human Relations Commission
121 West Jones Street
Raleigh, NC 27603-1336
(919)733-7996 or 1-800- 662-7030

The Human Relations Commission is a state agency that enforces the Fair Housing Law

Housing-Subsidized
www.nchfa.org

Please see above website for complete updated list of affordable and subsidized housing units in Wake County.

Raleigh Housing Authority.................................831-6620/831-6043
900 N. Haynes Str., Raleigh 27611
www.rhaonline.com
Application for Housing Choice Vouchers (Section 8) and Public Housing

Wake County Housing Authority..........................269-6404
100 Shannon Str, Zebulon 27592
### Homeownership Education

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Triangle Family Services</td>
<td>919-821-0790</td>
<td>Homebuyer Education, Loss Mitigation, Money/Debt Management, Mortgage Delinquency, and Default Resolution Counseling,</td>
</tr>
<tr>
<td>3937 Western Blvd. Raleigh 27606</td>
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<tr>
<td><a href="http://www.tfsnc.org">www.tfsnc.org</a></td>
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<tr>
<td>DHIC Homeownership Center</td>
<td>919-832-4345</td>
<td>Homebuyer education, pre-purchase counseling, revolving loan fund</td>
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<tr>
<td>113 S. Wilmington Str. Raleigh 279601</td>
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<tr>
<td><a href="http://www.dhic.org">www.dhic.org</a></td>
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<tr>
<td>Passage Home CDC</td>
<td>919-834-0666</td>
<td>Pre-purchase counseling, renter’s assistance</td>
</tr>
<tr>
<td>712 W. Johnson Str. Raleigh 27603</td>
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<tr>
<td><a href="http://www.passagehome.org">www.passagehome.org</a></td>
<td></td>
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<tr>
<td>Resources for Seniors</td>
<td>919-812-7933</td>
<td>Home equity conversion Mortgage Counseling</td>
</tr>
<tr>
<td>1110 Navaho Drive #400 Raleigh 27606</td>
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<tr>
<td><a href="http://www.resourcesforseniors.com">www.resourcesforseniors.com</a></td>
<td></td>
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<tr>
<td>Habitat for Humanity of Wake County</td>
<td>919-833-1999</td>
<td>Construction and sale of affordable homes for low-income households, <a href="http://www.habitatwake.org">www.habitatwake.org</a></td>
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<tr>
<td>2420 Raleigh Blvd. Raleigh 27604</td>
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<tr>
<td><a href="http://www.habitatwake.org">www.habitatwake.org</a></td>
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<tr>
<td>USDA Rural Development</td>
<td>919-934-6089</td>
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<tr>
<td><a href="http://www.rurdev.usda.gov">www.rurdev.usda.gov</a></td>
<td>ext 4</td>
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**NC Housing Finance Agency**

- [www.nchfa.org](http://www.nchfa.org)
- Low interest rates, down payment assistance, foreclosure prevention
Raleigh Area Development Authority (RADA)..........................807-8400
4030 Wake Forest Rd #205, Raleigh 27609
www.rada-nc.org
Foreclosure prevention services. Homeowner education.

www.fightNCforeclosure.org..........................................................888-623-8631
Active partnership with HUD approved housing counseling agencies, legal assistance organizations, mortgage servicers and community organizations to assist home owners to avoid foreclosure

HOME REPAIR AND REHABILITATION

Cary Housing Rehabilitation Program...........................................380-2782
www.townofcary.org
316 N. Academy Str., Cary 27511
Loan program for home repairs. Loan converts of grant that is forgiven if homeowner remains in home 5 years. Elderly, disabled, and low income.

City of Raleigh Community Development.................................996-4330
310 W. Martin Str., Raleigh 27610
www.raleigh-nc.org
Deferred payment home rehab loans for low income elderly homeowners living in City of Raleigh. Some home repairs loans offered to other low income households. Loan programs for moderate income families for home rehabilitation also available. Call for more information.

Weatherization Assistance Program............................................713-1543
1104 Navaho Dr. #400, Raleigh 27606
www.resourceforseniors.com
Household with elderly, disabled, and children under 18. Must meet income eligibility. Can be a rental property. Tune up & repairs on heating and cooling system, sealing and insulating ducts, installing insulation in walls, floors, and attics, etc.

Rebuilding Together of the Triangle...........................................341-5980
324 S. Wilmington Str. #118, Raleigh 27601
www.rebuildtogethertriangle.org
Rehabilitation of homes for low income families. Volunteer based and materials are donated. Homeownership and residency in the home required. Must meet income guidelines. Serving Wake, Durham, Chatham, and Orange counties.
Wake County Emergency Grant Program……………………773-4446
Raleigh and Garner residents may apply. This program is offered to low income residents that are in need of emergency repairs to their home. Eligible repairs include but are not limited to HVAC, Well/Septic systems, and roof repairs. One time only $5000 program limited to emergency repairs. Homeowner must reside in property, property taxes are current, proof of income, most recent bank statements, and meet income requirements.

HYGIENE SERVICES (Laundry, Showers, Toiletries)

Cornerstone…………………………………………………………..508-0777
220 Snow Avenue, Raleigh 27603
Monday-Friday 8:30- 5pm. Offering showers, laundry services, and toiletries from Mon-Fri 1:30pm-4:30pm. Subject to availability.

The Women’s Center…………………………………………………….829-3711
112 Cox Avenue, Raleigh NC 27605
Collection of donated toiletries are distributed to those in need.

IDENTIFICATION

BIRTH, DEATH, MARRIAGE, DIVORCE, SOCIAL SECURITY CARDS, DRIVER’S LICENSE

N. C. Division of Vital Records…………………………………………………………….733-1511
225 N. McDowell St., Raleigh, N. C. 27601
www.vitalrecords.nc.gov
Can immediately obtain birth certificates in person from any North Carolina county. $24.00 fee; $15.00 fee for each additional copy. Death, marriage, and divorce certificates available also
Can use a credit card for requests online or by fax or telephone (1-800-669-8310)

Wake County Vital Records Division……………………………….856-5218
One Bank of America Plaza
421 Fayetteville Str., #300, Raleigh
www.web.co.wake.nc.us/rdeeds
Monday through Friday 8:30 a.m. – 5 p.m. Wake County birth and death certificates. Must bring driver’s license and $10.00 fee.
For more information on birth, death, marriage and divorce certificates:

Wake County Birth certificates also issued at:
Eastern Regional Center,
1002 Dogwood Dr., Zebulon, N. C.  27597 ………………404-3900
Southern Regional Center,
130 N. Judd Parkway NE, Fuquay Varina, N. C. ………557-2501
Northern Regional Center
350 E. Holding Ave. Wake Forest NC……………………562-6300

SOCIAL SECURITY CARDS:

Social Security Administration ……………………………..877-803-6311
4701 Old Wake Forest Rd., Raleigh, N. C.  27609
Monday through Friday 9:00 a.m. – 4:00 p.m. Walk-in; identification required. Takes 12 – 14 days to get card. On-line services available at www.socialsecurity.gov/onlineservices

N. C. STATE IDENTIFICATION CARD/DRIVER’S LICENSES:

N. C. Division of Motor Vehicles ………………………………………816-9128
1110 New Bern Ave., Raleigh 27607
www.ncdot.org/dmv (see for list of other locations)
Many services available online.
Monday through Friday 8:00 a.m. – 5:00 p.m. Valid or expired photo ID or 3 forms of approved identification required.

OTHER ID (FOR HOMELESS INDIVIDUALS):

South Wilmington Street Center (SWSC) Resource Room ………….857-9428
1420 S. Wilmington St., Raleigh, N. C.  27603
Friday 12:00 p.m. – 2:00 p.m.
ID FOR MEN and WOMEN

LATINO FAMILY RESOURCES

Catholic Charities…………………………………………………873-0094
2013 North Raleigh Blvd, Raleigh 27604
www.cpfhraleigh.org
Family support, parenting programs, support groups. ESL, GED, HEP, computer classes available.
National Migrant Education Hotline..................................800-234-8848
www.escort.org

National Council of La Raza ...........................................202-785-1670
www.nclr.org
Advocacy organization for Hispanic rights and interests.

El Pueblo, Inc................................................................. 835-1525
4 North Blount Str. #200, Raleigh 27601
www.elpueblo.org
El Pueblo is a N. C. non-profit statewide advocacy and public policy
organization dedicated to strengthening the Latino community. Provides
leadership development, proactive and direct advocacy, education, and
promotion of cross-cultural understanding in partnerships at the local, state
and national levels

Governor’s Advisory Council on Latino Affairs............... 733-5361
116 Wast Jones Str., Raleigh 27603

Hispanic Ministry Coordination........................................ 835-1525
Coordinates Hispanics ministries for 13 parishes in Wake and Franklin
Counties

Immigrants Legal Assistance Project - NC Justice Center...... 856-2570
224 S. Dawson St. Raleigh, NC 27601
www.ncjustice.org
The North Carolina Justice Center provides legal assistance to low-income
North Carolinians in selected, “high-impact” cases that are designed to help
alleviate poverty by protecting or expanding important rights for large
numbers of vulnerable people. Client intake for immigration law matters
takes place on alternate Tuesdays from 9:00 a.m. to 5:00 p.m. only. Appt.
required; no “walk-ins”.

Harvest of Hope Foundation..............................................800-234-8848
www.harvestofhope.net
Providing emergency aid and assistance to migrant farm worker and their
families with education, immunizations, medical and social services.

Interact.............................................................................. 828-7501
Interact is a private, non-profit, United Way agency that provides safety, support, and awareness to victims and survivors of domestic violence and rape/sexual assault. Services are confidential and free of charge.

Latino Community Credit Union
1420 Hardimont Rd., Raleigh 27609.................................855-9696
4418 Fayetteville Rd., Garner 27603................................. 773-9180
www.latinoccu.org
Open Monday-Thursday; 9am-5pm and Friday 9am-6pm.
Services tailored to new immigrants

Office of Minority Health & Health Disparities, NC DHHS........ 707-5040
1110 Navaho Drive, Suite 510, Raleigh, NC 27609
www.ncminorityhealth.org
Mission: To promote and advocate for the elimination of health disparities among all racial and ethnic minorities and other underserved populations in North Carolina.

Legal Services of NC...................................................... 828-4647
224 S. Dawson Str., Raleigh 27601 (866)219-5262
www.legalaidnc.org
Legal representation for farm workers and discrimination issues.

Lutheran Family Services................................................ 832-2620
616 Hutton Str., Raleigh 27606
www.lfscarolina.org
Provides a variety of refugee and immigration services

NC Society of Hispanic Professionals............................467-8424
8450 Chapel Hill Rd., Cary 27511
www.thenchsdp.org
Acknowledging the under representation of Hispanic youths in higher education… it is the intent of the NCSHP to develop and secure educational opportunities and financial support to improve Hispanic youth's success and school performance.”

NC Hispanic Chamber of Commerce............................782-8764
New Hope Baptist Church Hispanic Ministry……………………876-5250
4301 Louisburg Road, Raleigh, NC 27604

National Alliance for Hispanic Health………………………(202)387-5000
1501 16th Str. N.W. Washington DC 20036-1401
www.hispanichealth.org  Helpline (866) 783-2645
Provides information to the Hispanic community regarding health issues.

Raleigh International Church .......................................................... 919-875-0950
4020 Capital Boulevard, Raleigh, NC 27604

LEGAL SERVICES

Attorney General – Consumer Protection………..Local Concerns 716-6400
or for out of area concerns 1-800-566-7226
www.ncdoj.gov

Governor’s Citizen Helpline ....................................................1-800-662-7952
www.governor.state.nc.us.gov office

Legal Services of North Carolina……………………………………. 828-4647
224 S. Dawson Street, Raleigh, NC 27601
www.legalaidnc.org
Provides free legal advice and assistance for low income individuals in civil
matters related to fair housing, mental disability benefits, prison issues, and
justice issues.

N. C. Lawyer Referral Service ..............................1-800-662-7952

SouthLight (Court Services) .................................828-4892
12 W. Martin Str., Raleigh 27601
www.southlight.org
Assists individuals with drug violations to avoid further criminal
involvement by providing intervention, education and monitoring services

The Women's Center .......................................................... 829-3711
112 Cox Avenue, Raleigh, NC 27605
www.wcwc.org
Domestic Law attorney held every 2 weeks. Call for next date.
Attorney Hotline: Monday and Thursday 4:00 p.m. - 5:30 p.m. Call main number and ask for Attorney Hotline number.

Carolina Dispute Settlement Services..........................755-4646
2300 Rexwood Dr#120, Raleigh 27607
www.notrials.com/fileityourself
Providing mediation services for Child custody and visitation issues, small claims, community services, and district criminal court. Sliding scale costs based on income. Court fees and processing fees apply. File it yourself clinic open on Thursdays 9am-3pm. Call for appointment.

MEDICAL CARE-PRIMARY CARE

HOMELESS AND/OR UNINSURED

Horizon Health Center ..........................................................743-3315
1001 Rock Quarry Rd. Raleigh 27610 (Rock Quarry Rd Family Medical)
www.whsi.org
Monday through Friday 8 a.m. – 5p.m.
Proving services to the homeless and those in transition.
Services provided include General Primary Medical Care (Camp Physicals, Diagnostic Tests/
Screening, Family Planning, Geriatric Care, Gynecological Care, Health
Checks, Hearing & Vision
Screening, Immunizations, Pediatric Care, Sports Physicals).
Support Services include Diabetes Education, Diagnostic Tests/Screens,
Drug Assistance, Health
Education, Eligibility Assistance, Substance Abuse Services, Social
Workers.

Alliance Medical Ministries ......................................................250-3320
101 Donald Ross Dr., Raleigh 27610
www.alliancemedicalministry.org
Monday through Friday, 9am-4pm. Provides affordable health and dental
care to the uninsured. Must be employed or living with someone who is
employed. No Medicaid or Medicare. Appointment required. Must be 18 or
older. Bilingual services provided. This is a faith-based medical clinic for
the working poor in Wake County. The clinic serves many Hispanic and
other minority families and operates on a sliding fee scale.

Urban Ministry (Open Door Clinic)..............................................832-0820
1390 Capital Blvd., Raleigh 27603
www.urbanmin.org
Health care facility providing services at no charge to uninsured, low-income residents of Wake County. The Open Door Clinic provides acute and chronic medical care, prescription medications, and laboratory services on site. Walk-in care available for acute illness and minor injury. Services include: Continuing care for chronic illness, prescription medications, specialty care on site and by referral, laboratory services, health education, social work counseling. Interpreter Services available for Spanish-speaking patients. Appointments only. Operating from 9a-9p.

Wake County Human Services ..............................................212-7000
Public Health Center - 10 Sunnybrook Rd., Raleigh, NC 27610
Monday through Friday, 8:15 a.m. - 5:15 p.m. Call for appointments for all types of health care needs including education, immunizations and treatment. Public Health Clinics also at:

Southern Regional Center
130 N. Judd Parkway NE, Fuquay Varina, N. C. ..............557-2501
Eastern Regional Center
1002 Dogwood Dr., Zebulon, N. C. ..................404-3900
Northern Wake Health Clinic
350 East Holding Ave., Wake Forest, N. C......................554-8490

Wake Faculty Physicians Internal Medicine ..................350-8000
3024 New Bern Avenue, Raleigh, N. C. 27610 (1st floor of Andrews Center)
Monday through Friday 7:30 a.m. – 4:30 p.m.
Provides care and management of many common diseases, including but not limited to congestive heart failure, diabetes and Coumadin management. Practice is open to established patients only, except for inpatient follow-up visits.

Wake Health Services, Inc. (Admin.).................................255-6721
http://www.whsi.org

Apex Family Medicine .....................................................362-5201
212 South Salem St., Apex, N. C. 27502
Monday- Friday 8:00 a.m. – 5 p.m.
Services provided include General Pharmacy, Medical Care (Camp, sports Physicals, Complete Physicals, Diagnostic Tests/ Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals).
Support Services include Case Management, Diabetes Education, Diagnostic Tests/ Screens, Drug Assistance Program, Health Education, Eligibility Assistance, Social Workers.
New Bern Ridge Dental .................................................. 250-2930
2620 New Bern Avenue, Raleigh, N. C. 27610
Monday through Thursday 8:00 a.m. – 5:15 p.m.
Services provided include Comprehensive Dental Services,
Cleanings-Hygiene, Dental Exams, Emergency Services, Extractions,
Fillings, Tooth Varnishing, Fluoride Treatment, Restorative Services,
Preventative & Children’s Services.
Support Services include Eligibility Assistance, Oral Hygiene
Education.

Rock Quarry Road Family Medicine .............................. 833-3111
1001 Rock Quarry Rd., Raleigh, N. C. 27610
Monday, Wednesday, Thursday & Friday 7:00 a.m. – 5:15 p.m.; Tuesday
7:00 a.m. – 6:00 p.m.
Services provided include General Primary Medical Care (Camp
Physicals, Complete Physicals, Diagnostic Tests/Screens, Family
Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing &
Vision Screening, Immunizations, Pediatric Care, Sports Physicals).
Support Services include Case Management, Diabetes Education,
Diagnostic Tests/Screens, Drug Assistance Program, Health Education,
Eligibility Assistance, Social Workers.

Southern Wake Family Medicine ................................. 557-1110
130 N. Judd Parkway NE, Fuquay Varina, N. C. 27526
Monday – Friday 8:30 a.m. – 5:30 p.m.
Services provided include General Primary Medical Care (Camp
Physicals, Complete Physicals, Developmental/screening, Diagnostic
Tests/Screens, Family Planning, Geriatric Care, Gynecological Care,
Health Checks, Hearing & Vision Screening, Immunizations, Pediatric
Care, Sports Physicals).
Support Services include Diabetes Education, Diagnostic
Tests/Screens, Drug Assistance Program, Health Education, Eligibility
Assistance, Social Workers.

St. Bernadette’s Catholic Church................................. 552-8758 or 623-1487
1005 Wilbon Rd., Fuquay Varina 27526
Every 1st and 3rd Thursday evening from 3p-6p. Bring I.D., recent income
information from all sources of income. All ages served.

Shepard’s Medical................................................................. 404-2474
304 B Pony Rd Zebulon 27597
www.shepardscareclinic.com
Serving Eastern Wake County and some of Nash, Franklin, Johnson County residents. Picture I.D required, proof of income and address, Ages 18-64. Must meet 200% poverty level guidelines by completing an assessment. Spanish Speaking clients welcome.

Mariam Clinic…………………………………………………………………………………..824-4672
3126 Blue Ridge Rd., Raleigh 27612
www.mariamclinic.org
Free for those who meet income eligibility. Must be age 18 or over. One Member of the household must be employed. Must live in or work in Wake Or Durham counties. Appointments only. Call on Wednesday 10am-2pm or Thursday 2pm-5pm. Clinic hours are Sunday 1pm-5pm. Services provided Acute care, short term chronic care, referrals, discount labs and radiology services, psychiatry and counseling, and interpreter services. No emergency or obstetric services.

MEDICAL-HIV TESTING/AIDS SERVICES

Alliance of AIDS Services Carolina ………………………………..834-2437
324 S. Harrington St., Raleigh, N. C. 27603
www.aascnc.worldpress.com
Free confidential HIV testing and other STDs. Mon-Thur 9am-12pm and 6pm-8:30pm. Appointments available also. Offering primary care and continuum of care, preventative education, counseling, substance abuse treatment, mental health counseling, nutritional counseling, food pantry, case management, family care homes, emergency financial assistance, transportation, housing info and referrals.

Horizon Health Center (homeless population)………………743-3315
1001 Rock Quarry Rd., Raleigh, N. C. 27610
Monday through Friday 8 a.m. – 5 p.m.
Provides HIV treatment services and related medical care.

National CDC Hotline ……………………………………………1-800-458-5231
www.cdcnpin.org

St. John’s Metropolitan Community Church …………………834-2611
805 Glenwood Ave., Raleigh, N. C. 27605
Free confidential HIV testing 2nd and 4th Saturdays 9 – 11 a.m.
Southlight ................................................................. 832-1400
1201 Garner Rd., Raleigh 27601
Outreach and case management services focusing on HIV/AIDS and substance abuse awareness, prevention, and education. Services offered at various locations. Call for more information.

Under One Roof (WCHS).................................................. 571-6600
3622 Haworth Dr., Raleigh 27609
Free counseling, financial assistance and initial intake by appointment only.

Strengthening the Black Family................................. 856-5302
568 East Lenior Str., Raleigh 27601
www.stbf.org
Free HIV testing. Basic nutrition and sex education programs for teens.

Urban Ministries .......................................................... 834-4707
1319 Capital Blvd., Raleigh
Free confidential testing Tuesdays from 5:30 p.m. – 7:30 p.m. Last person taken at 7:00 p.m. Spanish speaking employees present.

Wake County Human Services ...................................... 250-3950
Public Health Center - 10 Sunnybrook Road, Raleigh, NC 27610
All clinics will do free, confidential testing. Call for an appointment and information regarding all testing centers.
Monday through Friday 8:30 a.m. – 11:30 a.m. and Wednesday evenings from 5:00 p.m. – 7:00 p.m. at Clinic E. Spanish speaking employees available on Wednesday evenings. Testing for all STDs and treatment for HIV/AIDS patients also done Monday through Friday at Clinic A. Call for appointments and times for Clinic A at 250-4410.
WCHS, 350 E. Holding Ave Wake Forest 27587....................... 562-6300
WCHS, 1002 Dogwood Dr., Zebulon 27597......................... 404-3900
WCHS, 130 N. Judd Pkwy., Fuquay Varina 27526................. 557-2501

BERT Center, Inc.......................................................... 632-6283
211 West Martin Str. #160, Raleigh 27601
Case management service for those diagnosed with HIV/AIDS

M.Q.A Support.............................................................. 424-7636
189 Wind Chime Crt. Raleigh 27615
www.mqasupport.com
Case management services
Women’s Center .................................................................829-3711
112 Cox Ave., Raleigh 27605
www.wcwc.org
Testing and counseling service

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<th>MEDICAL-PRESCRIPTIONS</th>
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| Dorcas Ministries......... ......................................................469-9861
187 High House Rd. Cary 27511
www.dorcas-cary.org
Assistance for Cary, Morrisville, New Hill, Friendship, and Willow Springs. Residents of Fuquay, Apex, and Holly springs must have a written referral from Western Wake Crisis Ministry. Durable medical supplies also available as resources allow.

Drug Assistance Program (HIV/AIDS) .........................877-466-2232
Division of Public Health, N. C. Dept of Health & Human Services
1902 Mail Service Center, Raleigh, N. C.  27699-1902

N. C. Division of Medical Assistance................................(800)662-7030
1918 Umstead Dr., Kirby Building, Raleigh, N. C.  27699-2501
www.dhhs.state.nc.us/dma
State resource for questions regarding Medicaid or NC Health Choice
North Raleigh Ministries.........................................................
2431 Spring Forest Rd, Ste. 152, Raleigh 27615
Mon thru Thursday. Call for appt. between 10am-1pm. Help with prescriptions. Serves Raleigh residents in zip codes 27604, 27609, 27612, 27613, 27614 and 27615.

Urban Ministries .................................................................834-4707
1390 Capital Blvd., Raleigh 27603
www.urbanmin.org
Prescription assistance for low-income and homeless individuals. First come first served. Once in 4 month period. N. C. ID required. Will pay copays. Monday-Friday 10am-1pm.

WakeBrook Recovery Center (Mental Health Services) ........250-1500
107 Sunnybrook Rd
Prescription assistance for mental health clients.

Wake County Human Services, Medicaid.............................212-7000
Residents of Wake County may visit the Human Services building in their area to apply for Medicaid. Medicaid provides assistance to income eligible persons for prescriptions, doctor and hospital visits, vision, and dental care.

Southern Regional Center, Fuquay Varina..........................557-2501
Eastern Regional Center, Zebulon.................................404-3900
Northern Regional Center, Wake Forest...........................562-6300

Medicare Prescription Drug Plan.................................(800)633-4222
www.formularyfinder.medicare.gov
this tool will allow you to find plans in your state that match your required drug list.

www.freemedprogram.com
There are over 200 patient assistance programs in place to help people receive free medications.

www.ncrx.gov
Help with Medicare prescription drug plan premiums

www.ssa.gov
Help with Medicare prescription drug premiums. Form SSA-1020.

MEDICAL-MENTAL HEALTH & SUBSTANCE ABUSE SERVICES

WAKE COUNTY HUMAN SERVICES
Cornerstone ................................................................. 508-0777
Path and Community Outreach Team Referral Line............... 508-0770
220 Snow Avenue, Raleigh, NC  27603
Outreach and engagement, psychiatric services, and intensive case management services offered to homeless individuals with severe and persistent mental illness and/or substance abuse problems. Please call to make a referral on Tuesdays 1pm-4pm.

Drop-In Center (A Division of Wake County Human Services)... 856-5240
567 E. Hargett St., Raleigh, NC  27601
Psychosocial educational program for Wake County residents who are 18 or older who have a primary diagnosis of severe mental illness and sometimes co-occurring substance abuse. They must be referred by their primary mental health provider and complete the admission process. Activities include social skills and independent living skills training, AA meetings,
support and recovery groups, Job Club, exercise, arts and crafts, and recreational activities.

Wake Brook Recovery Center.................................................250-1500
(formerly Crisis/Assessment of WCHS) Crisis Stabilization Ctr.
107 Sunnybrook Rd Raleigh 27610
24 hours mental health assessments.

Adult Treatment Center.........................................................212-7850
220 Swinburne Rd., Raleigh 27601
Adults dealing with mental illness. Mon-Fri 8:30am-5:15pm

Easter Seals UCP North Carolina-ASAP .......................(800)662-7119
Regional Office: 2315 Myron Drive, Raleigh, N. C. 27607
www.eastersealsupc.com
For children, adults and families who are dealing with mental health issues, Easter Seals UCP North Carolina offers a variety of supports available in the home, community, or at a clinic. Our services are structured around best-practice models, with a continuing focus on maintaining a person-centered, strengths-based approach. Community Support, Respite, Intensive In-Home Therapy, Assessment, Individual Therapy and Multi-Systemic Therapy are provided.

The Healing Place of Wake County (Men’s Facility) ..........838-9800
1251 Goode Drive, Raleigh, N. C. 27603
Target Group: Homeless men, age 18 and older, who are from Wake County. Length of stay: Shelter – one night/ Non-medical Detox – 3 to 5 days; Recovery Program – 7 to 12 months/
Other: The Sobering Up Center offers non-medical detoxification. The overnight shelter offers emergency shelter one night at a time. The recovery program is a long-term, 12-Step based, peer-run program for homeless men with alcohol and other drug problems. Walk-ups are not allowed and beds are not reserved. In order to enter the emergency night shelter, men must be at the South Wilmington Street Center by 4:00 p.m. each day for the van pick-up.

The Healing Place (Women’s Facility) .........................865-2550
3304 Glen Royal Road, Raleigh, N. C. 27617
Target Group: Homeless women, age 18 and older, who are from Wake County. Length of Stay: Shelter – one night; Non-medical Detox – 3 to 5 days; Recovery Program – 7 to 12 months.
Other: The Sobering Up Center offers non-medical detoxification. The overnight shelter offers emergency shelter one night at a time. The
recovery program is a long-term, 12-Step based, peer-run program for homeless women with alcohol and other drug problems. Pregnant women may stay in the overnight shelter but are not admitted to Detox or the recovery program. Walk-ups are not allowed and beds are not reserved. In order to enter the emergency night shelter, women must be at the Women’s Center at Blount and Hargett Streets by 3:15 p.m. each day for the van pick-up.

Holly Hill Hospital ..........................................................250-7000
3019 Falstaff Road, Raleigh, N. C. 27610
Provides treatment programs for children, adolescents, and adults covering a wide range of behavioral health issues. Provides treatment for: Depression; Anxiety and Stress, Bipolar Disorder; Other Emotional and Mood Disorders; Behavioral Problems; Alcohol Abuse and Dependency; Illicit and Prescription Drug Abuse and Dependency. A no-cost, confidential evaluation of a patient’s needs is available 24 hours a day, seven days a week through the RESPOND department.

SouthLight .......................... ..........................................................787-6131
3117 Poplarwood Court, Suite 203, Raleigh 27604 (Administrative offices)
www.southlight.org
SouthLight is an organization which offers numerous services for substance abuse including assessment, education, treatment, counseling, youth and juvenile offender services, court services, intervention, intensive outpatient treatment, methadone treatment, independent living skills, supervised living services. SouthLight also offers a wide variety of programs to address these issues. If you would like more information about the admission process, services or facilities, please call the above number. Below are just a few of the programs/services offered:

Adult Services .................................................................832-4453
2101 Garner Rd., Suite 107, Raleigh 27610

Adult/Adolescent Services......................................................872-7373
1012 Oberlin Rd, Raleigh 27604

Judicial Services.................................................................828-4892
12 W. Martin Street, Raleigh, N. C. 27601

CASAWORKS/Perinatal Programs, Fuquay, N. C. .................557-6967
Residential program for pregnant/post-partum women
Triangle Family Services .................................................. 821-0790
3937 Western Blvd, Raleigh 27609
Individual, group, and family counseling. Fees based on a sliding fee scale.

UNC Alcohol and Substance Abuse Program ...................... 966-60339
1101 Weaver Dairy Rd., Chapel Hill, N. C. 27514
www.med.unc.edu/alcohol or (888)457-7457
Outpatient mental health and substance abuse services. Payment Accepted: Self payment, Medicaid, Medicare, Private health insurance, Military insurance, Payment Assistance. Mon-Fri 9am-6pm

Catholic Social Ministries .................................................. 821-9764
715 Nazareth Str., Raleigh 27606
www.dioceseofraleigh.org

Jewish Family Services ........................................................ 676-2200
8210 Creedmoor Rd., Raleigh 27613
www.shalomraleigh.org

Women’s Center ............................................................. 829-3711
112 Cox Avenue, Raleigh 27605
www.wcwc.org
Providing support services and mental health counseling to women in need.

Armstrong
House ............................................................................. 601-8551
www.armstronghouse.org
Armstrong House is a supportive housing organization which provides transitional housing for recovering alcoholics and substance abusers. We are run by, and for, those actively seeking recovery. We are a welcome place for men who are vested in living a life of recovery. We have several locations in Raleigh.

Life Resources of NC .......................................................... 896-8520
www.lrofnc.com
6608 Six Forks Rd, Ste. 202, Raleigh NC 27615
Outpatient clinic that serves children, adults, and families with individual, family, and group counseling, psychiatric evaluations, medication management, speech therapy EAP programs. Yoga classes for youth, adults, family also offered. Currently accepting Medicaid, Health Choice, BCBS, and self-pay and sliding scale discount for outpatient services
MEDICAL-DENTAL

Wake Smiles.................................................................250-2952
2620 New Bern Ave. Raleigh 27610
www.rwcds.com
Dental care for children. Eligibility forms located at Wake Health Services, Raleigh Rescue Mission, and Horizon Health services. Must be approved before making an appointment.

Wake Tech Dental Hygiene.............................................747-0126
Health Sciences Building, 2nd Floor
2901 Holston Ln., Raleigh 27610
http://dentalhygiene.waketech.edu
Dental Cleaning, fluoride treatments, sealants, and radiography performed by supervised students. Clinic hours vary according to semester schedule. Appointment only. Referrals given for additional dental work needed.

UNC Chapel Hill Dental School.....................................966-2805
Manning Dr. & Columbia Ave, Chapel Hill
www.dent.unc.edu
Services provided for children beginning age 4 and adults. Application Required. Two clinic sessions held Mon-Fr from 10am-1pm & 2pm-5pm. Monthly drawings held to determine patient selection. Some fees apply.

MEDICAL-EYECARE

Division of Services for the Blind...............................(866) 222-1546
Must meet income eligibility based on household size. Must be a citizen or have Permanent Residency Card. Can include children up to age 22 (if listed on income tax return as dependents). Co-pays to providers are required.

UNC Department of Opthamology...............................966-5296
130 Mason Farm Rd., Chapel Hill, NC
Free or low cost eye exams for people of all ages. Income verification is required. Call 966-5296 with questions regarding financial assistance.

EyeCare America.........................................................(800)222-3937
www.eyecareamerica.org
A public service foundation of the American Academy of Ophthalmology. Provides comprehensive eye exams and care for up to one year to eligible callers. Glaucoma eye exam available for some.

Vision USA.................................................................(800) 766-4466
www.aoa.org
Provides free eye care to uninsured, low income workings and families. Eligibility based on income and household size.

Lions Clubs International..............(headquarters) (630) 571-5466
www.LionsClubs.org
Provides financial assistance for eye care through local clubs. Eligibility based on income and household size. Applications submitted at WCHS, Service Intake, Mon-Fri 7:30am-4pm, 1st floor Swinburne Bldg, 212-7000

Prevent Blindness NC.....................................................755-5044
4011 West Chase Blvd. #225, Raleigh 27607
www.preventblindness.org
Delivers direct service programs through screening, publications, safety, education, information, and referral. Healthy Eyes Eyeglasses Program is for adults and children. Must be income eligible (200% poverty level), no other eyeglass benefits, valid prescription less than 2 years old provided by partner agency.

NC Association of Educators.......................(800) 662-7924 ext 205
www.ncae.org
No income requirements. Eyeglasses and other items provided as deemed necessary. Must be a student enrolled in public school. Citizenship not required. School staff or school nurse must request assistance on behalf of the child. Parents cannot request the assistance. Cost of eye exam not covered. Application available September- June.

Sight for Students.........................................................(888) 290-4964
www.sightforstudents.org
Vision Service Plan program that provides eye exams and glasses to children 18 years and younger whose families cannot afford vision care.

Zennioptical...............................................................(800) 211-2105
www.zennioptical.com
Online ordering of low cost eyeglasses. Must have valid prescription. Must have credit card, debit card, or gift card (visa or mastercard) to make purchase.
WCHS.................................................................856-5974
401 East Whitaker Mill Rd, Raleigh 20608
Contact for appointment Mon-Fri 8am-5pm. Must meet household and income requirements. Cannot have received assistance in the last 2 years. Must supply last 6 months of income information, ID, social security cards.

MEDICAL-HEARING AIDS

Lions Clubs International....................(Headquarters) 630-571-5546
www.LionsClubs.org
Provides financial assistance for hearing aids through local clubs. Eligibility based on income and household size. Contact Wayland Rhodes Jr. 733-6659/872-7770 locally.

NC Services of the Deaf and Hard of Hearing...............890-0859
(voice/TTY) 800-851-6099
www.dhhs.gov

Foundation for Sight and Sound..............................(866) 432-7500
www.foundationforsightandsound.org
EarQ provider participation required; call for provider in your area. No hearing aid benefits, yearly income below $25000, and co pays may apply.

Miracle Ear Children’s Foundation.....................(800) 234-5422
www.miracle-ear.org
Must be age 16 or younger. Application required, medical documentation (medical clearance from DR. audiogram dated within last 6 months), income between $20,000-$45,000. Must not be eligible for public assistance programs. Must show that you have been denied assistance for public assistance program in writing. Forms downloadable from website.

NC Assistive Technology Program.......................(800)662-7030
www.ncatp.org
Provides any type of equipment that helps people with disabilities or older individuals be more independent at home, school, work, leisure, or community life.
PREGNANCY & CHILD CARE

Birthchoice……………………………………………………………………781-5433
3820 Merton Dr. #219, Raleigh 27609
www.birthchoicewake.org
Free pregnancy testing, Free limited ultrasounds. Abortion information and post- abortion counseling. Referral and resources for maternity homes and adoption agencies.

Community Partnerships, Inc……………………………………781-3616 ext. 235
3522 Haworth Dr., Raleigh 27609
www.communitypartnerships.org
Early intervention services for children age 5 and younger who have a disability or who are at risk for a disability/ Offering assistance with daycare, preschools or after school programs. Inclusion assistance also offered.

North Carolina Department of Health and Human Services …662-4499
Division of Child Development Toll free in-state 1-800-859-0829
2201 Mail Service Center, Raleigh, N. C.
See State Child Care Licensing Office below.

Planned Parenthood ………………………………………………………833-7526
100 S. Boylan Ave., Raleigh 27603
www.pphsinc.org
Preventive reproductive healthcare and education

Life Care Pregnancy Center …………………………………………873-2442
1001 Navaho Dr., Suite 101, Raleigh 27609
Provides support for women, men and their families 24/7 free of charge. Offers counseling and information to allow the person to make an informed choice.

State Child Care Licensing Office …………………………..662-4499
(Regulatory Services Section) Toll free NC residents only 1-800-859-0829
319 Chapanoke Rd., Suite 120, Raleigh, N. C.  27699-2201
2201 Mail Service Center, Raleigh, N. C.  27699-2201
Regulates the health, safety, and well-being of children in out-of-home care; provides support and quality control services to child care providers.
http://www.ncchildcare.net

Wake County Health Department……………………………212-7000
10 Sunnybrook Rd, Raleigh 27601
Women’s Clinic F provides pregnancy testing and Clinic G provides prenatal care for uninsured and low income. Maternal Care Coordination is offered to the prenatal patients. Nurse Family Partnership program works with 1st time mothers. WIC Program provides various food and supplies for mothers and their newborns to enhance healthy outcomes.

Wake County Child Care Subsidy Program .............................. 773-7600
Main location: 319 Chapanoke Rd., Suite 104, Raleigh, N. C. 27603
Southern Regional Center: 130 North Judd Parkway NE, Fuquay, N. C. 27526....557-1076
Northern Regional Center – 350 E. Holding Ave., Wake Forest, N. C. 27587 
.............463-8439
Only available for families in Wake County. Provides financial assistance to parents for their child care needs. The child care subsidy is based on an assessment of need, income and family size. If the person is eligible, the case manager will assist in finding a program that meets the needs of the child/children. Parental choice is honored whenever possible. Parental fees are assessed for families who are income eligible.

REFUGEE PROGRAMS

Lutheran Family Services in the Carolinas......................(919) 861-2807
Raleigh Office: 112 Cox Avenue, P. O. Box 12287, Raleigh, N. C. 27605
www.lfscarolinas.org
Provides a variety of refugee and immigration services. Offers immigration counseling, refugee social services, sponsorships and assistance with resettlement.

NC Justice Center.........................................................856-2570
224 Dawson Str., Raleigh 27611
www.ncjustice.org

USCRI-Raleigh/ Boat People SOS...........334-0072
3801 Lake Boone Trail Ste. 200, Raleigh 27605
www.uscri.org
www.bpsos.org
Working on human trafficking and refugee resettlement. Emergency relief and recovery, domestic violence, labor exploitation, citizenship preparation, livelihood development, and workforce readiness training.

State Refugee Coordinator............................................733-4650
325 Salisbury Str., Raleigh 27603
**SENIOR RESOURCES**

Council for Senior Citizens.........................................................688-8247
406 Rigsbee Avenue, Suite 202, Durham 27701
[www.councilseniorcitizens.org](http://www.councilseniorcitizens.org)

Division of Aging and Adult Services, Dennis W. Streets......733-3983
Taylor Hall, 693 Palmer Drive
Mailing Address: 2101 Mail Service Center, Raleigh, N. C. 27699-2101
[www.dhhs.state.nc.us/aging](http://www.dhhs.state.nc.us/aging)

Eastern NC Chapter of the Alzheimer’s Association ..........832-3732
1305 Navaho Dr. #101 Raleigh 27605 1-800-228-8738
[www.alznc.org](http://www.alznc.org)
Alzheimer’s research and care giver information and education

Hospice of Wake County .......................................................828-0890
250 Hospice Circle, Raleigh 27605
[www.hospiceofwake.org](http://www.hospiceofwake.org)
Providing end of life care and resource information

North Carolina Assisted Living Association ...............467-2486
3392 Six Forks Rd., Raleigh 27608
[www.ncala.org](http://www.ncala.org)
Information regarding assisted living facilities in NC

Resources for Seniors ..............................................................872-7933
1110 Navaho Dr., Suite 400, Raleigh, N. C. 27609
[www.resourcesforseniors.com](http://www.resourcesforseniors.com)
Provides information on support services, affordable senior housing, medical care, facilities, etc.

City of Raleigh Retired Senior Volunteer Services .............831-6295
310 W. Martin St. #201, Raleigh 27602
[www.raleigh-nc.org/communityservices/rsvp](http://www.raleigh-nc.org/communityservices/rsvp)
Match seniors age 55 and older with volunteer activities that serve vulnerable senior in the Raleigh area.

Senior Center Telecare / Friendly Visitor Programs ............856-6444
401 E. Whitaker Mill Road, Raleigh, N. C. 27608
Provides outreach services by phone or 1 hour weekly home visit.
Center for Volunteer Caregiving…………………………………..460-0567
975 Walnut Str., #311, Cary 27511
www.volunteercaregiving.org
Provides transportation, respite care, visiting, phone calls, and light housekeeping and yard work.

Wake County Human Services (Senior/Adult Services)……..856-5833
Whitaker Mill Rd., Raleigh
Providing short term generic case management to bridge consumers with community services

www.ssa.gov
Help with Medicare prescription drug premiums. Form SSA-1020.

North Carolina SHIIP ……………………………………………..800-443-9354
www.ncshiip.com
Senior’s Health Insurance Information Program (SHIIP) is a consumer information division of North Carolina Department of Insurance that assists people with Medicare, Medicare Part D, Medicare supplements, etc.
www.ncdoi.com
Answers questions and counsels Medicare beneficiaries about Medicare supplements, Medicare Advantage, Medicare prescription plans, long term care insurance and other health concerns

TRANSPORTATION

Accessible Raleigh Transportation (A.R.T.) ………………….890-3459
www.raleigh-nc.org
The City of Raleigh provides transportation services for persons with disabilities. There are two levels of services: Tier 1 service is available for permanent Raleigh residents who do not have a valid driver’s license, and are identified as a person with a physical or mental disability. Tier II service is available to persons who qualify under the Americans with Disabilities Act (ADA). Call for instructions on how to apply.

C-Tran ……………………………………………………………….481-2020
www.townofcary.org
Hours of Operation Monday through Saturday, 6:00 a.m. to 7:00 p.m.
The Town of Cary provides two types of service: fixed route and door-to-door service. The new fixed route system replaces the previous general public door-to-door service. Cary citizens who are disabled or at least 55
years old will continue to have the option of door-to-door service. Cost is $2.00 each way in Cary; $4.00 for out of town (Chatham, Durham, Orange or Wake Counties for work). Registered seniors and disabled passengers pay $1.00 each way from 10:00 a.m. to 3:00 p.m. for trips in Cary. Children aged 6 and younger ride free. Make a reservation to ensure a seat 2 hours to 2 weeks in advance.

Capital Area Transit (CAT).................................................828-7228
1430 & 214 S. Blount St., Raleigh 27603
www.raleigh-nc.org/transit
Call for information and schedule.

Resources for Seniors, Inc. .............................................872-7933
1110 Navaho Dr. #404, Raleigh 27609
www.resourcesforseniors.com
Limited medical transportation, nutrition site transportation and grocery shopping transportation available. Call for more information.

Traveler’s Aid (Cornerstone) ..............................508-0777
220 Snow Avenue, Raleigh 27603
One time assistance to displaced/stranded travelers when funds are available. Call before coming to Cornerstone to apply in order to see if funds are available. Must be able to contact someone on destination end to ensure willingness to accept traveler.

Triangle Transit Authority (TTA).................................4857433
4600 Emperor Blvd. #100, Durham 27703
www.triangletransit.org
Office Hours Monday through Friday 6:00 a.m. – 6:30 p.m. Bus hours Mon-Fri 6:00 a.m. – 10:30 p.m.; Sat 8:00am-5:30pm. Free vanpool matching available to the general public (485-7461) and regional bus service to Raleigh, Durham, Chapel Hill, RTP, and RDU. Bus schedules available at Moore Square information booth. Offers direct airport shuttles from Regional Transfer Center

Wake County Transportation Center .......................212-7005
220 Swinburne Rd., Raleigh, N. C. 27610
www.wakegov.com
Monday – Friday, 8:00 a.m. – 5:00 p.m.
Walk-ins: Monday - Friday, 9:00 – 11:00 a.m. and 2:00 – 4:00 p.m.
Medical transportation through Medicaid and other transportation services for Wake County citizens.
TRACS (Wake County Human Services) .......................... 212-7005
220 Swinburne Rd., Raleigh 27610
www.wakegov.com
Transportation to residents of non urbanized areas of the county. 24 hour
or more advance notice for pick up. First come first served. Fees charged
per trip. Mon-Fri 7:00am-12:00pm and 1:00pm-6:00pm.

Wolfline ................................................................. 515-3424
2721 Sullivan Dr., Raleigh
www.ncsu.edu
Open to students and the general public. No fare or Student ID required to
ride. Operates everyday classes are in session. Routes vary between Fall,
Spring, and Summer service.

Wheels for Hope .......................................................... 832-1941
929 S. Saunders Str., Raleigh 27603
www.wheels4hope.org
Faith based nonprofit that repairs donated cars and recycles them back in
the community. Referral by partner agency required. General public sales
also provided on Tuesday and Thursday from 9:00am-4:00pm.

VETERAN’S SERVICES

Durham VA Hospital ................................................................ 286-0411
Raleigh VA Clinic ............................................................... 212-0129
3305 Sungate Blvd., Raleigh 27601
Medical Care available @ 508 Fulton St, Durham and at the Raleigh Clinic.
Limited transitional, housing for homeless veterans. Primary care and
behavioral services.

Employment Security Commission, Raleigh .............. 212-3849 ext250
3351 Carl Sandburg Crt., Raleigh 27610
Homeless and formerly incarcerated veterans programs offering
employment assistance, veteran’s benefits information, shelter, food,
educational assistance, legal assistance, drug and alcohol treatment
referrals, and mental health treatment referrals.

NC Division of Veteran's Affairs .............................................. 733-3851
1325 N. Salisbury Str., Raleigh
www.doa.state.nc.us/vets
State level office that assists veterans and their dependents with applying for and obtaining veterans benefits. Open Monday thru Friday from 8:00am-5:00pm.

The Raleigh Vet Center............................................................... 856-4616
1649 Old Louisburg Road, Raleigh, NC  27604
Free counseling and referral services for veterans suffering from combat trauma and sexual trauma provided by a qualified team of counselors. Hours of operation-8:00am-4:30pm. Services available after hours and on weekends with appointment. Call for more information.

Wake County Human Services Veterans Services....................... .856-6533
567 E. Hargett Street, Raleigh 27602 (A.A.Thompson Center)
Assists veterans with obtaining military paperwork, employment assistance, medical care, help with transportation and other services for veterans.
Veterans Services.................................................................857-9428
1420 S. Wilmington St., Raleigh  27603 (Men’s Shelter)
Assists homeless veterans with obtaining military paperwork, housing, employment assistance, medical care, help with transportation and other services.
Veterans Services.................................................................508-0777
220 Snow Ave., Raleigh (Cornerstone Bldg.)
Assists homeless veterans with obtaining military paperwork, housing, employment assistance, medical care, help with transportation and other services. Thursdays from 1:00pm-4:30pm.

National Record Center.......................................................(314)801-0800
9700 p0age Ave., St. Louis, MO 63132-5100
www.archives.gov
Military personnel records, health, and medical records of discharged and deceased veterans of service during the 20th century. Records prior to WWI see National Archives Building in Washington DC.

US Department of Labor......................................................(866)487-2365
3rd Str. NW, Washington DC
www.dol.gov.vets

Online partnership for wounded, ill, and injured service members, veteran, families, and those who support them.

National Call Center for Homeless Veterans.........................(877) 424-3838
Providing transition services to discharged and wounded veterans. One on one employment assistance.

**YOUTH SERVICES**

Boys and Girls Clubs of Wake County……………………………………834-6282
701 N. Raleigh Blvd., Raleigh 27601
[www.wakebgc.org](http://www.wakebgc.org)
Offers arts, sports, health, life skills, educational and career development, and character and leadership development in a fun atmosphere. Open after school from 2:30pm- 8:00pm daily. Programs are administered and supervised by trained and caring staff.

Youth & 4H………………………………………………………………250-1100
4004 E Carya Dr., Raleigh 27610 (NC Extension Bldg.)
[www.wakegov.com](http://www.wakegov.com)
4-H club, summer camps, teen programs, leadership experiences, afterschool programs.

Fuquay Varina Youth Initiative Inc…………………………………557-5630
607 East Academy Street, Fuquay Varina
After school tutoring and enrichment program for middle school age children. Registration and orientation in August. $20 fee covers the year. Provides hours that cover the school year, teacher workdays and summer vacation.

City of Raleigh Parks and Recreation……………………………………831-6640
2401 Wade Ave., Raleigh 27607
[www.raleigh-nc.gov](http://www.raleigh-nc.gov)
Various youth oriented programs, camps, recreation, tutoring, arts programs, and character education. Facilities located Raleigh and surrounding areas.

City of Raleigh Youth Services………………………………………..966-6100
310 W. Martin Str. #201, Raleigh 27601
Vocational, educational, and social skills training. Offers summer employment opportunities also age 14-21.

Work Force Investment…………………………………………………733-4151
301 N. Wilmington Str., Raleigh 27601
[www.capitalareaswdb.com](http://www.capitalareaswdb.com)
Young people ages 14-21, out of school youth or at risk of dropping out. Tutoring, employment opportunities (paid and unpaid), mentoring,
occupational skill training, leadership development, alternative secondary school.

NC Theatre 4 Change………………………………………………………………855-9960
1 East South Str., Raleigh 27601
www.nctheatre.com
Using theatre games, exercises, role playing tactics, and processing to facilitate constructive conflict resolution strategies. Children in 4th-9th grades. Programs at various community centers.

Job Corps……………………………………………………………………(252) 438-6161
1096 US Hwy 1 South, Kittrell 27544
www.jobcorps.gov
Education and job training program. Must be at least 16. No cost to participants and family.

Tarheel Challenge Academy………………………………………………(910) 525-5520
600 N. Main Str., Salemburg 28385 (800) 573-9966
www.ngycp.org
Mission to improve the life coping skills and employment potential for high school drop outs and expellees. No cost to families. Quasi-military program. No military obligation upon completion of program. Anyone can recommend a candidate.

Hip Hop Haven………………………………………………………………833-3700
135 S. Wilmington Str., P.O. Box 97153, Raleigh 27624
www.hiphophaven.org
Nonprofit serving the triangle area. Hip Hop used to identify/address issues of poverty, racism, gangs, crime, violence, drugs, teen pregnancy, HIV/AIDS, education, etc. Safe haven/recreational outlet through art, music, culture, and sport.

Kids Peace……………………………………………………………………..872-6447
3109 Poplarwood Crt. Cedar West Bldg #310, Raleigh 27604
www.kidspeace.org
Foster care, community support, outpatient counseling, juvenile justice programs

Riley Hill Family Life Center………………………………………………365-7899
5901 Riley Hill Rd., Wendell 27591
www.rhflc.org
Youth programs that focus on academics, leadership development, character building

Haven House………………………………………………………………..833-3312
600 W. Cabarrus Str., Raleigh 27603 (Main office)
www.havenhousenc.org
Arts programs, teen shelter, structured day program for suspended youth, community service, life skills training, counseling, Second Round Boxing program for ages 11-18.
Drop-In Center located at 832 Wake Forest Rd., 919-896-7865, Mon-Fri 12p-5p.

YMCA……………………………………………………………………..719-9633
801 Corporate Center Pkwy #200 (Admin. Office, Raleigh
www.ymcatriangle.org
Several locations in Wake County. Summer day camps, after school programs, track out programs, fitness, sports, and fitness.

Youth Empowerment Solutions……………………………………..878-8777
4418 Louisburg Rd., Ste.13, Raleigh 27616
www.youthempowermentsolutions.org
Y.E.S! Academy (Youth Empowerment School) is designed to empower, educate youth for personal growth, leadership development, creativity, financial literacy, volunteerism, and civic education.

Big Brother Big Sister………………………………………………..850-9772
1600 Hillsborough Str., Raleigh 27605
www.bbbs.org
Volunteer organization for mentoring youth

100 Black Men…………………………………………………………..662-4925
P.O. Box 26365, Raleigh 27611
www.100-blackmentriangle.org
Providing mentoring, education, health and wellness, economic development, and leadership skills to young men.

Backpack Tutoring………………………………………………………800-8787
www.backpacktutoring.com
Our tutor program places volunteers in elementary schools throughout Wake County for children in grades K-5 at no cost to the school or the parents. Our tutors work one-on-one with children who are below grade level in math, reading, and writing and at risk of retention.