

WAITING LIST - Most Frequently Asked Questions WCHS – Child Care Subsidy – 220 Swinburne St. – Raleigh, NC 27610

1. Question: How does the waiting list work and how will I know if I'm eligible for child care? Answer: Waiting List applications are screened based on the amount of gross income received and the need for services. The income guideline is based on the maximum gross income eligibility limits and the need for services is based on a family's individual need. A family must need services to support their employment, education, a child with development delays or special needs. Once applications are screened, eligible families will be placed on a waiting list until funding becomes available. Once funding is available, those eligible families are notified by mail to schedule an appointment with to apply for services.

2. Question: Is the countable income used before or after taxes? Answer: Before taxes.

3. Question: How do I apply for the Waiting list? Answer: Go online to <http://www.wakegov.com/humanservices/social/pages/ccs.aspx> or contact the child care office at 919-212-7000.

4. Question: How old does a child have to be to receive assistance? Answer: Child care subsidy will assist children since newborn until 12 years old.

5. Question: How long is the waiting list? Answer: Our current waiting list dates back March 2016. There is no way to predetermine how long your wait will be. Once funding becomes available we will serve families based on the month they applied for childcare or as funding permits.

6. Question: Where am I on the waiting list? Answer: The waiting list is maintained according to the date we receive your application in our office. We do not use a numerical system.

7. Question: How does my being pregnant and the waiting list work? Answer: If you are pregnant and are planning to return to work, please contact our office after the child is born to be added to the childcare waiting list.

8. Question: Should I put both parents on the waiting list form? Answer: Only if both parents are in the home.

9. Question: If I reside in another county and I am receiving services can funding be transferred to Wake County? Answer: No, services do not transfer from County to County.

10. Question: Are there any emergency funds for child care? Answer: Child Care Subsidy currently has no funding available to assist in emergency situations. However, you may contact (WFFA) Work First Financial Assistance at 919-212-7048 to inquire about eligibility, 200% or (TANF) Benefit Diversion in Wake County.

11. Question: What other child care resources can you offer? Answer: Early Head Start 919-747-7861; Headstart 919-857-9427; More at Four – 919-851-9550; Child Care Services Association (CCSA) 1-855-327-5933; are a few of the numbers to call for information about child care assistance or resources.