



**Human
Services**

**Wake County Human Services
End of Year Case Count Updates
FY 2012-FY 2017 and CY 2011-CY 2016**

*A Report End of Year Case Count Table for Programs, Services and Indicators
of Interest*

**Report to Wake County Human Services Board and Human Services Director,
Regina Petteway**

Compiled by: Caroline Harper, Data Analyst, Wake County Human Services
Office of Community Engagement and Business Excellence

October 26, 2017

Case Count Updates

Introduction

This report is the annual update of case counts for programs and services tracked in a quarterly report to the Wake County Human Services Board. It highlights year to year growth in cases for selected programs and services from Economic Services, Child Welfare, Public Health and Clinics. It compares case count data at the end of the year for two periods. For programs and services using a fiscal year (FY) this report compares data for FY16 vs. FY17 and FY12 vs. FY17. For cases tracked using a calendar year (CY) it compares CY15 vs. CY16 and CY11 vs. CY16.

Growth in Wake County has continued since the Board started to get this annual update. The county's population is estimated at 1,046,791 residents as of July 1, 2016 and grew at a estimated cumulative rate of 12% from 2010 through 2015 according to figures from Wake's [By the Numbers](#) dataset found on the [WakeGOV.com](#) Website. Human Services staff track case load trends to see if programs and services are growing at about the same pace as the general population of Wake County. This report shows patterns of growth in case loads and the number of people served across selected programs and services. The report focuses on service consumption counts, provides an annual point-in-time view and is not intended to be an outcomes report.

This report includes a percent (%) change calculation to show where growth has occurred in case load sizes. More growth (increase) is shown as a positive number (+) in the % change column, less growth (decrease) is shown as a negative (-) number in the % change column.

HS End of Year Case Count Updates for FY 2012-2017 and Calendar Year 2011-2016

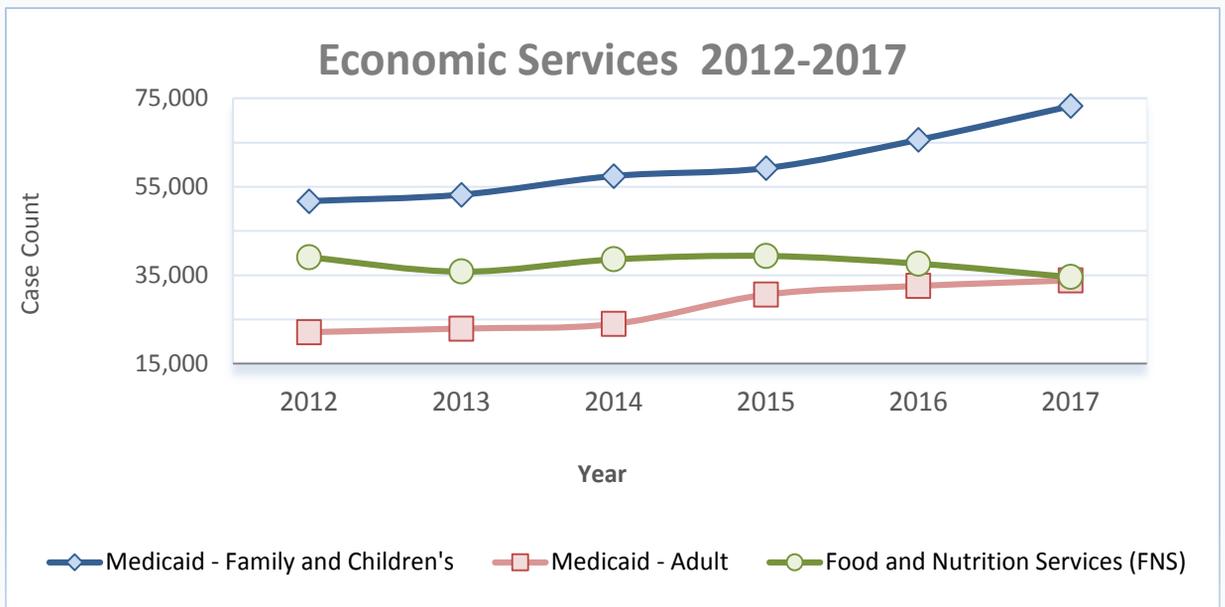
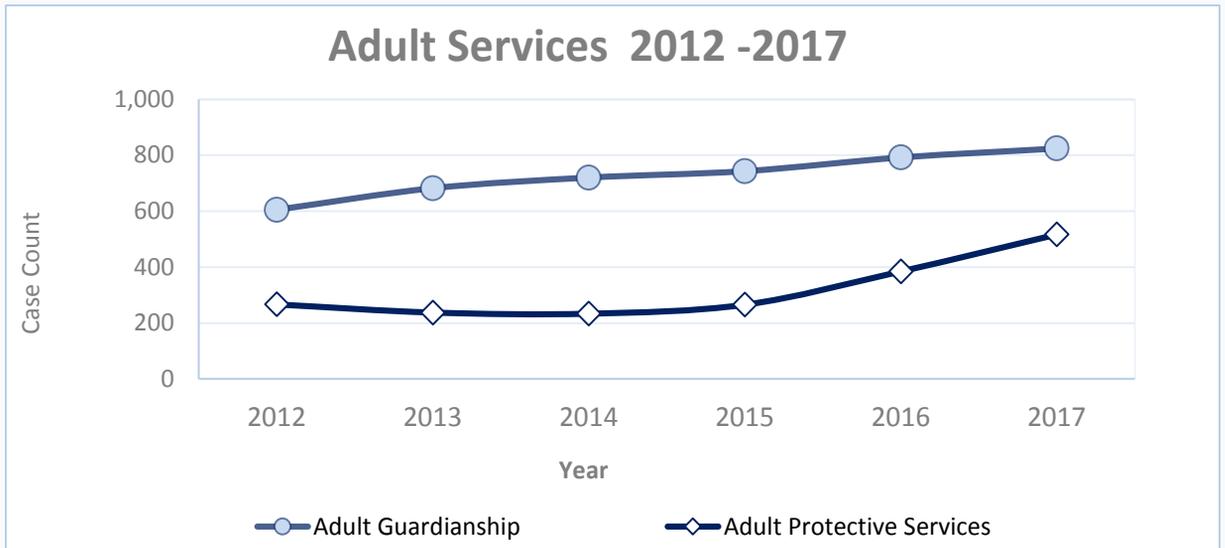
Economic Services by fiscal year (FY)									
PROGRAM or SERVICE	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	% Change From FY16 vs. FY17	Comparison Years	% Change For Comparison Years
Adult Guardianship	605	682	720	743	792	824	+4%	FY12 vs. FY17	+36%
Adult Protective Services	267	238	234	266	385	517	+34%	FY12 vs. FY17	+93%
Capital Area Workforce Center at Swinburne	38,828	36,878	22,326	19,790	19,106	18,785	-1%	FY12 vs. FY17	-51%
Child Care Subsidy - Services	8,544	7,854	7,714	7,011	7,736	5,148	-33%	FY12 vs. FY17	-39%
Child Care Subsidy - Wait List	5,439	1,079	2,500	3,806	1,016	1,228	+20%	FY12 vs. FY17	-77%
Food and Nutrition Services (FNS) Active Cases	39,063	35,818	38,585	39,371	37,622	34,596	-8%	FY12 vs. FY17	-11%
Medicaid - Family and Children's	51,751	53,209	57,438	59,221	65,627	73,254	+11%	FY12 vs. FY17	+41%
Medicaid - Adult	22,088	22,907	23,941	30,594	32,558	33,830	+4%	FY12 vs. FY17	+53%
Child Welfare FY									
Adoptions	103	81	102	60	103	138	+34%	FY12 vs. FY17	+34%
Child Welfare, CPS Assessments Accepted	4,750	5,399	5,778	5,817	4,970	4,980	+21%	FY12 vs. FY17	+5%
Child Welfare - New In Home Services	729	582	664	639	567	621	+10%	FY12 vs. FY17	-15%
Foster Care, New Placements	333	307	331	367	285	283	-1%	FY12 vs. FY17	-15%
Foster Care, Custody Services - All	933	918	965	985	991	967	-2%	FY12 vs. FY17	+4%
Public Health and Clinical Services FY									
Clinical - Dental	9,494	8,868	9,551	9,753	9,995	8,636	-14%	FY12 vs. FY17	-9%
Clinical - Family Planning	9,078	8,644	7,885	7,394	7,425	6,816	-8%	FY12 vs. FY17	-25%
Immunization - (Doses) Administered All WCHS	45,755	48,859	40,577	40,108	40,332	41,133 ¹	+2%	FY12 vs. FY17	-10%
Immunization - Regional Centers (Doses) Administered	4,580	5,153	3,637	3,758	3,329	4,121 ¹	+24%	FY12 vs. FY17	-10%
Immunization - (Clients) Served All WCHS	19,295	22,190	16,973	15,988	16,020	15,484 ¹	-3%	FY12 vs. FY17	-20%
Immunization - Regional Centers (Clients)	2,158	2,683	1,771	1,794	1,725	1,737 ¹	-1%	FY12 vs. FY17	-20%
WIC - All Service Locations	18,193	18,242	17,428	16,891	16,448	15,398	-6%	FY12 vs. FY17	-15%
Public Health and Clinical Services by calendar year (CY)									
PROGRAM or SERVICE	CY 2011	CY 2012	CY 2013	CY 2014	CY 2015	CY 2016	% Change From CY15 vs. CY16	Comparison Years	% Change For Comparison Years
Chlamydia Services	4,748	4,757	4,210	4,352	4,966	5,514	+11%	CY11 vs. CY16	+16%
Gonorrhea Services	1,355	1,381	1,205	1,157	1,452	1,626	+12%	CY11 vs. CY16	+20%
HIV / AIDS Services	249	197	190	247	135	173	+28%	CY11 vs. CY16	-31%
Syphilis Services	76	75	106	171	258	251	-3%	CY11 vs. CY16	+230%
Vital Records - Births	13,208	13,047	13,117	13,093	13,547	13,641	+1%	CY11 vs. CY16	+3%
Vital Records - Deaths	4,989	5,256	5,464	5,698	5,947	6,206	+4%	CY11 vs. CY16	+24%

Notes: ¹ Immunization program figures in this report (all WCHS doses administered and all WCHS clients served) come from the North Carolina Immunization Registry (NCIR) and differ from the FY17 cumulative total per quarter for each Immunization indicator. Updated on 10.02.2017.cjh.

End of Year Case Count Updates for FY 2012-2017 and Calendar Year 2011-2016
(list of meanings for indicators on page 2)

Program and Service List	Indicator Measured in Table	Page
Adoptions	Total decrees issued in FY (children)	6
Adult Guardianship	Total wards in custody on June 30 (individuals)	4
Adult Protective Services	Total reports accepted in FY (individuals)	4
Capital Area Workforce Center at Swinburne	Total new & repeat customers served in FY (individuals)	5
Child Care Subsidy – Services	Total open cases on June 30 (individuals)	5
Child Care Subsidy – Wait List	Total wait list on June 30 (individuals)	5
Child Welfare, Child Protective Services (CPS) Assessments Accepted	Total assessments & assist requests accepted in FY (families)	6
Child Welfare – New In Home Services	Total new in-home service cases added in FY (families)	6
Chlamydia Services	Total new diagnosis cases in CY (individuals)	8
Clinical – Dental	Total patient visits for preventive and treatment services in FY (individuals) Note: 4,127 unique patients	7
Clinical – Family Planning	Total clients served in FY	7
Food and Nutrition Services (FNS)	Total active cases on June 30 (households)	4
Foster Care, Custody Services - All	Total children ever in custody in FY (individuals)	6
Foster Care, New Placements	Total new placements (entry) of children in FY (individuals)	6
Gonorrhea Services	Total new diagnosis cases in CY (individuals)	8
HIV / AIDS Services	Total new diagnosis cases in CY (individuals)	8
Immunization – Clients, All WCHS	Total number of clients at WCHS receiving vaccine doses	7
Immunization – Clients, Regional Centers	Total number of clients at Regional Centers receiving vaccine doses	7
Immunization – Doses, All WCHS	Total vaccine doses provided	7
Immunization – Doses, Regional Centers	Total vaccine doses provided at Regional Centers in FY	7
Medicaid – Adult	Total open cases on June 30 (individuals)	4
Medicaid – Family and Children's	Total open cases on June 30 (individuals)	4
Syphilis Services	Total new diagnosis cases in CY (individuals)	8
Vital Records – Births	Total birth records processed in CY (individuals)	8
Vital Records – Deaths	Total death records processed in CY (individuals)	8
WIC - All Service Locations	Total unique active cases on June 30 (individuals)	7

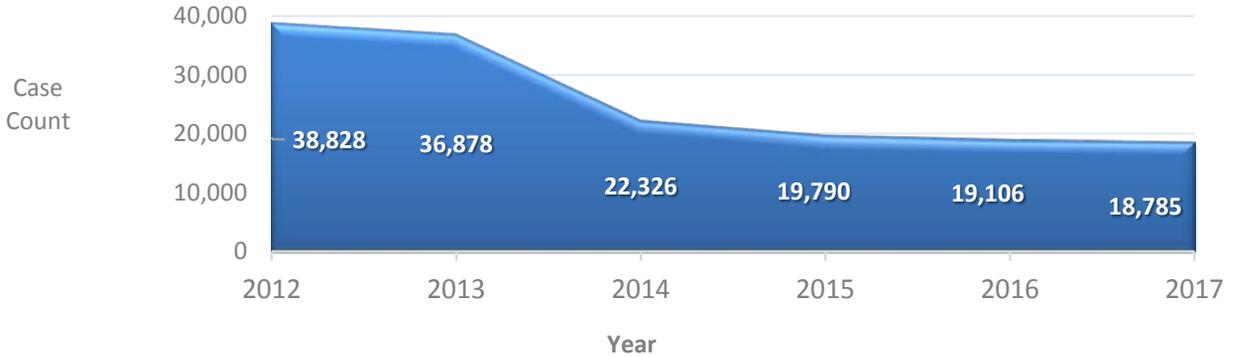
Division of Social Services - Economic Services



Economic Services	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
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Division of Social Services - Economic Services

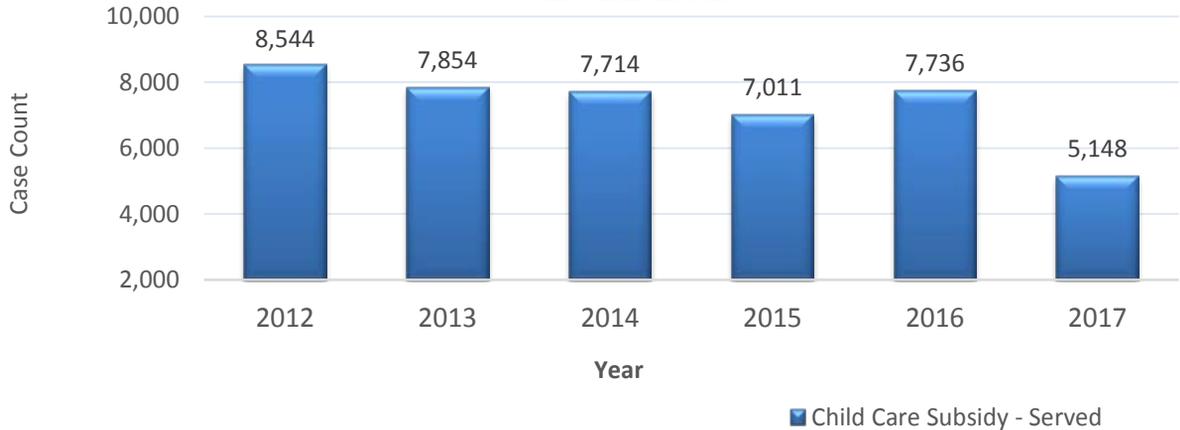
Capital Area Workforce Center at Swinburne 2012-2017



Child Care Subsidy

Over \$35 million spent in 2017 to assist more than 5,000 children

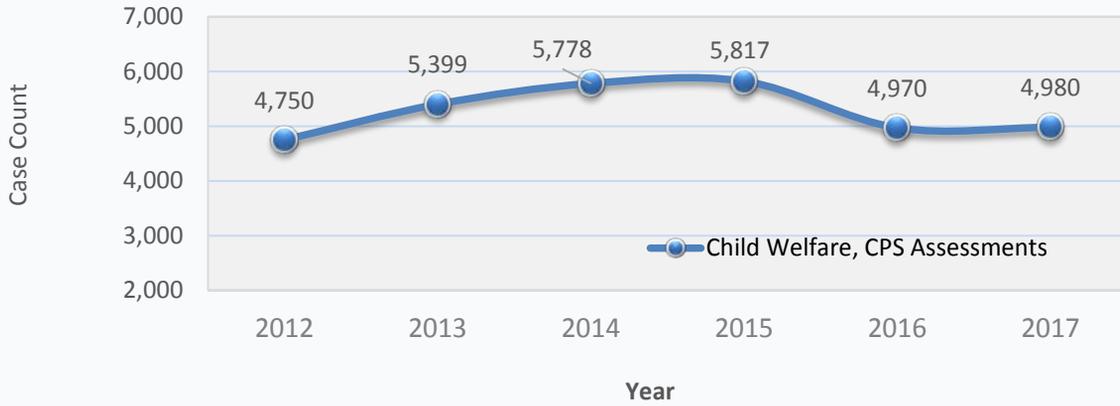
Child Care Subsidy Program 2012-2017



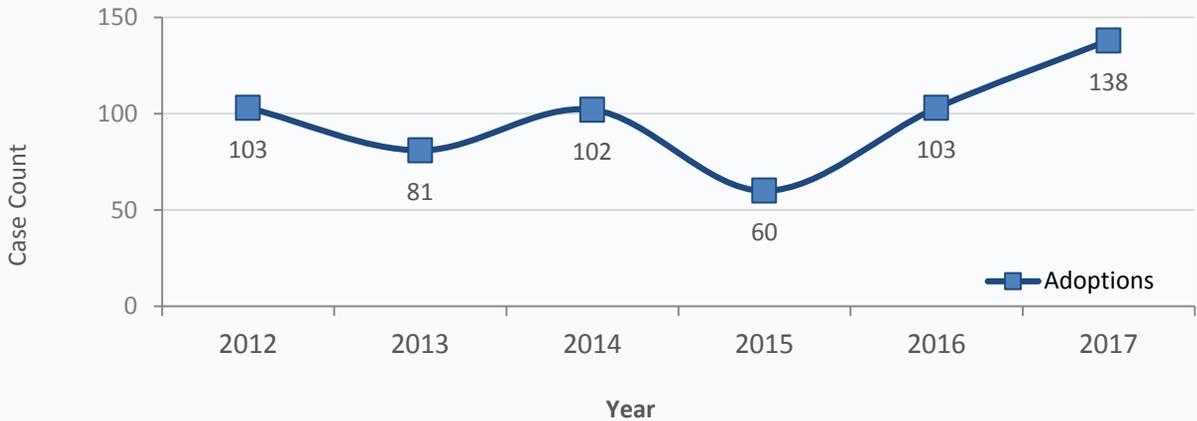
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Child Care Subsidy - Waiting List	5,439	1,079	2,500	3,806	1,016	1,228

Division of Social Services – Child Welfare Services

Child Protective Service Assessments Accepted 2012-2017

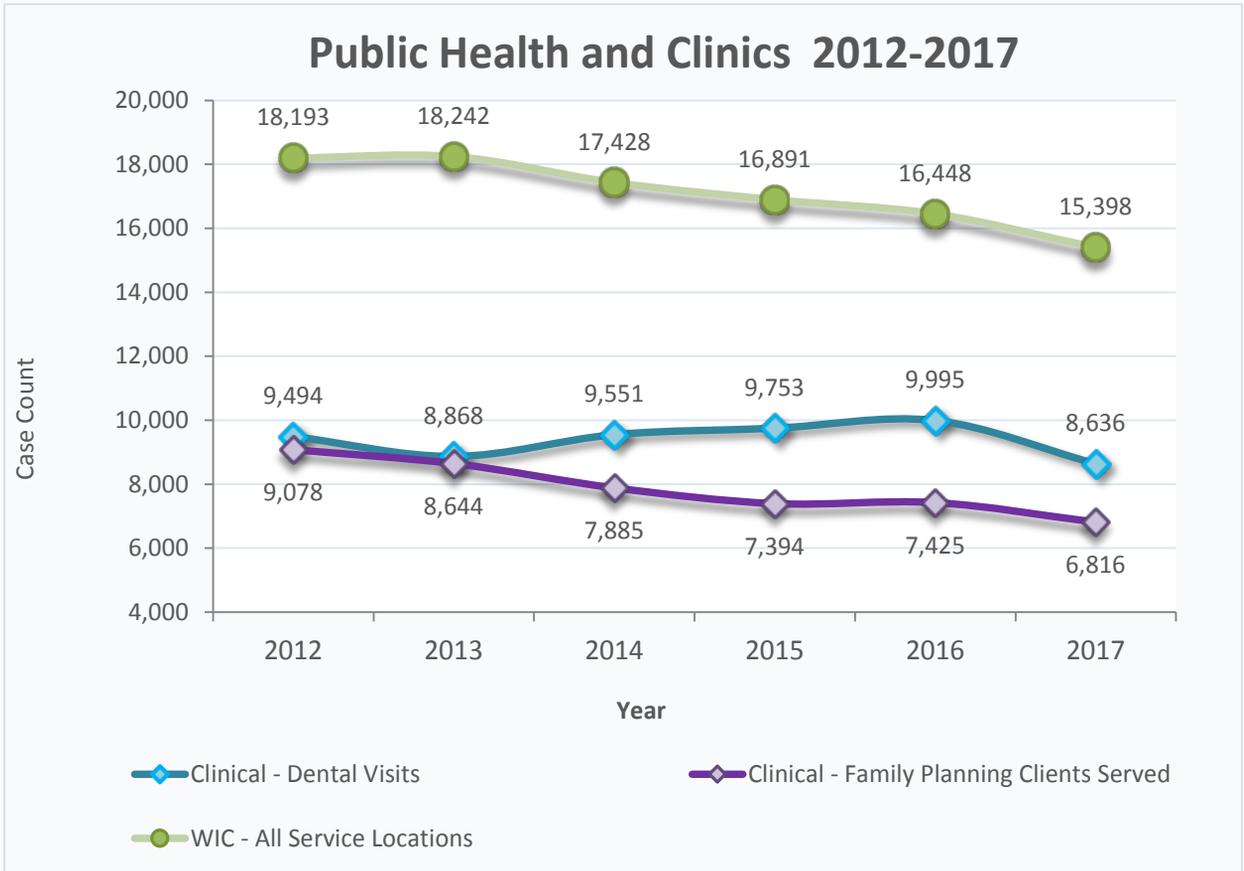


Adoptions 2012 - 2017



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In Home Services, New Cases	729	582	664	639	567	621
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Adoptions	103	81	102	60	103	138

Divisions of Public Health and Clinical Services Fiscal Year (FY)

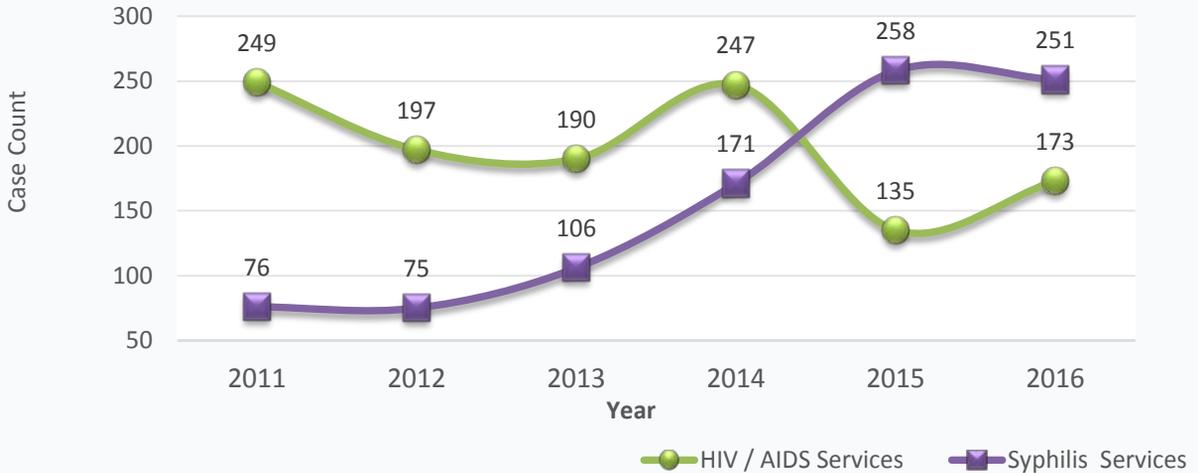


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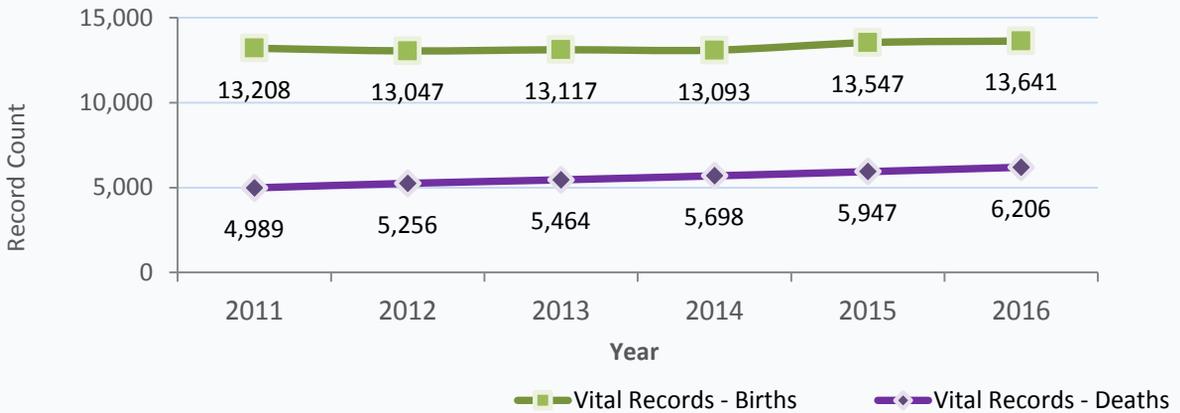
Note: ¹End of year figure as reported by North Carolina Immunization Registry; subject to change.

Divisions of Public Health and Clinical Services Calendar Year (CY)

Sexually Transmitted Infections, New Diagnosis 2011-2016



Vital Records Processed 2011-2016



Public Health and Clinics	CY 2011	CY 2012	CY 2013	CY 2014	CY 2015	CY 2016
*Chlamydia, New Diagnosis	4,748	4,757	4,210	4,352	4,966	5,514
*Gonorrhea, New Diagnosis	1,355	1,381	1,205	1,157	1,452	1,626
*HIV / AIDS, New Diagnosis	249	197	190	247	135	173
*Syphilis, New Diagnosis	76	75	106	171	258	251
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<i>* Sexually transmitted infections</i>						