



**Human
Services**

Wake County Human Services Case Count Update Report FY 2013-FY 2018 and CY 2012-CY 2017

*A Report on End of Year Case Counts for Programs and Services Included in
the HS Board Quarterly Report and
Selected Indicators of Interest*

**Report to Wake County Human Services Board and Human Services Director,
Regina Petteway**

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Analytics Team

October 25, 2018

Case Count Updates

Introduction

This report is the annual update of case counts for programs and services tracked in a quarterly report to the Wake County Human Services Board. The report highlights case counts for programs and services in Wake County Human Services (WCHS) divisions of: Economic Services, Child Welfare, Public Health and Clinics. It compares case count data at the end of the year for two periods. For programs and services using a fiscal year (FY) this report compares data for FY17 vs. FY18 and FY13 vs. FY18. For cases tracked using a calendar year (CY) it compares CY16 vs. CY17 and CY12 vs. CY17.

Wake County's general population is estimated at 1,072,203 residents as of July 1, 2017 according to Wake's [By the Numbers](#) Website. From 2012-2017 the population is estimated to have grown by 12.6%. Human Services tracks caseload trends to determine if programs and services are growing hand in hand with the general population of the county. This report shows patterns caseload growth and the number of individuals served by these programs and services. The report focuses on service consumption counts, provides an annual point-in-time view and is not intended to be an outcomes report.

This report's summary table features percent (%) change calculations indicating change in caseload sizes. More growth (increase) is shown as a positive number (+) in the % change column, less growth (decrease) is shown as a negative (-) number in the % change column.

Wake County Human Services End of Year (EOY) Case Counts for Fiscal Year (FY) 2013-2018 and Calendar Year (CY) 2012-2017

PROGRAM or SERVICE	Indicator	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	% Change From FY17 vs. FY18	% Change From FY13 vs. FY18
Population Estimates	Wake County estimated population on July 1	952,151	974,289	998,691	1,024,198	1,046,791	1,072,203	2.40%	12.60%
Economic Services									
Adult Guardianship	# Wards in caseload on June 30	682	720	743	792	824	855	+4%	+25%
Adult Protective Services (APS)	# APS reports accepted in FY	238	234	266	385	517	567	+10%	+138%
Capital Area Workforce Center at Swinburne	# Consumer visits in FY	36,878	22,326	19,790	19,106	18,785	16,755	-11%	-55%
Child Care Subsidy - Services	# Children served in FY	7,854	7,714	7,011	7,736	5,148	4,931	-4%	-37%
Child Care Subsidy - Wait List	# Families on wait list on June 30	1,079	2,500	3,806	1,016	1,228	3,384	+176%	+214%
Food and Nutrition Services (FNS)	# Active cases on June 30	35,818	38,585	39,371	37,622	34,596	33,198	-4%	-7%
Medicaid - Family and Children's	# Active cases on June 30	53,209	57,438	59,221	65,627	73,254	81,390	+11%	+53%
Medicaid - Adult	# Active cases on June 30	22,907	23,941	30,594	32,558	33,830	38,924	+15%	+70%
Child Welfare									
Adoptions	# Adoptions in FY	81	102	60	103	138	102	-26%	+26%
Child Protective Services (CPS)	# Assessments accepted in FY	5,399	5,778	5,817	4,970	4,980	5,009	+1%	-7%
CPS, New In-Home	# New in-home cases opened in FY	582	664	639	567	621	580	-7%	-0.34%
Foster Care, New Placements	# New entry placements in FY	307	331	367	285	283	268	-5%	+13%
Foster Care, Custody Services	# Custody services in FY	918	965	985	991	967	883	-9%	-4%
Public Health and Clinical Services									
Clinical - Dental	# Patient visits in FY	8,868	9,551	9,753	9,995	8,637 ¹	8,310	-4%	-6%
Clinical - Family Planning	# Clients served in FY	8,644	7,885	7,394	7,425	6,816	6,719	-1%	-22%
Immunization (Doses) Administered All WCHS ²	Total-all sites in FY ²	48,859	40,577	40,108	40,332	41,133	38,012 ²	-8%	-22%
Immunization - Regional Centers (Doses) Administered	# Doses at Regional Centers in FY	5,153	3,637	3,758	3,329	4,121	4,129	+0.19%	-20%
Immunization (Clients) Served All WCHS ²	Total-all sites in FY ²	22,190	16,973	15,988	16,020	15,484	15,136 ²	-2%	-32%
Immunization - Regional Centers (Clients)	# Served at Regional Centers in FY	2,683	1,771	1,794	1,725	1,737	1,837	+6%	-32%
WIC - All Service Locations	# Active caseload on June 30	18,242	17,428	16,891	16,448	15,398	14,653	-5%	-20%
Public Health									
Communicable Disease - Chlamydia	# New diagnosis in CY	4,757	4,210	4,352	4,966	5,514	5,897	+7%	+24%
Communicable Disease - Gonorrhea Services	# New diagnosis in CY	1,381	1,205	1,157	1,452	1,626	2,036	+25%	+47%
Communicable Disease - HIV / AIDS Services	# New diagnosis in CY	197	190	247	135	173	138	-20%	-30%
Communicable Disease - Syphilis Services	# New diagnosis in CY	75	106	171	258	251	237	-6%	+216%
Vital Records - Births	# Records processed in CY	13,047	13,117	13,093	13,547	13,641	13,409	-2%	+3%
Vital Records - Deaths	# Records processed in CY	5,256	5,464	5,698	5,947	6,206	6,261	+1%	+19%

NOTES:

¹ Clinical - Dental figure for FY2017 updated.

² Immunization figures are as of 10/12/2018; data will be updated when final figures are available.

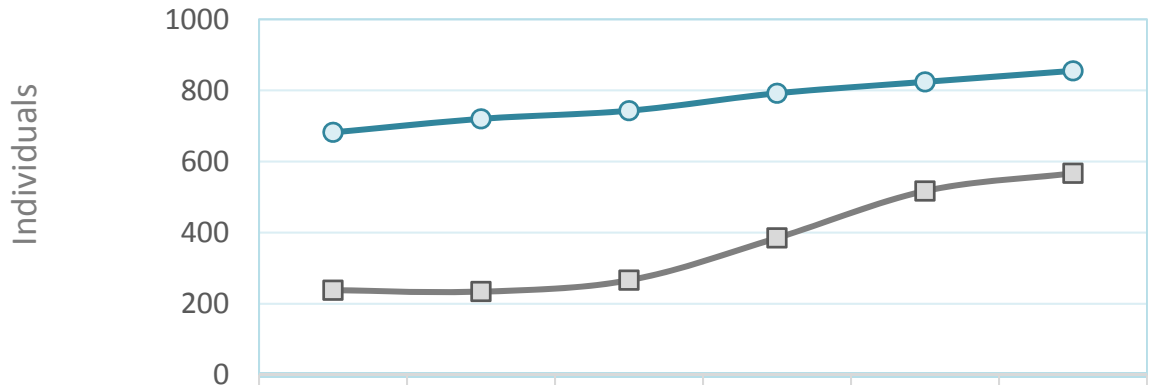
End of Year Case Count Graphs Table of Contents

***NA, no line graph included for indicator*

Program or Service	Indicator	Page
Adoptions	Number adoptions in FY	7
Adult Guardianship	Number wards in caseload on June 30	4
Adult Protective Services (APS)	Number APS reports in FY	4
Capital Area Workforce Center at Swinburne	Number consumer visits in FY	4
Child Care Subsidy – Services	Number children served in FY	5
Child Care Subsidy – Wait List	Number families on wait list on June 30	5
Child Protective Services (CPS)	Number assessments accepted in FY	7
Child Protective Services, In-Home Services	Number new in-home cases opened in FY	8
Clinical – Dental	Number patient visits in FY	9
Clinical – Family Planning	Number clients served in FY	8
Communicable Disease, Chlamydia	New diagnosis in CY	11
Communicable Disease, Gonorrhea	New diagnosis in CY	11
Communicable Disease, HIV / AIDS	New diagnosis in CY	11
Communicable Disease, Syphilis	New diagnosis in CY	11
Food and Nutrition Services (FNS)	Number active cases on June 30	6
Foster Care, Custody Services**	Number custody services in FY	NA
Foster Care, New Placements	Number new entry placements in FY	8
Immunization – Clients, All WCHS	Total served-all sites in FY	10
Immunization – Clients, Regional Centers**	Number served at Regional Center in FY	NA
Immunization – Doses, All WCHS	Total administered-all sites in FY	10
Immunization – Doses, Regional Centers**	Number doses at Regional Centers in FY	NA
Medicaid – Adult	Number active cases June 30	6
Medicaid – Family and Children's	Number active cases on June 30	6
Vital Records – Births	Number records processed in CY	12
Vital Records – Deaths	Number records processed in CY	12
Women, Infants and Children (WIC)	Active caseload on June 30	10

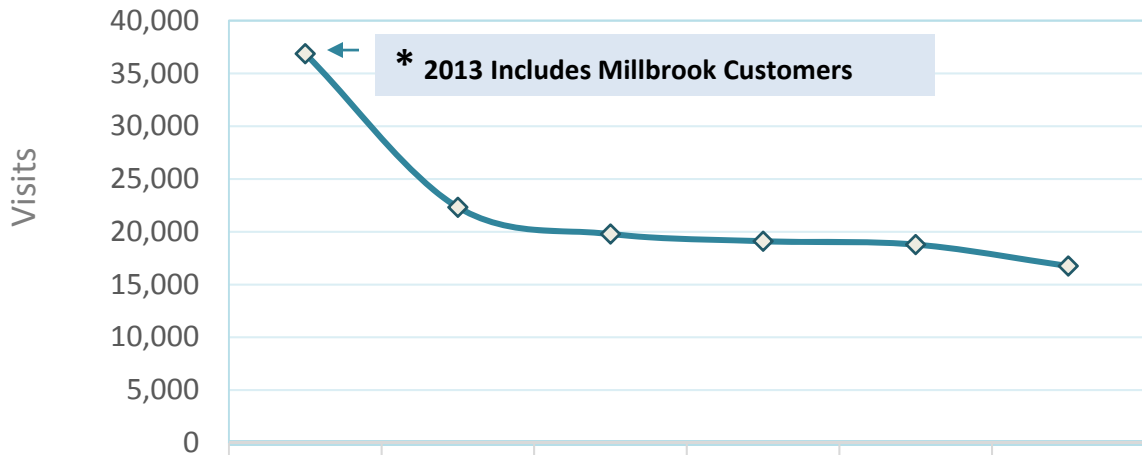
Economic & Social Services

Adult Services 2013-2018



	2013	2014	2015	2016	2017	2018
● Adult Guardianship	682	720	743	792	824	855
■ Adult Protective Services	238	234	266	385	517	567

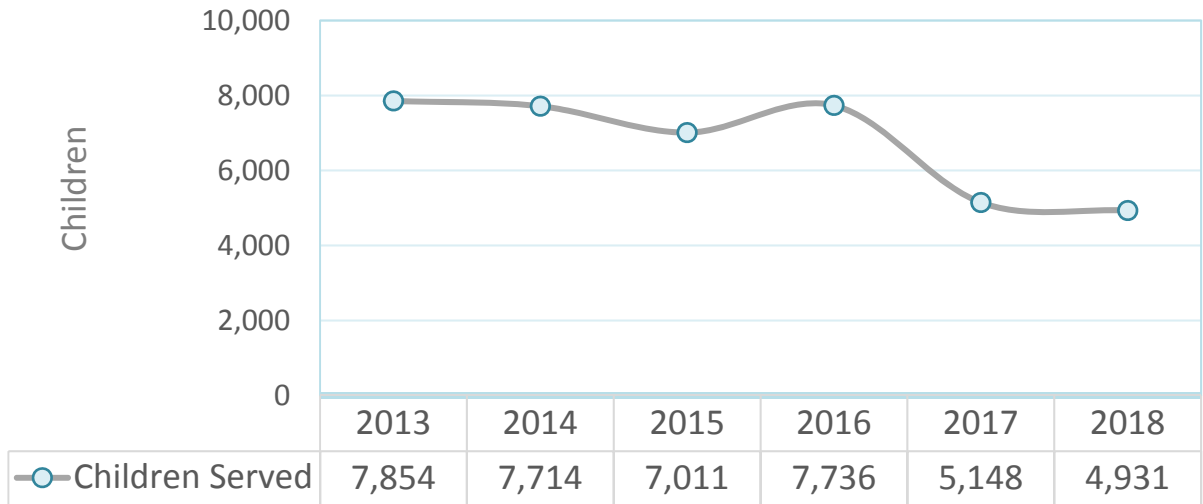
Capital Area Workforce Center at Swinburne 2013-2018



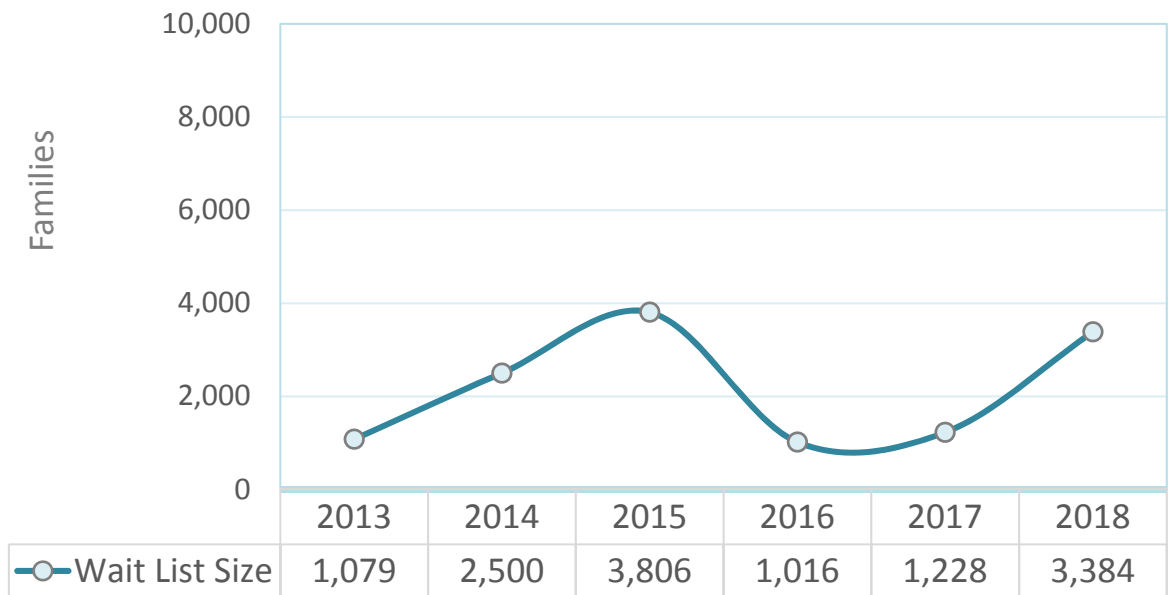
	2013	2014	2015	2016	2017	2018
◆ New & Repeat Consumers	36,878	22,326	19,790	19,106	18,785	16,755

Economic & Social Services

Child Care Subsidy - Services 2013-2018

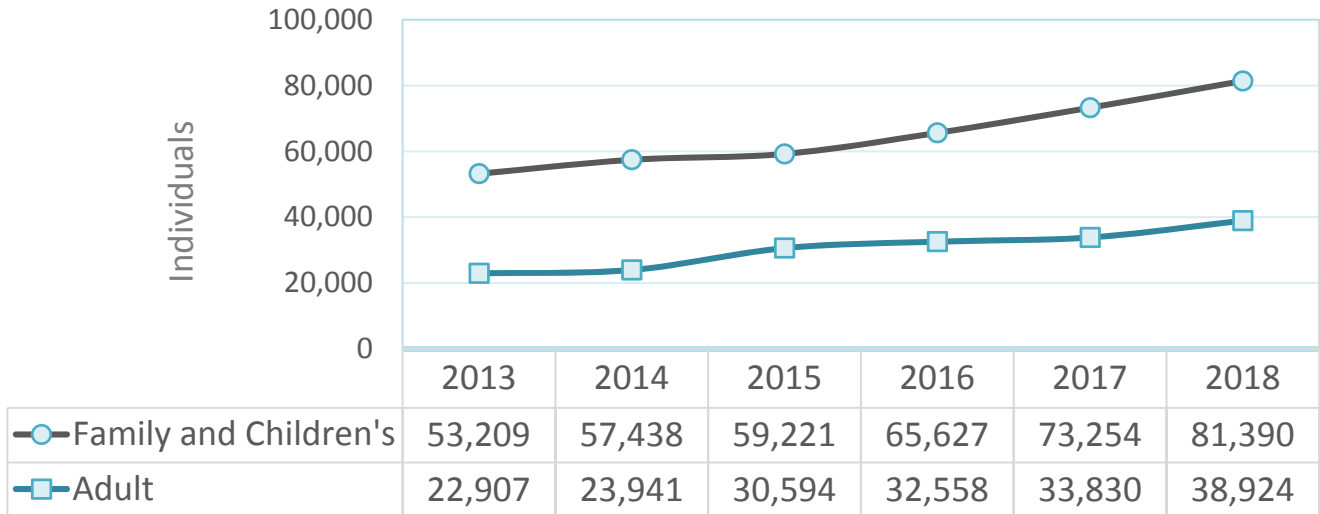


Child Care Subsidy - Wait List 2013-2018

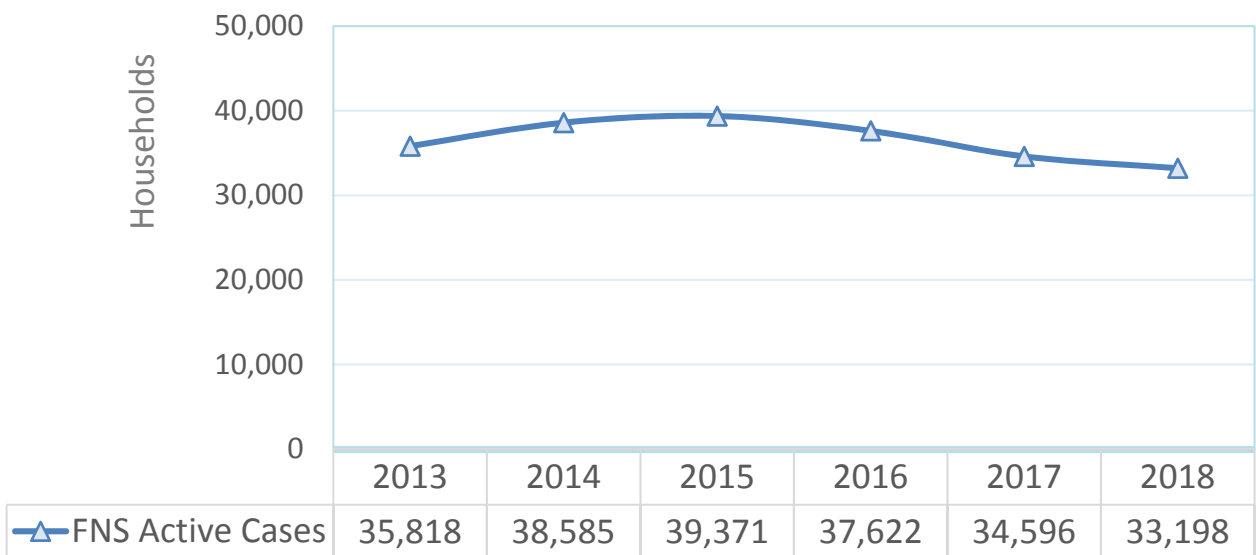


Economic & Social Services

Medicaid 2013-2018

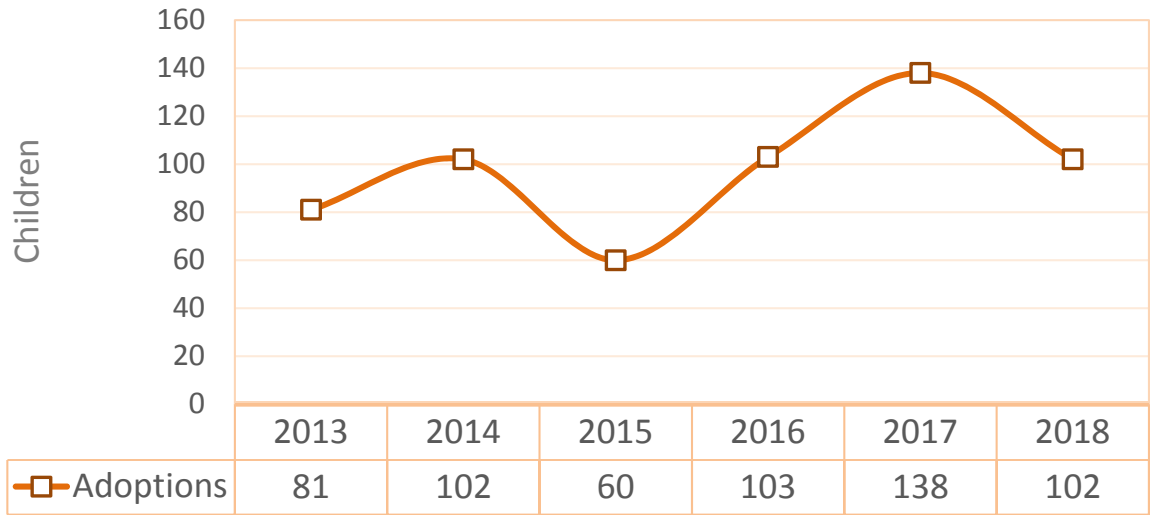


Food and Nutrition Services (FNS) Households 2013-2018

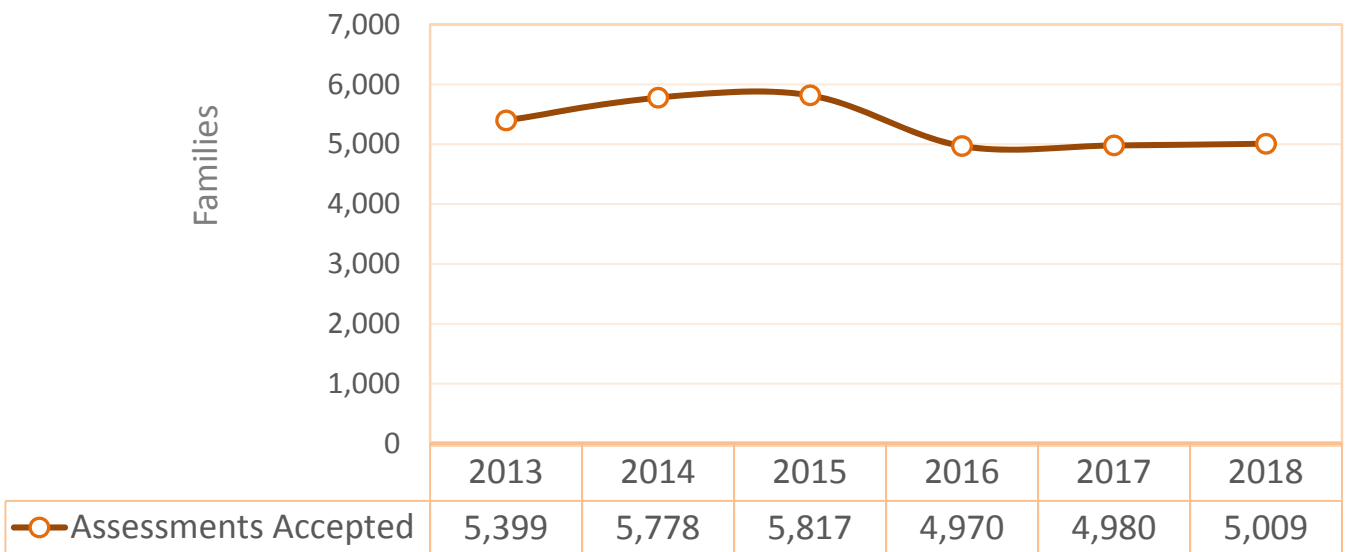


Child Welfare

Adoptions 2013 - 2018

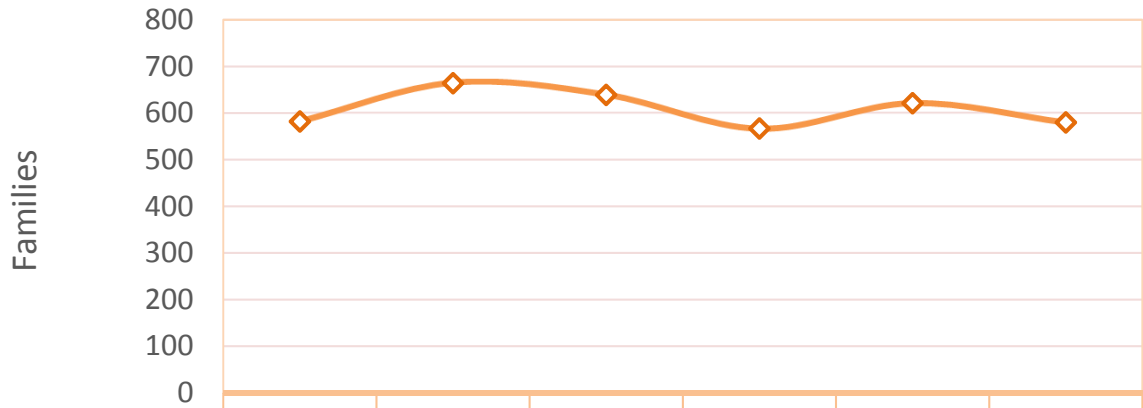


Child Protective Services (CPS) Assessments Accepted 2013-2018



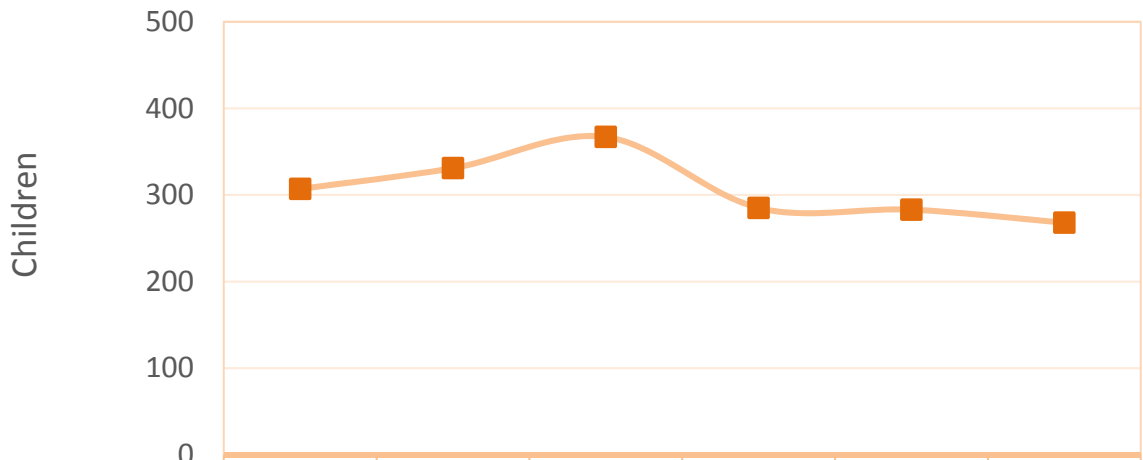
Child Welfare

Child Protective Services (CPS) New In-Home Services 2013-2018



◆ New In-Home Services	582	664	639	567	621	580
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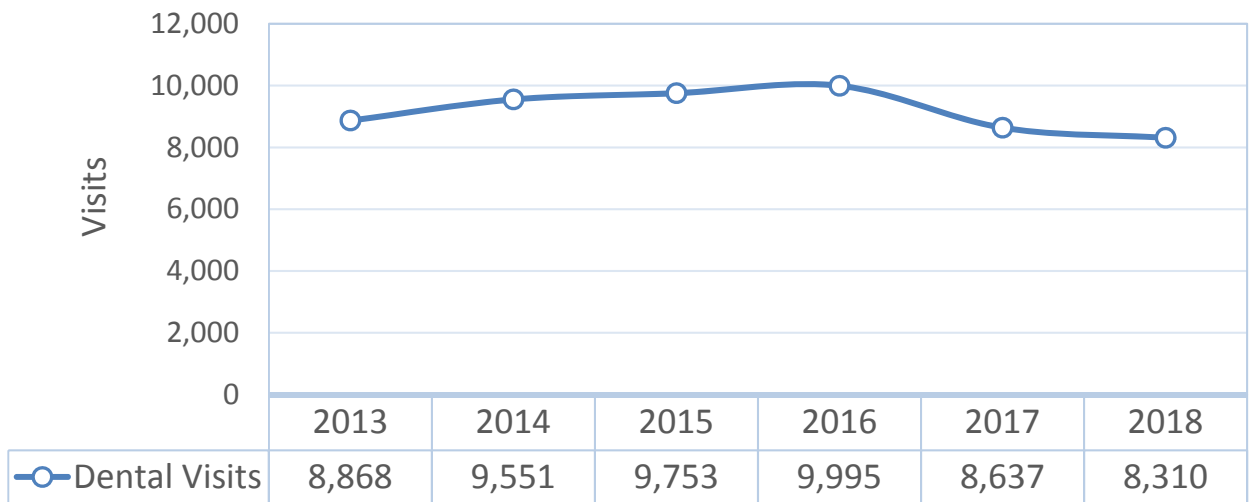
Foster Care New Placements 2013-2018



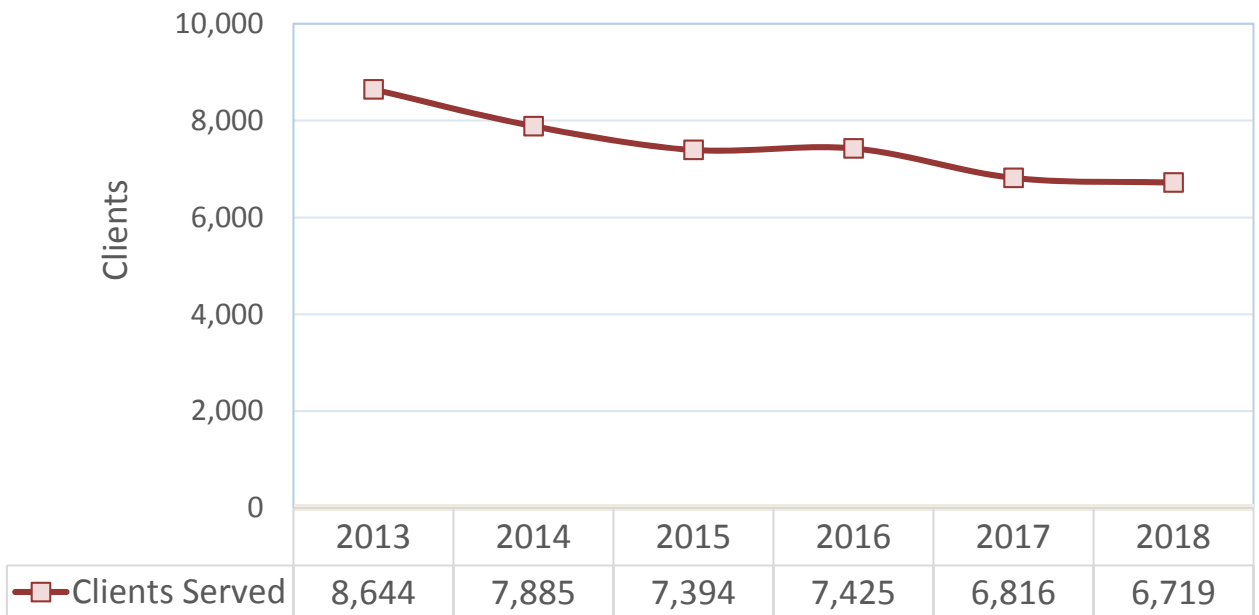
■ New Entry Placements	307	331	367	285	283	268
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Public Health and Clinical Services Fiscal Year (FY)

Dental Clinic Prevention and Treatment 2013-2018

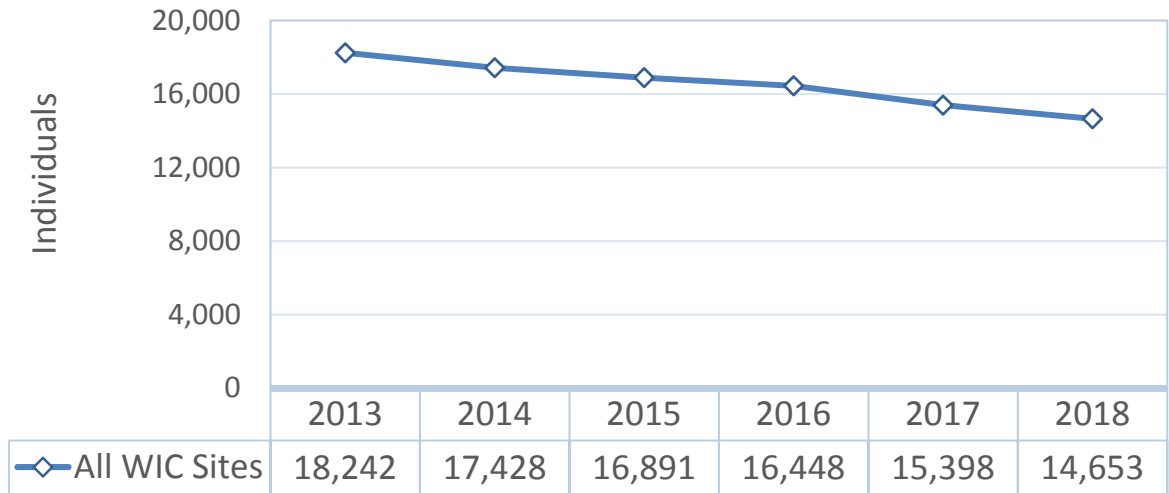


Family Planning 2013-2018

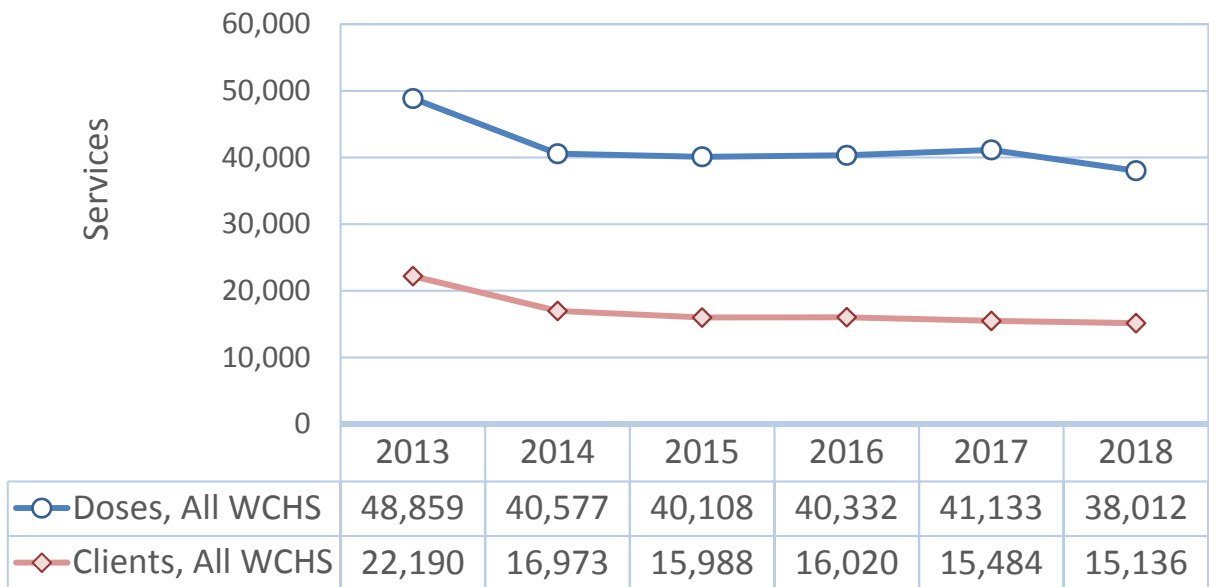


Public Health and Clinical Services Fiscal Year (FY)

Women, Infants and Children (WIC) 2013-2018

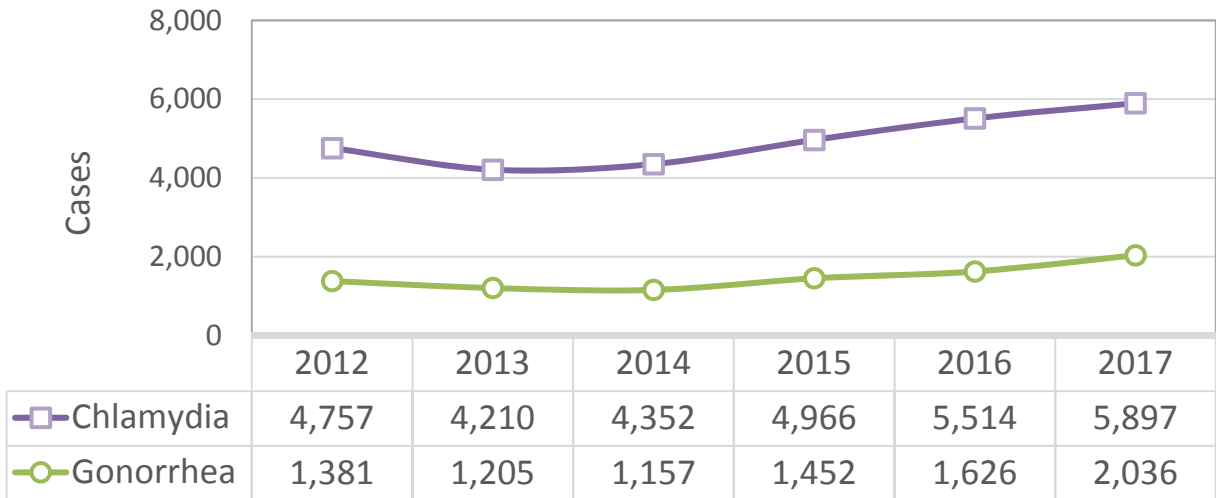


Immunization 2013-2018

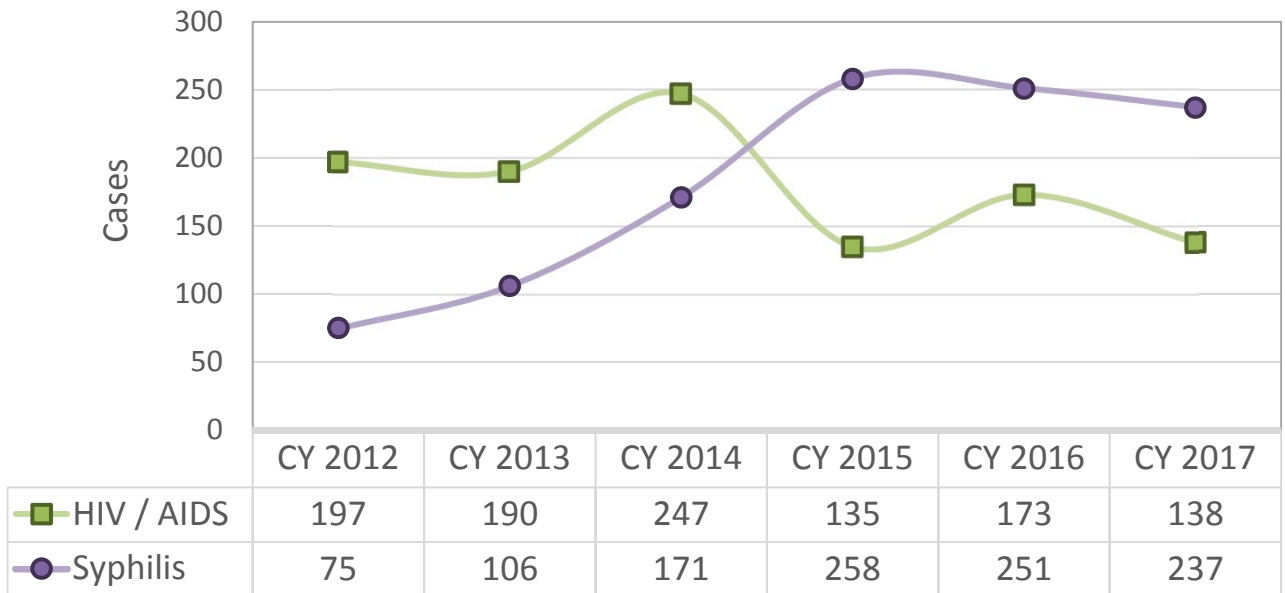


Public Health and Clinical Services Calendar Year (CY)

Chlamydia and Gonorrhea New Diagnosis 2012-2017



Syphilis and HIV/AIDS New Diagnosis 2012-2017



Public Health Calendar Year (CY)

Vital Records Processed 2012-2017

