

**Wake County Human Services Board  
Meeting Minutes  
May 24, 2018**

**Board Members Present:**

Angie Welsh  
Dr. Betsy Van Benthuysen  
David Cottengim  
Edward Buchan  
Mayor Frank Eagles  
Dr. James Smith, III  
Commissioner James West  
Margaret Raynor  
McKinley Wooten  
Dr. Randy Marsh

**Guests Present:**

None

**Staff Members Present:**

Alicia Arnold  
Annemarie Maiorano  
Antonia Pedroza  
Dr. Joseph Threadcraft  
Ken Murphy  
Dr. Kim McDonald  
Elizabeth Scott  
Paige Rosemond  
Regina Petteway  
Dr. Sue Lynn Ledford  
Caroline Harper  
Cindy Barnier  
Dr. Edie Alfano-Sobsey  
Dr. Patricia Coleman  
Heather Miranda  
Ginny Satterfield  
Paige Bennett  
Rebecca Robbins  
Josephine Rutledge

**Call to Order**

Chair Dr. James Smith called the meeting to order at 7:35am.

**Reflections**

Chair Dr. Smith spoke briefly and thanked the Board members for their commitment and spoke about Ms. Angie Welsh re-energizing the Social Services Committee and obtaining five new Committee members. Chair Dr. Smith stated that the Public Health Committee will begin a recruitment drive for new members as well.

**Chairs Privilege**

Chair Dr. Smith gave a brief update on Board membership and stated that currently Mr. John Myhre and Ms. Ronda Bean were out on leave.

**Approval of Minutes**

Chair Dr. Smith asked for a motion to approve the March 22, 2018 meeting minutes. Mr. David Cottengim made a motion and Mr. McKinley Wooten seconded. The minutes were unanimously approved.

## **Next Board Meeting – June 28, 2018**

### **The Kaleidoscope Project**

(Presented by Ms. Angie Welsh)

Ms. Welsh spoke about the goal being to develop and enhance the contributions of Wake County's children's places and spaces for the positive mental health of children. This is a vision of the John Rex Endowment.

- In 2013, began planning with Center for Child and Family Policy at Duke
- Included over 100 Wake County stakeholders
- Researched the field
- Developed best practices and more
- Created blueprint for action
- The Kaleidoscope Project was born

Ms. Welsh spoke about a Behavioral Health Summit that took place in October of 2017. It was noted that one in 5 adults in the U.S. will experience a mental illness and in Wake County this could be as many as 200,000 people. Some other information obtained from the summit was:

- 25% of the jail population enters with a mental health challenge
- There are 1,000 court ordered hospital inpatient commitments every month
- A NCSU study confirmed that there are a few "familiar faces" that use many resources in all three systems: crisis, housing and jail
- Access to stable housing and mental health services is quite difficult for individuals with mental health problems
- There is a strong and pressing need for earlier prevention services, not waiting until kids are in high school or become adults

She then briefly went through the County Commitment areas of focus of crisis services, housing, criminal justice and access/services. There is a growing movement to prioritize social and emotional development and mental well-being for children birth to age 8 for every child, and especially for those experiencing adverse childhood experiences. She then spoke about SmartStart making sure that 86% of subsidized children in child care are enrolled in 4-5 star centers and of the number of children who are living in poverty, homeless, and the number of children who have attempted self-harm. Ms. Welsh spoke about some of the projects and locations that the Kaleidoscope project is working on in order to help kids grow by strengthening the places young kids go. The community has developed best practices that support children's emotional health by building positive relationships, using nature to nurture, creating diverse spaces and activities, fostering safety, and enhancing accessibility and inclusion. The Kaleidoscope project is collaborating to showcase what works and investing in sites and spotlight projects, training about why environments and relationships matter, convening forums and Kaleidoscope Connections each month, and meeting with influential leaders and change

makers. The project is looking for sites outside of Raleigh city limits and she encouraged Board members to let her know if they knew of any potential locations. She also spoke about what they could do as far as recognizing their roles and being more aware of the importance of mental health and creating intentional spaces. Mr. McKinley asked if there was a forum that regional center directors meet at that they can be informed of the search for sites outside of Raleigh. Ms. Petteway stated that she would speak with Ms. Annemarie Maiorano to invite Ms. Welsh to the next regional center directors meeting.

**Chair Dr. Smith thanked Ms. Welsh for her presentation.**

### **Food Truck Inspections**

(Presented by Ms. Rebecca Robbins)

Ms. Robbins described what a food truck was and then went into detail on the increasing popularity of Food Trucks and the number of permits that are issued in some of the larger counties in North Carolina. Ms. Robbins took a few minutes to explain the different types of trucks, including push carts that are listed as food trucks for the permitting process. She then went over the inspection process for food trucks and that they are required to provide their location at all times as they are subject to unannounced inspections. Ms. Robbins also reviewed the [wakegov.com](http://wakegov.com) site that has several videos available to the public on steps to obtain a mobile food permit, plumbing and waste water requirements as well as other videos of interest. Commissioner West asked about any regulations on where the trucks can park for business. Ms. Robbins stated that there were no restrictions with the exception of appropriately zoned areas. When permits are issued packets are given to the food trucks that show the zones where they can and cannot park. Otherwise there are no restrictions. Mayor Frank Eagles asked about commissaries and the definition. Ms. Robbins discussed the requirement that they maintain a commissary as their base of operation where they must prep the food, load fresh water and empty wastewater, wash equipment and utensils and maintain and clean the vehicle, servicing and supplies as well as other services that must take place in a commissary. There was some discussion on municipalities that do not allow food trucks to operate or a commissary to be permitted as a restaurant since the building does not serve food but intends to service food trucks only.

**Chair Dr. Smith thanked Ms. Robbins for her presentation.**

### **Wake County Human Services Data Reports**

(Presented by Dr. Patsy Coleman and Ms. Caroline Harper)

Dr. Coleman introduced herself and spoke about the purpose and goals of her position as Director of Business Analytics. The goal/role in the organization is to take performance reporting and improvements to the next level to work towards more integrated databases and improved client outcomes. She then proceeded to discuss the Second and Third quarter data and pointed out the changes that had been made in the report format. She then stated that they would be working with the Division directors to improve the relevancy of information in these reports and be able to bring the Board members more meaningful data to provide them with a more robust understanding. Dr. Smith asked about the line item Foster Care – Adoptions. Dr.

Coleman stated that the current format shows an incomplete picture and that they will continue to revise the format of this report to show more timely information. She asked Ms. Paige Rosemond to explain this item. Ms. Rosemond spoke about the inconsistencies that are involved in the process and that there may be a variance in the numbers due to many other factors that could be affecting the report. Ms. Colman spoke about questions of the completeness of the data due to waiting for information from the State. She does not believe that this format gives a complete picture and that they are working on measures that will paint a fuller picture of what is going on.

Ms. Petteway asked Ms. Pedroza to speak about the WorkForce initiative line item. Ms. Pedroza spoke about a plan that was sent to the State to become an employment and training site. What the plan includes is our examining the best practices, exploring what other counties and states are doing with regards to placing the hardest to place individuals in higher paying jobs. The hope is the first year will be very productive and explore what the ultimate program will look like for Wake County. Part of the plan is that the State will support and fund 1.5 staff positions. Commissioner West asked if this was connected to Social and Economic Vitality and Ms. Petteway stated that it was. Ms. Harper then reviewed data for several other items of interest.

**Chair Dr. Smith thanked Dr. Coleman and Ms. Harper for their presentation.**

### **Medicaid Transformation Overview**

(Presented by Ms. Paige Bennett)

Ms. Bennett took a moment to introduce herself and then reviewed information concerning Medicaid transformation including the vision of the Department of Health and Human Services. She began by explaining what managed care is and spoke about the comparison in Medicaid revenue streams for the current system and new system. Ms. Bennett noted that some states are implementing a range of initiatives beyond traditional managed care. These include focusing on chronic, complex conditions, aligning payment incentives with performance goals, and accountability for care quality. Approved Prepaid Health Plans (PHPs) will accept all the risks for the care of the beneficiaries and are per member per month payment rather than fee for service. Primary care is a vital component for managed care as they look to improve health outcomes. Pre-paid health plans by state statute are required to contract with Essential Providers (EPs), including the health departments, rural health centers, and Federally Qualified Health Centers (FQHC). Managed Care Organizations (MCOs) competing to be a Pre-paid Health Plan have been aggressively seeking contracts with health departments in order to build their network. Partnering with an MCO has the potential to increase our revenue and helps establish a business relationship prior to any finalized contracts with PHP's. Ms. Petteway took a moment to point out that as a consolidated human services agency this applies to Wake County Public Health services. We also administer Medicaid in another part of the Human Services system and most likely this will change both pieces of what Human Services/Public Health manage. Ms. Bennet spoke about significant considerations that we would need to look at with this transformation such as adding additional services and concerns about the increased administrative burden and impact to our services. There will be an affect on other Division and Departments such as eligibility and contracts as there will be an increased number of contracts that will have to be evaluated as the result of all the changes. The ultimate vision is to ensure access to care. Ms.

Pedroza also spoke about Social Services being involved due to the intersection between establishing Medicaid eligibility as well as Medicaid transportation which is a mandated service under Medicaid. When the Medicaid transformation occurs this service may go to the MCO's and there will need to be a lot of things to look at before this takes place. The MCO's will need to have access to the system to see if the clients scheduling transportation are eligible. Ms. Petteway also briefly mentioned that there will be many discussions that will take place concerning Medicaid transportation services in Wake County and the changes that will take place with this transformation.

**Chair Dr. Smith thanked Ms. Bennet for her presentation.**

**State of the County Health Report (SOTCH) [PH Accreditation Benchmark #38.2a]**

(Presented by Dr. Edie Alfano-Sobsey)

Dr. Alfano-Sobsey reviewed the SOTCH report and pointed out the top three priorities that are addressed in the report: 1) access to health insurance, 2) access to health services 3) mental health and substance use disorders. She noted that these priorities were obtained as the top priorities from the 2016 Community Health Needs Assessment (CHNA). Dr. Alfano-Sobsey then discussed the intervention, strategy and updates for each priority. Dr. Alfano-Sobsey also noted that the community partners working on each priority are also listed in the report. In discussing the mental health and substance use disorders Dr. Alfano-Sobsey spoke about her involvement in this priority. She spoke about expanding access to treatment from fiscal year 2017-2020 and that with the assistance of the Board of Commissioners funds were received from ABC through the Drug Overdose Prevention and Tobacco Use Initiative that has allowed Public Health to enhance the staff infrastructure to better assist with the Opioid crisis. The staff hired from these funds are a coordinator that will be able to coordinate the initiative, a nurse, and a program evaluator to help evaluate the program. Mr. Wooten asked about the situation with teenagers using vaping devices and wanted to know if prevention of this is included in any of the priorities. Dr. Alfano-Sobsey stated that this issue is included in the initiative and that her team is tracking the numbers as well. Ms. Petteway mentioned that this information will also be included in the Youth Risk Behaviors Survey and that information should be coming out within the next month.

**Chair Dr. Smith stated that the Human Services Board has reviewed, discussed, and accepted this report.**

**Annual review of Board Procedure 200 2.3: Wake county Human Services Board Participation in the Performance Evaluation of the wake County Human Services Director**

(Presented by Chair Dr. James Smith, III)

Chair Dr. Smith noted that the Board members had received a copy of Board Procedure 200 2.3: Wake county Human Services Board Participation in the Performance Evaluation of the wake County Human Services Director in advance and all board members have had the opportunity to review it.

**Dr. Smith asked for updates to Board Procedure 200 2.3 and there were none.**

## **Annual Review of Affordable Housing Action Plan**

(Presented by Ms. Emily Fischbein)

Ms. Fischbein began by reminding the Board members that they she had previously presented this information to them at the January 25, 2018 Board meeting and then explained that the basis of the Action Plan is the five-year Consolidated Plan, 2015-2020. She then pointed out the difference between the Consolidated Plan and the Action Plan:

- The Consolidated Plan: A strategic plan that defines priority populations and the programs that will serve them for the receipt of federal dollars.
- The Action Plan: A one-year plan that specifically describes programs to serve low-income individuals and families in Wake County.

Ms. Fischbein briefly went through the Action Plan public process and noted the two public hearings that had been held, one at the January Human Services Board meeting and one at the February Board of Commissioners meeting. There was then a public comment period from March 27-April 27, 2018 and then a return to the Human Services Board today, May 24, 2018, for endorsement of the plan. The Action Plan will then be presented for approval at the Board of Commissioners meeting on June 18, 2018 and then the approved plan will be sent to the U.S. Department of Housing and Urban Development by July 6, 2018. Ms. Fischbein discussed the programs included in the Plan to assist the priority populations and reviewed the charts included in the presentation that show the expected revenues and the proposed program expenditures. Ms. Margaret Raynor spoke about her churches involvement with homeless individuals and Ms. Annemarie Maiorano spoke about outreach programs that Wake County and community partners provide to the homeless population. There was some discussion about homeless camps and the sense of community that these people feel and that some of these residents do not want their communities in these camps broken up. Ms. Raynor spoke about a combined housing and work program that she had heard about in another state that make up a community. Ms. Petteway asked Ms. Raynor to forward this information to Ms. Maiorano.

**Dr. Smith stated that the Human Services Board members had reviewed and discussed the Annual Housing Action Plan and asked for a vote to endorse the plan and refer it to the Board of Commissioners. Mayor Frank Eagles motioned and Mr. Cottengim seconded the motion. The Board voted unanimously to send this forward to the Board of Commissioners.**

## **Human Services Directors Report**

(Presented by Ms. Petteway)

- Ms. Petteway began by speaking about the Board of Commissioners public budget hearings where the County Mangers budget was reviewed. She had observed a variety of public comments, mostly concerning the school system budget, but was also surprised by the other variety of comments as well. Commissioner West spoke about the school system budget normally overshadowing the other pieces of the budget that concern quality of life and that at a point there is a conflict or a lack of clear relationships and that we need to have an approach to quality of life. He believes there was more balance this

year in the discussion of the entire budget and not just the school system budget. Ms. Petteway then discussed the positive support of the County Manager and the full Board of Commissioners for the Human Services budget.

- Ms. Petteway spoke about a National Drug Treatment Court Conference that Mr. Wooten is attending and ask Mr. Wooten to speak about this. Mr. Wooten spoke about the working drug treatment programs and the challenges with the court systems and the State funding that was taken away from the courts. There is a dependency on County funding to support them. Mr. Wooten stated that he would report back to the Board after the conference.
- Ms. Petteway spoke about a Lean process being completed in Child welfare. This is to look at when children enter foster care and what it takes to bring these children to permanency. Ms. Satterfield spoke about the work group that she had facilitated in this LEAN process. The group was made up of ten people including a foster parent, a foster youth, Advance Behavioral Health representative and a Guardian ad Litem. They looked at the general time frame to see where there were opportunities to decrease the time a child is in care. There were about 26 recommendations, some that have already been implemented and others they are looking in to. There will be a handful of work groups beginning additional work for some of the recommendations that have come from this group.
- House Bill 630 is about regionalizing Social Services and Ms. Petteway stated that Human Services is paying close attention to this Bill. The Board will be informed as information becomes available.

### **Environmental Services Director's Report**

(Presented by Dr. Joseph Threadcraft)

- Dr. Threadcraft began by thanking the Human Services Board for their support with the Environmental Services budget and stated that Environmental Services has received recommended approval for 54% of the requested staff additions.
- Dr. Threadcraft spoke about the One Water Concept which has allocated funds to conduct a study in municipalities who provide water and sewer services to have a 50-year water supply plan. Wake County does not have a 50- year water supply plan yet it is anticipated that our population will double within the next 40 years. We will look at how to evaluate the quality and quantity of water and if there is not a sufficient amount we will continue to plan.
- Dr. Threadcraft also reported that he has been selected to speak at the 2018 World Environmental Water Resources Conference. One topic that he will be discussing is the work that has been accomplished through subcommittees and with the Water Partnerships as we initiate the One Water approach.
- In closing Dr. Threadcraft reported on Environmental Services budget items that were not recommended by the Board of Commissioners. Although the lead program was not approved there is one additional Environmental Health Specialist that will continue to monitor the situation and if the need arises they will be prepared to request a mid-year expansion.

**Treasurer Report:**

Treasurer Ms. Margaret Raynor reported that the current balance of the Board fund is \$1,955.92.

**ACTION ITEMS:**

- Ms. Petteway stated that she would speak with Ms. Annemarie Maiorano to invite Ms. Welsh to the next regional center directors meeting.
- Mayor Eagles mentioned the regional WIC numbers and asked that he and Ms. Petteway discuss the WIC information.
- Ms. Raynor spoke about a combined housing and work program that she had heard about in another state that make up a community. Ms. Petteway asked Ms. Raynor to forward this information to Ms. Maiorano.

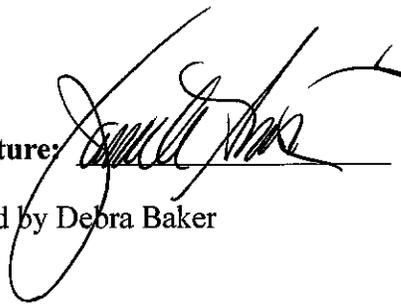
**Public Comment**

None

**Adjournment**

The meeting was adjourned at 10:04am.

**Board Chair's Signature:**



**Date:**

6/28/18

Respectfully submitted by Debra Baker