

**Wake County Human Services Board
Meeting Minutes
September 28, 2017**

Board Members Present:

Angie Welsh
Dr. Betsy Van Benthuisen
David Cottengim
Edward Buchan
Fiorella Horna
Mayor Frank Eagles
Dr. James Smith, III
Commissioner James West
John Myhre
Dr. John Perry
Margaret Raynor
McKinley Wooten, Jr.
Ronda Bean
Stephanie Treadway

Staff Members Present:

David Ellis
Dr. Joseph Threadcraft
Josephine Rutledge
Regina Petteway
Dr. Sue Lynn Ledford
Mary Wells
Ginny Satterfield
Debra Baker
Verna Best
Katherine Williams
Dr. Jennifer Federico
Kristin Feierabend
Vielka Gabriel

Guests Present:

None

Call to Order

Chair Dr. James Smith called the meeting to order at 7:35am.

Reflections

Mr. McKinley Wooten spoke about being a member of the Child Fatality Task Force Team and of the information they have learned in recent meetings. He spoke about the high number of infant deaths caused by infants being laid down improperly. He then spoke about the circumstances under which these children were born and that a lot of them were from parents with very low incomes. The discussion turned to what they need to do in the years to come to change the situation. He then spoke about the connection with a portion of Dr. Martin Luther King's biography and the question he had asked "what's next?" He then read a portion from the book that spoke about poverty, an evil which exists and a time to come for an all-out war on poverty.

Dr. Perry then mentioned that next Tuesday there is a Grand Rounds with Dr. Peter Morris presenting on the health implications of poverty and how it affects the citizens of Wake County.

Chairs Privilege

Chair Dr. Smith waived the Chairs privilege.

Approval of Minutes

Chair Dr. Smith asked for a motion to approve the meeting minutes from the closed session dated July 28, 2016. Mr. David Cottengim motioned for approval and Ms. Margaret Raynor seconded. The minutes were approved unanimously.

Chair Dr. Smith asked for a motion to approve the meeting minutes from the closed session dated July 27, 2017. Mr. David Cottengim motioned for approval and Ms. Margaret Raynor seconded. The minutes were approved unanimously.

Chair Dr. Smith then asked for a motion to approve the August 24, 2017 meeting minutes. Mr. John Myhre pointed out the omission of Ms. Fiorella Horna's last name on page 5 under the Human Services Directors Report portion. There was a motion to approve the minutes with this correction. Ms. Margaret Raynor motioned and Mr. McKinley Wooten seconded. The minutes were unanimously approved with this change.

Next Board Meeting – October 26, 2017

Discussion of October Board Officer Nominations

(Presented by Chair Dr. James Smith)

Chair Dr. Smith briefly reviewed the duties of the Board officer positions of Chair, Vice Chair and Treasurer. He then went on to explain the election process for these positions. Chair Dr. Smith asked that all Board members complete the nomination form that has been included in their meeting packet and return it to Ms. Debra Baker no later than October 13th. Nominations will be reviewed and voting will take place at the October 26th meeting.

Human Services Board Appointments/Reappointments and Vacancies

(Presented by Dr. James Smith)

Chair Dr. Smith reviewed the Current Board member's terms and open positions. Dr. Smith asked that if any board member knew of a psychologist that would be interested in joining the Board then please ask them to complete the application and pass on his information. He then announced that Ms. Fiorella Horna, Mr. McKinley Wooten, and Dr. Seth Wexler had all agreed to renew their terms. Ms. Raynor asked about the request to change the optometrist position on the Board to an ophthalmologist. Chair Dr. Smith stated that he has not had a chance to take this in front of the County Manager or the Board of Commissioners but will do so in the future.

Dangerous Dog Ordinance Policy [PH Accreditation Benchmark #34.4]

(Presented by Dr. Jennifer Federico)

Dr. Federico spoke about the reasons for the ordinance review and listed the subcommittee members that included a Human Services Board member who has assisted with the revisions. She then went over the revisions and the key changes of the Dangerous Dog Ordinance:

- 91.01 Definitions
- 91.07 Animals at Large
- 91.12 Confinement and Control of Dangerous Dogs or Potentially Dangerous Dogs
- 91.13 Dangerous Dogs Required to be Spayed/Neutered
- 91.16 Required notification to Animal Control Section by Owners of Dangerous Dog or Potentially Dangerous Dog
- 91.17 Dogs or Animals Used for Sentry or Guard Duty
- 91.16 Required notification to Animal Control Section by Owners of Dangerous Dog or Potentially Dangerous Dog
- 91.17 Dogs or Animals Used for Sentry or Guard Duty

Dr. Federico also went over the new sections that were added:

- Requirements for Potentially Dangerous Dogs
- Appeal Process for Potentially Dangerous Dogs or Dangerous Dogs

The key changes are:

- Potentially Dangerous Dog Definition
- Designation Removal
- 3 Restraint categories
- Definition of Secure Enclosure
- Severe Injury Definition

Ms. Fiorella Horna asked about the definition of responsible ownership for owners of dogs that are not good dogs. Dr. Federico mentioned that there is a Canine Good Citizen course that people can enroll their dog in and if they pass this course it can help remove some of the dangerous dog designations that have been placed on their dog. She stated that it is a very hard test to pass. Ms. Horna stated that this may be something that we should advertise so that people can realize that there are options help them train their dogs and become responsible owners.

Ms. Horna also asked about the definition of a secure enclosure for dangerous dogs. The definition has been changed to include the home as a secure enclosure. This was adjusted to assist the owners that are not homeowners but renters that cannot modify their fences, etc., to make the home itself a secure enclosure.

Dr. Perry asked about apartment landlords and homeowners associations and how they are included in the dangerous dog ordinance notification. Dr. Federico stated that they do not notify landlords or homeowners associations of dogs living in their properties that are deemed dangerous and that that is the dog owner's decision.

Chair Dr. Smith stated that this ordinance and the proposed revisions had been reviewed by the Board and then asked for a motion to approve the revisions and to recommend their adoption by the Board of Commissioners. Mayor Frank Eagles motioned and Mr. John Myhre seconded. The motion was unanimously approved.

Social and Economic Vitality – Southeast Raleigh Innovation Challenge

(Presented by Ms. Verna Best)

Ms. Best thanked the Board members and Commissioner West along with the other Board of Commissioners for their support. Ms. Best then went on to explain that Social and Economic Vitality is a long term investment in community revitalization built on amplifying the community's voice, stimulating community wellness, promoting educational and human capital development and ultimately reducing poverty. The program plans to work by establishing a shared understanding of the problems and a common agenda for leveraging resources to co-create (with, through and by the community) a different reality. Ms. Best then went on to explain what the Crosby Advocacy group is:

- The group was formed in 2014 and created a baseline for Social & Economic Vitality efforts
- The group is working to strengthen and refine its purpose now and into the future to:
 - Increase awareness and participation in community based events and opportunities
 - Assist in establishing the Crosby-Garfield Building as a community engagement and service delivery hub
 - Sustain the historic presence and community pride of SE Raleigh residents through leadership development and advocacy
 - 15-25 Residents and Community Partners Meeting Monthly
- There are 3 Action Teams
 - Racial Equity/Social Justice (the impact on re-entry and education)
 - Training for Labor Market Value and Upward Mobility
 - Community Leadership Development

Ms. Best gave an update on the Crosby-Garfield building and their goal to establish the Crosby-Garfield Center as a vibrant community anchor-asset for engagement and opportunity as well as a Social and Economic Vitality home base. She then went over some of the plans that they have for the building:

- Engage community in determining center-based service needs (www.PublicInput.com 1780) Ms. Best asked for Board members to pass on this information and the link to any Southeast Raleigh residents that they may encounter so that they can spread the word and gain input from residents of the area.
- Accommodate space needs of County staff while also exploring needs of existing tenants
- Establish user-friendly process for community use of Crosby-Garfield
- Explore best options for center-based partnerships/building occupants

Ms. Best discussed the Carver Project which is associated with Pleasant Rd. Church and that they want to see this as an anchor asset in the East. This Carver Project is modeled from the Impact Center in Rocky Mount, NC that is a center with multiple purposes.

Ms. Best then explained what the Southeast Raleigh Innovation Challenge was. She explained that the partnerships involved in this project are Wake County, the City of Raleigh, Southeast Raleigh Promises and the Carolina Small Business Development Fund. There is a co-design team made up of Southeast Raleigh residents who have entrepreneurial connections, the banking community is represented and grass roots, nonprofits and faith based members all on the co-design team that all designed this process. In Phase I there was a kick-off event held in July and there were over fifty ideas submitted. Twenty five of these ideas were accepted to participate in an accelerator phase that was a six week training program where the participants learned the basics of human centered design through budgeting, marketing, prototyping and many other things to help them with their final pitch. There was a requirement that participants attend four of the six courses that were offered and in the end there were just a few that dropped out. The co-design team will meet to review the remaining applications and they will select about 7-12 people to do the final pitch. The final pitch is Phase III and will take place on October 20th at 6:00pm at the Raleigh Convention Center in room 402 and the public is invited. After the final pitch there will be a panel of judges that also have connections to Southeast Raleigh that will decide who will receive an award from the prize pool which is \$120,000. Ms. Best stated that she would keep the Board members informed of the winners in this final phase.

Ms. Best also spoke about the connection of Social and Economic Vitality with Human Capital Development and how they are working to establish Crosby as a portal of entry into the pipeline for individuals.

Assistant County Manager David Ellis asked about the evaluation of Human Capital Development and Middle Class express and that one of the weaknesses was the data collection. He stated that he had hoped that this is a priority to figure out these pieces of Human Capital Development as this would help everything else fall into place. Ms. Best stated that this is a priority and that they are working on a system that they can share information across agencies. She stated that they were being intentional and that she would be connecting with the County technology staff to see what if anything is already available.

Ms. Ronda Bean asked that Ms. Best let her know what the connection is in this program with North Carolina State University as Ms. Bean is currently teaching there and would like to become involved on campus.

Chair Dr. Smith then thanked Ms. Best for her presentation.

Social Services Committee Priorities and Advocacy Opportunity

(Presented by Ms. Angie Welsh, Ms. Ronda Bean, Ms. Stephanie Treadway)

Ms. Welsh spoke about the time that the Social Services Committee has spent on learning about the foster care program and the recruiting and retaining of foster parents as well as how the foster program works. They have looked at the requirements and obstacles of becoming a foster parent and have chosen two priorities from this.

1. Review and give feedback on materials (and distribution points) and presentations for foster care parent recruitment.

2. Generate a list of locations and venues for distribution of materials, concentrating on places and groups that are different from the existing ones. Expand (via the relationships/connections in the community that we have and/or can build) the Child Protective Services platform.

Ms. Welsh then spoke about the opportunity for advocacy that came up in the priority of transportation to help Wake County Human Services clients access the services that they need. There were several presentations and a discussion at the joint Public Health and Social Services Committee meeting that took place earlier this month. After discussion it appears that there is a consensus with the Public Health Committee members that this is something that both Committees and the Board can move forward on together.

Ms. Welsh recommends that:

1. There be a joint Social Services/Public Health strategy of regular updates on progress about and advocacy for the transportation needs of the clients of Wake County Human Services.
2. The chairman of the Wake County Human Services Board will appoint a small subcommittee with representatives of both committees to further study the issue and develop specific advocacy points and a plan for action.

Ms. Welsh then asked Ms. Stephanie Treadway to speak about transportation and the needs of Wake County residents for transportation. Ms. Treadway spoke about working every day with the people that are using the County transportation services and has talked to them and asked them what the issues are that they face. There are many issues that are being addressed in Raleigh and Cary and this is exciting but there does not seem to be any focus outside of Raleigh and Cary. The population that uses the services that we provide and that need transportation generally cannot afford housing in Raleigh and Cary. Transportation is not usually available outside of Raleigh and Cary where these people are housed and if it is then it is normally just provided during the regular working hours of 9:00am-5:00pm. The need for transportation comes from people that do not have traditional 9:00am-5:00pm jobs and who have difficulty getting transportation to and from work outside of these hours. She also spoke about issues that elderly people face when trying to make appointments and set up transportation to get to these appointments. These elderly, some in their 80's, are having difficulty in just getting through on the phone to schedule transportation and once they have gotten transportation booked they sometimes have to wait for several hours before they are picked up to go back to their homes.

There were several minutes of group discussion on the transportation issues and Ms. Petteway clarified the transportation services that are provided to Medicaid recipients. Mr. David Ellis also mentioned that business owners need to advocate as well as many of their employees depend on transportation so this affects their workforce as well.

Ms. Welsh asked all the members if they agreed with the recommendations that the Social Services Committee were making and Chair Dr. Smith stated that he would select members for the sub-committee to look into further advocacy opportunities for the Board and Committees.

Board Committee Chairs' Reports

- Social Services Committee – waived
- Public Health Committee – waived

Human Services Directors Report

(Presented by Ms. Petteway)

- Reminded the Board members that open enrollment is only 6 weeks this year and asked that they pass this along.
- Spoke about the Kinship Care block party, a thank you to parents, grandparents, and relatives who take care of children inside and outside of the foster system. It was held at the Poe Center and was a low cost way to say thank you.
- Spoke about a parenting conference at State Street church with about 125 adults and children attending. A few of the topics were how to work better with the school system and law enforcement.
- Youth Risk Behavior Survey – This is the first year that Wake County Human Services has been involved in this survey. Wake County was 104 surveys short of having a sample big enough to have sample data provided to us. Wake County has hired a contractor to analyze the data from the surveys that were completed and we should have that soon. Next year there are two recommendations: 1. That Wake County Human Services really take the lead in this, along with the Boards support and advocacy. 2. Create a better connection with the school principals so that there can be a better turnout of survey completion.
- The North Carolina first lady, Mrs. Cooper, received her flu shot at the Public Health clinic. Ms. Petteway recommends that we do more things like this with our elected officials
- Public Health Task Force is the County focus on social determinates of health. Mayor Eagles, Dr. Perry and Dr. Smith are representatives on this task force and they spoke a little on this. Dr. Perry mentioned they are engaging someone to consult with the task force on major population health initiatives. This person will present a session on how Wake County fits in with other communities that have initiated this type of program.
- Ms. Petteway spoke about planning a one on one conversation with grassroots community leaders. She then spoke about a foster parent that was not happy with how difficult it is to advocate for her foster child. Ms. Petteway stated she will be meeting with this parent and community leaders to hear in general how they think we are doing, possibly to get their input on an annual basis. And also on how to connect our Board members to the work that is going on outside in the community.
- Ms. Petteway stated that she was waiving the Board fund request for the \$500 for the Wake County Human Services Family Support, Social and Economic Vitality, and Middle Class Express program event and would look at requesting this next year prior to the event. Ms. Petteway then officially asked for a \$5000 donation from the Human services Board fund for the Human Services employee appreciation event. Mayor Eagles motioned and Ms. Stephanie Treadway seconded the motion. Ms. Petteway then proceeded to describe some of the events and the expected attendance for the employee appreciation event. Board Treasurer Ms. Raynor then updated the Board members on the amount remaining in the Board fund after this donation.

Environmental Services Director's Report

(Presented by Dr. Threadcraft)

Dr. Threadcraft thanked the group for the amount of work they have put in to the sub-committees and spoke a little about the major accomplishments so far. He thanked Dr. Jennifer Federico for her work in advancing Animal Services. Dr. Threadcraft then spoke about the Groundwater and Well Subcommittee and the Off-site Easements Subcommittee. He then spoke about some reports of wells running dry and the discussion of water rights and the correlation of surface and groundwater. Dr. Threadcraft then spoke about the upcoming business plan presentation to the Board of Commissioners. The presentation will focus on two things, the correlation of service level delivery and response to the corrective action plan.

Participation in Community Events:

- Ms. Raynor spoke about attending an event at a farm in Durham that is run by the school system where school children help raise organic crops and fish. They are trying to think outside of the box and incorporate building tiny houses in the schools workshops. They are trying to teach trades and possibly rent the tiny houses to the single teachers that want to live next to the schools. Dr. Perry spoke about an Institute of Medicine meeting that he had attended recently where there was extended discussion on housing and tiny houses in general. He spoke about some communities that have begun to make these tiny houses to house homeless people to help decrease health issues.
- Ms. Stephanie Treadway spoke about October being Recovery Month. She informed the Board about a North Carolina Recovery Fest celebrating Recovery Month that is taking place on the Dorothea Dix campus and that there will be a lot of community partners involved.
- Chair Dr. Smith reported that October 8th is the walk for hope at the Angus Barn.
- Mr. John Myhre spoke about attending the Poe Center luncheon on the opioid problem and that there was a large crowd in attendance.
- Mr. Myhre asked about flu shots. Flu shots will be provided to Board members at the October Board meeting.

ACTION ITEMS:

- Chair Dr. Smith stated that he would select Board members for a sub-committee to look into further advocacy opportunities for the Board and Committees.
- Ms. Verna Best to pass on information on the final pitch of ideas from the Southeast Raleigh Innovation Challenge, Phase III, will take place on October 20th at 6:00pm at the Raleigh Convention Center in room 402. The public is invited.
- Ms. Stephanie Treadway will send Ms. Baker information to pass along on the North Carolina Recovery Fest taking place on the Dorothea Dix campus.

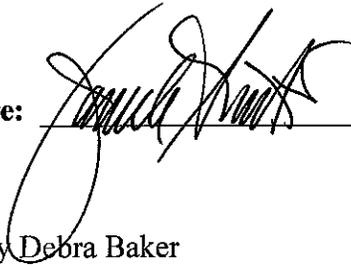
Public Comment

None

Adjournment

Chair Dr. Smith asked for a motion to adjourn. There was a motion and a second, the meeting adjourned at 9:34am.

Board Chair's Signature:

A handwritten signature in black ink, appearing to be "Debra Baker", written over a horizontal line.

Date:

10/26/17

Respectfully submitted by Debra Baker

