



**Wake County Human Services Board
November 19, 2015
7:30 am – 10:00 am
AGENDA**

**Swinburne Human Services Center, Room 2132
220 Swinburne Street, Raleigh, NC 27620**

www.wakegov.com

Dr. James Smith III, Chair
Mr. John Myhre, Vice Chair
Ms. Margaret Raynor, Treasurer

Purpose: Advocacy, Policy, Advisory, Accountability

7:30 am Meeting Called to Order

Reflections: Dr. Rosine Sanders

Approval of Minutes: October 22, 2015

**Next Board Meeting: December 17, 2015
Swinburne Human Services Center
Room 2132
220 Swinburne Street
Raleigh, NC 27620**

Regular Agenda

**7:35 am Panel Presentation: The State of Dental Care in Wake County
[PH Accreditation Benchmark # 40.1]**

- ❖ The Dental Dilemma – Dr. Paul Scruggs
- ❖ Dental Access in Wake County: Scope of Dental Access Issues – Dr. Chris Sheaffer
- ❖ NC Medicaid Dental Services – Ms. Darlene Baker
- ❖ Wake County Human Services Dental Health Program – Dr. Johanna Irving
- ❖ Overview of Wake Smiles – Ms. Diane Keyser

8:50 am Human Services Board Panel Recommendation on Anthony Hunt Dangerous Dog Appeal Hearing [PH Accreditation Benchmarks # 18.1, 18.2, 34.2, 35.1]– Mr. Kenneth Murphy

9:05 am Composition of Wake County Foster Care Population. Follow-up to End of Year Trends & Horizons Update – Ms. Lisa Cauley

9:25 am Board Committee Chairs' Reports

- ❖ Dr. Sharon Foster, Chair, Public Health Committee
- ❖ Ms. Angie Welsh, Chair, Social Services Committee

- 9:35 am Human Services Director's Report – Ms. Regina Petteway**
- 9:40 am Environmental Services Director's Report –**
Dr. Joseph Threadcraft
- ❖ General Surveillance to Include Tracking E-Coli
 - ❖ NC State Fair Update
[PH Accreditation Benchmarks # 2.4, 4.2]
- 9:50 am Human Services Board Chair's Report – Dr. Jim Smith**
- 9:55 am Public Comments**
- 10:00 am Adjournment**

Human Services Mission Statement

Wake County Human Services, in partnership with the community, will facilitate full access to high quality and effective health and human services for Wake County residents.
March, 2014

Environmental Services Mission Statement

The Wake County Environmental Services Department improves the environmental quality of life for the stakeholders of Wake County through the following initiatives: Administration, Animal Services, Environmental Health & Safety, Solid Waste and Water Quality.

Animal Services:

The Wake County Environmental Services Animal Services Division, in partnership with the community, will serve the citizens of Wake County through the enforcement of Animal Control laws for the municipalities covered by Wake County Animal Control and provide a safe environment for the intake and housing of stray animals, adoption services of healthy and treatable animals, and educational outreach to the citizens of Wake County.

Environmental Health and Safety:

The Wake County Environmental Services Environmental Health and Safety Division will reduce public health and safety risks to citizens and visitors of Wake County through efficient and effective plan review, audits, and education.

Solid Waste:

The Wake County Environmental Services Solid Waste Division will protect the public health and safety of Wake County citizens by providing quality municipal solid waste services that are efficient, cost effective and environmentally responsible.

Water Quality:

The Wake County Environmental Services Water Quality Division will foster a healthy community and clean water.

June, 2014

2014-2015 Human Services Board Priorities (January, 2014)

- ❖ **Healthy Behaviors – Public Health Committee is developing this work plan**
- ❖ **Human Capital Development – Social Services Committee is developing this work plan**

**Wake County Human Services Board
Regular Meeting Minutes
October 22, 2015**

Board Members Present:

Mayor Frank Eagles
Pablo Escobar
Dr. Sharon Foster
Leila Goodwin
Fiorella Horna-Guerra
Kent Jackson
John Myhre
Margaret Raynor
Dr. Jim Smith
Dr. Jacqueline Tavaréz
Stephanie Treadway
Commissioner James West
Dr. Seth Wexler
McKinley Wooten

Staff Members Present:

Regina Petteway
Kenneth Murphy
Dr. Joseph Threadcraft
Amina Shah
Alicia Arnold
Dr. Sue Lynn Ledford
Elizabeth Scott
Caroline Harper
Michelle Mulvihill
Sarah Plentl
Cassandra Watford

Guests Present:

Epiphany Iregbu, UNC Master of Public Health Leadership
Demetrius Edwards, Center for Disease Control, Department of Health & Human Services
Pam Diggs, NC Division of Public Health, Tobacco Prevention & Control Branch
Sally Herndon, NC Division of Public Health, Tobacco Prevention & Control Branch
Jim Martin, NC Division of Public Health, Tobacco Prevention & Control Branch
David Cottengim, Retired
Latisha Riley, Shaw University

Members of Public Present for Public Comment:

Robert Schechner
Demetrius Jones, Shaw University
Aidil Hill, Youth Empowered
Betsy Vetter, American Heart Association
Ann Rollins, Alice Aycock Poe Center for Health Education

Call to Order

Chairman Dr. Jim Smith called the meeting to order at 7:32 am. He called for a round of applause, as Wake County Human Services was recommended for public health reaccreditation.

Reflections

Ms. Margaret Raynor shared reflections. She read a song that gave the lesson of positively handling challenging things in life. Her inspiration in life is that one should be able to deal with even the negative things in a positive manner.

Approval of Minutes

Mayor Frank Eagles motioned, seconded by Margaret Raynor to approve the September 24 meeting minutes. The motion was adopted unanimously by the Board.

Next Board Meeting

The next Board meeting will be held November 19, 2015 from 7:30 to 10:00 am at Swinburne Human Services Center. Note: the November meeting is held on the third Thursday instead of the fourth Thursday, because of Thanksgiving Holidays.

Wake County Human Services End of Year Trends & Horizons Update (2008-2015) (Presented by Ms. Caroline Harper)

This Report gives end of year updates of trends and programs selected by HS Board to follow and track. The Board last asked to add Public Health (PH) services to the programs tracked. Therefore, this Report includes data for immunizations, Women, Infants and Children (WIC) service and clinical family planning.

Trends highlighted in the Report:

- Syphilis outbreak is the highest in the last 18 years
- Birth records processed are decreasing, while death records processed are increasing
- Clinical family planning is trending downwards
- Spikes in immunizations in year 2010
- Tracking highly pathogenic Avian Influenza, but potential impact is not yet known. Center for Disease Control (CDC) is sending continuous updates.
- Foster care caseloads have increased. New cases coming into foster care are tracked.
- Correction that needs to be made: Child care subsidy waitlist number was reported at the end of the quarter. The actual case count is 3,806 for the year.

Questions:

Question from Dr. Jim Smith: why are the child care subsidy waitlist numbers so different throughout the years?

Response from Ms. Liz Scott: there will always be some fluctuation in child care subsidy waitlist numbers. We are in an effort to get children off the waiting list and reduced that number by about 600.

Question from Mayor Frank Eagles: who provides the funding for children care subsidies waitlist number to 0?

Response from Ms. Liz Scott: The State provides the funding, but, unfortunately, the funding does not equal the demand

Question from Mayor Eagles: Can we ask the County to subsidize funding to get the child care subsidy waitlist down to 0 or at least decrease it?

Response from Regina Petteway: the Board can talk about this as an advocacy item, but it will take significant amount of money (\$20 million) to bring it down to zero.

Question from McKinley Wooten: what is the length of days children stay in foster care?

Response from Ms. Caroline Harper: Length of days is tracked—it is not reported in this Report, but is publicly available, and can be aggregated by age, race and gender.

Dr. Smith asked to add the following things to the Report:

- Number of children currently in foster care
- Rate of success in reuniting children in foster care and specifically address gender disparities
- Difference in qualifications of foster care parents compared to prior years

Ms. Petteway suggested that Ms. Lisa Cauley be asked to present this information at the next meeting.

Human Services Board Officers Elections

(Presented by Mr. Kenneth Murphy and Ms. Amina Shah)

Ms. Amina Shah stated that the WCHS Board Operating Procedures require the Board to annually elect officers including Chair, Vice Chair and Treasurer. The nominees for CY 2016 are: Dr. Jim Smith for Chair, Mr. John Myhre for Vice Chair and Ms. Margaret Raynor for Treasurer.

Mr. Kenneth Murphy administered the elections voting. The nominees have accepted their respective nominations. The Board unanimously voted to appoint Dr. Smith as Chair, Mr. Myhre as Vice Chair, and Ms. Raynor as Treasurer in 2016.

Oath of offices will be administered during the December Board meeting.

Public hearing on Proposed Wake County Tobacco Ordinance [PH Accreditation Benchmark # 30.10]

(Presented by Ms. Regina Pettway and Dr. Sue Lynn Ledford)

Introduction:

The recommended Wake County Smoking, Tobacco and Vapor Product Use Ordinance is as follows:

Section 1. Authority.

This ordinance is enacted pursuant to N.C.G.S. 130A-498 and N.C.G.S. 153A-121.

Section 2. Definitions.

For the purpose of this subchapter, the following definitions shall apply:

Smoking. The use or possession of a lighted cigarette, lighted cigar, lighted pipe, or any other lighted tobacco product as defined by N.C.G.S § 130A-492 (16),

Vapor Product. Any non-combustible product that employs a mechanical heating element, battery, or electronic circuit regardless of shape or size and that can be used to heat a liquid nicotine solution contained in a vapor cartridge as defined by N.C.G.S. § 14-313(5).

Tobacco Product. Any product that contains tobacco and is intended for human consumption, as defined by N.C.G.S. § 14-313(4). As used in this section, this does not include a tobacco product regulated by USFDA and prescribed for smoking cessation. *County Building.* A building owned by Wake County, leased as lessor by Wake County, or the area leased as lessee by Wake County and/or occupied by Wake County, within the meaning of “local government building” as defined by N.C.G.S. § 130A-492(8) .

County Vehicle. A passenger carrying vehicle owned, leased, or otherwise controlled by Wake County and assigned permanently or temporarily by Wake County to Wake County employees, agencies, institutions, or facilities for official Wake County business, within the meaning of “local vehicle” as defined by N.C.G.S. § 130A-492(9) .

County Grounds. An unenclosed area owned, leased, or occupied by Wake County, within the meaning of “grounds ” as defined by N.C.G.S. § 130A-492(6) . This includes Wake County parks, playgrounds and athletic fields, greenways, trails, and open space lands owned, leased, or occupied by Wake County.

Manager. The individual exercising the powers and duties of manager for Wake County pursuant to N.C.G.S. § 153A-82.

Section 3. Areas where Smoking, Tobacco Products, and Vapor Products are prohibited:

- a. Smoking, Tobacco Products, and Vapor Products are prohibited in any County Building, any County Vehicle, and on any County Grounds.
- b. The Manager shall direct conspicuous and clear signage to be posted at reasonable intervals at all County Buildings and Grounds where Smoking, Tobacco Products, and Vapor Products are prohibited by this ordinance.
- c. This Section does not prohibit Smoking, Tobacco Products, and Vapor Products on streets, rights of way, sidewalks, or other property not owned or leased by Wake County as lessor or lessee.

The current Smoking Ordinance is as follows:

All smoking, as defined in G.S. § 130A-492, is hereby, prohibited in all buildings owned, leased or occupied by the County. It is further ordained, all smoking is prohibited within 50 linear feet of a building owned, leased or occupied by the county which houses a human services department. (Ord. passed 8-20-2007)

Open Public Hearing:

Dr. Smith opened the Public Hearing session.

Comments from Public Members:

- Robert Schechner: the Tobacco ordinance is far sighted and it would be good for the health of the public, so the Board should recommend the County Commissioners to adopt the Ordinance. He also asked the Board to advocate to the General Assembly to restore Tobacco Education funding for children.
- Dmetrius Jones: the Tobacco Free Ordinance would be very good, because it will prohibit smoking on college campuses and other places around universities.
- Aidil Hill: works on training for youth empowerment and tobacco prevention. Her Organization trains teenagers to work on tobacco prevention, which shows that young people are also passionate about this issue. Adopting the Tobacco Ordinance would be a

step in the right direction. Also, when we are renting parks and other facilities for parties, we want to be assured that they are Tobacco free.

- Betsy Vetter: The American Heart Association supports the Tobacco Ordinance as it's written, and congratulates WCHS for taking this step in the right direction towards good health of the community.
- Ann Rollins: Poe Center for Health Education strongly feels that the Tobacco Ordinance is a step in the right direction, so thank you for considering this.

Staff Recommendation:

The HS Board accept comments on the original draft, and make the recommendation of presentation to and adoption of this ordinance to the Wake County Board of Commissioners, subject to terms and conditions acceptable to the Wake County Attorney.

Board Action:

Ms. Leila Goodwin moved, seconded by Mayor Eagles to accept the staff recommendation as presented. WCHS voted unanimously to recommend the Wake County Board of Commissioners to adopt the Wake County Smoking, Tobacco and Vapor Product Use Ordinance.

Letter of Support for Advance Community Health [PH Accreditation Benchmark # 41.2A]
(Presented by Dr. Jim Smith)

WCHS Board was asked by Advance Community Health (ACH) to give a letter of support for their application to federal Section 330 Service Area Competition Funds. Dr. Smith asked for the Board's approval for this letter.

Mr. Pablo Escobar stated that is common for organizations such as ACH to ask for letters of support to apply for grant funding. That is the least the Board can do, which is to give a support letter, since they have been a good partner.

Commissioners James West stated that ACH asked the BOC for a similar letter. They are a true partner and he supports them.

Motion:

Motion was made, seconded, and passed unanimously to approve the letter of support for ACH.

Board Committee Chairs Reports

Dr. Sharon Foster, Chair of Public Health (PH) Committee:

The PH Committee, at its last meeting, addressed the state of dental needs and challenges in Wake County. A panel presentation was organized by Dr. Paul Scruggs that will also be given to the Board during its November meeting.

The Advocacy Party is scheduled for Sunday, January 10, 2016 at Dr. Foster's residence.

Human Services Director's Report

Public Health Reaccreditation

WCHS was recommended for Public Health Reaccreditation by North Carolina Local Health Department Accreditation. The Board related benchmark that was not met is as follows:

Activity 37.4: The local board of health shall review and approve the job description of the local health director.

The Site Visit Team reported that there was missing evidence of job description review for 2013 for the Director.

Healthiest Capital County Initiative (HCCI)

The Healthiest Capital County Initiative (HCCI) Collective Impact will be held Thursday, October 29, 2015 from 1 to 3 pm at Quorum Center in Downtown Raleigh. The Board is invited to attend.

Environmental Services Director's Report

NC State Fair Update

- Responsibilities
 - Environmental Health and Safety (EH&S) regulates prepared food
 - NC Department of Agriculture regulates items such as bakery, popcorn and candies
 - Water Quality inspects campers and bunk houses for proper water and sewer connections
- Performance
 - EH&S: as of 10-15-2015 wrote 125 of 144 permit applications (87%) complete. Banner day on 10-14-2015 in which they wrote 77 permits. Will have 2 staff assigned to the fair per day for the duration of the event.
 - Water Quality: permitted 120 units and inspected 280 units. Transitional units (2-3 days on site) are inspected but not permitted. Will have 2 staff assigned per day for the duration of the event.
- Item of concern: NC Department of Agriculture was the lead agency and EH&S provided support, as they confiscated adulterated/contaminated turkey legs from one of the vendors at the fair.

Public Health Concern

- Rabies
- An evaluation team consisting of staff from Human Services, Environmental Services and the state public health veterinarian evaluated positive rabies cases in Knightdale and implemented the following actions as a result of the study:
 1. Engaged the services of the Crisis Intervention team from the Sheriff's Office
 2. Engaged Human Services for assistance in developing a Hoarding Intervention Plan

3. Held an on-site rabies clinic on 10-21-2015
4. Depopulation of feral cat colony with expired rabies vaccines
 - a. Trapped/removed 27 cats from 10-19-2015 through 10-21-2015
 - b. Approximately 20 outside cats remain to be trapped
5. Estimate 11 indoor cats remain and are not part of depopulation initiative
6. As a result of previous neighbor complaints, trapped/relocated 45 cats from 9/2014 to 8/2015

Human Services Board Chair's Report

Dr. Smith again thanked staff for their efforts in passing the Reaccreditation process.

Mr. Escobar encouraged Board to consider 3 topics in future Board meetings:

1. Public transportation
2. Water quality
3. Gun control

Public Comments

There were not any members of the public present for the Public Comments period.

Adjournment

The meeting was adjourned at 9:45 am.

Other Business: Human Services Board Interview of Candidate for General Public Slot

The Board interviewed Mr. David Cottengim as a candidate for the General Public slot.

After the interview, general discussion was held on his answers to questions and qualifications, as they align with the skills needed for a General Public representative. The Board discussed his commitment and time availability for Board meetings and related activities. He also brings a unique perspective of the senior population on the Board.

Motion:

Ms. Raynor moved, seconded by Mr. Escobar to recommend Wake County BOC to appoint him to HS Board. The motion was approved unanimously by the Board.

Action Items

- Ms. Regina Petteway said the Tobacco Ordinance PowerPoint presentation will be electronically sent to the HS Board
- Ms. Petteway suggested that Ms. Lisa Cauley be asked to present the following information at the next Board meeting, as follow-up to WCHS End of Year Trends & Horizons Update:
 - Number of children currently in foster care

- Rate of success in reuniting children in foster care and specifically address gender disparities
- Difference in qualifications of foster care parents compared to prior years

Board Chair's Signature: _____ **Date:** _____

**WAKE COUNTY HUMAN SERVICES BOARD
AGENDA ITEM SUMMARY SHEET**

Agenda Date:

- PH Committee: October 16, 2015
- HS Board: October 22, 2015

Item: Dental Needs and Challenges in Wake County Panel Presentation

PH Accreditation Benchmark #: 40.1

Specific Action Requested: Presented for information of PH Committee and HS Board to determine appropriate advisory, policy, or advocacy steps.

Link to Wake County Human Services Goals:

- Well-being/Health/Safety** - Maximize the well-being, health and safety of individuals and families
- Self Sufficiency/Human Capital** - Enhance the ability of consumers to attain and maintain economic independence and self sufficiency
- Consumer Experience** - Enhance the consumer experience with accessible, timely and holistic services
- Internal Operations** - Ensure fiscal accountability, data driven decisions and alignment with county, state and national objectives and priorities
- Integrated/Collaborative Solutions** - Promote integrated and collaborative solutions for human service needs
- Workforce** - Support and maintain a competent and competitive workforce and an environment that fosters professional development, workforce diversity and effective communication
- Technology**- Provide innovative technology solutions that support cost-effective automation, e-Services and data management

Item Summary (Ex: What are major points): The Importance of Dental Health/Access to dental care in Wake Co.

Purpose for Action (Ex: Proposed Solutions/Accomplishments):

Highlight the following: shortcomings of the current systems in place; available services and providers. Propose for ways to improve access and emphasize prevention.

Next Steps (Ex: What is next step for Board or staff): At the Public Health Committee on October 16, Dr. Scruggs recommended in closing that the need for dental treatment for the uninsured and working poor adult is great with very little safety net available as is evident by the frequent use of hospital EDs. A non-profit like Wake Smiles does offer a solution but is entirely reliant on volunteer providers at this time. The Public Health committee and Human Services Board should advocate for whatever funding might be available to allow this safety net partner to hire a contract dentist. A grant of \$200,000 would more than secure that hire and provide addition supplies to at least double the current production of the clinic. It is much more cost

effective for the county to support a partner who is utilizing free rent, utilities and a large portion of its labor as opposed to trying to expand dental services within the HS department.

Attachments:

PowerPoint Presentations

- The Dental Dilemma
- Dental Access in Wake County: Scope of Dental Access Issues
- NC Medicaid Dental Services
- Wake County Human Services Dental Clinic
- Wake Smiles

Opportunities for Advocacy, Policy or Advisory: Improve adult Medicaid and non-profit dental clinics' ability to deliver care.

Connections to Other Committees: Since dental health also affects self-esteem and employment opportunities, it is essential to human capital development as well as simply healthy individuals.

THE DENTAL DILEMMA

75 years of prevention

- Patient education
- Fluoride through public health efforts
- Public health hygienists in schools
- For the most part, severe dental problems are preventable

- Yet we're losing

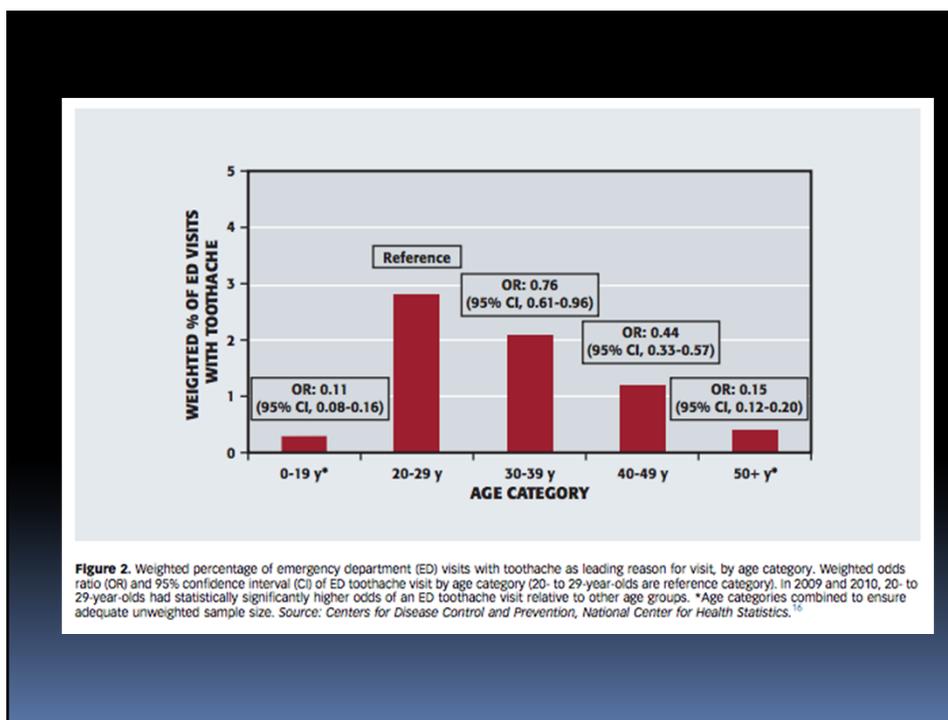
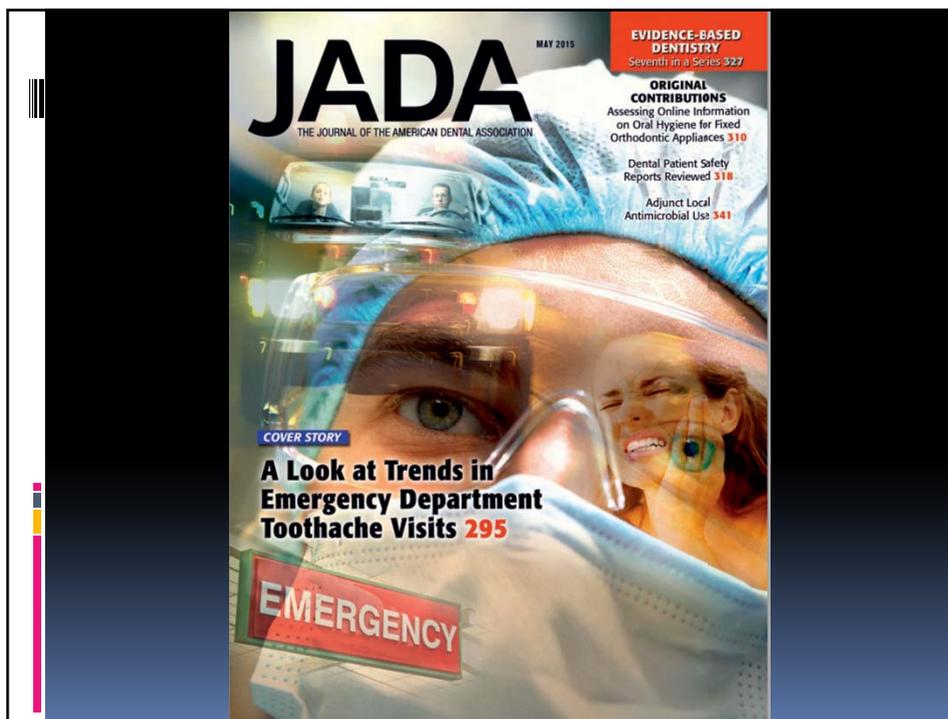


TABLE 1
Ranking of the most common leading reasons for emergency department visits among 20- to 29- year-olds: all emergency department visits and by payer.*†

ALL VISITS		PRIVATE INSURANCE (28.5%)		UNINSURED (29.0%)		MEDICAID (27.9%)	
Visit Type	Weighted % (95% CI)†	Visit Type	Weighted % (95% CI)	Visit Type	Weighted % (95% CI)	Visit Type	Weighted % (95% CI)
1. Abdominal pain	7.7 (7.0-8.3)	1. Abdominal pain	7.9 (6.6-9.1)	1. Abdominal pain	6.8 (5.9-7.8)	1. Abdominal pain	8.6 (7.2-9.9)
2. Back pain	4.6 (4.2-5.0)	2. Back pain	4.9 (4.1-5.6)	2. Back pain	5.2 (4.3-6.1)	2. Back pain	4.5 (3.3-5.7)
3. Headache	3.6 (3.1-4.1)	3. Chest pain	4.1 (3.0-5.3)	3. Toothache	3.9 (3.1-4.7)	3. Headache	3.7 (2.7-4.6)
4. Chest pain	3.3 (2.8-3.8)	4. Headache	3.1 (2.4-3.9)	4. Throat pain	3.3 (2.3-4.3)	4. Chest pain	3.6 (2.8-4.3)
5. Toothache	2.8 (2.4-3.2)	5. Flank pain	2.0 (1.4-2.7)	5. Headache	3.2 (2.5-3.9)	5. Toothache	3.1 (2.3-3.9)
6. Throat pain	2.5 (2.1-2.9)	6. Fever	1.9 (1.3-2.3)	6. Chest pain	2.6 (1.9-3.3)	6. Throat pain	2.3 (1.7-3.0)
		9. Toothache	1.4 (0.7-2.1)				

* Source: Centers for Disease Control and Prevention, National Center for Health Statistics.¹⁶
 † Patients with "other" insurance types not shown.
 ‡ CI: Confidence interval.

On the healthiest Capitol County Initiative we look good

- In reality, we have enough dentists
- People neglect their oral health
- Dental care is expensive
- Emergencies are usually severe problems requiring extensive resources and time.
- Many people simply don't have resources to receive the proper care.
- Safety nets are limited



- In America: If you're poor, minority, smoke and over the age of 55, you have a 50% chance of being completely edentulous in one arch. Is this acceptable?

American College of Prosthodontist data. 2010

Let's work together as a society to improve peoples lives. Dentistry cannot do it alone.

- A bad smile effects self esteem and one's ability to be upwardly mobile in our society.
- Toothaches cause sick days, loss of production and income to the individual.

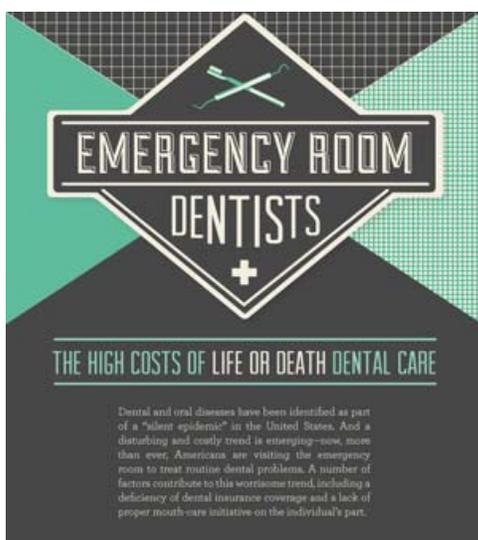


Dental Access in Wake County

Scope of Dental Access Issues in Wake County

1

Dentistry is Different – A Lot of Need



- Many dental patients have no resources
- Dental options are scarce for those without resources
- Diagnosis & treatment is time consuming
- Dental facilities (equipment and supplies) are very expensive
- Low reimbursement
- Emergency Department Loop
 - Antibiotics
 - Pain Medication
 - Repeat



2

Need: Many with No Resources

- Source: NC Medicaid Paid Claims Data 2008
- 2010: 88,470 Medicaid Recipients in Wake County
- Population <100% Poverty Level
 - 10.2% Wake County
 - 16.2% NC
- Age 5-17 <100% Poverty Level
 - 10.4% Wake County
 - 20.3% NC
- Uninsured
 - 18.4% Wake County
 - 19.7% NC
- 2013: US Census reports population of Wake County is 974,289
- Percentage of uninsured x 1,000,000 = 185,000 people uninsured in Wake County

3

Few Dental Options for those Without Resources

- One Federally Qualified Health Center in Wake County only provides dental care for their own medical patients
- Wake County Hospitals have no Dental Clinics
- NC Dental Society Missions of Mercy, Dentistry from the Heart, Baptist Men's Dental Bus, Individual dental offices.
- Wake Smiles provides dental care for patients referred by safety net organizations (The Salvation Army, Urban Ministries, Healing Place, Alliance Medical Services, Raleigh Rescue Mission, Mariam Clinic).



4

Time Consuming to Diagnose and Treat

- Frequently each patient has more than one dental problem requiring multiple radiographs, and tests.
 - Each challenge may require separate appointment.
 - Each challenge may require different provider.



5

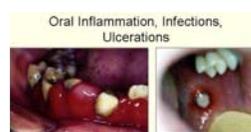
Dental Disease can lead to lost production in the work place.

- Loss of work due to severe pain and infection could impact their employment which is likely marginal.
- Have you ever had a toothache? Nobody can afford a tooth ache.
- Poor dental health affects self esteem, appearance, employability and many other social parameters.



DENTAL DISEASE/SYSTEMIC DISEASE

- There is increasing evidence that dental diseases are being increasingly **linked** to systemic problems
 - Cardiovascular disease
 - Low weight/pre-term births
 - Diabetes/obesity
 - Strokes
 - Pancreatitis
- Important to understand that links are just that, links with strong odds ratios (the chance of you have one disease, you'll have the other).
- Causality is difficult to determine as many diseases are multifactorial
- The common connection in many instances appears to be inflammation.



7

Dental Facilities

Costly Equipment

Specialized Personnel

- Specialized equipment
 - Dental chairs
 - Technology for radiographs
 - Computers
 - Sterilization
- Dental Staff
 - Assistants
 - Hygienists
 - Dentists



Wake County Hospitals don't have dental facilities because they are not cost effective. (They lose money)

- Few patients covered by safety net insurance
- Reimbursements low

8

→ Emergency Department Loop

Many patients have no money for out of pocket expenses so they go to the emergency room

cannot be turned away

because have medical coverage

Emergency Department is not set up for definitive treatment

Prescribe antibiotics, pain meds, which can contribute to possible substance abuse and addiction.

Pain goes away short term

Patients return

9

Dental Visits to a North Carolina Emergency Department: A Painful Problem Hocker et al. NCMJ 2012

- Duke University Medical Center
- In one year 1013 visits comprising 1.3% of total visits
- 627 single visits
- 133 patients with multiple encounters for total of 386 encounters
- At 90% of visits no dental procedure was performed



10

North Carolina Hospital Association Statistics 2014

- 95,000 hospital ED visits with primary dental diagnosis reported statewide.
- Assuming 10% of the state's population lives in Wake County, this could potentially mean 9500 visits. (Many of Wake Smiles' patients have been to the ED multiple times for a dental complaint)
- Additionally, according to study by the state of Virginia, the average cost of ER visit to prescribe antibiotics and pain medication is \$1000.

11

In Summation



12

NC MEDICAID DENTAL SERVICES

Wake County
Human Services Board
November 19, 2015



Governor Pat McCrory

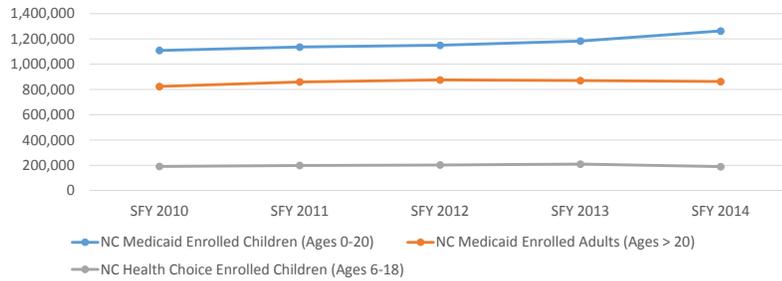
Richard O. Brajer, Secretary DHHS

Dave Richard, Deputy Secretary for Medical Assistance

NC Medicaid Beneficiaries

- SFY 2010 served approximately one out of every five North Carolinians
- Approx. 1.8 million beneficiaries annually – medically indigent children, pregnant women, aged, blind and/or disabled individuals
- Average of 1.3 million beneficiaries eligible each month during CY 2011
- 60% female, 40% male and 39% white, 44% black, 27% other race or ethnic background
- CY 2010--age breakdown: 0 to 5 (26%); 6 to 11 (16%); 12 to 20 (17%); 21+ non-ABD (19%) and 21+ ABD (22%)
- Of approximately 1.2 million enrolled Medicaid/CHIP children, about 40% are in the 0-5 age range

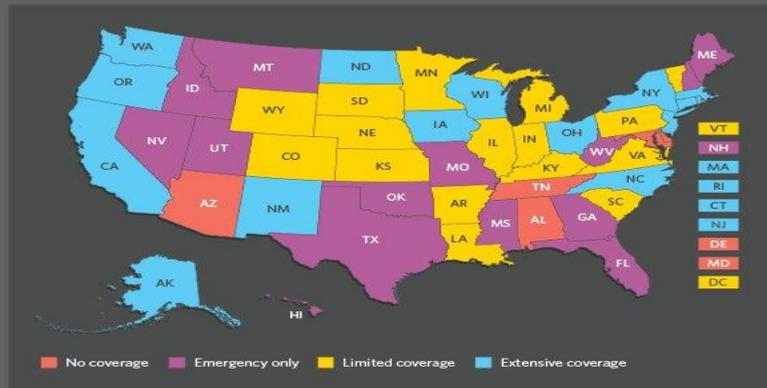
NC Medicaid and Health Choice Enrollment SFY 2010 - 2014



2014 – Number of Adults Enrolled with Medicaid was 863,278

State Medicaid Coverage of Adult Dental Care

States are not required to cover adult dental care under Medicaid. As a result, it is often the first benefit to be cut in an economic downturn.



In most cases, states offer the same type of dental coverage to all adult Medicaid enrollees. However, Montana offers extensive coverage to adults with disabilities and other special needs and emergency-only coverage to all other adults over 20. North Dakota offers extensive coverage to its traditional Medicaid base, but no coverage to its expansion population. Idaho offers limited dental benefits beyond emergency care to pregnant women and adults with disabilities and other special needs. In Maryland, limited dental coverage is offered to adults 21 and older at the discretion of Medicaid managed care organizations; pregnant women receive comprehensive dental benefits from the state Medicaid program.

Source: Center for Health Care Strategies
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Medicaid Preventive Services

- Oral evaluations and prophylaxis every six months
- Intraoral – complete series and panoramic films once every five years
- Bitewing films every 12 calendar months

Medicaid Restorative Services

- Amalgam (silver) restorations
- Composite resin (tooth colored) restorations
- Anterior root canals for recipients age 21 and older

Medicaid Periodontal Services

- Full mouth debridement to enable a comprehensive evaluation and diagnosis (gross scaling) is allowed once per 12 month interval
- Periodontal scaling and root planing is covered once per 24 month interval (requires abnormal pocket depths and radiographic evidence of root surface calculus or noticeable loss of bone support)
- Surgical periodontal services are covered when there is an underlying medical condition

Medicaid Prosthodontic Services

- Immediate and complete dentures are allowed once every ten years
- Acrylic partial dentures are allowed once every eight years
- Relines are allowed once every five years
- Denture adjustments are allowed beginning six months after delivery of an appliance
- Denture repairs are allowed as needed

Medicaid Covered Oral & Maxillofacial Surgery

- Extractions
- Alveoloplasty
- Vestibuloplasty
- Biopsies
- Surgical excision of lesions
- Treatment of fractures
- TMJ management/surgeries
- Orthognathic surgeries
- Frenectomies

Medicaid Anesthesia Services

- General Anesthesia
- Nitrous Oxide Analgesia
- Intravenous Conscious Sedation

NC Medicaid Dental Program Budget Update

- Dental expenditures in SFY 2015 totaled approximately \$360 million dollars
- Dental expenditures in SFY 2014 totaled approximately \$332 million dollars
 - \$214 million spent on children's dental services
 - \$118 million spent on adult dental services

Top Ten Procedures Program Expenditures-SFY 2014

Procedure	Actual NC Medicaid Rate 2015	NDAS Median 2015	Current % of 2015 NDAS 50% Median	Total Expenditures SFY 2014
Two surface composite filling – posterior tooth	\$97.81	\$238.00	41%	\$24,019,432
One surface composite filling – posterior tooth	\$73.72	\$185.00	40%	\$19,113,819
Periodic oral evaluation	\$24.51	\$51.00	48%	\$17,916,595
Prophylaxis – Child – under age 13 (D1120)	\$25.87	\$69.00	38%	\$15,029,042
Periodic orthodontic maintenance visit	\$91.49	\$270.00	34%	\$13,190,367
Surgical extraction –erupted tooth	\$103.83	\$285.00	36%	\$12,473,368
Extraction erupted tooth	\$60.40	\$179.00	34%	\$12,256,696
Prefabricated stainless steel crown –primary	\$137.15	\$273.00	50%	\$12,110,988
Three surface composite filling – posterior	\$118.96	\$293.00	41%	\$11,728,937
Sealant per tooth	\$27.17	\$56.00	49%	\$11,585,152

Top Ten Procedures Total Units Provided-SFY 2014

Procedure (CDT code)	Units SFY 2014	Total Expenditures SFY 2014
Periodic oral evaluation (D0120)	730,343	\$17,916,595
Prophylaxis – Child – under age 13 (D1120)	521,425	\$15,029,542
Topical application of fluoride (D1208)	477,222	\$7,452,733
Sealant – per tooth (D1351)	420,934	\$11,585,152
Intraoral periapical – each additional (D0230)	356,025	\$5,054,690
Bitewings –two radiographic images	283,400	\$5,043,765
Two surface composite filling – posterior tooth (D2392)	279,147	\$24,019,432
Comprehensive oral evaluation (D0150)	262,529	\$11,535,610
One surface composite filling – posterior tooth (D2391)	258,311	\$19,113,819
Topical application of fluoride varnish (D1206)	257,262	\$3,096,107

Provider Participation

- From SFY 2009 to SFY 2013 the number of actively participating billing providers has remained relatively constant
- The number of participating attending providers (dentists rendering services) is estimated to be approximately 2200-2300
 - Unable to come up with accurate figures due to MMIS limitations
- It is estimated that between 45-50% of the active licensed dentists in NC (around 4600 total) are rendering providers on at least one Medicaid paid claim each year

Dental Provider Referral List

 NC Department of Health and Human Services

NC Division of Medical Assistance

For Beneficiaries FOR COUNTY STAFF FOR PROVIDERS STATISTICS AND REPORTS

DHHS > DMA > DMA Services > Medicaid > Find a Doctor > Dental Provider List

NC Medicaid and NC Health Choice Dental Provider List

If you need dental treatment, you will need to go to a dentist who is enrolled in the NC Medicaid Program and is willing to provide dental care to Medicaid beneficiaries. Providers who have a "Y" indicated in the "Accepting New Patients" column have filed claims for at least ten new Medicaid beneficiaries during the last quarter. Although these providers may be more likely to accept new Medicaid beneficiaries, you should confirm this by contacting the provider of your choice in your area. Providers who do not have a "Y" indicated in the "Accepting New Patients" column billed at least one claim during the last quarter. All the dental practices and clinics are sorted by county with those located outside of North Carolina at the bottom of the list.

- Medicaid Dental Providers Listed by County (revised 2/2015)
 - [Microsoft Excel format](#) (155KB)
 - [PDF](#) (142KB)
- Health Choice Dental Providers Listed by County (revised 2/2015)
 - [Microsoft Excel format](#) (83KB)
 - [PDF](#) (85KB)

Dental provider information is also available on the [Insure Kids Now Website](#)

Dental provider information for special care patients is available from the Special Care Dentistry Association Special Care Dental Referral website

You can also contact the public health dental hygienist in your area for more information on dental referrals for Medicaid and Health Choice beneficiaries. You can reach the public health dental hygienist by contacting either your [Local Health Department](#) or the [NC Oral Health Section](#) at 919-707-5480.

[Dental Services Information for Providers](#)

Division of Medical Assistance NC Medicaid Dental Program

<http://www.ncdhhs.gov/dma/services/dental.htm>

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Darlene P. Baker, RDH
Lead Dental Policy Analyst
Darlene.P.Baker@dhhs.nc.gov

919-855-4280



Wake County Human Services

Dental Health Program

Public Health Center





Dental Clinic

Patients scheduled by appointment

Walk-ins

Emergencies

Clinic Hours Monday- Friday 7:30 am– 5:15 pm

- ▶ Visits
 - ~9800 per year
 - 35,000 procedures

- ▶ High dental needs
 - Caries in very young children
 - Pregnant women and teens–may be their first dentist visit

- ▶ Low health literacy–education on diet and oral hygiene is a priority



Patient Population

- ▶ Wake County Residents
 - Children 0–20 years old
 - Pregnant women–WCHS Prenatal Clinic
- ▶ Ethnicity
 - 68% Hispanic
 - 25% Non-Hispanic
 - 7% unspecified
- ▶ Primary language
 - Primary language
 - 63% Spanish
 - 33% English

- ▶ Bilingual staff assist in interpreting in addition to their primary responsibilities dental assisting and reception.
- ▶ Labor intensive visits for clear communication

Patient Population cont.

- ▶ Primarily low income households- majority below 150% of poverty level
- ▶ 73% Insured- primarily children
 - 66% Medicaid
 - 7% Health Choice
- ▶ 27% Uninsured
 - Self-Pay,
 - Sliding Fee scale- majority of families slide to minimum charge
- ▶ Medicaid case manager onsite

Comprehensive and Emergency Services- Focus on Prevention

- ▶ Preventive
 - Exams
 - Cleanings
 - X-rays
 - Sealants
 - Fluoride
 - Education
- ▶ Treatment
 - Restorations
 - Extractions
 - Space Maintenance
 - Orthodontics
- ▶ Student rotation site
 - UNC School of Dentistry
 - Wake Tech Community College

Community Outreach

- ▶ Screening, referral, and follow-up
 - NC Pre K–preschool classrooms
 - Community sites targeting high risk populations

WCHS School Health Program–Wake County Public Schools

- ▶ **Education**–Parent groups and Healthcare professionals serving children and pregnant women at high risk for dental disease.



Working Together

- ▶ Prenatal Clinic
 - Addressing dental needs of mother
 - Education on good oral health practices for baby
- ▶ Child Health Clinic
 - Dental Home
 - Fluoride varnish
 - Foster Care program
- ▶ WIC– Promote early dental visits

It is never too early to start good oral health habits to last a lifetime.

Adult Services

- ▶ Unmet needs in the adult population
 - Lack of personal resources
 - Limited safety net dental clinics in the area

- ▶ Wake Smiles– ongoing fixed clinic for adults



What is Wake Smiles?

The Salvation Army Judy D. Zelnak
Center of Hope

- Founded May 2001, Wake Smiles provides dental care to low income or unemployed adults
- Provides care for serious dental issues & offers preventive services to maintain a healthy mouth
- Wakes Smiles is only possible because of community's support

UNDERSERVED POPULATION &
The Problem

- ACA has made health care more accessible, but obtaining dental care is still difficult
- The need for proper dental care to maintain a healthy mouth is increasing
- Poor oral health dictates how individuals live their daily life



3

Who Wake Smiles Serves



4

Patient Profile

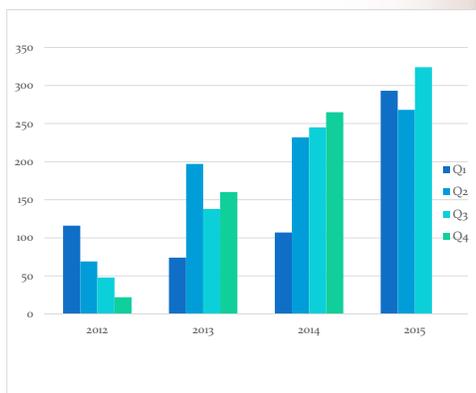
- A woman went 10 years and ended up pulling her own teeth
- Another woman gladly waited three hours to visit the clinic
- A Healing Place client chose to forgo pain meds



5

PATIENTS SERVED BY QUARTER

The Need is Overwhelming



6

Running an Active Clinic

- Patients scheduled based on dentist's availability
- Safety-net organization referrals:
 - Alliance Medical Ministry
 - Healing Place
 - Mariam Clinic
 - Raleigh Rescue Mission
 - The Salvation Army
 - Urban Ministries Open Door Clinic



7

ROTARY CLUB OF RALEIGH DEPT

What a Visit Looks Like



Dr. C. ASHLEY MANN & ASSOCIATES



- Four operatories
- A panoramic X-ray machine
- Modern facility
- All donated



8



“
Dentistry has provided me and my family a very good living. Yes, I have worked hard through school and on the job but I also recognize I was fortunate to grow up in a family where this opportunity existed. I now have the skills to help others who need care but don't have the means to get it. Volunteering is a way of giving back, of adding to



We Are Making A Difference!

Contact Dianne Keyser
919-390-6497
www.wakesmiles.org

10



Supported by These Major Donors



Robert Jankowski
Honoring his
parents
Clarence & Virginia
Jankowski



**WAKE COUNTY HUMAN SERVICES BOARD
AGENDA ITEM SUMMARY SHEET**

Agenda Date: November 19, 2015

Item: Full Board's review of the Appeal Panel's decision upholding a Dangerous Dog designation by Wake County Environmental Services/Animal Control

PH Accreditation Benchmark #: 18.1, 18.2, 34.2, 35.1

Specific Action Requested: Review the Appeal Panel's decision and vote on whether to adopt, modify, or reverse it

Link to Wake County Human Services Goals:

- Well-being/Health/Safety** - Maximize the well-being, health and safety of individuals and families
- Self Sufficiency/Human Capital** - Enhance the ability of consumers to attain and maintain economic independence and self sufficiency
- Consumer Experience** - Enhance the consumer experience with accessible, timely and holistic services
- Internal Operations** - Ensure fiscal accountability, data driven decisions and alignment with county, state and national objectives and priorities
- Integrated/Collaborative Solutions** - Promote integrated and collaborative solutions for human service needs
- Workforce** - Support and maintain a competent and competitive workforce and an environment that fosters professional development, workforce diversity and effective communication
- Technology**- Provide innovative technology solutions that support cost-effective automation, e-Services and data management

Item Summary (Ex: What are major points): On September 7, 2015, Wake County Environmental Services/Animal Control designated "Buddy" a Dangerous Dog pursuant to the Wake County Animal Control Ordinance. Buddy's owner appealed and on October 28, 2015, the Wake County Human Services Board Appeal Panel conducted a hearing and upheld the Dangerous Dog designation.

Purpose for Action (Ex: Proposed Solutions/Accomplishments): As required by the Wake County Human Services Board Rules of Appeal, the full Human Services Board must review the Appeal Panel's decision and vote to adopt, modify, or reverse it.

Next Steps (Ex: What is next step for Board or staff):

Attachments: The Appeal Panel's proposed Written Decision, and the Record of exhibits introduced at the Appeal Panel hearing

Opportunities for Advocacy, Policy or Advisory:

Connections to Other Committees:

NORTH CAROLINA

**BEFORE THE WAKE COUNTY HUMAN
SERVICES BOARD**

WAKE COUNTY

**In the Matter of the Appeal of:
Dangerous Dog Designation of
BUDDY (ID # 122335) by Wake
County Environmental
Services/Animal Control**

Pursuant to the Wake County Human Services Board Rules of Appeal [Board Procedure 300 2.1], the Wake County Human Services Board Appeal Panel held an Appeal Panel Hearing in the above-referenced matter on October 28, 2015. The Appeal Panel Hearing was held in Room 5032 of the Wake County Human Services building, 220 Swinburne Street, Raleigh, NC 27610.

The Wake County Human Services Board Appeal Panel hearing the case was comprised of: Dr. James A. Smith, Appeal Panel member; Ms. Stephanie Treadway, Appeal Panel member; and Dr. Rosine Sanders, Appeal Panel member. Mr. Ken Murphy, Assistant Wake County Attorney, was present to assist procedurally and to assist in the development of evidentiary aspects of the Appeal Panel Hearing.

Dr. Joseph Threadcraft, P.E., Wake County Environmental Services Director, was also present to make introductory remarks and also to audio-record the Appeal Panel Hearing.

The following persons were present at the Appeal Panel Hearing on behalf of the Appellant: Mr. Anthony Hunt, the Appellant and owner of the dog “Buddy.”

The following persons were present at the Appeal Panel Hearing on behalf of Wake County Environmental Services/Animal Control; Dr. Jennifer Federico, D.V.M., Wake County Animal Services Director, on behalf of Wake County Environmental Services/Animal Control; Ms. Karen Rogers, Wake County Animal Control Team Leader, witness; Mr. Cephas Aaron, Wake County Animal Control Officer, witness; Ms. Jessica Joyner, witness; and Mr. Curtis Joyner, witness.

From the evidence and testimony presented to the Appeal Panel by the parties, and after having heard the statements and arguments of the parties, the Appeal Panel, by a unanimous 3-0 majority vote, makes the following findings of fact and conclusions of law based on clear and convincing evidence:

FINDINGS OF FACT

1. Wake County Environmental Services/Animal Control Officer Cephas Aaron and Animal Control Team Leader Karen Rogers designated Appellant Anthony Hunt’s male terrier mix dog, “Buddy,” as a Dangerous Dog pursuant to the Wake County Animal Control Ordinance

following an incident in which Buddy behaved aggressively towards Mr. Hunt's neighbor, Jessica Joyner ("Ms. Joyner"), and injured Ms. Joyner's left forearm while on the Joyners' property on September 7, 2015.

2. On September 7, 2015, Ms. Joyner and her mother were preparing to get into their car parked outside their house when Buddy came out of Mr. Hunt's yard and began running towards them.

3. As Buddy was running towards them Ms. Joyner's mother ran into the house, but Ms. Joyner froze near the car. Ms. Joyner told Buddy to stop, but Buddy did not stop. Instead, Buddy ran around the car, jumped up at Ms. Joyner, and made contact with Ms. Joyner's left forearm, breaking the skin and causing bleeding.

4. There was conflicting testimony at the Appeal Panel Hearing as to whether Ms. Joyner was "slapping" at Buddy when her injury occurred. Mr. Hunt testified that Ms. Joyner "slapped" at Buddy as Buddy ran around the car and approached her. Ms. Joyner testified that she did not "slap" or "swing" at Buddy, but that she raised her left arm defensively as Buddy was jumping up at her to protect herself from Buddy's aggression.

5. Ms. Joyner is right-handed, but she was injured on her left forearm, which is more consistent with Ms. Joyner raising her left arm in a defensive manner to protect herself from Buddy's aggression than with Ms. Joyner aggressively "slapping" or "swinging" at Buddy as Buddy was approaching her.

6. There was also conflicting testimony at the Appeal Panel Hearing as to whether Buddy "scratched" Ms. Joyner's left forearm or "bit" her left forearm. Ms. Joyner testified that Buddy bit her on the left forearm, breaking the skin, causing bleeding, and leaving teeth marks. Mr. Hunt testified that he did not think Buddy bit Ms. Joyner, but instead that Buddy "scratched" her.

7. After her encounter with Buddy, Ms. Joyner went to the WakeMed Garner Healthplex, where she was treated in the Emergency Room. The wound to Ms. Joyner's left forearm was cleaned and bandaged, and she was given medicine and a tetanus booster.

8. After her encounter with Buddy, Ms. Joyner e-mailed a picture of her left forearm wound to Animal Control Officer Cephas Aaron ("ACO Aaron"), and from the picture ACO Aaron took the wound as a bite. Buddy was then placed on a 10-day bite quarantine, which is done only for bites and not for scratches.

9. Wake County Animal Control has been called to Mr. Hunt's residence 5 times in the past year (including this incident) for complaints related to Buddy. 4 of these 5 calls (including this incident) were for complaints of Buddy behaving aggressively, and of these 5 calls, Buddy was twice noted to be running loose.

10. There is a fence between Mr. Hunt's property and the Joyners' property, but it is not the type of fence that is able to keep Buddy contained on Mr. Hunt's property.

11. In response to Buddy running loose off of his property prior to this incident, Mr. Hunt first put Buddy on a chain, then put Buddy in a 10 foot by 10 foot cage, but afterwards Buddy was still able to get off of Mr. Hunt's property.

12. Mr. Hunt testified that he had seen Ms. Joyner's father and brother, as well as visitors to the Joyners' home, "tease" and "antagonize" Buddy by chasing Buddy with a pitchfork and with sticks, by "jumping at the fence" that separates Mr. Hunt's yard from the Joyners' yard, and by "going towards" Buddy. However, Mr. Hunt testified that he had never seen Ms. Joyner engage in any of these behaviors or do anything else to "tease" or "antagonize" Buddy.

13. Ms. Joyner has fed Buddy food in the past, although not on the date of this incident. On one occasion Ms. Joyner baked some banana/peanut butter bread that did not turn out well, and she threw it out on the ground for Buddy to eat.

14. Buddy has growled at Ms. Joyner in the past and has run towards Ms. Joyner in the past, although this incident is the only time Buddy has ever bitten or scratched her. Ms. Joyner told Buddy to stop on those previous occasions, and he stopped.

15. Ms. Joyner's mother is afraid of Buddy and is now afraid to come out of the house.

16. The Wake County Animal Control Ordinance defines a "dangerous dog" as "Any dog that has demonstrated a fierce or dangerous propensity or tendency to do any act, which may endanger persons or property . . . This would include, but not be limited to, any dog which assaults, bites, attacks or inflicts serious injury on a human being without provocation on public or private property [.]"

17. The Wake County Animal Control Ordinance provides the following "exceptions" to the Ordinance's definition of a "dangerous dog": "Exceptions: No dog is 'dangerous', pursuant to this definition, if, at the time the threat, injury or damage was sustained, the person attacked was teasing, tormenting, abusing or assaulting the dog or has in the past teased, tormented, abused or assaulted the dog or was committing or attempting to commit a crime."

18. The Wake County Animal Control Ordinance defines "Animal Bite" as "when the teeth of the animal scratch or break the skin of a human being or animal, regardless of the location of the scratch or bite on the body."

19. Designation of a dog as a Dangerous Dog does not mean the dog will be euthanized. Rather, a dangerous dog designation requires that if the dog returns to the owner's home, the dog must be housed in a secure enclosure at the owner's home, and that at all times when the dog is not in the secure enclosure, the dog must be leashed, muzzled, and under the control of its owner.

20. Mr. Hunt has already built a secure enclosure at his home which has passed

inspection by Animal Control, and he testified that it is his intention to keep Buddy in the secure enclosure. Mr. Hunt testified that he has a leash and muzzle for when Buddy is out of the secure enclosure.

Based on the foregoing findings of fact, the Appeal Panel makes the following conclusions of law:

CONCLUSIONS OF LAW

1. This appeal and the parties thereto are properly before the Appeal Panel and the Appeal Panel has the authority to hear this appeal pursuant to the Wake County Human Services Board Rules of Appeal [Board Procedure 300 2.1].

2. On September 7, 2015, by leaving Mr. Hunt's yard and running towards Ms. Joyner and her mother as they stood near their car outside their home, and by running around the car, jumping up at Ms. Joyner, and making contact with the right-handed Ms. Joyner's left forearm which Ms. Joyner was holding out to defend herself, breaking the skin and causing bleeding, and in light of the several occasions in the past where Buddy has demonstrated aggressive behavior, Buddy "demonstrated a fierce or dangerous propensity or tendency to do any act, which may endanger persons" within the meaning of the Wake County Animal Control Ordinance's definition of "dangerous dog."

3. On September 7, 2015, by leaving Mr. Hunt's yard and running towards Ms. Joyner and her mother as they stood near their car outside their home, and by running around the car, jumping up at Ms. Joyner, and making contact with Ms. Joyner's left forearm, breaking the skin and causing bleeding, and in light of the several occasions in the past where Buddy demonstrated aggressive behavior, Buddy "demonstrated a fierce or dangerous propensity or tendency to do any act, which may endanger persons" within the meaning of the Wake County Animal Control Ordinance's definition of "dangerous dog."

4. On the date and time in question, Ms. Joyner was not "teasing, tormenting, abusing or assaulting" Buddy within the meaning of the Wake County Animal Control Ordinance's "exceptions" to the Ordinance's definition of "Dangerous Dog," nor had Ms. Joyner "in the past teased, tormented, abused or assaulted" Buddy.

5. The dog "Buddy," identified as Wake County Environmental Services/Animal Control ID # 122335, is a Dangerous Dog as defined by the Wake County Animal Control Ordinance.

6. The decision of Wake County Environmental Services/Animal Control designating Buddy as a Dangerous Dog is affirmed.

7. The foregoing recommendation of the Wake County Human Services Board Appeal Panel will be submitted to the full Wake County Human Services Board for its consideration at the regular Wake County Human Services Board meeting on November 19,

2015, pursuant to the Wake County Human Services Board Rules of Appeal [Board Procedure 300 2.1].

8. Any party wishing to appeal this recommended decision of the Wake County Human Services Board Appeal Panel must do so in accordance with the procedure set forth in the Wake County Human Services Board Rules of Appeal [Board Procedure 300 2.1].

This recommendation of the Wake County Human Services Board Appeal Panel was reviewed by the full Wake County Human Services Board as required by the Wake County Human Services Board Rules of Appeal [Board Procedure 300 2.1], and the full Human Services Board took the following action, pursuant to Wake County Human Services Board Rules of Appeal Section II. 14.a., by vote on November 19, 2015: _____

Chair, Wake County Human Services Board

Date

(Things Done Wrong?)

1.) I threw food on the ground.

2.) I roared that was opened by another animal on the ground.

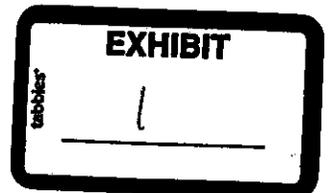
3.) I played with him! (Kids)

4.) teased & antagonized him at fence.

5.) Chased him with sticks & pitch fork.

Anthony Duffant

10-25-15





Do not use Toolbar Buttons
 You are logged in as: Karen Rogers (WCAC)

User Settings



- Search
- New Record
- New Dispatch
- Job
- Legal
- Proceedings
- Dispatch
- Search
- Dispatch
- Summary
- Virtual Shelter
- Reports
- Receipts
- Fundraising
- Doc. Library
- Useful Links
- Regular
- Payments
- Scheduling
- Administration
- Logout
- View Dispatch
- Jobs
- Support
- Intranet

Contact Number:
 919-212-PETS

Person Details

Return To Person Search Results
 Scroll To Bottom

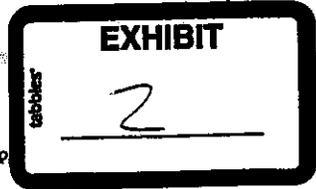
Person Menu		
<ul style="list-style-type: none"> List Animals In Shelter Care List Animals Responsible For List All Animals Target Audience Mailing Lists Mailing Lists Spay / Neuter Deposit Refund (H) 	<ul style="list-style-type: none"> Relationships Add Receipt Add Refund Credit Card Details Bank Account Details 	<ul style="list-style-type: none"> Donor History Regular Payment History Financial History Self Product / Service Defendant History (2) Other Dispatch History (3) Citation History
<p>Notes</p> <ul style="list-style-type: none"> Discussion (1) Donor Volunteer Foster Wildlife Dispatch 		

Person 95802		
ID Number	95802	
Entered By	L.W. Decker (11/7/2014)	
Person Validated <input type="checkbox"/>	Date Validated	<input type="text"/>
Flag Person To Delete <input type="checkbox"/>	Photo / Document Manager	
Record Last Updated By Heath Jones On 9/9/2015 9:59 AM		

Update Details

Record Type: Person

Main Details	Other Contacts	Other Addresses	Company	Salutations	Personal Info	County																																										
<p>Name & Title</p> <table style="width: 100%; border: none;"> <tr> <td>Title</td><td>Mr</td> <td>Honorary Title</td><td><input type="text"/></td> <td>Suffix</td><td>[v]</td> </tr> <tr> <td>First Name</td><td>Anthony (h)</td> <td>Last Name</td><td>Hunt (h)</td> <td>Middle Name</td><td><input type="text"/></td> </tr> <tr> <td>Preferred Name</td><td><input type="text"/></td> <td>Nickname</td><td><input type="text"/></td> <td colspan="2"></td> </tr> <tr> <td>Title 2</td><td><input type="text"/></td> <td>Suffix 2</td><td><input type="text"/></td> <td colspan="2"></td> </tr> <tr> <td>Gender</td><td>Male</td> <td>DOB</td><td><input type="text"/></td> <td colspan="2"></td> </tr> </table>							Title	Mr	Honorary Title	<input type="text"/>	Suffix	[v]	First Name	Anthony (h)	Last Name	Hunt (h)	Middle Name	<input type="text"/>	Preferred Name	<input type="text"/>	Nickname	<input type="text"/>			Title 2	<input type="text"/>	Suffix 2	<input type="text"/>			Gender	Male	DOB	<input type="text"/>														
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<p>Address Details</p> <table style="width: 100%; border: none;"> <tr> <td colspan="3">Physical Address</td> <td colspan="3">Mailing Address <input type="checkbox"/> Copy Physical Address</td> </tr> <tr> <td>Street Number</td><td>Direction 1</td><td>Street Name</td> <td>Street Number</td><td>Direction 1</td><td>Street Name</td> </tr> <tr> <td>10629</td><td>[v]</td><td>Jordan</td> <td>10629</td><td>[v]</td><td>Jordan</td> </tr> <tr> <td>Street Type</td><td>Direction 2</td><td>Apartment Number</td> <td>Street Type</td><td>Direction 2</td><td>Apartment Number</td> </tr> <tr> <td>Road</td><td>[v]</td><td><input type="text"/></td> <td>Road</td><td>[v]</td><td><input type="text"/></td> </tr> <tr> <td>Undefined Physical Location</td><td colspan="2"><input type="text"/></td> <td>Delivery Type</td><td>Delivery Number</td><td></td> </tr> <tr> <td>Country</td><td colspan="2">United States</td> <td><input type="text"/></td><td><input type="text"/></td><td></td> </tr> </table>							Physical Address			Mailing Address <input type="checkbox"/> Copy Physical Address			Street Number	Direction 1	Street Name	Street Number	Direction 1	Street Name	10629	[v]	Jordan	10629	[v]	Jordan	Street Type	Direction 2	Apartment Number	Street Type	Direction 2	Apartment Number	Road	[v]	<input type="text"/>	Road	[v]	<input type="text"/>	Undefined Physical Location	<input type="text"/>		Delivery Type	Delivery Number		Country	United States		<input type="text"/>	<input type="text"/>	
Physical Address			Mailing Address <input type="checkbox"/> Copy Physical Address																																													
Street Number	Direction 1	Street Name	Street Number	Direction 1	Street Name																																											
10629	[v]	Jordan	10629	[v]	Jordan																																											
Street Type	Direction 2	Apartment Number	Street Type	Direction 2	Apartment Number																																											
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Undefined Physical Location	<input type="text"/>		Delivery Type	Delivery Number																																												
Country	United States		<input type="text"/>	<input type="text"/>																																												



State **NC**
 City / Zip Code **RALEIGH**
 Zip Code **27603**
 Jurisdiction Wake County

Undefined Physical Location
 Country **United States**
 State **NC**
 City / Zip Code **RALEIGH**
 Zip Code **27603**

Contact Details

Unlisted Number?

Home Phone **919 208 3761**
 Cell
 Cell Network

Preferred Contact
 Work Phone **919** Ext.
 Fax **919**

Do Not Call - Telemarketing

Email Unlisted
 Add Email

Method of Identification

ID Type
 Issuing Country **United States**
 ID Number
 ID Issuing State **NC**

Second Method of Identification

Special Message
 Customer owes \$100 for Citation #6034 - dap

Would person like to be on mailing list? **No**
 Person Acquired From
 Old Database Number
 Bpay number **1000958023**
 Preferred Mailing List

Status Active
 Do not Foster
 Prospective Donor
 Breeder of
 Great supporter of Wake County Animal Care, Control & Adoption Center
 Do not adopt Reason Date (H)

This person is a Vet
 Accept Text Message (SMS) mail?
 Do not disclose person details
 Animals

Small Notes

[Update Details](#)

Personal Categories

<input type="checkbox"/> Adoption	<input type="checkbox"/> Human Resource Management	<input type="checkbox"/> Surrender
<input type="checkbox"/> Staff	<input type="checkbox"/> Lost	<input type="checkbox"/> Found
<input type="checkbox"/> Equipment Loan/Hire	<input type="checkbox"/> Stray	<input type="checkbox"/> License
<input type="checkbox"/> Animal Walk Event	<input type="checkbox"/> Returns	<input type="checkbox"/> Dog Bites
<input type="checkbox"/> Special Fundraising	<input type="checkbox"/> Euthanasia Request	<input type="checkbox"/> Permits
<input type="checkbox"/> Event Attendee	<input checked="" type="checkbox"/> Redemption / Relinquish	<input type="checkbox"/> Special Adoption
<input type="checkbox"/> Bequest	<input type="checkbox"/> Boarding	<input type="checkbox"/> Donor
<input type="checkbox"/> Agency Incoming	<input type="checkbox"/> Agency Outgoing	<input type="checkbox"/> Dog Obedience
<input type="checkbox"/> Pledge	<input type="checkbox"/> DOA	<input type="checkbox"/> Volunteer

- | | | |
|---|---|--|
| <input type="checkbox"/> Member | <input type="checkbox"/> Wildlife | <input type="checkbox"/> Branch / Community Council Member |
| <input type="checkbox"/> Clinic | <input type="checkbox"/> Voucher / Certificate | <input type="checkbox"/> Board Member |
| <input type="checkbox"/> Foster Person | <input type="checkbox"/> Identification type & Services | <input type="checkbox"/> Annual Report |
| <input type="checkbox"/> Emergency Evacuation | <input type="checkbox"/> Media Contact | <input type="checkbox"/> General Mailing |
| <input type="checkbox"/> Pre Adoption Counselling | <input type="checkbox"/> Hold Interested Party | <input type="checkbox"/> Dispatch |
| <input type="checkbox"/> Major Donor | <input type="checkbox"/> Online Diary | <input type="checkbox"/> External Rabies |
| <input type="checkbox"/> Regular Payments | <input type="checkbox"/> Sponsorship | <input type="checkbox"/> Corporate Partner |
| <input type="checkbox"/> Community Fundraising | <input type="checkbox"/> Lottery | <input type="checkbox"/> Emergency Boarding |

For all creatures great and small



Do not use Toolbar Buttons
You are logged in as: Karen Rogers (WCAC)

User Settings



- Search
- New Record
- New Dispatch
- Job
- Legal
- Proceedings
- Dispatch
- Search
- Dispatch
- Summary
- Virtual Shelter
- Reports
- Receipts
- Fundraising
- Doc. Library
- Useful Links
- Regular
- Payments
- Scheduling
- Administration
- Logout
- View Dispatch
- Jobs
- Support
- Intranet
- Contact Number
- 919-212-PETS



Edit Animals Details

Return To Dispatch Job

Animal ID: 122335

Name: Buddy

Age: 1 Year 7 Months 2 Weeks

Breed: Border Terrier

Entered By: Cephas Aaron on 9/7/2015

Flag Animal To Delete:

Interested Parties: 0 (0 anonymous)

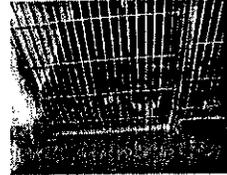


Photo / Document Manager
Select photo from camera

Update Details

Identification Details		Go to Person Record	
Source (H)	ACO Impound	Status Date:	9/18/2015 09:22 AM
Status (H)	Reclaimed	Sub-Status Date:	<input type="text"/>
Sub-Status:	<input type="text"/>	11:50 AM Use current time	
Lock:	<input type="checkbox"/>	ACO Record # (H)	<input type="text"/>
Other Identification (eg. tattoo):	<input type="text"/>	WCAC Tag (H)	<input type="text"/>
Emergency Clinic Ref Number	<input type="text"/>	WCAC Tag Size	--Select--
Emergency Boarding Reason (H)	<input type="text"/>	Rabies Tag No.:	G-174827/15
Shelter Tag / Band Number (H)	<input type="text"/>	Microchip Number	<input type="text"/>
Tag / Band Color	<input type="text"/>	Implanter Date	<input type="text"/>
Microchip Brand	<input type="text"/>	License Tag Status	<input type="text"/>
Implanter Name	<input type="text"/>	License Issuing Authority	<input type="text"/>
Microchip Registered With	<input type="text"/>	Old Database Number	<input type="text"/>
Breeder / Shelter Registration #	<input type="text"/>	Previously Microchipped?	<input type="checkbox"/>
Bar Code Number	<input type="text"/>		
License Number (H)	<input type="text"/>		
License Expiry Date	<input type="text"/>		
ID / Microchip Checked?	<input type="text"/>		
Dangerous Animal: (H)	<input type="checkbox"/>		
Has Animal Bitten?	<input type="text"/>		

Identification Confirmation Details & Multiple Microchip Numbers Info

Animal Details	
Is This A Cruelty Case Animal?	<input type="checkbox"/>
Animal Name (H)	Buddy
Age:	W2 M7 Y1
Is this an approximate Age?	<input type="checkbox"/>
DOB:	3/7/2014
Date of Weighing:	<input type="text"/>
Age Group:	<input type="text"/>
Weight: (H)	<input type="text"/> lbs
Class	Domestic
Type	Dog Change
Feral	Unknown
Breed/Species	Border Terrier

Animal Menu

- Kennel Card (H)
- Add Vet Treatment Record
- Add Bite/Scratch Incident (H [1])
- Vet Treatment History (Vacc Cert)
- General Animal Notes (H [5])
- Edit Adoption Summary (H)
- Copy Vet Treatments to Other Animals
- Medical Notes
- View Medical History
- Physical Exam (H)
- Animal Behavior
- Behavior Assessment
- Post Adoption Questionnaire
- View Owner History
- View Medication Sheet
- Sponsor Letter
- Animal Deceased
- Animal Privately Rehomed - New Owner Unknown
- Clinic Behavior
- Add Multiple Animals
- Microchip Disclosure Letter
- WCAC Tag Letter
- Rabies Certificate
- View Vet Treatment History
- Pet Portfolio
- Youtube Videos (0)
- Put Animal On Hold (0)
- Transfer (H)
- Create Litter
- Bonded Animals
- Special Needs Notes

Mixed Breed

Secondary Breed/Species

Circumstance:

Animal Received:

Spayed / Neutered: Previously Spayed / Neutered?

Declawed?

Gender:

Size:

Primary Color:

All Other Colors:

Secondary Color:

Distinguishing Features / Markings:

Coat Type:

Tail Type:

Coat Length:

Ear Type:

Eye Color:

Collar Type:

Collar Description:

Cause Of Affliction (H):

Reason:

Injury:

Other Injury:

With Litter?

Number in Litter:

Media Animal (H):

Suitable for events / satellite pet shops:

Media Animal Notes (H):

Alternative / Specialized Placement:

Evaluation Category: (H)

Condition:

Intake Health Condition (H):

Outcome Health Condition (H):

Intake Behavior Condition (H):

Outcome Behavior Condition (H):

- Restricted / Legislated Breed Form (H)
- Socialization Questions (H)
- Spayed / Neutered Certificate
- Waiver / Indemnity
- Add Medication
- Sell Product / Service
- Foster Experience
- Add Animal Care Request
- Edit Animal Care Request

- No Cats
- No Dogs
- Special Needs
- No Children
- Not compatible with Livestock
- Not good with Strangers
- House Trained
- Biter
- OK with Cats
- OK with Dogs
- Care Package
- Special Fee
- Longterm Resident
- Blood Donor
- No Sun
- Heartworm Positive

Status Details

Adoption Amount: \$ Available For Adoption Date:

OR

Due Out In (days): Due Date Out:

Date In / Found: Date Out / Lost:

Condition when Lost / Found:

Lost / Found Address (H):
 Street Number: Direction1: Street Name:
 Street Type: Direction2: Apartment Number:

Nearest Cross Street:

Undefined Address:

City:

Zip Code:

State:

Jurisdiction:

Country:

Landmarks:

Latitude:

Longitude:

Physical Location:

Shelter Location:(H):

Kennel:

Date In Shelter:

Time In Shelter: : : Use current time

Return Reason (H):

Other Return Reason:

Spayed / Neutered Due Date:



Receipts

Receipt #
142832 -
Reclaim,
\$105,
9/18/2015
(Cash)

General Details

Surrendered Reason: Other Surrender Reason:

Euthanasia Reason:

Other Euthanasia Reason:

Secondary Euthanasia Reason:

No Euthanasia:

Euthanasia Type: No Euthanasia Contact:

Approved for Euthanasia: Owner present for euthanasia:

Send Sympathy Card?:

Special Message:

Adoption Notes:

General Notes:

Ownership Notes:

Foster Parent Notes:

No Euthanasia Details

Insurance Details

Wildlife Details

Humane Officer Details

Job # (H): Humane Officer Assigned To:

Record Last Updated By: Cephas Aaron On 9/21/2015 12:30:58 PM

For all creatures great and small

Close Show/Hide Advanced
Window User Print Print

Existing General Animal Notes

Animal ID: 122335
Type: Dog
Breed: Border Terrier
Name: Buddy

	Entry Date/Time	Category	Notes	Show popup on animal page?
Edit Delete	9/17/2015 10:48:39 AM	Status Notes	Changed status to P/C Hold since dog is being deemed dangerous. I have also e-mailed Cephas and Karen Rogers to let them know his quarantine is over. sn	Yes
Edit Delete	9/8/2015 10:27:48 AM	Status Notes	Owner WILL reclaim. Dog being deemed dangerous. Place on PC hold after quarantine. 9/8/15 MP	Yes
Edit Delete	9/8/2015 9:30:38 AM	Status Notes	This dog will be deemed dangerous. Do not release without speaking to Karen Rogers or Cephas Aaron.	Yes
Edit Delete	9/8/2015 8:37:55 AM	Status Notes	Mr. Hunt 919-771-1776 WILL BE RECLAIMING. Quoted fees with p/u date to be 9/17/15. Owner contact info: 919-208-3761 (cell), ahuntreferee@netzero.net. LRP 9/8/15	Yes
Edit Delete	9/7/2015 3:49:12 PM	Aco	Owner said he will bring proof of rabies when he comes to pick him up. ACO.Aaron	Yes



Do not use Toolbar Buttons
You are logged in as: Karen Rogers
(WCAC)

User Settings



- Search
- New Record
- New Dispatch
- Job
- Legal
- Proceedings
- Dispatch
- Search
- Dispatch
- Summary
- Virtual Shelter
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- Doc. Library
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- Regular
- Payments
- Scheduling
- Administration
- Logout
- View Dispatch
- Jobs
- Support
- Intranet
- Contact Number
919-212-PETS

Biting / Scratching Animal Information

Return To Animal Details
 Menu
 Add Receipt
 View Bite / Scratch Incident Information

Bite ID: 4501
 Tag Number:
 Type: Dog
 Age: 1 Year 7 Months 2 Weeks / DOB: 3/7/2014
 Animal ID: 122335
 Color: Black

Breed: Border Terrier
 Gender: male
 Name: Buddy

Type of incident: Bite
DOA Wildlife
Saliva Contact
Scratch

Incident occurred In: Shelter Public

Reported By: Add options to this list through administration

Animal Came In As: Impound Notification Only Owner Seized Stray

Date of incident:

Date Reported:

Received By:

Time:



Victim Details

Person Bitten/Scratched: Owner (Person ID: 95802, Anthony Hunt) Staff Person ID: Other, specify:

First Name: Last Name:

DOB:

Home Phone: Work Phone: Ext:

Address

Street Number: Direction1: Street Name:

Street Type: Direction2: Apartment Number:

Undefined Location:

City:

Zip Code: -

State:

Country:

Part of body bitten/scratched:

Primary Care Physician Name: Phone:

Treating Physician Name: Phone:

Clinic:

Victim Notified of Quarantine Outcome

Has Received Medical Attention?

Parent/Guardian Details

None

Owner (Person ID: 95802, Anthony Hunt)

Other, specify:

Owner Details

Owner (Person ID: 95802, Anthony Hunt)

Other, specify:

Owner Notified of Quarantine Outcome

24 hour Notice Issued

Animal Vaccinated against Rabies Yes No Unknown

Vaccination Date Expiry Date

License Number Expiry Date

Place Incident Occurred

Address of Incident: Owner's Residential Dispatch Location Other, specify:

Address

Street Number Direction1 Street Name

Street Type Direction2 Apartment Number

Undefined Location

City:

Zip Code: -

State:

Country:

Incident Details

Person was a stranger to the animal:

Animal was protecting food, bones, toys, etc:

Animal was frightened:

If so, afraid of what?

Animal was in pain?

If so, from what?

Where was the animal hurt?

Describe the events that preceded the injury?

Animal has a history of biting / scratching?

Describe the events that preceded previous bites / scratches?

Comments

Quarantine Information

Date Quarantined:

Type of Quarantine:

Quarantine Comments:

Disposition:

Disposition Date:

Interim Quarantine Check Due:

Interim Quarantine Check Due Comments:

Interim Quarantine Check Completed:

Interim Quarantine Check Completed Comments:

Quarantine Release Due:

Quarantine Release Due Comments:

Other Notes:

Organization Notified of Incident After Quarantine Release Date

30 day Quarantine Vaccinated Cats and Dogs exposed to potentially rabid animals

6 month Quarantine Unvaccinated Cats and Dogs exposed to potentially rabid animals

6 month quarantine for domestic livestock exposed to potentially rabid animals

30 day or 6 month Quarantine not completed as animal euthanized

10 day Quarantine Vaccinated Cats and Dogs exposed to potentially rabid animals

Laboratory Details

Collection Date:

Animal Submitted for Rabies Testing:

Date Animal Submitted For Testing:

Lab Submitted To:

Results expected:

Result:

Report Number:

Date Results Received:

Date Reported to Health Commissioner:

Update Details

Victim and her mother was outside on there property. The dog came on there property showing aggression. The victim tried to run away and the dog bit her on the arm



919-212-PETS (7387)
Fax 919-250-4424

Animal Care, Control & Adoption Center
820 Beacon Lake Drive, Raleigh NC 27610

DANGEROUS DOG REQUEST FOR APPEAL

APPEAL MUST BE SUBMITTED WITHIN 30 DAYS OF WRITTEN NOTIFICATION

Date: Sept 25 2015

To:
Dr. Federico
Director of Animal Care Control and Adoption Center
820 Beacon Lake Drive
Raleigh, NC 27610

From: Anthony G Hunt
Name:

Address: 10629 Jordan Rd.
Raleigh NC 27603

Phone: 919 771-1776

To: Dr. Federico,

I Ask, hereby request a hearing of appeal for my dog Buddy Joe that has been deemed "Dangerous" on 09/10/2015 because of him

getting into neighbors trash and being
fed by them. They also used to
play + tease him, and antagonize him.

Thank you!

Thank you for your consideration.

Signature: Anthony G Hunt



WAKE COUNTY ENVIRONMENTAL SERVICES
NORTH CAROLINA

Tel 919 212 7387
Fax 919 250 4424

Animal Care, Control & Adoption Center
820 Beacon Lake Drive • Raleigh, NC 27610

Job# 57780

DANGEROUS DOG NOTICE

This office received a complaint on 9/7/15 alleging your dog had: Bitten a person while running at large. A Wake County Animal Control Officer has investigated this complaint and has determined that the report is supported by the evidence because On 9/7/15 your dog Buddy bit Jessica Joyner while off of your property.

The above action by your animal is in violation of Wake County Animal Control Ordinance Section 91.12. As provided by the provisions in this section, your animal is deemed dangerous. Section 91.12 and 91.15 read as follows:

Section 91.12. Confinement and Control of Dangerous Dogs or Potentially Dangerous Dogs

- A. It is unlawful for any owner to maintain or harbor unconfined or unrestrained any dangerous dog or potentially dangerous dog.
- B. The owner will be notified in writing to confine the dog or potentially dangerous dog in a secure enclosure. The owner shall post a plainly visible sign upon the secure enclosure warning that a dangerous dog is on the premises. Said sign shall not exceed one foot by two feet or two square feet in area; and, shall be deemed an incidental sign for the purposes of the Wake County Zoning Ordinance.
- C. The owner shall have 30 days from the date of notification to provide a humane, secure enclosure. The animal deemed "Dangerous" shall be under constant restraint on the owner's property during this period.
- D. An animal control officer is empowered to confiscate the dangerous dog or potentially dangerous dog and harbor it at the owner's expense pending the owner's construction of a humane secure enclosure. If any dangerous dog is confiscated under this provision, the owner of the dangerous dog shall be given written notice at the time of confiscation that if the owner fails to provide a secure enclosure upon the expiration of the 30 days from confiscation, the Animal Control Section is authorized to dispose of the dog. If the owner constructs a secure enclosure that is approved by Animal Control, the dog may be redeemed within 30 days from confiscation so long as all fees owed to Animal Control for harboring, caring and maintaining the dog are paid.
- E. Dogs trained or being trained in mode of attack are subject to this section.

Section 91.15. Confiscation of Dangerous Dog

Any dangerous dog not kept in accordance with the requirements of this ordinance may be confiscated by the animal control officer and harbored at the owner's expense until the owner complies with the requirements of this chapter, or disposed of as provided in Section 91.12.

If you wish further information on this matter, please contact the Animal Control Team Leader at 919-250-1489.

ANIMAL OWNER INFORMATION

Name: Anthony Hunt
Address: 10629 Jordan Rd.
City: Raleigh
State: NC Zip: 27603
Phone: (H) 919-208-3761
(W) 919-771-1776

DESCRIPTION OF DOG

Name: Buddy
ID#: 122335
Breed: Border Terrier
Sex: Male
Color: Black/white
Microchip #: _____
Rabies Tag: G-174827/15
Issued Date: 9-18-15
Expiration Date: 9-18-16

Cephas J. Anon 9-10-2015
Animal Control Officer Date

[Signature] 9-10-2015
Dog Officer Date



919-212-PETS (7387)
Fax 919-250-4424

Animal Care, Control & Adoption Center
820 Beacon Lake Drive, Raleigh NC 27610

Dangerous Dog Kennel Requirements

The requirements for a "Dangerous Dog" Kennel are as follows:

- Minimum size of 10'x10'
- Must use at least 12 gauge wire fencing
- Must have a secure top
- Post must be secured to the floor
- Floor must be 2" of concrete
- Kennel door must be secured with a pad lock
- Kennel must have adequate shelter for the dog
- Dog must have clean water and fresh food daily
- Kennel must be constructed within 30 days of dog being deemed "Dangerous"
- Dog must receive a microchip within the initial 30 days of being deemed "Dangerous"

The Animal Control Officer whom has deemed the dog "Dangerous" may require that a secondary fence (12 gauge) with a pad locked door is constructed around the kennel with a minimum of 4 feet between fence and kennel for public safety circumstances.

Owner: 
Date: 9 / 10 / 20 15

Officer: CEPHAS AARON
Date: 9 / 10 / 20 15



919-212-PETS (7387)
Fax 919-250-4424

Animal Care, Control & Adoption Center
820 Beacon Lake Drive, Raleigh NC 27610

Dangerous Dog
Photo Page

Date: 9 / 7 / 20 15



Dog Name: Buddy

Dog ID #: 122335

Breed: Border Terrier

Sex: Male

Color: Black / white

Rabies Tag #: G-174827/15

Issued Date: 9 / 18 / 20 15

Expires: 9 / 18 / 20 16

Microchip #: _____

Description of dog: Black / white male
Border Terrier Mix.

Owner: Anthony Hunt

ID#: 95802

Address: 10629 Jordan Rd.
Raleigh N.C. 27603

Phone: (919) 208 - 3761
919 771 - 1776

Officer: Aaron



919-212-PETS (7387)
Fax 919-250-4424

Animal Care, Control & Adoption Center
820 Beacon Lake Drive, Raleigh NC 27610

Dangerous Dog
Fence Inspection

Officer: C. Aaron

Date: 9 / 18 / 20 15

Job #: 57780

Pass Fail

Owner Information

Fence Details

Name: Anthony Hunt

Height: ~~10ft~~ 6ft

Owner ID#: 95802

Length: 10ft

Address: 10629 Jordan Rd

Width: 10ft

Raleigh 27603

Roof: Tarp

Phone: (919) 208-3761

Floor: concrete

Dog Name: Buddy

Post:

Breed: Border Terrier/Mix

Pad lock: Yes No

Color: Blk/wht/mix

Shelter: Yes No

Dog ID# 122335

Re-Inspection Needed: Yes No

Microchip#: _____

If so Date ___/___/20___

Rabies Tag #: G-174827/15

Issued Date: 9 / 18 / 20 15

Expires: 9 / 18 / 20 16

Comments:

Owner Signature: [Signature]

Officer Signature: [Signature]



919-212-PETS (7387)
Fax 919-250-4424

Animal Care, Control & Adoption Center
820 Beacon Lake Drive, Raleigh NC 27610

Dangerous Dog Kennel Requirements

§ 91.12 CONFINEMENT AND CONTROL OF DANGEROUS DOGS OR POTENTIALLY DANGEROUS DOGS.

(A) It is unlawful for any owner to maintain or harbor unconfined or unrestrained any dangerous dog or potentially dangerous dog.

(B) The owner will be notified in writing to confine the dog or potentially dangerous dog in a secure enclosure. The owner shall post a plainly visible sign upon the secure enclosure warning that a dangerous dog is on the premises. The sign shall not exceed one foot by two feet or two square feet in area; and shall be deemed an incidental sign for the purposes of the County Zoning Ordinance.

(C) The owner shall have 30 days from the date of notification to provide a humane, secure enclosure. The animal deemed "dangerous" shall be under constant restraint on the owner's property during this period.

(D) An animal control officer is empowered to confiscate the dangerous dog or potentially dangerous dog and harbor it at the owner's expense pending the owner's construction of a humane secure enclosure. If any dangerous dog is confiscated under this provision, the owner of the dangerous dog shall be given written notice at the time of confiscation that if the owner fails to provide a secure enclosure upon the expiration of 30 days from confiscation, the Animal Control Section is authorized to dispose of the dog. If the owner constructs a secure enclosure that is approved by animal control, the dog may be redeemed within 30 days from confiscation so long as all fees owed to animal control for harboring, caring and maintaining the dog are paid.

(E) Dogs trained or being trained in mode of attack are subject to this section.

(Ord. passed 5-3-2004) Penalty, see § 91.99

§ 91.13 DANGEROUS DOGS REQUIRED TO BE SPAYED/NEUTERED.

If a dog is declared to be a "dangerous dog" by the Animal Control Section, or has bitten a human or animal without being provoked, the dog's owner shall have the dog spayed/neutered within 30 days of the event and shall provide proof that the dog has been spayed/neutered to the Animal Control Section

§ 91.14 REQUIREMENTS FOR ATTACK TRAINING FACILITY.

(A) It shall be unlawful for any person, group of persons, partnership or corporation to conduct training in mode of attack for dogs or other animals at any location unless the training is conducted within a secure enclosure.

(B) The training within a secure enclosure is within the meaning of this chapter if it is performed within a fence or structure of adequate height to prevent the dog or animal from jumping, climbing or otherwise escaping from the enclosure, and the training is conducted in the presence of the owner(s) or trainer(s) at all times.

(C) Any dog or animal trained or being trained in mode of attack is deemed to be dangerous and is subject to all the provisions of this chapter relative to dangerous dogs or dangerous animals.

(Ord. passed 5-3-2004) Penalty, see § 91.99

§ 91.15 CONFISCATION OF DANGEROUS DOG.

Any dangerous dogs not kept in accordance with the requirements of this chapter may be confiscated by the animal control officer and harbored at the owner's expense until the owner complies with the requirements of this chapter, or disposed of as provided in § 91.12.

(Ord. passed 5-3-2004)

§ 91.16 REQUIRED NOTIFICATION TO ANIMAL CONTROL SECTION BY OWNERS OF DANGEROUS DOG OR POTENTIALLY DANGEROUS DOG.

The owner of a dangerous dog or potentially dangerous dog shall inform the Animal Control Section as soon as practicable, but not later than 24 hours, after the occurrence of any of the following:

(A) An assault, attack or biting upon a human committed by any such animal in the owner's care or control;

(B) An attack or biting upon any domesticated animal or pet while the dog is off the owner's property;

(C) The destruction of or damage to property of another by the dog; and

(D) The roaming or escape of any dog required to be restrained or confined to a secure enclosure.

(Ord. passed 5-3-2004) Penalty, see § 91.99



Wake County Human Services Wake County Environmental Services Rules Of Appeal

BOARD Procedure 300 2.0

Countywide or	X	Department: Human Services & Environmental Services	X	Divisions: Public Health & Environmental Health
Supersedes: Wake County Human Services, Department of Environmental Services Rules of Appeals dated 03/28/2002				Effective Date: 8/25/2011
Authority: North Carolina General Statute (NCGS) 130A-24(b),(c),(d) and (e)				
Originating Department: Human Services & Environmental Services				

Approved

I. Purpose: To provide a single Wake County Human Services and Environmental Services Board appeals process that applies to all functions under the purview of the Board. This procedure specifies how any aggrieved person may request an appeal hearing to contest a decision or ruling of the Director or his Delegate regarding the interpretation and enforcement of State or Wake County health regulations, rules adopted by the Board, or the imposition of administrative penalties.

II. Procedure Statement:

1. Hearing Request: Any aggrieved person may request an appeal hearing under these rules to contest a decision or ruling of the Director or his Delegate regarding the interpretation and enforcement of State health regulations; rules adopted by the Board; or the imposition of administrative penalties if:

- a. The request is submitted in writing to the Director within thirty (30) days following receipt of the decision or ruling; and
- b. The notice contains the following information:
 - i. The name and mailing address of the Appellant;
 - ii. A description of the challenged decision or ruling; and
 - iii. A statement of why the decision or ruling is incorrect.
- c. The Director shall, within seven (7) working days after receipt of the notice of appeal, transmit to the Hearing Panel the notice of appeal and all papers and materials upon which the challenged decision or ruling was based.

2. Notice of Hearing:

- a. The Hearing Panel shall schedule and hold a hearing within fifteen (15) days following receipt of the notice of appeal from the Director. The Board shall issue notice to Appellant of the date, time, and place of the hearing not less than seven (7) days prior. If notice is sent by United States Mail, the Hearing Panel shall mail the notice not less than ten (10) days prior to the hearing.
- b. The Appellant may waive notice by supplying the Board with a written statement signed by the Appellant to that effect.

3. **Continuance, Waiver of Hearing:**
 - a. The Appellant may, for good cause, request a continuance of the hearing. The Panel shall determine if a continuance should be granted, and shall inform the Appellant of its decision at least one day prior to the scheduled hearing.
 - b. An Appellant waives his right to a hearing if:
 - i. He fails to file a notice of appeal with the Director within thirty (30) days of the decision or ruling;
 - ii. He fails to attend a scheduled hearing after sufficient notice; or
 - iii. He submits a written waiver to the Panel of his right to a hearing.
4. **Filing of Written Answer:** The Appellant who has been served with notice of a hearing may file a written response. Said response shall not be included in the record of the hearing unless served upon the Panel, through the Director, at least three (3) working days before the hearing.
5. **Discovery:** Pre-hearing discovery shall not be available to any party.
6. **Pre-hearing Conference:**
 - a. Prior to appearing before the Hearing Panel, the appellant shall appear at an informal pre-hearing conference. The conference shall be held and directed by the Environmental Services Director or by the Human Services Division Director for Public Health.
 - b. The persons attending the conference will:
 - i. Simplify issues;
 - ii. Stipulate facts or findings;
 - iii. Identify areas where evidence will be needed;
 - iv. Discuss the needs for consolidation of cases or joint hearings; and
 - v. Consider any other means to expedite disposition.
7. **Disqualification of Panel Members:** If any Panel member cannot attend the hearing or feels they cannot conduct a fair and impartial hearing in a particular case, or any Appellant objects to a member of the Panel, and files a written objection at least two (2) working days before the hearing date, the Board shall appoint a substitute member to the Panel to conduct the hearing.
8. **Oath:** No person may testify or present any evidence, oral or written, to be admitted into the record without first being put under oath or affirmation. The Panel, its Clerk, or its attorney shall have the power to administer oaths or affirmations.
9. **Conduct of Hearing:** The Panel shall have complete control in conducting the hearing, including:
 - a. The responsibility of preparing a complete record of all testimony and exhibits presented at the hearing.
 - b. The order of the calling of witnesses or the prosecution of evidence.

- c. Excluding irrelevant, immaterial, repetitious or redundant testimony or evidence.
10. **Evidence at Hearing:** The rules of evidence as applied in general courts of justice shall not apply at the hearing. Any competent evidence, relevant to the decision or ruling in the case shall be admissible in the record. The Panel may restrict or exclude unduly repetitious or redundant testimony or exhibits.
11. **Counsel:** Appellant may have an attorney to present the case before the Panel. A representative of the County Attorney's Office may be present to assist procedurally, and to assist in the development of evidentiary aspects of the hearing.
12. **Recommendation of the Panel:** After all competent testimony has been heard and all evidence presented to the Panel, the Panel shall:
- a. Assimilate and review all evidence presented, and, based on clear and convincing evidence, render a decision by majority vote;
 - b. Prepare proposed findings of fact and conclusions of law, based on the evidence presented;
 - c. Prepare recommendations to the full Board to either affirm, modify, or reverse the decision or ruling of the Director or Delegate on appeal;
 - d. Promptly transmit copies of the findings of fact, conclusions of law and recommendations (the record) to the Board and to Appellant; and
 - e. Transmit a copy of the record and all exhibits of the hearing to the Board if either party pursues further appeal.
13. **Objection. Oral Argument before the Board:**
- a. The Appellant shall have ten (10) days from receipt of the Panel's recommendation to file objections with the Board. Objections must be made in writing and actually received by the Director within the ten (10) day limitation.
 - b. The Appellant may request the right to present oral argument to the full Board. Such request must be made along with the objections described in subsections (a) above.
 - c. Upon receipt of an objection and request for oral argument, the Board shall schedule a time and date. The Board shall notify Appellant of the date, time, and place of the argument at least ten (10) days prior to the scheduled date.
 - d. In presenting oral arguments to the Board, no new evidence shall be allowed. The record below shall be the only evidence considered, and new evidence or written argument shall not be received. Oral argument is limited to twenty (20) minutes per side. The Board shall decide by simple majority vote based on a reasonableness standard, whether or not the recommendations of the Hearing Panel should be adopted, reversed, or modified.
14. **Decision:**
- a. After review of the record and any oral argument presented to the Board, the Board shall issue a binding written decision adopting, modifying or reversing the

proposal of the Panel. The Board shall notify all parties of its decision. The decision shall contain a concise statement of the reasons for the decision.

- b. Appeal from the Board's decision may be pursued under N.C.G.S. 130A-24(d), as amended.

15. **Record:** The official record of contested case hearings shall be maintained by the Hearing Office. Any person who wishes to examine the record shall submit a written request to the Hearing Office in sufficient time to allow the record to be prepared for inspection and all material properly held confidential to be deleted. The Hearing Office shall maintain the record for a period of sixty (60) days following the decision of the Board. If an Appellant appeals the Board's decision to the District Court pursuant to N.C.G.S. 130A-24(d), the Appellant is responsible for notifying the Hearing Office to maintain the record and all exhibits of the hearing for transmittal to the District Court.

16. **Transcript:** Any person who desires a transcript of a hearing or part of a hearing shall contact the Hearing Office, which shall require fees to be paid in advance of providing the transcript. The Hearing Office shall delete from the transcript all materials properly held confidential.

III. **Definitions:** For the purposes of these rules, these terms have the following meanings:

1. **Appellant:** Any aggrieved person appealing under this Section a decision or ruling of the Wake County Human Services director or his Delegate regarding the interpretation and enforcement of State health regulations; rules adopted by the Board; or the imposition of administrative penalties.
2. **Board:** The Wake County Human Services Board.
3. **Delegate:** A staff member acting on behalf of the Human Services Director with the authority to issue decisions regarding the interpretation and enforcement of State health regulations; rules adopted by the Board; or the imposition of administrative penalties.
4. **Director:** The Wake County Human Services Director.
5. **Hearing:** An appeal hearing as provided for by NCGS 130A-24(b),(c),(d) and (e).
6. **Hearing Office:** The hearing may be scheduled at a Wake County Government location convenient to the parties. However, if not otherwise specified, the location will be:

Wake County Human Services Center
220 Swinburne Street
Raleigh, NC 27620
Phone: 919-212-7000

7. **Hearing Panel:** A panel consisting of three members of the Wake County Human Services Board. The panel has the authority to conduct hearings under these rules.

IV. **Applicability and Exceptions:** This procedure applies to all parties subject to decisions, rulings, or administrative actions of the Director relating to State or Wake County health regulations administered by the Human Services or Environmental Services Departments.

V. Procedure Responsibility and Management:

- The Environmental Services Director or the Human Services Division Director for Public Health, or their delegates, shall review this procedure at least every two years to ensure currency.
- Employees who make decisions that are subject to these appeal procedures will be trained on the appeals process during their new employee orientation.
- Approved protocol will be located the departmental shared network drive.

VI. Related Publications: N/A**VII. Appendices: N/A****VIII. History:**

Effective Date	Version	Description	Author
8/25/2011	2.0	Replaces Rules of Appeal approved on March 28, 2002.	Scott Warren, Matt Roylance, Sue Lynn Ledford



919-212-PETS (7387)
Fax 919-250-4424

Animal Care, Control & Adoption Center
820 Beacon Lake Drive, Raleigh NC 27610

Dangerous Dog Recheck

Date: ____/____/20____

Officer: _____

Owner Information

Name: _____

Dog Status: _____

Owner ID #: _____

Rabies Tag #: _____

Address: _____

Date Vaccinated: _____

Expires: _____

Phone : (____) _____ - _____

Microchip #: _____

Dog Name: _____

Breed: _____

Color: _____

Dog ID# _____

Officer Signature: _____



919-212-PETS (7387)
Fax 919-250-4424

Animal Care, Control & Adoption Center
820 Beacon Lake Drive, Raleigh NC 27610

Dangerous Dog Change of Status

I am aware that I must provide Wake County Animal Control information about my "Dangerous Dog". If a transfer of ownership is to be done, a new fence inspection is to be complete prior to the new owner receiving the dog. If any of the following occurs, failure to contact Wake County Animal Control can and will result in criminal charges.

- Dog becomes deceased
- Dog is being moved (for any reason)
- Transfer of ownership, must provide the following information.
 - Full Name
 - Address (Where dog will reside)
 - Phone
 - New fence inspection

Owner Information

New Owner/New Location Information (If applicable)

Date: ____/____/20____

Date: ____/____/20____

Name: _____

Name: _____

Address: _____

Address: _____

Phone : (____) _____ - _____

Phone : (____) _____ - _____

Dog Name: _____

Dog Name: _____

Breed: _____

Breed: _____

WCAC ID#: _____

WCAC ID# _____

Microchip #: _____

Microchip #: _____

Signature: _____

Signature: _____

Received by: _____

Date: ____/____/20____

Fence Inspection needed: Yes No (See Fence Inspection Form)



Do not use Toolbar Buttons
 You are logged in as: **Karen Rogers**
 (WCAC)



- Search
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- Intranet

Contact Number
 919-212-PETS



Edit Job # 57780

[Return to Defendant Details](#)

Person Search

Attached Persons

Task	Person ID	First Name	Last Name	Address	Show popup warning for Inspected / Prosecuted	Hide
Defendant	View 95802	Anthony	HUNT	10629 Jordan Road, RALEIGH NC 27603 Use Address	Add New Animal Add Legal Proceeding <input type="checkbox"/>	Remove from job
Victim	View 105294	Jessica	JOYNER	10701 Jordan Road, RALEIGH NC 27603 Edit Use Address	Add New Animal Add Legal Proceeding <input type="checkbox"/>	Remove from job

Animal Search

Animals

Add Animal for Wake County (incorrect agency? Be sure to update job before adding animals.)

Task	Animal ID	Type	Name	Breed	Color	Gender	Current Status	Current Source	Has Photo	Print Kennel Card	Receipt	Remove
EDIT	122335	Dog	Buddy	Border Terrier	Black	Male	Reclaimed	ACO Impound	Yes			Remove

[Check All Kennel Cards](#) [Print](#)

Dispatch Menu

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- Add Dispatch Job From These Details
- Ongoing Dispatch Notes (H - 1)
- Complete Dispatch History

Legal Proceedi

14-Sep-2015 - 0 citations

Useful Links

Job #57780

[Submit](#)

Flag Request to Delete:

Animal Control Issue

Dispatch Codes

- | | | | |
|--|---|--|--|
| <input type="checkbox"/> Aggressive Animal | <input type="checkbox"/> Bat At Residence | <input type="checkbox"/> Bite Cat | <input checked="" type="checkbox"/> Bite Dog |
| <input type="checkbox"/> Bite Other | <input type="checkbox"/> Cat In Trap | <input type="checkbox"/> Dog In Trap | <input type="checkbox"/> Enforcement Assist |
| <input type="checkbox"/> Eviction | <input type="checkbox"/> Fighting Cat | <input type="checkbox"/> Fighting Dog | <input type="checkbox"/> Livestock Damage |
| <input type="checkbox"/> Odor Problem | <input type="checkbox"/> Other | <input type="checkbox"/> Public Nuisance | <input type="checkbox"/> Running Loose Cat |
| <input type="checkbox"/> Running Loose Cow | <input type="checkbox"/> Running Loose Dog | <input type="checkbox"/> Running Loose Horse | <input type="checkbox"/> Running Loose Other |
| <input type="checkbox"/> Tag Check | <input type="checkbox"/> Talk W/officer | <input type="checkbox"/> Trap Cat Request | <input type="checkbox"/> Trap Dog Request |
| <input type="checkbox"/> Turnover Animal | <input type="checkbox"/> Wildlife Contact W/ Animal | <input type="checkbox"/> Wildlife Contact W/ Human | |

Related To

Copyright © 2015 Wake County Animal Care, Control & Adoption Center. All rights reserved. This page is protected by a digital rights management system. Unauthorized use or distribution is prohibited.

Related To Job #:

Date Received:

Afterhours:

Time: :

Source:

Method:

Agency:

Humane Officer Region:

Status:(H)

Humane Officer: (H)

Assisting Humane Officers: (H)

Urgency: (H)

Received By:

Police Case Number:

Establishments

Is anyone at the address likely to be violent?:

Potential Violence Details:

Verbally Abusive?:

Job Details: (H - 1)

Old Job# / Data Import#:

Address

Select from attached persons | Clear Address Undefined Location

Street Number	Direction1	Street Name	Apartment Number
<input type="text" value="10701"/>	<input type="text" value=""/>	<input type="text" value="Jordan"/>	<input type="text" value=""/>

Street Type: Direction2:

Characters left: 200

Nearest Cross Street:

City:

Zip Code: -

State:

Jurisdiction:

Country:

Map Reference:

Vehicle License:

Vehicle Description:

Directions to Property:

Notes:

Add this address as an Address of Interest

- Jobs on the same street (0)
- Jobs at the same address (0)
- Animals licensed at this address (0)
- Animals licensed on the same street (0)

Animal Details



Return To Dispatch Job

Export Report

Event

Status Change

Job Details

Details

Status changed to Assigned

Received a call from dispatch of a bite. When I contacted the victim she stated that this is a ongoing issue with this dog and now the dog bit her. The victim stated that her and her mother was in there yard when the dog started to approach them. The mother got scared and started to run towards the house. When the victim started running towards her house that's when the dog chases her down and bit her on the left arm. When I arrived at the defendants house I explained to him the situation. He stated that has been having issues with the neighbors teasing the dog. The dog will be at the county stalker for his quarantine.

Inspection / Followup Note

Notes Category: Job Details

Status Change

Status changed to Finalised from Assigned

Further Details

Humane Officer: Cephas Aaron

Date

7-Sep-2015

Address

Cephc

7-Sep-2015

Cephc

8-Sep-2015

Karen

Bite victim (Jessica Joyner) called this morning to ask questions about the bite dog. We will be deeming this dog dangerous. Paperwork will be completed and delivered to owner this week while dog is in quarantine at the shelter. KPR

8-Oct-2015

Cephc

Outcome(s): 1 X On Location
Humane Officer: Cephas Aaron



Do not use Toolbar Buttons
You are logged in as: Karen Rogers (WCAC)



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- Contact Number:
919-212-PETS

Person Details

Scroll To Bottom

Person Menu		
List Animals In Shelter Care List Animals Responsible For List All Animals Target Audience Mailing Lists Mailing Lists Spay / Neuter Deposit Refund (H)	Relationships Add Receipt Add Refund Credit Card Details Bank Account Details	Donor History Regular Payment History Financial History Sell Product / Service Other Dispatch History (1)
Notes Discussion Donor Volunteer Foster Wildlife Dispatch		

Person 105294			
ID Number	105294	Entered By	Cephas Aaron (9/7/2015)
Person Validated <input type="checkbox"/>	Date Validated <input type="text"/>	Photo / Document Manager	
Flag Person To Delete <input type="checkbox"/>			

Update Details

Record Type: Person

Main Details	Other Contacts	Other Addresses	Company	Salutations	Personal Info	County
Name & Title						
Title <input type="text"/>	Honorary Title <input type="text"/>	Suffix <input type="text"/>				
First Name <input type="text" value="Jessica"/> (h)	Last Name <input type="text" value="Joyner"/> (h)	Middle Name <input type="text"/>				
Preferred Name <input type="text"/>	Nickname <input type="text"/>	Suffix 2 <input type="text"/>				
Title 2 <input type="text"/>	DOB <input type="text"/>					
Gender <input type="text"/>						
Spouse / Partner Details						
Address Details						
Physical Address				Mailing Address <input type="checkbox"/> Copy Physical Address		
Street Number <input type="text" value="10701"/>	Direction 1 <input type="text"/>	Street Name <input type="text" value="Jordan"/>		Street Number <input type="text" value="10701"/>	Direction 1 <input type="text"/>	Street Name <input type="text" value="Jordan"/>
Street Type <input type="text" value="Road"/>	Direction 2 <input type="text"/>	Apartment Number <input type="text"/>		Street Type <input type="text" value="Road"/>	Direction 2 <input type="text"/>	Apartment Number <input type="text"/>
Undefined Physical Location <input type="text"/>				Delivery Type <input type="text"/>		
Country <input type="text" value="United States"/>				Delivery Number <input type="text"/>		
State <input type="text" value="NC"/>				Undefined Physical Location <input type="text"/>		
City / Zip Code <input type="text" value="RALEIGH"/>				Country <input type="text" value="United States"/>		
Zip Code <input type="text" value="27803"/>				State <input type="text" value="NC"/>		
Jurisdiction <input type="text" value="Wake County"/>				City / Zip Code <input type="text" value="RALEIGH"/>		
				Zip Code <input type="text" value="27803"/>		

Contact Details

Unlisted Number?

Home Phone

Cell

Cell Network

Preferred Contact

Work Phone Ext

Fax

Do Not Call - Telemarketing

Email Unlisted

Add Email

Method of Identification

ID Type

Issuing Country

ID Number

ID Issuing State

Second Method of Identification

Special Message

Would person like to be on mailing list?

Person Acquired From

Old Database Number

Bpay number

Preferred Mailing List

Status Active

Do not Foster

Prospective Donor

Breeder of

Great supporter of Wake County Animal Care, Control & Adoption Center

Do not adopt Reason Date (H)

This person is a Vet

Accept Text Message (SMS) mail?

Do not disclose person details Animals

Small Notes

Update Details

Personal Categories

<input type="checkbox"/> Adoption	<input type="checkbox"/> Human Resource Management	<input type="checkbox"/> Surrender
<input type="checkbox"/> Staff	<input type="checkbox"/> Lost	<input type="checkbox"/> Found
<input type="checkbox"/> Equipment Loan/Hire	<input type="checkbox"/> Stray	<input type="checkbox"/> License
<input type="checkbox"/> Animal Walk Event	<input type="checkbox"/> Returns	<input type="checkbox"/> Dog Bites
<input type="checkbox"/> Special Fundraising	<input type="checkbox"/> Euthanasia Request	<input type="checkbox"/> Permits
<input type="checkbox"/> Event Attendee	<input type="checkbox"/> Redemption / Relinquish	<input type="checkbox"/> Special Adoption
<input type="checkbox"/> Bequest	<input type="checkbox"/> Boarding	<input type="checkbox"/> Donor
<input type="checkbox"/> Agency Incoming	<input type="checkbox"/> Agency Outgoing	<input type="checkbox"/> Dog Obedience
<input type="checkbox"/> Pledge	<input type="checkbox"/> DOA	<input type="checkbox"/> Volunteer
<input type="checkbox"/> Member	<input type="checkbox"/> Wildlife	<input type="checkbox"/> Branch / Community Council Member
<input type="checkbox"/> Clinic	<input type="checkbox"/> Voucher / Certificate	<input type="checkbox"/> Board Member
<input type="checkbox"/> Foster Person	<input type="checkbox"/> Identification type & Services	<input type="checkbox"/> Annual Report

<input type="checkbox"/> Emergency Evacuation	<input type="checkbox"/> Media Contact	<input type="checkbox"/> General Mailing
<input type="checkbox"/> Pre Adoption Counselling	<input type="checkbox"/> Hold Interested Party	<input type="checkbox"/> Dispatch
<input type="checkbox"/> Major Donor	<input type="checkbox"/> Online Diary	<input type="checkbox"/> External Rabies
<input type="checkbox"/> Regular Payments	<input type="checkbox"/> Sponsorship	<input type="checkbox"/> Corporate Partner
<input type="checkbox"/> Community Fundraising	<input type="checkbox"/> Lottery	<input type="checkbox"/> Emergency Boarding

For all creatures great and small



Do not use Toolbar Buttons
 You are logged in as: Karen Rogers
 (WCAC)

User Settings



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Edit Job # 56420

Return to Defendant Details

Person Search

Attached Persons

Task	Person ID	First Name	Last Name	Address	Show popup warning for Inspected / Prosecuted	Hide
Caller	View 95801	Curtis/eursula	JOYNER	10701 Jordan Road, RALEIGH NC 27603 Use Address	Add New Animal Add Legal Proceeding <input type="checkbox"/>	Remove from job
Defendant	View 95802	Anthony	HUNT	10629 Jordan Road, RALEIGH NC 27603 Use Address	Add New Animal Add Legal Proceeding <input type="checkbox"/>	Remove from job

Animal Search

Animals

Add Animal for Wake County (Incorrect agency? Be sure to update job before adding animals.)

Task	Animal ID	Type	Name	Breed	Color	Gender	Current Status	Current Source	Has Photo	Print Kennel Receipt Card	Remove
EDIT	118923	Dog	Buddy Lee	Medium Terrier Cross	Black	Male	Information	Dispatch information	No	Entered as Information Only	Remove

Job #56420

Flag Request to Delete:

Animal Control Issue

Dispatch Codes

- | | | | |
|---|---|--|--|
| <input checked="" type="checkbox"/> Aggressive Animal | <input type="checkbox"/> Bat At Residence | <input type="checkbox"/> Bite Cat | <input type="checkbox"/> Bite Dog |
| <input type="checkbox"/> Bite Other | <input type="checkbox"/> Cat In Trap | <input type="checkbox"/> Dog In Trap | <input type="checkbox"/> Enforcement Assist |
| <input type="checkbox"/> Eviction | <input type="checkbox"/> Fighting Cat | <input type="checkbox"/> Fighting Dog | <input type="checkbox"/> Livestock Damage |
| <input type="checkbox"/> Odor Problem | <input type="checkbox"/> Other | <input type="checkbox"/> Public Nuisance | <input type="checkbox"/> Running Loose Cat |
| <input type="checkbox"/> Running Loose Cow | <input checked="" type="checkbox"/> Running Loose Dog | <input type="checkbox"/> Running Loose Horse | <input type="checkbox"/> Running Loose Other |
| <input type="checkbox"/> Tag Check | <input type="checkbox"/> Talk W/officer | <input type="checkbox"/> Trap Cat Request | <input type="checkbox"/> Trap Dog Request |
| <input type="checkbox"/> Turnover Animal | <input type="checkbox"/> Wildlife Contact W/ Animal | <input type="checkbox"/> Wildlife Contact W/ Human | |

Related To

Related To Job #:

Date Received:

Afterhours:
 Time:

Source:

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- Complete Dispatch History

Legal Proceeding

13-Jun-2015 - 1 citations

Useful Links



General Dispatch Request ▾
 Method: Add options to this list through administration ▾

Agency: Wake County ▾
 Humane Officer Region: Ac3 ▾
 Status: (H) Finalised ▾
 Humane Officer: (H) Ryan Walker Change
 Assisting Humane Officers: (H)

- Allie George (Humane Officer, Ambulance, Animal Control)
- Cephas Aaron (Animal Control)
- Clarence Kinley (Animal Control)
- Eddie Holland (Animal Control)
- James Cherry (Animal Control)
- Karen Rogers (Animal Control)

Urgency: (H) ▾
 Received By: Ryan Walker (WCAC)
 Police Case Number:

Establishments
 Is anyone at the address likely to be violent?: Unknown ▾
 Potential Violence Details:
 Verbally Abusive?: Unknown ▾
 Job Details: (H)

Old Job# / Data Import#:

Address

Select from attached persons | Clear Address Undefined Location

Street Number Direction1 Street Name
 10701 ▾ Jordan

Street Type Direction2 Apartment Number
 Road ▾

Characters left: 200

Nearest Cross Street:
 City: Find City
 Zip Code: - Find Zip Code
 State: NC ▾
 Jurisdiction:
 Country: United States ▾
 Map Reference:
 Vehicle License:
 Vehicle Description:
 Directions to Property:
 Notes:

Add this address as an Address of Interest
 Jobs on the same street (0)
 Jobs at the same address (0)
 Animals licensed at this address (0)
 Animals licensed on the same street (0)

Submit

Animal Details

Submit

For all creatures great and small

Version 2.5.5 (Looper)



Return To Dispatch Job

Export Report



Event	Details	Date	Adder
Status Change	Status changed to Assigned	13-Jun-2015	Ryan
Status Change	Status changed to Finalised from Assigned	13-Jun-2015	Ryan

Further Details
Humana Officer: Ryan Walker

Notes: Caller stated the neighbors dog got loose and was acting aggressive. Stated the dog growled and showed signs of aggression to the teenager mowing his lawn. Complainant had a picture of the dog off property. Spoke with defendant who showed me the dog had pulled the gate until the latch was ineffective. Defendant has received warnings in past for dog being at large. Issued first time offense dog running at large citation.
Humana Officer: Ryan Walker



Do not use Toolbar Buttons
 You are logged in as: Karen Rogers (WCAC)

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919-212-PETS

Person Details

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Person Menu		
List Animals In Shelter Care List Animals Responsible For List All Animals Target Audience Mailing Lists Mailing Lists Spay / Neuter Deposit Refund (H)	Relationships Add Receipt Add Refund Credit Card Details Bank Account Details	Donor History Regular Payment History Financial History Sell Product / Service Dispatch Call History (4)
Notes Discussion Donor Volunteer Foster Wildlife Dispatch		

Person 95801	
ID Number	95801
Entered By	L.W. Decker (11/7/2014)
Person Validated <input type="checkbox"/>	Date Validated <input type="text"/> Photo / Document Manager
Flag Person To Delete <input type="checkbox"/>	Record Last Updated By Clarence Kinley On 2/1/2015 5:01 PM

Update Details

Record Type: Person

Main Details	Other Contacts	Other Addresses	Company	Salutations	Personal Info	County																																																							
Name & Title <table style="width: 100%; border: none;"> <tr> <td style="width: 20%;">Title</td> <td style="width: 20%;"><input type="text"/></td> <td style="width: 20%;">Honorary Title</td> <td style="width: 20%;"><input type="text"/></td> <td style="width: 20%;">Suffix</td> <td style="width: 20%;"><input type="text"/></td> </tr> <tr> <td>First Name</td> <td><input type="text" value="Curtis/eursula"/> (h)</td> <td>Last Name</td> <td><input type="text" value="Joyner"/> (h)</td> <td>Middle Name</td> <td><input type="text"/></td> </tr> <tr> <td>Preferred Name</td> <td><input type="text"/></td> <td>Nickname</td> <td><input type="text"/></td> <td></td> <td></td> </tr> <tr> <td>Title 2</td> <td><input type="text"/></td> <td>Suffix 2</td> <td><input type="text"/></td> <td></td> <td></td> </tr> <tr> <td>Gender</td> <td><input type="text"/></td> <td>DOB</td> <td><input type="text"/></td> <td></td> <td></td> </tr> </table>							Title	<input type="text"/>	Honorary Title	<input type="text"/>	Suffix	<input type="text"/>	First Name	<input type="text" value="Curtis/eursula"/> (h)	Last Name	<input type="text" value="Joyner"/> (h)	Middle Name	<input type="text"/>	Preferred Name	<input type="text"/>	Nickname	<input type="text"/>			Title 2	<input type="text"/>	Suffix 2	<input type="text"/>			Gender	<input type="text"/>	DOB	<input type="text"/>																											
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Zip Code -

Jurisdiction

State

City / Zip Code

Zip Code -

Contact Details

Unlisted Number?

Home Phone

Cell

Cell Network

Preferred Contact

Work Phone Ext

Fax

Do Not Call - Telemarketing

Email Unlisted

Add Email

Method of Identification

ID Type

Issuing Country

ID Number

ID Issuing State

Second Method of Identification

Special Message

Would person like to be on mailing list?

Person Acquired From

Old Database Number

Bpay number

Preferred Mailing List

Status Active

Do not Foster

Prospective Donor

Breeder of

Great supporter of Wake County Animal Care, Control & Adoption Center

Do not adopt Reason Date (H)

This person is a Vet

Accept Text Message (SMS) mail?

Do not disclose person details Animals

Small Notes

Personal Categories

<input type="checkbox"/> Adoption	<input type="checkbox"/> Human Resource Management	<input type="checkbox"/> Surrender
<input type="checkbox"/> Staff	<input type="checkbox"/> Lost	<input type="checkbox"/> Found
<input type="checkbox"/> Equipment Loan/Hire	<input type="checkbox"/> Stray	<input type="checkbox"/> License
<input type="checkbox"/> Animal Walk Event	<input type="checkbox"/> Returns	<input type="checkbox"/> Dog Bites
<input type="checkbox"/> Special Fundraising	<input type="checkbox"/> Euthanasia Request	<input type="checkbox"/> Permits
<input type="checkbox"/> Event Attendee	<input type="checkbox"/> Redemption / Relinquish	<input type="checkbox"/> Special Adoption
<input type="checkbox"/> Bequest	<input type="checkbox"/> Boarding	<input type="checkbox"/> Donor
<input type="checkbox"/> Agency Incoming	<input type="checkbox"/> Agency Outgoing	<input type="checkbox"/> Dog Obedience
<input type="checkbox"/> Pledge	<input type="checkbox"/> DOA	<input type="checkbox"/> Volunteer
<input type="checkbox"/> Member	<input type="checkbox"/> Wildlife	<input type="checkbox"/> Branch / Community Council Member

<input type="checkbox"/> Clinic	<input type="checkbox"/> Voucher / Certificate	<input type="checkbox"/> Board Member
<input type="checkbox"/> Foster Person	<input type="checkbox"/> Identification type & Services	<input type="checkbox"/> Annual Report
<input type="checkbox"/> Emergency Evacuation	<input type="checkbox"/> Media Contact	<input type="checkbox"/> General Mailing
<input type="checkbox"/> Pre Adoption Counselling	<input type="checkbox"/> Hold Interested Party	<input type="checkbox"/> Dispatch
<input type="checkbox"/> Major Donor	<input type="checkbox"/> Online Diary	<input type="checkbox"/> External Rabies
<input type="checkbox"/> Regular Payments	<input type="checkbox"/> Sponsorship	<input type="checkbox"/> Corporate Partner
<input type="checkbox"/> Community Fundraising	<input type="checkbox"/> Lottery	<input type="checkbox"/> Emergency Boarding

For all creatures great and small



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User Settings
SHELTERBUDDY
PRO

Edit Legal Proceeding

- Search
- New Record
- New Dispatch
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- Legal Proceedings
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- Scheduling
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- Logout
- View Dispatch Jobs
- Support
- Intranet
- Contact Number 919-212-PETS

[Return To Dispatch Details](#)

Flag Request to
Delete:

Attach To Dispatch Job

Job Number:

Job # 56420 - Animal Control Issue Received at 11:08:44 AM (11:08) by Ryan Walker

Status: Finalised - Ryan Walker Urgency:

Address: 10701 Jordan Road, NC

Details:

	Person ID	First Name	Last Name	Address	
Caller	95801	Curtis/eursula	JOYNER	10701 Jordan Road, RALEIGH NC 27603	Add to legal proceeding
				10629 Jordan	

Person Search

Attached Persons

Task	Task	Person ID	First Name	Last Name	Address	
View	Add Citation	95802	Anthony	HUNT	10629 Jordan Road, RALEIGH NC 27603	Remove from proceeding

Citations

Add Citation

Citation Number	Issued To	Violation	
Edit 6034	Anthony Hunt	91.07 Animal At Large - 1st Offense	Prosecute

Prosecutions / Hearings

For all creatures great and small

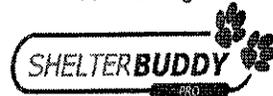
Version 2.3.6 (ISeeYoureDrinking1Percent)





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User Settings



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- View Dispatch
- Jobs
- Support
- Intranet

Contact Number
919-212-PETS



Edit Job # 55934

Person Search

Attached Persons

Task	Person ID	First Name	Last Name	Address	Show popup warning for inspected / Prosecuted	
Caller	View 95801	Curtis/eursula	JOYNER	10701 Jordan Road, RALEIGH NC 27603 Use Address	<input type="checkbox"/>	Add New Animal Add Legal Proceeding Remove from job
Owner	View 95802	Anthony	HUNT	10629 Jordan Road, RALEIGH NC 27603 Use Address	<input type="checkbox"/>	Add New Animal Add Legal Proceeding Remove from job

- #### Dispatch Menu
- Wildlife Search
 - Add Legal Proceeding
 - Administrative Hearing
 - Add Inspection Details
 - Print Inspection / Follow-up Details
 - Animal Control Issue Summary
 - Finalized Animal Control Issue Summary
 - Upload / View Investigation Files
 - Add Dispatch Job From These Details
 - Ongoing Dispatch Notes (H - O)
 - Complete Dispatch History

Animal Search

Animals

Add Animal for Wake County (incorrect agency? Be sure to update job before adding animals.)

Job #55934

Submit

Flag Request to Delete:

Animal Control Issue

Dispatch Codes

- | | | | |
|---|---|--|--|
| <input checked="" type="checkbox"/> Aggressive Animal | <input type="checkbox"/> Bat At Residence | <input type="checkbox"/> Bite Cat | <input type="checkbox"/> Bite Dog |
| <input type="checkbox"/> Bite Other | <input type="checkbox"/> Cat In Trap | <input type="checkbox"/> Dog In Trap | <input type="checkbox"/> Enforcement Assist |
| <input type="checkbox"/> Eviction | <input type="checkbox"/> Fighting Cat | <input type="checkbox"/> Fighting Dog | <input type="checkbox"/> Livestock Damage |
| <input type="checkbox"/> Odor Problem | <input type="checkbox"/> Other | <input type="checkbox"/> Public Nuisance | <input type="checkbox"/> Running Loose Cat |
| <input type="checkbox"/> Running Loose Cow | <input checked="" type="checkbox"/> Running Loose Dog | <input type="checkbox"/> Running Loose Horse | <input type="checkbox"/> Running Loose Other |
| <input type="checkbox"/> Tag Check | <input type="checkbox"/> Talk W/officer | <input type="checkbox"/> Trap Cat Request | <input type="checkbox"/> Trap Dog Request |
| <input type="checkbox"/> Turnover Animal | <input type="checkbox"/> Wildlife Contact W/ Animal | <input type="checkbox"/> Wildlife Contact W/ Human | |

Related To

Related To Job #: Add

Date Received: 5/17/2015

Afterhours:

Time: 03:23 PM

Source: General Dispatch Request

Method: Add options to this list through administration

Agency: Wake County

Humane Officer Region:

Status:(H)

Humane Officer: (H)

Assisting Humane Officers: (H)

Urgency: (H - 1)

Received By:

Police Case Number:

Establishments

Is anyone at the address likely to be violent?

Potential Violence Details:

Verbally Abusive?:

Job Details: (H - 1)

Old Job# / Data Import#:

Address

Select from attached persons | Clear Address Undefined Location

Street Number	Direction1	Street Name	<input type="text"/>
<input type="text" value="10629"/>	<input type="text" value=""/>	<input type="text" value="Jordan"/>	
Street Type	Direction2	Apartment Number	Characters left: 200
<input type="text" value="Road"/>	<input type="text" value=""/>	<input type="text"/>	

Nearest Cross Street:

City:

Zip Code: -

State:

Jurisdiction:

Country:

Map Reference:

Vehicle License:

Vehicle Description:

Directions to Property:

Notes:

Add this address as an Address of Interest

- Jobs on the same street (53)**
- Jobs at the same address (3)**
- Animals licensed at this address (0)**
- Animals licensed on the same street (0)**

Animal Details

For all creatures great and small

Version 2.5.5 (Looper)



Return To Dispatch Job

Export Report



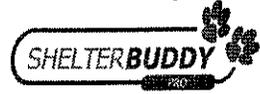
Event	Details	Further Details	Date	Address
Status Change	Status changed to Assigned	Humane Officer: L.W. Decker	17-May-2015	L.W. I
Job Details	I received a call from WCSO in regards to a aggressive dog . The dog never left the property in front of deputy or myself . The dog is a black and white terrier mix named Buddy The owner stated he was going to keep him in side until he can build a kennel tomorrow . I advised the caller to get a picture of the dog if it is off property again		17-May-2015	L.W. I
Status Change	Status changed to Finalised from Assigned	Outcome(s): 1 X Verbal Warning, 1 X Police Assist Complete Humane Officer: L.W. Decker	17-May-2015	L.W. I

http://shelter02/ReportEngine/Report.aspx?linkDesc=Return%20To%20Dispatch%20Job&source=&report=DispatchHi...



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User Settings



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- Useful Links
- Regular
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- Scheduling
- Administration
- Logout



Edit Job # 54173

Person Search

Attached Persons

Task	Person ID	First Name	Last Name	Address	Show popup warning for Inspected / Prosecuted	Hide
Caller	View 95801	Curtis/eursula	JOYNER	10701 Jordan Road, RALEIGH NC 27603 Use Address	Add New Animal Add Legal Proceeding <input type="checkbox"/>	Remove from job
Owner	View 95802	Anthony	HUNT	10629 Jordan Road, RALEIGH NC 27603 Use Address	Add New Animal Add Legal Proceeding <input type="checkbox"/>	Remove from job

Dispatch Menu

- Wildlife Search
- Add Legal Proceeding
- Administrative Hearing
- Add Inspection Details
- Print Inspection / Follow-up Details
- Animal Control Issue Summary
- Finalized Animal Control Issue Summary
- Upload / View Investigation Files
- Add Dispatch Job From These Details
- Ongoing Dispatch Notes (H - 1)
- Complete Dispatch History

Animal Search

Animals

Add Animal for Wake County (incorrect agency? Be sure to update job before adding animals.)

Legal Proceeding

Useful Links

Attached Dispatch

Animal Control Issue Job # 54201 - 2-Feb-2015

Contact Number
919-212-PETS



Job #54173

Submit

Flag Request to Delete:

Animal Control Issue

Dispatch Codes

- Aggressive Animal
- Bite Other
- Eviction
- Odor Problem
- Running Loose Cow
- Tag Check
- Turnover Animal
- Bat At Residence
- Cat In Trap
- Fighting Cat
- Other
- Running Loose Dog
- Talk W/officer
- Wildlife Contact W/ Animal
- Bite Cat
- Dog In Trap
- Fighting Dog
- Public Nuisance
- Running Loose Horse
- Trap Cat Request
- Wildlife Contact W/ Human
- Bite Dog
- Enforcement Assist
- Livestock Damage
- Running Loose Cat
- Running Loose Other
- Trap Dog Request

Related To

Related To Job #: Add

Date Received: 2/1/2015

Afterhours:

Time: 03:30 PM

Source: Public

Method: Add options to this list through administration

Agency: Wake County

Humane Officer Region: Ac3

Status: (H) Finalised

Humane Officer: (H) Clarence Kinley Change

Assisting Humane Officers: (H)

	Allie George (Humane Officer, Ambulance, Animal Control) Cephas Aaron (Animal Control) Clarence Kinley (Animal Control) Eddie Holland (Animal Control) James Chery (Animal Control) Karen Rogers (Animal Control)		
Urgency: (H - 1)	Class1		
Received By:	Clarence Kinley (WCAC)		
Police Case Number:			
Establishments			
Is anyone at the address likely to be violent?:	Unknown		
Potential Violence Details:			
Verbally Abusive?:	No		
Job Details: (H - 1)			
Old Job# / Data Import#:			
Address			
Select from attached persons Clear Address		Undefined Location	
Street Number	Direction1	Street Name	
10629		Jordan	
Street Type	Direction2	Apartment Number	
Road			
			Characters left: 200
Nearest Cross Street:			
City:	RALEIGH	Find City	
Zip Code:	27603	Find Zip Code	
State:	NC		
Jurisdiction:	Wake County		
Country:	United States		
Map Reference			
Vehicle License:			
Vehicle Description:			
Directions to Property:			
Notes:			
Add this address as an Address of Interest Jobs on the same street (53) Jobs at the same address (3) Animals licensed at this address (0) Animals licensed on the same street (0)			
Submit			
Animal Details			
Submit			

For all creatures great and small

Version 2.5.5 (Looper)



Return To Dispatch Job Export Report

Event	Details	Further Details	Date	Addr
Status Change	Status changed to Attending	Humane Officer: Clarence Kinley	1-Feb-2015	Clarier
Status Change	Status changed to Finalised from Attending	Notes:See notes	1-Feb-2015	Clarier
Job Details	Aggressive dog	Humane Officer: Clarence Kinley	1-Feb-2015	Clarier
Inspection / Followup Note	Notes Category: Job Details	Called and talked with Ms. Joyner while in route about her neighbors black dog running loose and being aggressive towards her. Her husband had to pull her up to the front door so that she could get out and call animal control because the dog was being aggressive and would not let her out. Ms. Joyner told me that the dog lives to the left of her house. When arrived on scene I was unable to locate dog. So I rode down the road and into another subdivision and come back and the dog was at the owner location. I pulled in the driveway and looked up to see if we had been out to that location before and we had so I called the owner and he was on his way home but was going to be a few minutes before he got there. So he called his friend Mr. Saul's to come and put dog up.CK	1-Feb-2015	Clarier



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Contact Number
919-212-PETS



Edit Job # 52870

Person Search

Attached Persons

Task	Person ID	First Name	Last Name	Address	Show popup warning for Inspected / Prosecuted	Hide
Caller	View 95801	Curtis/eursula	JOYNER	10701 Jordan Road, RALEIGH NC 27603 Edit Use Address	Add New Animal Add Legal Proceeding <input type="checkbox"/>	Remove from job
Owner	View 95802	Anthony	HUNT	10629 Jordan Road, RALEIGH NC 27603 Edit Use Address	Add New Animal Add Legal Proceeding <input type="checkbox"/>	Remove from job

Dispatch Menu

- Wildlife Search
- Add Legal Proceeding
- Administrative Hearing
- Add Inspection Details
- Print
- Inspection / Follow-up Details
- Animal Control Issue Summary
- Finalized Animal Control Issue Summary
- Upload / View Investigation Files
- Add Dispatch Job From These Details
- Ongoing Dispatch Notes (H - O)
- Complete Dispatch History

Animal Search

Animals

Add Animal for Wake County (incorrect agency? Be sure to update job before adding animals.)

Job #52870

Submit

Flag Request to Delete:

Animal Control Issue

Dispatch Codes

- | | | | |
|--|---|--|--|
| <input type="checkbox"/> Aggressive Animal | <input type="checkbox"/> Bat At Residence | <input type="checkbox"/> Bite Cat | <input type="checkbox"/> Bite Dog |
| <input type="checkbox"/> Bite Other | <input type="checkbox"/> Cat In Trap | <input type="checkbox"/> Dog In Trap | <input type="checkbox"/> Enforcement Assist |
| <input type="checkbox"/> Eviction | <input type="checkbox"/> Fighting Cat | <input type="checkbox"/> Fighting Dog | <input type="checkbox"/> Livestock Damage |
| <input type="checkbox"/> Odor Problem | <input type="checkbox"/> Other | <input type="checkbox"/> Public Nuisance | <input type="checkbox"/> Running Loose Cat |
| <input type="checkbox"/> Running Loose Cow | <input checked="" type="checkbox"/> Running Loose Dog | <input type="checkbox"/> Running Loose Horse | <input type="checkbox"/> Running Loose Other |
| <input type="checkbox"/> Tag Check | <input type="checkbox"/> Talk W/officer | <input type="checkbox"/> Trap Cat Request | <input type="checkbox"/> Trap Dog Request |
| <input type="checkbox"/> Turnover Animal | <input type="checkbox"/> Wildlife Contact W/ Animal | <input type="checkbox"/> Wildlife Contact W/ Human | |

Related To

Related To Job #: Add

Date Received:

Afterhours:

Time: : :

Source:

Method:

Agency: Wake County

Humane Officer Region: Ac3

Status:(H) Finalised

Humane Officer: (H) L.W. Decker Change

Assisting Humane Officers: (H) Allie George (Humane Officer, Ambulance, Animal Control)
Cephas Aaron (Animal Control)
Clarence Kinley (Animal Control)
Eddie Holland (Animal Control)
James Cherry (Animal Control)
Karen Rogers (Animal Control)

Urgency: (H - 1) Class2

Received By: Lance Decker (*Various I

Police Case Number:

Establishments

Is anyone at the address likely to be violent?: Unknown

Potential Violence Details:

Verbally Abusive?: Unknown

Job Details: (H - 1)

Old Job# / Data Import#:

Address

Select from attached persons | Clear Address Undefined Location

Street Number Direction1 Street Name
10629 Jordan

Street Type Direction2 Apartment Number
Road

Characters left: 200

Nearest Cross Street:

City: RALEIGH Find City

Zip Code: 27603 Find Zip Code

State: NC

Jurisdiction: Wake County

Country: United States

Map Reference:

Vehicle License:

Vehicle Description:

Directions to Property:

Notes:

Add this address as an Address of Interest

- Jobs on the same street (53)
- Jobs at the same address (3)
- Animals licensed at this address (0)
- Animals licensed on the same street (0)

Submit

Animal Details

Submit

For all creatures great and small

Version 2.5.5 (Looper)



Return To Dispatch Job

Export Report



Event	Details	Further Details	Date	Addre
Status Change	Status changed to Assigned	Humane Officer: L.W. Decker	7-Nov-2014	L.W. I
Job Details	dog getting into trash same is a black pit mix named Buddy		7-Nov-2014	L.W. I
Status Change	Status changed to Finalised from Assigned	Outcome(s): 1 X Verbal Warning Humane Officer: L.W. Decker	7-Nov-2014	L.W. I

WakeMed Health & Hospitals
 PO Box 14465
 Raleigh, NC 27620-4465

WakeMed Physician Practices

To Pay by Credit Card:

WakeMed accepts Visa, MC, Amex, and Discover. For your convenience and protection you may pay by credit card as follows:
 Call our office at (919) 350-8359 or toll free at (877) 498-4490
 Visit us online at <https://mychart.wakemed.org>
 To protect your credit card information, we no longer suggest sending credit card payments in the mail.

GUARANTOR ID	PAYMENT DUE DATE	STATEMENT DATE
[REDACTED]	10/18/2015	09/18/2015
PLEASE PAY THIS AMOUNT		AMOUNT PAID HERE
\$125.00		\$

You may also pay your bill online at <https://mychart.wakemed.org>
 Thank you for choosing WakeMed.

Make checks payable to:

WakeMed Health and Hospitals
 PO Box 602983
 Charlotte, NC 28272-2983



Please check the box if below address is incorrect or if the insurance information has changed. Indicate the change(s) on the reverse side.

92400# *****AUTO**3-DIGIT 276
 JESSICA R JOYNER
 [REDACTED]

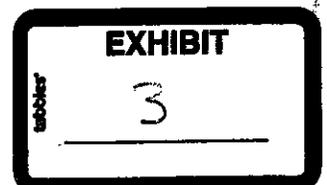
Detach top portion to return with your payment

Customer Service: Call: (919) 350-8359 or Toll Free: (877) 498-4490 Customer service representatives are available Monday through Thursday 8:00 AM to 6:00 PM and Friday 8:00 AM to 5:00 PM.

All patient payments will be applied to the oldest physician balance first, if you prefer a different distribution method, please call customer service.

Date of Service	Description	Charges	Pmts/Adjs	Insurance Balance	Patient Balance
Acct #131100312					
Jessica R Joyner's visit to WakeMed Garner Healthplex The balance due is your responsibility. Please pay the amount in full.					
08/05/15 to 08/06/15	Balance Forward <u>Patient Balance</u>	2,036.52	-1,911.52		<u>\$125.00</u> <u>\$125.00</u>
Acct #131290891					
Jessica R Joyner's visit to WakeMed Garner Healthplex The balance due is your responsibility. Please pay the amount in full.					
09/07/15	EMERGENCY ROOM-GENERAL PHARMACY-EXTENSION OF 025X-DRUGS REQUIRING DETAILED CODING PHARMACY-EXTENSION OF 025X-SELF-ADMINISTRABLE DRUGS PREVENTIVE CARE SERVICES-VACCINE ADMINISTRATION BLUE CRO Adjustments BLUE CRO Payments	1,468.00 193.59 26.86 183.00		-939.38 -807.07	

Send Correspondence/Bankruptcy Notices to:
 WakeMed Health and Hospitals
 PO Box 29516, Raleigh, NC 27626
 Phone: (919) 350-8359



**WAKE COUNTY HUMAN SERVICES BOARD
AGENDA ITEM SUMMARY SHEET**

Agenda Date: November 19, 2015

Item: Composition of Wake County Foster Care Population

PH Accreditation Benchmark #:

Specific Action Requested: Review of specific data of foster care population

Link to Wake County Human Services Goals:

- Well-being/Health/Safety** - Maximize the well-being, health and safety of individuals and families
- Self Sufficiency/Human Capital** - Enhance the ability of consumers to attain and maintain economic independence and self sufficiency
- Consumer Experience** - Enhance the consumer experience with accessible, timely and holistic services
- Internal Operations** - Ensure fiscal accountability, data driven decisions and alignment with county, state and national objectives and priorities
- Integrated/Collaborative Solutions** - Promote integrated and collaborative solutions for human service needs
- Workforce** - Support and maintain a competent and competitive workforce and an environment that fosters professional development, workforce diversity and effective communication
- Technology**- Provide innovative technology solutions that support cost-effective automation, e-Services and data management

Item Summary (Ex: What are major points):

This presentation is a response to a request to review Child Welfare data related to children in foster care.

Purpose for Action (Ex: Proposed Solutions/Accomplishments):

Answer questions about the number and demographics of children in foster care:

Presentation will include:

- Demographics of children in foster care and their parents
- Placements of children in foster care
- Exit Patterns
- Agency strategies and challenges to decrease the foster care population

Next Steps (Ex: What is next step for Board or staff):

Attachments: Presentation will be available at Board Meeting.

Opportunities for Advocacy, Policy or Advisory: Presentation will conclude with discussion of options for advocacy.

Connections to Other Committees:

**WAKE COUNTY HUMAN SERVICES BOARD
AGENDA ITEM SUMMARY SHEET**

Agenda Date: November 19, 2015

Item:

General Surveillance to include tracking E. coli
State Fair Update

PH Accreditation Benchmark #:

Benchmark 2 Activity 2.4 Analyze and note reportable events
Benchmark 4 Activity 4.2 Engage in surveillance activities

Specific Action Requested:

Information Only

Link to Wake County Human Services Goals:

- Well-being/Health/Safety** - Maximize the well-being, health and safety of individuals and families
- Self Sufficiency/Human Capital** - Enhance the ability of consumers to attain and maintain economic independence and self sufficiency
- Consumer Experience** - Enhance the consumer experience with accessible, timely and holistic services
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- Integrated/Collaborative Solutions** - Promote integrated and collaborative solutions for human service needs
- Workforce** - Support and maintain a competent and competitive workforce and an environment that fosters professional development, workforce diversity and effective communication
- Technology**- Provide innovative technology solutions that support cost-effective automation, e-Services and data management

Item Summary:

General Surveillance is applicable to all reportable diseases.

1. Case tracking
 - a. State law lists 73 reportable diseases and conditions
2. Citizen complaints
 - a. FY 2015 - Received 234 complaints of possible foodborne illness
 - i. 13 total E. coli cases, one of which was E. Coli 0157
 - b. Two or more un-associated cases is considered an outbreak
3. Recall monitoring
 - a. Recalls are managed through
 - i. U. S. Food and Drug Administration (FDA)
 - ii. U. S. Department of Agriculture (USDA)
 - b. EH & S monitors recalls via FDA's website
 - c. State staff person monitors and reports recall surveillance statewide

State Fair (EH & S)

Overview

1. NC Department of Agriculture (NCDA) regulates items such as
 - a. Bakery
 - b. Popcorn
 - c. Candies
2. EH & S regulates prepared foods
 - a. Permitted 147 Temporary Food Establishments (TFE's) in 2015
 - b. Staff maintained 100% inspection coverage

Food Safety Concerns

1. Inadequate cooling of leftovers
2. Unprotected food after hours
3. Wastewater leaks

Issues

1. Turkey legs – Questionable turkey legs discovered via anonymous complaint to NC Department of Agriculture which issued a Class I recall.
 - a. **Class I recall:** a situation in which there is a reasonable probability that the use of or exposure to a violative product will cause serious adverse health consequences or death.
2. Illegal food vendor – Unlicensed vendor was selling food to carnival workers and was instructed to cease.
3. Vendor was selling unpermitted food items and instructed to cease and apply for correct permit next year.

State Fair (Water Quality)

Overview

1. Staff Resources
 - a. 14 days
 - b. 163 hours
2. Accomplishments/results (No penalties were assessed)
 - a. Inspected 227 living quarters
 - b. Maintained 100% coverage
 - i. Immediately corrected 30 – 40 minor water/sewer leaks
 - ii. Immediately corrected 5 incidents of sewer being discharged into the storm water drains

State Fair (Summary)

Planning

In addition to a debrief, planning for the next state fair begins as soon as the current fair ends

Purpose for Action:

Item overviews provided for information only

Next Steps:

Composite results will be included in the E H & S FY 2015 Second Quarter Report

Attachments:

PowerPoint

Opportunities for Advocacy, Policy or Advisory:

Foodborne illnesses can be prevented through actions such as:

1. Handwashing
2. Employee health
3. Preventing cross contamination
4. Cooking foods to the correct temperature

Educational outreach in advance of and during the state fair is always beneficial

Connections to Other Committees:

Public Health Committee



Human Services Board

General Surveillance

State Fair Update

*Joseph Threadcraft, Ph. D., P. E.
Environmental Services Director
November 19, 2015*



General Surveillance

Case Tracking

- State law lists 73 reportable diseases and conditions

General Surveillance

Citizen Complaints

- FY 2015 – Received 234 complaints for possible foodborne illness
 - 13 total E. coli cases (one E. coli 0157)
- Outbreak - two or more un-associated cases

3

General Surveillance

Recall Monitoring

- Managed through
 - U. S. Food and Drug Administration
 - U. S. Department of Agriculture

4

General Surveillance

Recall Monitoring

- EH & S monitors through FDA's website
- State staff member assigned to monitor and report statewide

5

State Fair (EH & S)

Regulatory Overview

- NC Department of Agriculture
 - Bakery
 - Popcorn
 - Candies
- EH & S – Prepared foods

6

State Fair (EH & S)

Regulatory Overview

- EH & S – Prepared foods
 - Permitted 147 temporary food establishments
 - Staff maintained 100 % coverage

7

State Fair (EH & S)

Food Safety Concerns

1. Inadequate cooling of leftovers
2. Unprotected food afterhours
3. Wastewater leaks

8

State Fair (EH & S)

Issues

1. Turkey Legs
 - a) NC Dept. of Ag issued Class I recall –
Product use (Adverse health or death)
2. Illegal food vendor
3. Unpermitted vendor

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State Fair (Water Quality)

Overview

1. Staff resources
 - a) 14 days
 - b) 163 hours

10

State Fair (Water Quality)

Accomplishments/Results

1. Inspected 227 living quarters
2. Immediate correction – No penalties
3. Maintained 100% coverage
 - a) 30-40 minor water/sewer leaks
 - b) 5 incidents of sewer to storm drain

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State Fair (Summary)

Planning

1. Collaborative debrief
2. Immediate planning for next years event

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Opportunities for Advocacy

1. Handwashing
2. Employee health
3. Prevent cross contamination
4. Cooking foods to correct temperature
5. Educational outreach in advance of and during events