Wake County EMS System
Peer Review
System Performance Report
January through April Information
Operations Division Update

• Chief Olson has transitioned into the Director of the Support Services Division and will oversee logistics, technology, planning and preparedness. Chief Komansky will be leading operations and special operations. The 2 divisions will work closely to accomplish day to day and long term goals.

• Assessment Centers
  – Wrapping up 2 weeks of assessment centers with what will hopefully onboard the largest academy in the Wake EMS System history.
Operations Division Update

• Special event season is in full effect with a packed schedule for concerts, festivals, and road races.
  – We have hired back our venue medical team used specifically for these venues.

• Communication devices
  – All mobile and portable radios are in the process of upgrades this month.

• After action review for the Metropolitan Apartment fire that occurred on March 16, 2017 in downtown Raleigh
  – All EMS officers (FTOs, APPs, and DCs) will receive this at officer CME.
EMS Response Data
EMS Response Data

- **34,463** incidents thru April 30
- Increase of **4.88%**, or 1604 calls, over same period in 2016
- Average of **288** incidents every 24 hours
- March 2017 was our busiest month on record with **9,273** responses with average of 300 incidents every 24 hours
- **19.5%** ahead of April 30, 2014
EMS Response Data 2014-2017
January through April cumulative

The Wake County EMS System – Prompt, Compassionate, Clinically Excellent Care
EMS Response Data 2014-2017
January through April Calls Per Month

The Wake County EMS System – Prompt, Compassionate, Clinically Excellent Care
Low System Resources (ESTAT) Update
The Wake County EMS System – Prompt, Compassionate, Clinically Excellent Care
The Wake County EMS System – Prompt, Compassionate, Clinically Excellent Care

Displayed “Hours:Minutes:Seconds”

ESTAT LONGEST DURATION

January-17: 4:35:27
February-17: 2:43:31
March-17: 4:06:17
April-17: 2:15:04
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Hospital Diversion
Diversion Update

• Average of 121.2 hours per month on Red for January through March – only 35 hours in April

• Only 15 minutes of Black during period

• Follow up discussions with all stakeholders have begun to look in detail at processes and solutions for the entire system – next meeting **Monday, May 22nd**