

Site Usage

2,408,712 Visits

Previous: 2,522,234 (-4.50%)

51.80% Bounce Rate

Previous: 54.96% (-5.75%)

5,508,075 Pageviews

Previous: 5,705,084 (-3.45%)

00:02:26 Avg. Time on Site

Previous: 00:01:54 (27.75%)

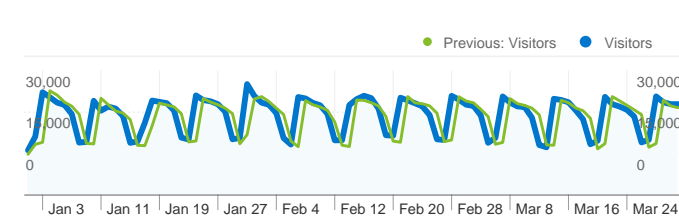
2.29 Pages/Visit

Previous: 2.26 (1.10%)

28.01% % New Visits

Previous: 25.01% (11.97%)

Visitors Overview

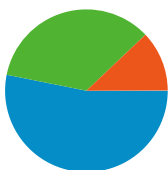


Visitors
861,596

Content Overview

Pages	Pageviews	% Pageviews
/default.htm		
Jan 1, 2011 - Mar 31, 2011	1,485,002	26.96%
Jan 1, 2010 - Mar 31, 2010	1,456,618	25.53%
% Change	1.95%	5.60%
/tax/default.htm		
Jan 1, 2011 - Mar 31, 2011	1,085,462	19.71%
Jan 1, 2010 - Mar 31, 2010	1,207,821	21.17%
% Change	-10.13%	-6.92%
/libraries/default.htm		
Jan 1, 2011 - Mar 31, 2011	462,947	8.40%
Jan 1, 2010 - Mar 31, 2010	429,435	7.53%
% Change	7.80%	11.66%
/employment/default.htm		
Jan 1, 2011 - Mar 31, 2011	136,736	2.48%
Jan 1, 2010 - Mar 31, 2010	125,838	2.21%
% Change	8.66%	12.55%
/libraries/locations/default.htm		

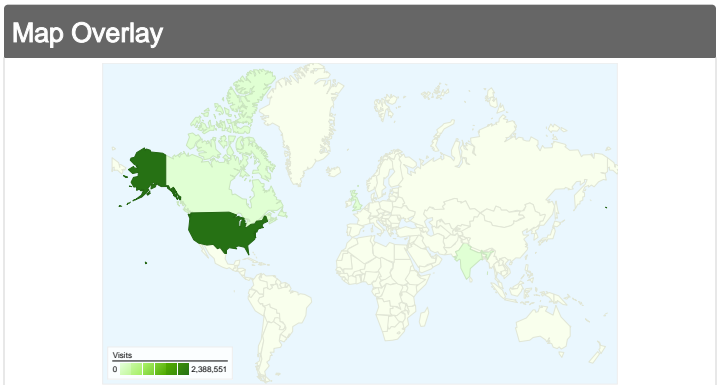
Traffic Sources Overview



- **Search Engines**
1,280,193.00 (53.15%)
- **Direct Traffic**
837,541.00 (34.77%)
- **Referring Sites**
290,002.00 (12.04%)
- **Other**
976 (0.04%)

Browsers		
Browser	Visits	% visits
Internet Explorer		
Jan 1, 2011 - Mar 31, 2011	1,656,019	68.75%
Jan 1, 2010 - Mar 31, 2010	1,931,896	76.59%
% Change	-14.28%	-10.24%
Firefox		
Jan 1, 2011 - Mar 31, 2011	391,441	16.25%
Jan 1, 2010 - Mar 31, 2010	392,300	15.55%
% Change	-0.22%	4.48%
Safari		
Jan 1, 2011 - Mar 31, 2011	215,209	8.93%
Jan 1, 2010 - Mar 31, 2010	125,028	4.96%
% Change	72.13%	80.24%
Chrome		
Jan 1, 2011 - Mar 31, 2011	130,055	5.40%
Jan 1, 2010 - Mar 31, 2010	60,475	2.40%
% Change	115.06%	125.19%
Mozilla Compatible Agent		
Jan 1, 2011 - Mar 31, 2011	3,234	0.13%
Jan 1, 2010 - Mar 31, 2010	1,597	0.06%
% Change	102.50%	112.05%

Jan 1, 2011 - Mar 31, 2011	76,832	1.39%
Jan 1, 2010 - Mar 31, 2010	91,059	1.60%
% Change	-15.62%	-12.61%



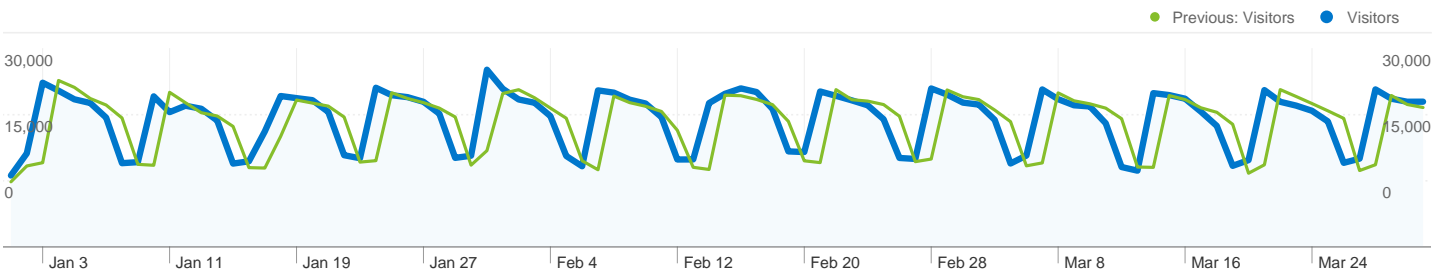
Browser: Internet Explorer		
Browser Version	Visits	% visits
8.0		
Jan 1, 2011 - Mar 31, 2011	1,255,412	75.81%
Jan 1, 2010 - Mar 31, 2010	583,074	30.18%
% Change	115.31%	151.18%
7.0		
Jan 1, 2011 - Mar 31, 2011	312,530	18.87%
Jan 1, 2010 - Mar 31, 2010	516,127	26.72%
% Change	-39.45%	-29.36%
6.0		
Jan 1, 2011 - Mar 31, 2011	79,516	4.80%
Jan 1, 2010 - Mar 31, 2010	832,473	43.09%
% Change	-90.45%	-88.86%
9.0		
Jan 1, 2011 - Mar 31, 2011	8,472	0.51%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%
5.5		
Jan 1, 2011 - Mar 31, 2011	38	> 0.00%
Jan 1, 2010 - Mar 31, 2010	162	0.01%
% Change	-76.54%	-72.64%

Browser: Firefox		
Browser Version	Visits	% visits
3.6.13		
Jan 1, 2011 - Mar 31, 2011	208,788	53.34%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%
3.6.15		
Jan 1, 2011 - Mar 31, 2011	47,393	12.11%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%
3.6.12		
Jan 1, 2011 - Mar 31, 2011	21,361	5.46%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%
3.6.16		
Jan 1, 2011 - Mar 31, 2011	15,809	4.04%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%
3.5.16		
Jan 1, 2011 - Mar 31, 2011	14,769	3.77%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%

Browser: Safari		
Browser Version	Visits	% visits
533.19.4		
Jan 1, 2011 - Mar 31, 2011	95,074	44.18%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%
6533.18.5		
Jan 1, 2011 - Mar 31, 2011	31,441	14.61%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%
533.1		
Jan 1, 2011 - Mar 31, 2011	20,082	9.33%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%
533.18.5		
Jan 1, 2011 - Mar 31, 2011	12,284	5.71%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%
533.20.27		
Jan 1, 2011 - Mar 31, 2011	11,914	5.54%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%

Browser: Chrome		
Browser Version	Visits	% visits
8.0.552.237		
Jan 1, 2011 - Mar 31, 2011	30,156	23.19%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%
9.0.597.98		
Jan 1, 2011 - Mar 31, 2011	25,016	19.23%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%
8.0.552.224		
Jan 1, 2011 - Mar 31, 2011	17,576	13.51%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%
10.0.648.151		
Jan 1, 2011 - Mar 31, 2011	11,688	8.99%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%
9.0.597.107		
Jan 1, 2011 - Mar 31, 2011	10,192	7.84%
Jan 1, 2010 - Mar 31, 2010	0	0.00%
% Change	100.00%	100.00%

Browsers and OS		
Browser and OS	Visits	% visits
Internet Explorer / Windows		
Jan 1, 2011 - Mar 31, 2011	1,655,776	68.74%
Jan 1, 2010 - Mar 31, 2010	1,931,798	76.59%
% Change	-14.29%	-10.25%
Firefox / Windows		
Jan 1, 2011 - Mar 31, 2011	345,333	14.34%
Jan 1, 2010 - Mar 31, 2010	349,033	13.84%
% Change	-1.06%	3.60%
Safari / Macintosh		
Jan 1, 2011 - Mar 31, 2011	130,761	5.43%
Jan 1, 2010 - Mar 31, 2010	100,666	3.99%
% Change	29.90%	36.02%
Chrome / Windows		
Jan 1, 2011 - Mar 31, 2011	119,338	4.95%
Jan 1, 2010 - Mar 31, 2010	57,469	2.28%
% Change	107.66%	117.44%
Firefox / Macintosh		
Jan 1, 2011 - Mar 31, 2011	39,071	1.62%
Jan 1, 2010 - Mar 31, 2010	36,360	1.44%
% Change	7.46%	12.52%



861,596 people visited this site

2,408,712 Visits

Previous: 2,522,234 (-4.50%)

861,596 Absolute Unique Visitors

Previous: 806,953 (6.77%)

5,508,075 Pageviews

Previous: 5,705,084 (-3.45%)

2.29 Average Pageviews

Previous: 2.26 (1.10%)

00:02:26 Time on Site

Previous: 00:01:54 (27.75%)

51.80% Bounce Rate

Previous: 54.96% (-5.75%)

28.01% New Visits

Previous: 25.01% (11.97%)

Technical Profile

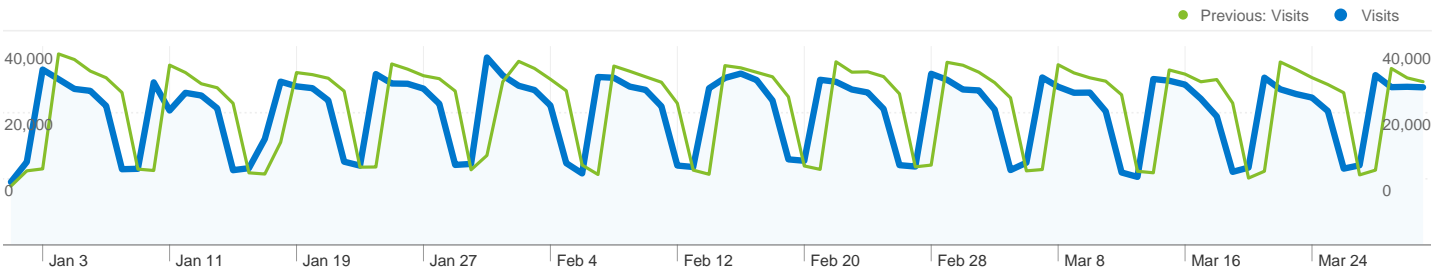
Browser	Visits	% visits	Connection Speed	Visits	% visits
Internet Explorer			Unknown		
Jan 1, 2011 - Mar 31, 2011	1,656,019	68.75%	Jan 1, 2011 - Mar 31, 2011	1,441,607	59.85%
Jan 1, 2010 - Mar 31, 2010	1,931,896	76.59%	Jan 1, 2010 - Mar 31, 2010	984,243	39.02%
% Change	-14.28%	-10.24%	% Change	46.47%	53.37%
Firefox			Cable		
Jan 1, 2011 - Mar 31, 2011	391,441	16.25%	Jan 1, 2011 - Mar 31, 2011	635,395	26.38%
Jan 1, 2010 - Mar 31, 2010	392,300	15.55%	Jan 1, 2010 - Mar 31, 2010	992,998	39.37%
% Change	-0.22%	4.48%	% Change	-36.01%	-33.00%

Safari		
Jan 1, 2011 - Mar 31, 2011	215,209	8.93%
Jan 1, 2010 - Mar 31, 2010	125,028	4.96%
% Change	72.13%	80.24%
Chrome		
Jan 1, 2011 - Mar 31, 2011	130,055	5.40%
Jan 1, 2010 - Mar 31, 2010	60,475	2.40%
% Change	115.06%	125.19%
Mozilla Compatible Agent		
Jan 1, 2011 - Mar 31, 2011	3,234	0.13%
Jan 1, 2010 - Mar 31, 2010	1,597	0.06%
% Change	102.50%	112.05%




DSL		
Jan 1, 2011 - Mar 31, 2011	205,451	8.53%
Jan 1, 2010 - Mar 31, 2010	329,199	13.05%
% Change	-37.59%	-34.65%
T1		
Jan 1, 2011 - Mar 31, 2011	108,598	4.51%
Jan 1, 2010 - Mar 31, 2010	176,393	6.99%
% Change	-38.43%	-35.53%
Dialup		
Jan 1, 2011 - Mar 31, 2011	14,279	0.59%
Jan 1, 2010 - Mar 31, 2010	26,299	1.04%
% Change	-45.71%	-43.15%

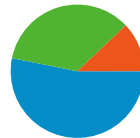
Traffic Sources Overview

Jan 1, 2011 - Mar 31, 2011
Comparing to: Jan 1, 2010 - Mar 31, 2010



All traffic sources sent a total of 2,408,712 visits

-  **34.77% Direct Traffic**
Previous: 37.16% (-6.42%)
-  **12.04% Referring Sites**
Previous: 15.98% (-24.64%)
-  **53.15% Search Engines**
Previous: 46.80% (13.57%)



- **Search Engines**
1,280,193.00 (53.15%)
- **Direct Traffic**
837,541.00 (34.77%)
- **Referring Sites**
290,002.00 (12.04%)
- **Other**
976 (0.04%)

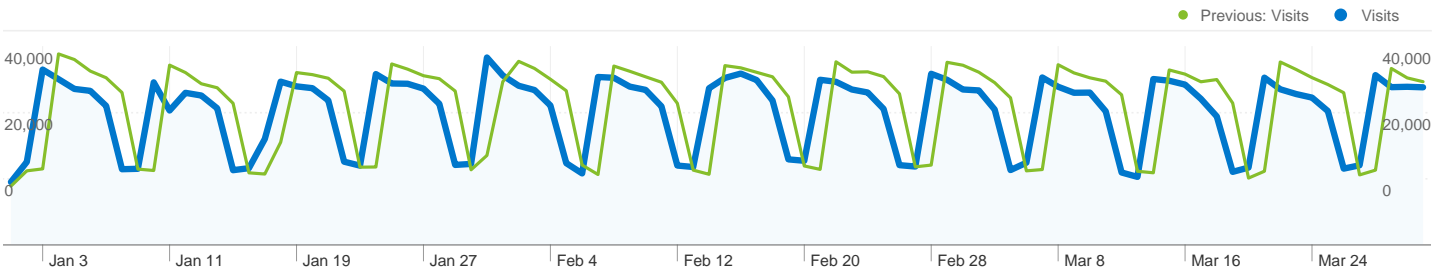
Top Traffic Sources

Sources	Visits	% visits
google (organic)		
Jan 1, 2011 - Mar 31, 2011	1,018,868	42.30%
Jan 1, 2010 - Mar 31, 2010	928,128	36.80%
% Change	9.78%	14.95%
(direct) ((none))		
Jan 1, 2011 - Mar 31, 2011	837,541	34.77%
Jan 1, 2010 - Mar 31, 2010	937,217	37.16%
% Change	-10.64%	-6.42%
bing (organic)		
Jan 1, 2011 - Mar 31, 2011	128,161	5.32%
Jan 1, 2010 - Mar 31, 2010	121,363	4.81%
% Change	5.60%	10.58%
yahoo (organic)		
Jan 1, 2011 - Mar 31, 2011	99,536	4.13%
Jan 1, 2010 - Mar 31, 2010	96,062	3.81%
% Change	3.62%	8.50%
services.wakegov.com (referral)		

Keywords	Visits	% visits
wake county library		
Jan 1, 2011 - Mar 31, 2011	86,841	6.78%
Jan 1, 2010 - Mar 31, 2010	62,546	5.30%
% Change	38.84%	28.02%
wake county		
Jan 1, 2011 - Mar 31, 2011	69,247	5.41%
Jan 1, 2010 - Mar 31, 2010	42,751	3.62%
% Change	61.98%	49.35%
wake county real estate		
Jan 1, 2011 - Mar 31, 2011	43,937	3.43%
Jan 1, 2010 - Mar 31, 2010	33,389	2.83%
% Change	31.59%	21.33%
wake county public library		
Jan 1, 2011 - Mar 31, 2011	32,884	2.57%
Jan 1, 2010 - Mar 31, 2010	26,321	2.23%
% Change	24.93%	15.19%
wake county animal shelter		

Jan 1, 2011 - Mar 31, 2011	52,538	2.18%	Jan 1, 2011 - Mar 31, 2011	30,313	2.37%
Jan 1, 2010 - Mar 31, 2010	52,497	2.08%	Jan 1, 2010 - Mar 31, 2010	20,675	1.75%
% Change	0.08%	4.79%	% Change	46.62%	35.18%

Browsers

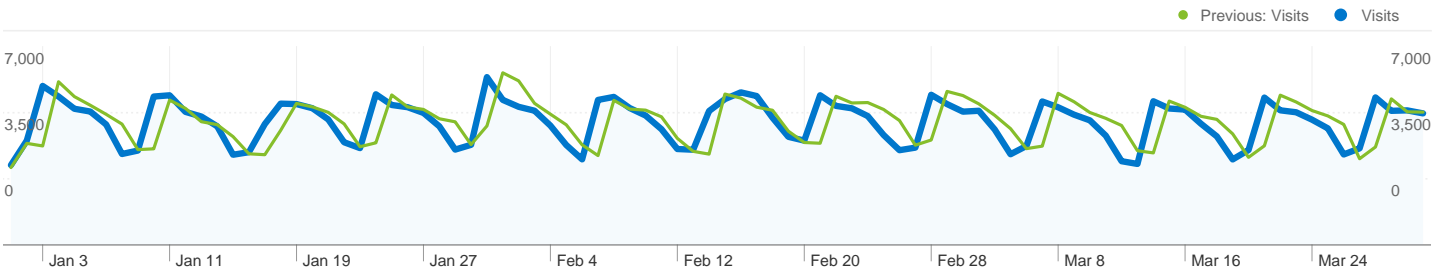


2,408,712 visits used 98 browsers

Site Usage

Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate	
2,408,712 Previous: 2,522,234 (-4.50%)	2.29 Previous: 2.26 (1.10%)	00:02:26 Previous: 00:01:54 (27.75%)	28.02% Previous: 25.03% (11.95%)	51.80% Previous: 54.96% (-5.75%)	
Browser	Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate
Internet Explorer					
January 1, 2011 - March 31, 2011	1,656,019	2.30	00:02:38	24.62%	52.04%
January 1, 2010 - March 31, 2010	1,931,896	2.18	00:01:49	21.59%	56.73%
% Change	-14.28%	5.43%	45.08%	14.01%	-8.26%
Firefox					
January 1, 2011 - March 31, 2011	391,441	2.28	00:02:06	40.77%	49.13%
January 1, 2010 - March 31, 2010	392,300	2.61	00:02:21	40.43%	46.91%
% Change	-0.22%	-12.59%	-10.07%	0.84%	4.74%
Safari					
January 1, 2011 - March 31, 2011	215,209	2.04	00:01:43	24.25%	58.84%
January 1, 2010 - March 31, 2010	125,028	2.29	00:01:51	21.50%	56.36%
% Change	72.13%	-11.30%	-7.41%	12.83%	4.40%
Chrome					
January 1, 2011 - March 31, 2011	130,055	2.59	00:02:05	36.13%	45.09%
January 1, 2010 - March 31, 2010	60,475	2.63	00:02:07	36.50%	45.93%
% Change	115.06%	-1.57%	-1.99%	-1.03%	-1.82%
Mozilla Compatible Agent					
January 1, 2011 - March 31, 2011	3,234	2.32	00:01:45	62.37%	52.84%
January 1, 2010 - March 31, 2010	1,597	1.96	00:01:12	63.99%	58.67%
% Change	102.50%	17.90%	46.10%	-2.54%	-9.93%
Opera					
January 1, 2011 - March 31, 2011	2,865	2.41	00:03:16	36.27%	54.52%

January 1, 2010 - March 31, 2010	4,026	1.83	00:01:05	26.95%	72.65%
% Change	-28.84%	32.22%	201.51%	34.57%	-24.96%
BlackBerry8530					
January 1, 2011 - March 31, 2011	2,468	2.04	00:02:02	54.01%	51.05%
January 1, 2010 - March 31, 2010	41	2.78	00:02:38	85.37%	34.15%
% Change	5,919.51%	-26.51%	-22.79%	-36.73%	49.51%
IE with Chrome Frame					
January 1, 2011 - March 31, 2011	896	2.49	00:02:40	23.10%	50.11%
January 1, 2010 - March 31, 2010	244	2.41	00:01:25	33.61%	43.44%
% Change	267.21%	3.36%	89.51%	-31.26%	15.35%
BlackBerry9630					
January 1, 2011 - March 31, 2011	854	1.90	00:01:43	59.84%	51.52%
January 1, 2010 - March 31, 2010	305	1.90	00:01:56	70.49%	54.10%
% Change	180.00%	-0.06%	-11.58%	-15.12%	-4.76%
Mozilla					
January 1, 2011 - March 31, 2011	714	2.00	00:01:42	50.84%	61.90%
January 1, 2010 - March 31, 2010	2,718	1.79	00:01:03	71.89%	76.09%
% Change	-73.73%	12.25%	62.34%	-29.28%	-18.64%
					1 - 10 of 98

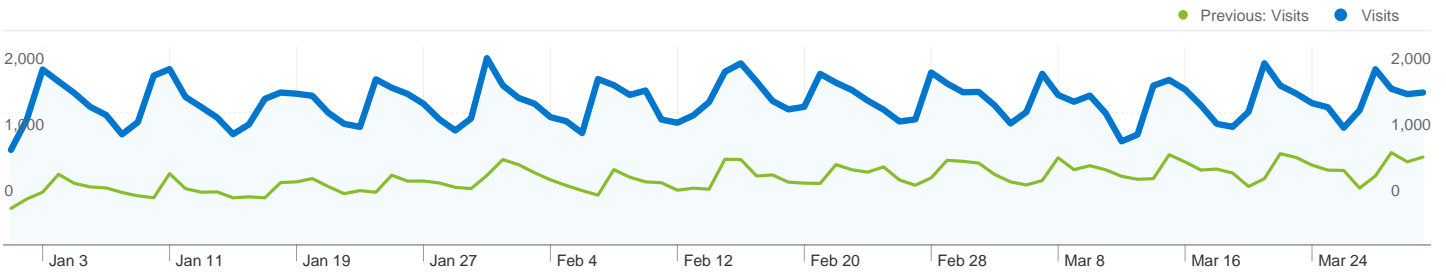


This browser sent 391,441 visits via 114 browser versions

Site Usage

Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate	
391,441 Previous: 392,300 (-0.22%)	2.28 Previous: 2.61 (-12.59%)	00:02:06 Previous: 00:02:21 (-10.07%)	40.77% Previous: 40.43% (0.84%)	49.13% Previous: 46.91% (4.74%)	
Browser Version	Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate
3.6.13					
January 1, 2011 - March 31, 2011	208,788	2.27	00:02:01	39.45%	48.77%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
3.6.15					
January 1, 2011 - March 31, 2011	47,393	2.25	00:01:58	37.70%	49.47%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
3.6.12					
January 1, 2011 - March 31, 2011	21,361	2.46	00:02:31	67.86%	48.82%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
3.6.16					
January 1, 2011 - March 31, 2011	15,809	2.23	00:02:02	37.36%	49.76%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
3.5.16					
January 1, 2011 - March 31, 2011	14,769	2.36	00:02:33	35.83%	48.30%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
3.6.14					

January 1, 2011 - March 31, 2011	9,397	2.31	00:02:03	37.30%	48.62%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
4.0					
January 1, 2011 - March 31, 2011	8,860	2.35	00:02:00	45.76%	48.43%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
3.6.3					
January 1, 2011 - March 31, 2011	8,748	2.18	00:02:33	31.84%	53.50%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
3.0.19					
January 1, 2011 - March 31, 2011	8,464	2.23	00:02:16	38.89%	50.50%
January 1, 2010 - March 31, 2010	120	2.65	00:01:56	30.00%	50.00%
% Change	6,953.33%	-15.73%	16.98%	29.65%	0.99%
3.6.8					
January 1, 2011 - March 31, 2011	7,755	2.37	00:02:53	38.93%	48.15%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
1 - 10 of 114					

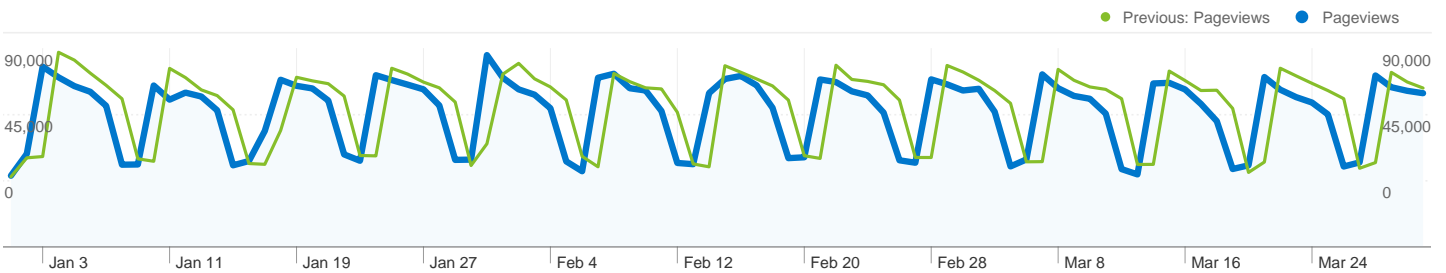


This browser sent 130,055 visits via 319 browser versions

Site Usage

Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate	
130,055 Previous: 60,475 (115.06%)	2.59 Previous: 2.63 (-1.57%)	00:02:05 Previous: 00:02:07 (-1.99%)	36.13% Previous: 36.50% (-1.03%)	45.09% Previous: 45.93% (-1.82%)	
Browser Version	Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate
8.0.552.237					
January 1, 2011 - March 31, 2011	30,156	2.61	00:02:07	36.65%	45.02%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
9.0.597.98					
January 1, 2011 - March 31, 2011	25,016	2.60	00:02:06	34.87%	44.98%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
8.0.552.224					
January 1, 2011 - March 31, 2011	17,576	2.59	00:02:07	36.65%	43.99%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
10.0.648.151					
January 1, 2011 - March 31, 2011	11,688	2.57	00:02:06	34.87%	45.39%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
9.0.597.107					
January 1, 2011 - March 31, 2011	10,192	2.59	00:02:06	33.78%	45.50%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
10.0.648.133					

January 1, 2011 - March 31, 2011	6,642	2.57	00:02:03	35.92%	44.44%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
10.0.648.204					
January 1, 2011 - March 31, 2011	5,866	2.59	00:02:05	36.29%	44.87%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
9.0.597.84					
January 1, 2011 - March 31, 2011	5,615	2.56	00:01:56	35.35%	45.13%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
9.0.597.94					
January 1, 2011 - March 31, 2011	3,581	2.60	00:01:58	34.26%	46.69%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
10.0.648.127					
January 1, 2011 - March 31, 2011	2,596	2.59	00:02:02	37.02%	43.14%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
1 - 10 of 319					



Pages on this site were viewed a total of 5,508,075 times

5,508,075 Pageviews

Previous: 5,705,084 (-3.45%)

4,188,507 Unique Views

Previous: 4,273,702 (-1.99%)

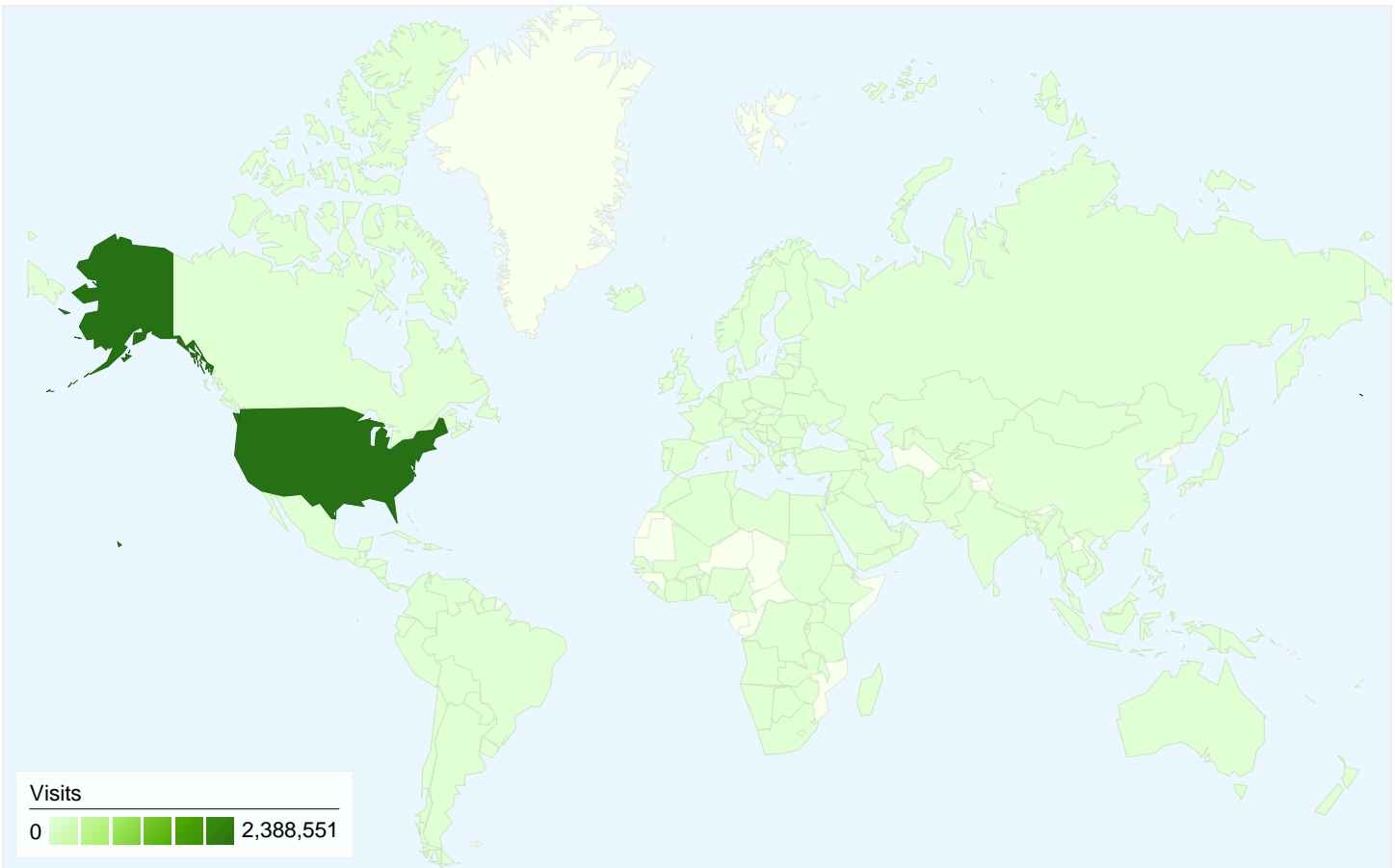
51.80% Bounce Rate

Previous: 54.96% (-5.75%)

Top Content

Pages	Pageviews	% Pageviews
/default.htm		
Jan 1, 2011 - Mar 31, 2011	1,485,002	26.96%
Jan 1, 2010 - Mar 31, 2010	1,456,618	25.53%
% Change	1.95%	5.60%
/tax/default.htm		
Jan 1, 2011 - Mar 31, 2011	1,085,462	19.71%
Jan 1, 2010 - Mar 31, 2010	1,207,821	21.17%
% Change	-10.13%	-6.92%
/libraries/default.htm		
Jan 1, 2011 - Mar 31, 2011	462,947	8.40%
Jan 1, 2010 - Mar 31, 2010	429,435	7.53%
% Change	7.80%	11.66%
/employment/default.htm		
Jan 1, 2011 - Mar 31, 2011	136,736	2.48%
Jan 1, 2010 - Mar 31, 2010	125,838	2.21%
% Change	8.66%	12.55%
/libraries/locations/default.htm		

Jan 1, 2011 - Mar 31, 2011	76,832	1.39%
Jan 1, 2010 - Mar 31, 2010	91,059	1.60%
% Change	-15.62%	-12.61%



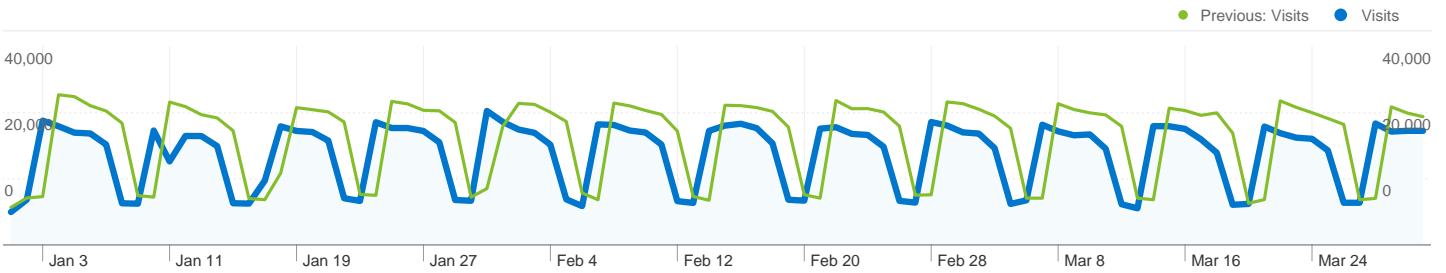
2,408,712 visits came from 182 countries/territories

Site Usage

Visits 2,408,712 Previous: 2,522,234 (-4.50%)	Pages/Visit 2.29 Previous: 2.26 (1.10%)	Avg. Time on Site 00:02:26 Previous: 00:01:54 (27.75%)	% New Visits 28.02% Previous: 25.03% (11.95%)	Bounce Rate 51.80% Previous: 54.96% (-5.75%)	
Country/Territory	Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate
United States					
January 1, 2011 - March 31, 2011	2,388,551	2.29	00:02:26	27.74%	51.74%
January 1, 2010 - March 31, 2010	2,505,835	2.26	00:01:54	24.77%	54.92%
% Change	-4.68%	1.11%	27.96%	11.99%	-5.78%
Canada					
January 1, 2011 - March 31, 2011	7,239	2.07	00:01:46	51.35%	53.03%
January 1, 2010 - March 31, 2010	5,720	2.10	00:01:45	50.86%	54.74%
% Change	26.56%	-1.53%	0.25%	0.96%	-3.12%
(not set)					
January 1, 2011 - March 31, 2011	2,132	2.35	00:02:16	39.31%	51.31%

January 1, 2010 - March 31, 2010	355	2.26	00:01:57	61.13%	52.68%
% Change	500.56%	3.70%	15.57%	-35.70%	-2.59%
United Kingdom					
January 1, 2011 - March 31, 2011	1,606	1.92	00:02:10	69.24%	66.31%
January 1, 2010 - March 31, 2010	1,583	1.71	00:01:14	72.08%	75.24%
% Change	1.45%	12.18%	75.52%	-3.94%	-11.86%
India					
January 1, 2011 - March 31, 2011	1,558	2.07	00:01:19	70.99%	55.46%
January 1, 2010 - March 31, 2010	1,574	2.15	00:01:29	69.63%	55.46%
% Change	-1.02%	-3.75%	-11.48%	1.95%	-0.01%
Philippines					
January 1, 2011 - March 31, 2011	970	3.27	00:02:31	62.47%	61.24%
January 1, 2010 - March 31, 2010	959	2.99	00:03:45	54.74%	52.76%
% Change	1.15%	9.25%	-32.97%	14.12%	16.06%
Australia					
January 1, 2011 - March 31, 2011	486	1.51	00:00:32	74.69%	81.69%
January 1, 2010 - March 31, 2010	457	1.77	00:01:18	89.50%	76.81%
% Change	6.35%	-15.02%	-59.74%	-16.54%	6.36%
Germany					
January 1, 2011 - March 31, 2011	407	2.05	00:01:40	69.04%	60.44%
January 1, 2010 - March 31, 2010	466	2.41	00:01:51	71.67%	60.09%
% Change	-12.66%	-15.15%	-9.67%	-3.67%	0.59%
China					
January 1, 2011 - March 31, 2011	329	2.14	00:01:45	50.46%	45.29%
January 1, 2010 - March 31, 2010	235	1.90	00:01:16	57.02%	64.68%
% Change	40.00%	12.91%	37.96%	-11.51%	-29.98%
Mexico					
January 1, 2011 - March 31, 2011	255	2.62	00:02:30	69.80%	66.67%
January 1, 2010 - March 31, 2010	221	2.26	00:02:26	69.23%	58.37%
% Change	15.38%	15.85%	2.81%	0.83%	14.21%

1 - 10 of 182



This browser sent 1,656,019 visits via 11 browser versions

Site Usage

Visits 1,656,019 Previous: 1,931,896 (-14.28%)	Pages/Visit 2.30 Previous: 2.18 (5.43%)	Avg. Time on Site 00:02:38 Previous: 00:01:49 (45.08%)	% New Visits 24.62% Previous: 21.59% (14.01%)	Bounce Rate 52.04% Previous: 56.73% (-8.26%)	
Browser Version	Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate
8.0					
January 1, 2011 - March 31, 2011	1,255,412	2.26	00:02:53	22.81%	53.93%
January 1, 2010 - March 31, 2010	583,074	2.63	00:02:31	33.18%	43.30%
% Change	115.31%	-14.30%	14.18%	-31.27%	24.53%
7.0					
January 1, 2011 - March 31, 2011	312,530	2.43	00:01:51	30.93%	45.69%
January 1, 2010 - March 31, 2010	516,127	2.48	00:02:05	28.59%	45.15%
% Change	-39.45%	-2.24%	-11.19%	8.18%	1.19%
6.0					
January 1, 2011 - March 31, 2011	79,516	2.37	00:01:43	26.48%	48.18%
January 1, 2010 - March 31, 2010	832,473	1.67	00:01:09	9.13%	73.31%
% Change	-90.45%	41.80%	50.21%	189.94%	-34.27%
9.0					
January 1, 2011 - March 31, 2011	8,472	2.82	00:02:30	42.37%	42.72%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
5.5					
January 1, 2011 - March 31, 2011	38	3.24	00:04:15	26.32%	34.21%
January 1, 2010 - March 31, 2010	162	3.04	00:03:03	22.84%	24.69%
% Change	-76.54%	6.36%	39.42%	15.22%	38.55%
999.1					

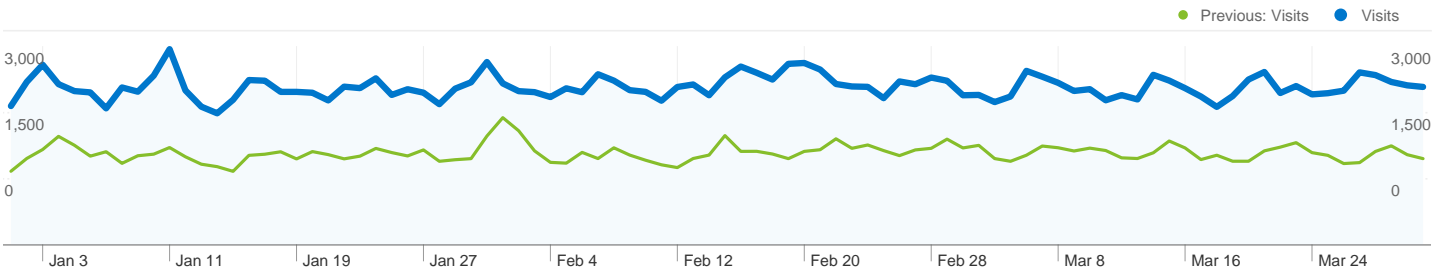
January 1, 2011 - March 31, 2011	35	2.77	00:00:50	82.86%	34.29%
January 1, 2010 - March 31, 2010	27	3.81	00:03:33	66.67%	22.22%
% Change	29.63%	-27.35%	-76.58%	24.29%	54.29%
5.01					
January 1, 2011 - March 31, 2011	14	6.36	00:06:40	28.57%	28.57%
January 1, 2010 - March 31, 2010	31	2.29	00:05:26	12.90%	48.39%
% Change	-54.84%	177.57%	22.49%	121.43%	-40.95%
4.01					
January 1, 2011 - March 31, 2011	1	4.00	00:03:11	100.00%	0.00%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	0.00%
6.5					
January 1, 2011 - March 31, 2011	1	2.00	00:00:05	0.00%	0.00%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	0.00%	0.00%
5.0					
January 1, 2011 - March 31, 2011	0	0.00	00:00:00	0.00%	0.00%
January 1, 2010 - March 31, 2010	1	1.00	00:00:00	100.00%	100.00%
% Change	-100.00%	-100.00%	0.00%	-100.00%	-100.00%
					1 - 10 of 11

Browser:

Safari

Jan 1, 2011 - Mar 31, 2011

Comparing to: Jan 1, 2010 - Mar 31, 2010



This browser sent 215,209 visits via 86 browser versions

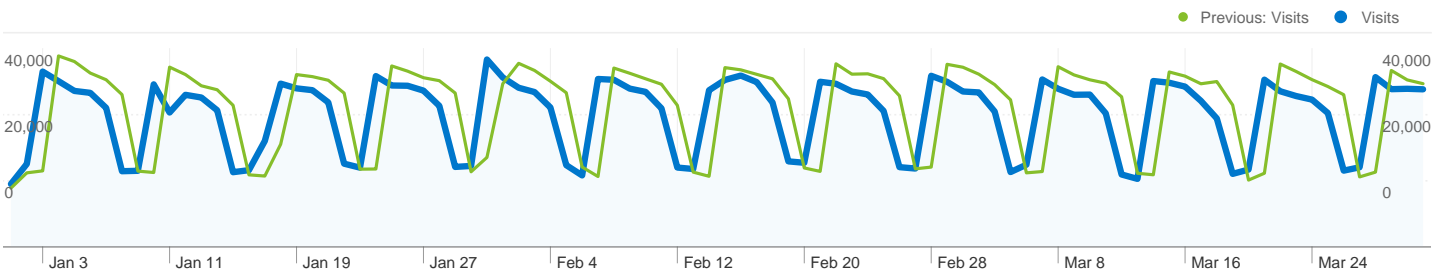
Site Usage

Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate	
215,209 Previous: 125,028 (72.13%)	2.04 Previous: 2.29 (-11.30%)	00:01:43 Previous: 00:01:51 (-7.41%)	24.25% Previous: 21.50% (12.83%)	58.84% Previous: 56.36% (4.40%)	
Browser Version	Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate
533.19.4					
January 1, 2011 - March 31, 2011	95,074	1.91	00:01:30	13.89%	63.14%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
6533.18.5					
January 1, 2011 - March 31, 2011	31,441	2.23	00:01:48	38.72%	51.30%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
533.1					
January 1, 2011 - March 31, 2011	20,082	2.16	00:02:01	45.18%	53.66%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
533.18.5					
January 1, 2011 - March 31, 2011	12,284	1.90	00:01:40	14.86%	63.31%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
533.20.27					
January 1, 2011 - March 31, 2011	11,914	1.86	00:01:25	14.11%	64.72%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
531.21.10					

January 1, 2011 - March 31, 2011	8,642	2.34	00:02:01	22.82%	50.61%
January 1, 2010 - March 31, 2010	75,466	2.26	00:01:48	15.72%	58.26%
% Change	-88.55%	3.81%	11.88%	45.19%	-13.12%
530.17					
January 1, 2011 - March 31, 2011	8,001	2.59	00:03:04	48.56%	49.82%
January 1, 2010 - March 31, 2010	1,926	2.36	00:01:53	54.47%	50.05%
% Change	315.42%	9.82%	62.36%	-10.85%	-0.47%
6531.22.7					
January 1, 2011 - March 31, 2011	7,865	1.96	00:01:28	36.87%	56.15%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
528.16					
January 1, 2011 - March 31, 2011	3,925	1.87	00:01:32	28.76%	58.50%
January 1, 2010 - March 31, 2010	14,606	2.11	00:01:35	42.09%	54.35%
% Change	-73.13%	-11.36%	-2.33%	-31.65%	7.63%
533.17.8					
January 1, 2011 - March 31, 2011	3,389	1.84	00:01:20	12.78%	66.98%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
					1 - 10 of 86

Browsers and OS

Jan 1, 2011 - Mar 31, 2011
Comparing to: Jan 1, 2010 - Mar 31, 2010



2,408,712 visits used 161 browser and OS combinations

Site Usage

Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate	
2,408,712 Previous: 2,522,234 (-4.50%)	2.29 Previous: 2.26 (1.10%)	00:02:26 Previous: 00:01:54 (27.75%)	28.02% Previous: 25.03% (11.95%)	51.80% Previous: 54.96% (-5.75%)	
Browser and OS	Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate
Internet Explorer / Windows					
January 1, 2011 - March 31, 2011	1,655,776	2.30	00:02:38	24.61%	52.04%
January 1, 2010 - March 31, 2010	1,931,798	2.18	00:01:49	21.59%	56.73%
% Change	-14.29%	5.43%	45.09%	13.99%	-8.26%
Firefox / Windows					
January 1, 2011 - March 31, 2011	345,333	2.29	00:02:08	41.20%	48.90%
January 1, 2010 - March 31, 2010	349,033	2.61	00:02:22	40.86%	46.87%
% Change	-1.06%	-12.28%	-9.85%	0.83%	4.34%
Safari / Macintosh					
January 1, 2011 - March 31, 2011	130,761	1.94	00:01:35	14.65%	62.31%
January 1, 2010 - March 31, 2010	100,666	2.32	00:01:52	16.51%	56.86%
% Change	29.90%	-16.23%	-15.15%	-11.24%	9.59%
Chrome / Windows					
January 1, 2011 - March 31, 2011	119,338	2.60	00:02:06	35.61%	44.82%
January 1, 2010 - March 31, 2010	57,469	2.63	00:02:09	35.87%	45.87%
% Change	107.66%	-1.40%	-2.18%	-0.73%	-2.29%
Firefox / Macintosh					
January 1, 2011 - March 31, 2011	39,071	2.23	00:01:53	37.13%	50.82%
January 1, 2010 - March 31, 2010	36,360	2.60	00:02:06	35.87%	47.18%
% Change	7.46%	-14.19%	-10.27%	3.51%	7.71%
Safari / Android					
January 1, 2011 - March 31, 2011	27,459	2.24	00:02:19	46.63%	52.74%

January 1, 2010 - March 31, 2010	3,543	2.42	00:02:25	57.63%	49.17%
% Change	675.02%	-7.45%	-4.33%	-19.09%	7.27%
Safari / iPhone					
January 1, 2011 - March 31, 2011	23,499	1.99	00:01:26	38.09%	54.98%
January 1, 2010 - March 31, 2010	12,137	2.11	00:01:38	40.85%	53.71%
% Change	93.61%	-5.39%	-11.96%	-6.75%	2.36%
Safari / iPad					
January 1, 2011 - March 31, 2011	19,532	2.49	00:02:14	34.44%	46.52%
January 1, 2010 - March 31, 2010	0	0.00	00:00:00	0.00%	0.00%
% Change	100.00%	100.00%	100.00%	100.00%	100.00%
Chrome / Macintosh					
January 1, 2011 - March 31, 2011	8,963	2.47	00:01:51	40.92%	48.72%
January 1, 2010 - March 31, 2010	2,329	2.62	00:01:44	48.95%	46.33%
% Change	284.84%	-5.82%	6.69%	-16.39%	5.17%
Firefox / Linux					
January 1, 2011 - March 31, 2011	6,916	2.18	00:01:49	39.10%	51.03%
January 1, 2010 - March 31, 2010	6,759	2.68	00:02:11	41.71%	47.21%
% Change	2.32%	-18.64%	-16.98%	-6.26%	8.08%
					1 - 10 of 161