

# WAKE COUNTY EMERGENCY MEDICAL SERVICES

June 2009

## SUMMARY OF EMS SYSTEM PERFORMANCE

DISPATCH VOLUME: 6,193 (ambulance responses)  
1,213 (non-emergent)  
4,980 (emergent)

PERFORMANCE: 89.2% of emergent calls met the 11:59 response standard

The goal is 90% compliance with this standard)

At the 90<sup>th</sup> percentile, emergent response performance was 12 min. 18 sec.

