

WAKE COUNTY EMERGENCY MEDICAL SERVICES

August 2009

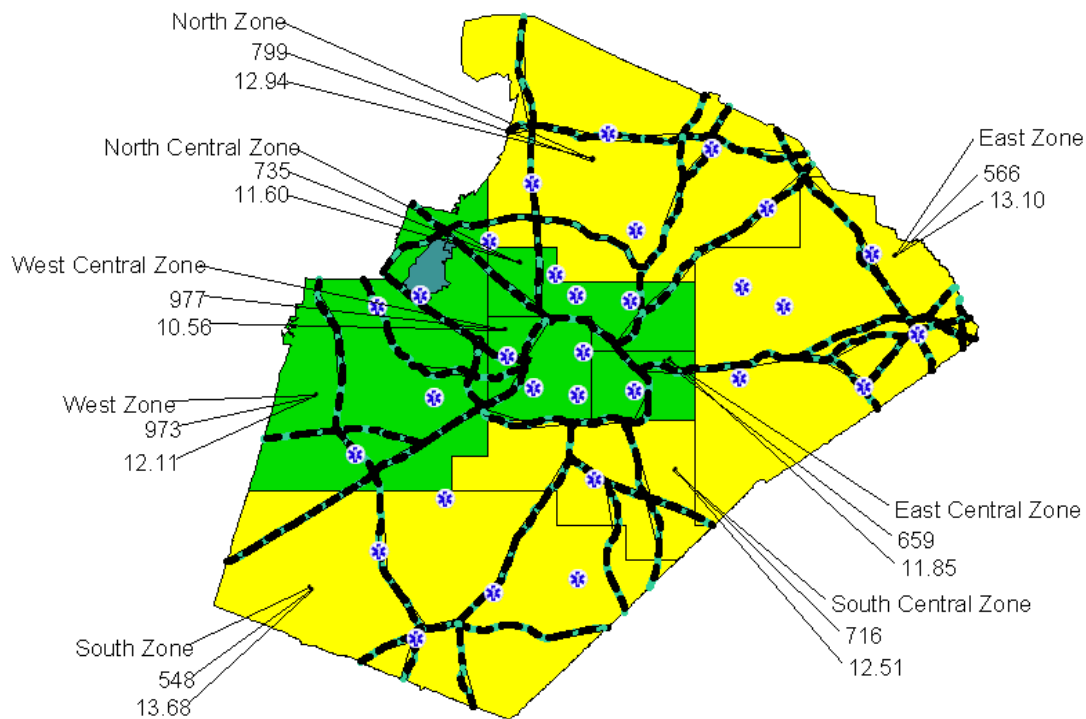
SUMMARY OF EMS SYSTEM PERFORMANCE

DISPATCH VOLUME: 6,193 (ambulance responses)
984 (non-emergent)
6,173 (emergent)

PERFORMANCE: 89.0% of emergent calls met the 11:59 response standard

The goal is 90% compliance with this standard)

At the 90th percentile, emergent response performance was 12 min. 42 sec.



Met standard 90% or more

Met standard 80 - 90%