

WAKE COUNTY EMERGENCY MEDICAL SERVICES

September 2009

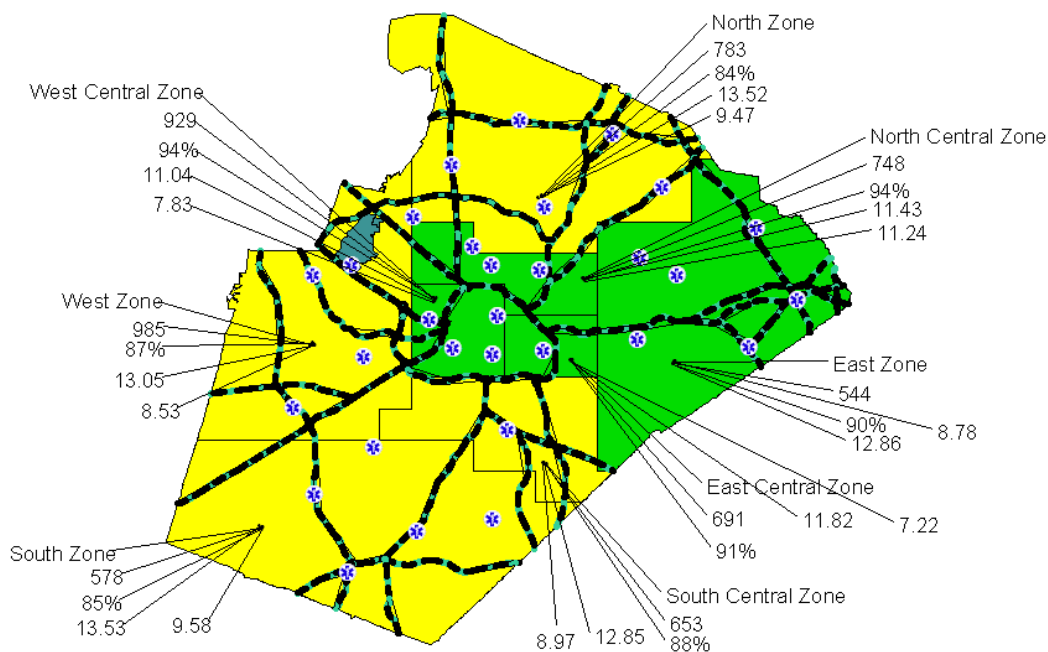
SUMMARY OF EMS SYSTEM PERFORMANCE

DISPATCH VOLUME: 6008 (ambulance responses)
 1009 (non-emergent)
 4999 (emergent)

PERFORMANCE: 87.6% of emergent calls met the 11:59 response standard
 89.2% of all calls met the established response standard

The goal is 90% compliance with each standard.

At the 90th percentile, emergent response performance was 13 min. 11 sec.



Met standard 90% or more

Met standard 80 - 90%