

WAKE COUNTY EMERGENCY MEDICAL SERVICES

September 2011

SUMMARY OF EMS SYSTEM PERFORMANCE

DISPATCH VOLUME: 6736 (ambulance responses)
1359 (non-emergent)
5377 (emergent)

PERFORMANCE: 87 % of emergent calls met the 11:59 response standard
(The goal is 90% compliance with this standard)

At the 90th percentile, emergent response performance was 13.72 minutes. The goal is 11.99 minutes or less (11 minutes 59 seconds).

