

WAKE COUNTY EMERGENCY MEDICAL SERVICES

March 2009

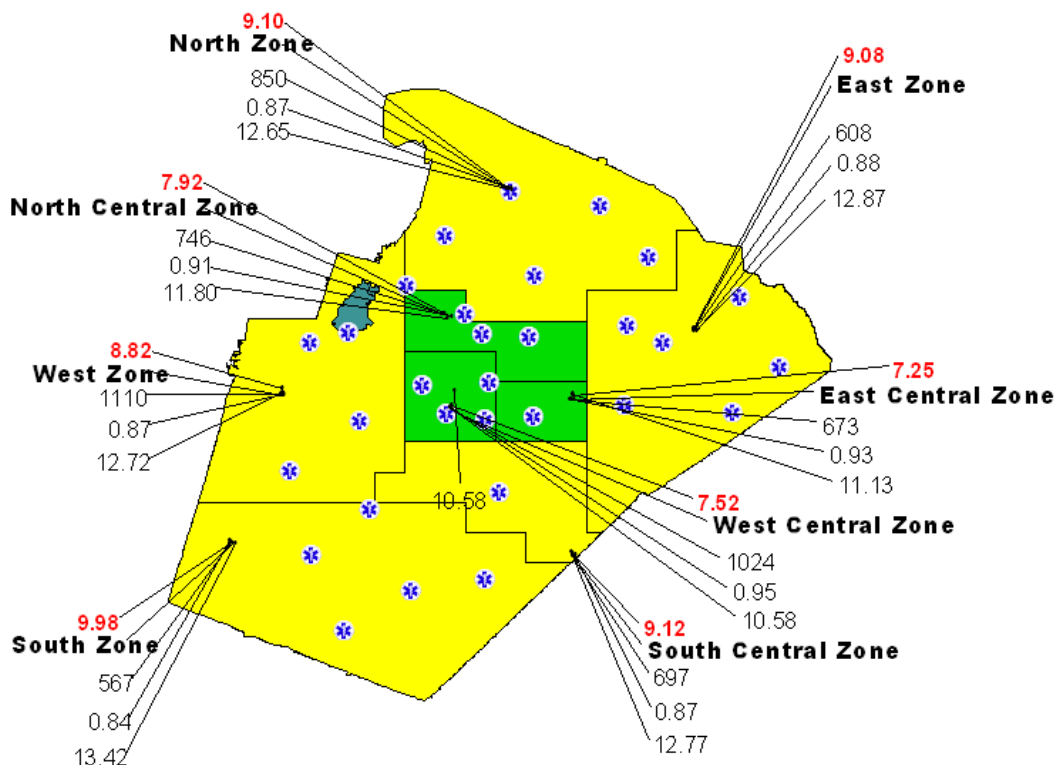
SUMMARY OF EMS SYSTEM PERFORMANCE

DISPATCH VOLUME: 6,329 (ambulance responses)
 5,428 (non-emergent)
 901(emergent)

PERFORMANCE: 89% of emergent calls met the 11:59 response standard
 90% of all calls met the established response standard

The goal is 90% compliance with each standard.

At the 90th percentile, emergent response performance was 12 min. 16 sec.



Met standard 90% or more

Met standard 80 - 90%