

WAITING LIST - Most Frequently Asked Questions
WCHS – Child Care Subsidy – 319 Chapanoke Road Suite 104 – Raleigh, NC 27603

1. Question: What does Child Care Subsidy do?

Answer: Child Care Subsidy uses state and federal funds to provide financial assistance for child care to families, including Smart Start funding. Here are some of the services we provide: (1) We educate families about choosing and using quality child care, (2) We help parents maintain full-time employment in order to support economic self-sufficiency, (3) We provide assistance for children who have developmental delays to prepare them for school, (4) We provide assistance for families who are receiving child protective services, (5) We increase the number of families who have access to quality child care to support employment/education. (6) We provide assistance for children in the custody of Wake County so that foster parents can work.

2. Question: How do I apply for child care?

Answer: By calling 919-773-7600 and requesting a waiting list application or by visiting this website address: www.wakegov.com/ccs.

3. Question: How does the waiting list work and how will I know if I'm eligible for child care?

Answer: Waiting List applications are screened based on the amount of gross income received and the need for services. The income guideline is based on the maximum gross income eligibility limits and the need for services is based on a family's individual need. A family must need services to support their employment, education, a child with development delays or special needs. Please observe the chart below to determine income eligibility (rates effective 8.1.09) . Once the applications are received and screened, eligible families will be placed on a waiting list until funding becomes available. Eligible families will be notified by mail or email as to whether they have been added to the waiting list. Once funding is available, those eligible families are notified by mail to schedule an appointment with a case manager to apply for services.

Family Size	1	2	3	4	5	6	7	8	9	10	11	12
Gross Monthly	\$2,209	\$2,889	\$3,568	\$4,248	\$4,928	\$5,607	\$5,735	\$5,862	\$5,990	\$6,117	6,244	6,372

4. Question: How long is the waiting list?

Answer: We currently have thousands of children on the waiting list. There is no way to predetermine how long your wait will be. Once funding becomes available we will be serving families based on the month they applied for childcare.

5. Question: Where am I on the waiting list?

Answer: The waiting list is maintained according to the date we receive your application in our office. We do not use a numerical system.

6. Question: How does my being pregnant and the waiting list work?

Answer: If you are pregnant and are planning to return to work, you can still complete a waiting list form. Please check the appropriate box in the "Reason for Care" area of the application. From there, we will service you according to our funding availability. If you receive a letter to apply for subsidy before your child is born, please notify us and we'll continue your name on the waiting list until such time that you return to work.

7. Question: Should I put both parents on the waiting list form?

Answer: Only if both parents are in the home, unless instructed otherwise.

8. Question: If I reside in another county and I am receiving funding can funding be transferred to Wake County?

Answer: Funding does not transfer from County to County.

9. Question: Are there any emergency funds for child care?

Answer: Child Care Subsidy presently has no funding available to assist in emergency situations. However, you may contact (WFFA) Work First Financial Assistance at 919/212-7048 to inquire about eligibility, 200% or (TANF) Benefit Diversion in Wake County.

10. Question: What other assistance can you offer?

Answer: Headstart 919-857-9427; More at Four – 919-851-9550 Community Partnership's The Inclusion Project Referral Line 919-781-3616; Child Care Services Association (CCSA) 1-855-327-5933; and Work First at 919-212-7048 are a few of the numbers to call for information about child care assistance or resources.