

WAKE COUNTY EMERGENCY MEDICAL SERVICES

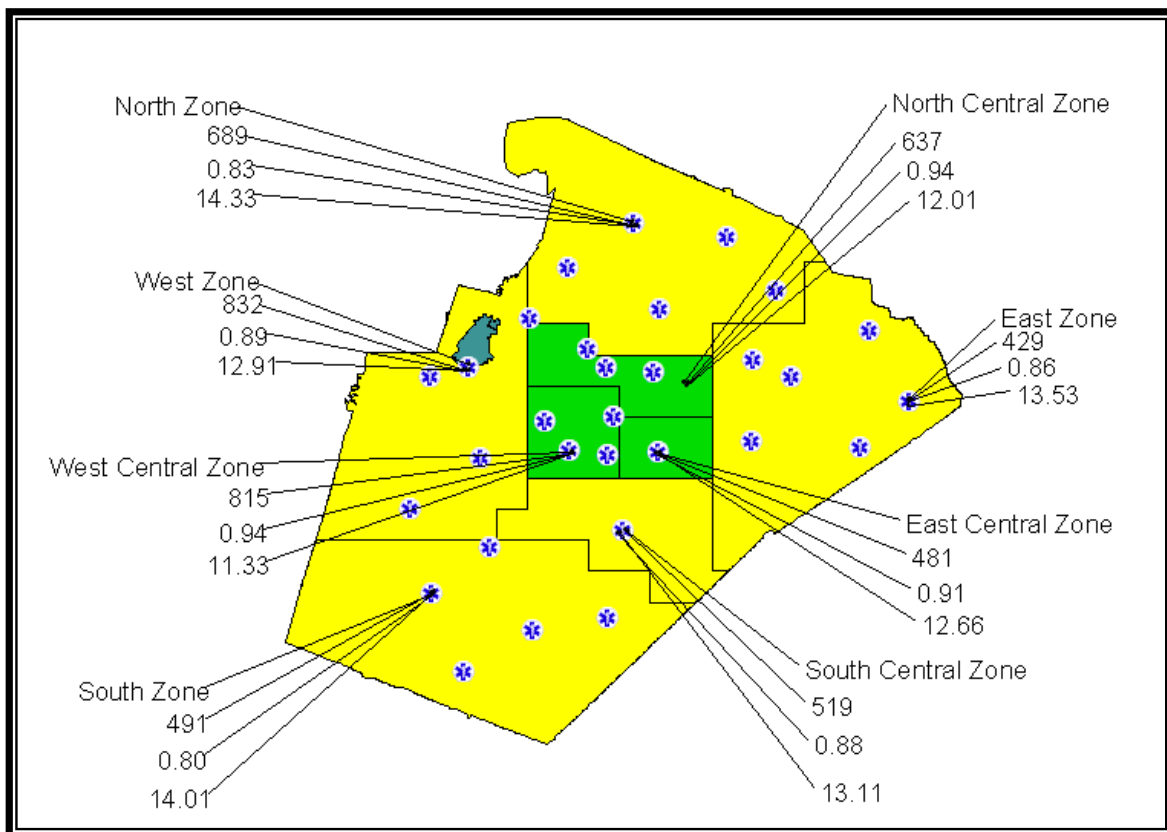
April 2009

SUMMARY OF EMS SYSTEM PERFORMANCE

DISPATCH VOLUME: 5837 (ambulance responses)
882 (non-emergent)
4955 (emergent)

PERFORMANCE: 89% of emergent calls met the 11:59 response standard
(The goal is 90% compliance with this standard)

At the 90th percentile, emergent response performance was 12 min. 30 sec.



Met standard 90% or more

Met standard 80 - 90%