



# WAKE COUNTY HUMAN SERVICES

## HOMELESS RESOURCE GUIDE

### 2006

**Disclaimer: Every attempt has been made to provide accurate and timely information in this guide. However, agency numbers may change, addresses may change and services offered by agencies may change while this guide is in use.**

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Version 9/17/06

# WAKE COUNTY HUMAN SERVICES RESOURCE GUIDE

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## CRISIS HOTLINES

<b>Alcoholics Anonymous (AA) (24 hour hotline)</b> .....	<b>919-783-6144</b>
<b>Al-Anon</b> .....	<b>919-713-1516</b>
<b>Care-Line</b> .....	<b>800-662-7030</b>
<b>Carolinas Poison Center - In case of an emergency poisoning, call</b>	<b>1-800-222-1222</b>
<b>CDC National STD and AIDS Hotline</b> .....	<b>800-342-2437</b>
English Service 24 hours a day, seven days a week.	
<b>Spanish Service 8:00 a.m. – 2:00 a.m., seven days a week</b> .....	<b>800-344-7432</b>
Hotlines provide callers with anonymous and confidential answers to questions about sexually transmitted diseases (STDs) and HIV/AIDS. Referrals also provide	
<b>Child Abuse and Neglect Reporting (Wake County Human Services)</b> .....	<b>212-7990</b>
<b>Crisis Intervention Hotline</b> .....	<b>919-545-0224</b>
7 days, 24 hours. Serves victims of domestic violence, domestic abuse and sexual assault.	
<b>Drug Helpline</b> .....	<b>1-800-662-4357</b>
<b>Gay and Lesbian Helpline</b> .....	<b>919-821-0055</b>
Provides general information on issues affecting the gay and lesbian population; also provides information and referrals for services.	
<b>Holly Hill Respond (Crisis Intervention)</b> .....	<b>919-250-7000</b>
<b>3019 Falstaff Rd., Raleigh, N. C. 27604</b>	
The RESPOND department provides crisis phone, assessment, and admission services 24 hours a day, seven days a week and serves as the emergency department of Holly Hill Hospital.	
<b>Hopeline</b> .....	<b>919-231-4525</b>
7 days, 24 hours. Crisis and suicide prevention. Provides confidential, nonjudgmental, caring listening for community members facing life difficulties or crisis.	
<b>Interact Rape Crisis Hotline</b> .....	<b>919-828-3005</b>
24 hour crisis line. Provides information and support for survivors of sexual assault (including incest) and information and support for their friends and family members.	
<b>Interact Domestic Violence Hotline</b> .....	<b>919-828-7740</b>
24 hour hotline for battered women, victims of domestic violence.	
<b>Interact SAFE Center</b> .....	<b>919-828-3067</b>
24 hours hospital counseling and support	
<b>Mental Health and Substance Abuse Emergencies (Wake County)</b> .....	<b>919-250-3133</b>

Crisis Hotlines Cont'd:

**National Runaway Switchboard.....800-RUNAWAY**  
7 days, 24 hours. Provides crisis intervention for youth at-risk between the ages of 12 and 20. Will make conference calls to parents, deliver messages from runaways to their parents or guardians, assists with free transportation for qualified runaways.

**Teen TalkLine .....919-231-3626**  
24 hours a day: Offers teens an opportunity to talk to trained volunteers about important issues in their lives.

**United Way Resource Information.....211**  
Information referral service serving Chatham, Durham, Orange, and Wake counties

**Wake County Human Services Crisis and Assessment .....919-250-3133.**

**Wren House Youth Crisis Hotline .....919-832-7866**  
Serves youth ages 10-17 who are homeless, runaway, or just need a place to stay (24 hrs to 14 days) and provide crisis intervention.

## CLOTHING

**Brooks Avenue Church of Christ.....821-2400**  
**700 Brooks Avenue, Raleigh, NC 27607** [www.brooks.org](http://www.brooks.org)

2<sup>nd</sup> and 4<sup>th</sup> Saturday of each month, 9:00am-12:00noon. No referral required.

**Catholic Parish Outreach.....873-0245**  
**2539 Noblin Road, Suite C, Raleigh, NC 27604** [www.cporaleigh.org](http://www.cporaleigh.org)

Monday through Saturday, 10:00am-1:00pm. *Referral required.* SS Card required for all family members receiving assistance. Clothing for children (up to children's size 4); maternity clothing for expectant mothers. Limited supply of baby items.

**Family Place, Inc. ....834-0169**  
**114 E. Lenoir Street, Raleigh, N. C.**

Serves the homeless, working poor and families with children move towards self-sufficiency and a better quality of life. Clothing closet normally open 1<sup>st</sup> and 4 Thursdays. *Must call for an appointment.* Also, bring a photo ID, proof of income and birth certificates of any children.

**First Baptist Church .....832-4485**  
**99 North Salisbury Street, Raleigh, NC 27601** [www.fbcraleigh.org](http://www.fbcraleigh.org)

Wednesday 10:00am- 11:30am; Thursday 1:00pm- 2:30pm. Some type of ID required such as social security card or driver license. Clothing for men, women and children.

**Garner Area Ministries.....772-9100**  
**401 Aversboro Road, Garner, NC 27529**

Monday, Wednesday, and Friday 9:00am – 12:00pm. *Must be a resident of the Garner area.*

**Helping Hand Mission .....829-8048**  
**623 Rock Quarry Road, Raleigh, NC 27610**

Monday through Friday 11:00 a.m. – 2:00 p.m. *Referral required.* Two changes of clothing provided.

**Junior League of Raleigh Bargain Box.....833-7587**  
**401 Woodburn Avenue, Raleigh, NC 27605**

Monday through Saturday 10:00 a.m. - 6:00 p.m.; *Referral required.* Bargain Box referrals only, accepted from participating agencies.

**Pregnancy Life Care Center.....873-2442**  
**1001 Navaho Drive, Suite 101, Raleigh, NC 27609** [www.pregnancylifecare.org](http://www.pregnancylifecare.org)

*Appointment required.* Clothes for expecting mothers, babies up to 3 years and baby items for participants in the Life Skills Program. Also provides parenting skills, budgeting skills and pregnancy tests

**Salvation Army.....834-6733**  
**215 South Person Street, Raleigh, NC 27601** <http://www.keepthebellringing.org>

Provides new and used clothing on Thursdays at 9:00 a.m. First 25 people are served. Must bring a Social Security card for each member of the family needing clothes, and a N. C.ID, Homeless ID or Prison ID of the person shopping at the clothing closet. Each family member may receive up to 8 items of clothing per visit. Shelter residents and homeless individuals may attend monthly; all others may come once every three months.

Clothing Cont'd:

**Tri-Area Ministries..... 556-7144**

**126 Owen Street, Wake Forest, NC 27588**

Open Mon., Wed. & Fri. from 9:00 a.m. – 12:00 p.m. *Serves mainly Wake Forest, Rolesville and Youngsville residents only.*

**The Women's Center..... 829-3711**

**128 East Hargett Street, Suite 10, Raleigh, NC 27601**

**www.wcwc.org**

Resource for women. Clothing closet for employment clothing provided to clients with appointment. Abbeygail's Closet is a thrift shop extension of the Women's Center, which specializes in upscale, name brand women's and children's gently owned clothing. It is located at 5205 Hillsborough St, Raleigh, N. C. 27606..... **859-6337**

Abbeygails's hours are Wed. – Sat., 10:00 a.m. – 6:00 p.m., and Sun. 1:00 p.m. – 5:00 p.m.

**With Love from Jesus .....233-8010**

**421 Chapanoke Road, Raleigh, N. C. 27601**

Public distribution hours: 10:00 a.m. – 12 p.m. Tuesday, Wednesday, Friday and Saturday.

Clothing provided as well as other home furnishings, diapers, etc., when available. They ask for \$3.00 as base to shop for items. No charge for each individual item.

## **THRIFT STORES:**

**Disabled American Veterans .....832-7939**

**2409 Crabtree Blvd., Raleigh, N. C. 27604**

Open Monday – Friday 9:00 a.m. – 7:00 p.m.; Saturday 9:00 a.m. – 6:00 p.m. Sunday 12 noon – 5:00 p.m.

**Dorcas Thrift Shop.....469-9861**

**1231 Northeast Maynard Road, Cary, NC 27513**

**ccadorcas.home.mindspring.com**

Monday through Friday, 9:00am-4:00pm; Saturday, 10:00am-2:00pm. Offers a wide variety of merchandise including clothing for the whole family, shoes, coats, small appliances, vintage items, books, in-store floral arrangements, jewelry, audio books, toys/games, lamps, dishes, and more, all at affordable prices.

**Garner Area Ministries.....772-9100**

**401 Aversboro Road, Garner, NC 27529**

Monday through Saturday, Thrift Shop, 9:00am-1:00pm.

**Goodwill Industries .....834-0504**

**321 West Hargett Street, Raleigh, NC 27601**

**www.goodwillenc.org/retail.html**

Monday through Saturday, 9:00am-5:00pm. From clothing to collectibles, GCF Donation Centers & Stores® stock a wide assortment of items with fresh merchandise arriving daily. Please contact Goodwill Industries through telephone or internet for other retail locations in Wake County.

## FOOD RESOURCES

**Brooks Avenue Church of Christ.....821-2400**  
**700 Brooks Avenue, Raleigh, NC 27607** **www.brooks.org**

Food Pantry every 2<sup>nd</sup> and 4<sup>th</sup> Saturday of each month, 9:00 a.m. - 12:00 noon. ID required. No referral required.

**Catholic Parish Outreach..... 834-9680**  
**2539 Noblin Road, Suite C, Raleigh, NC 27604** **www.cporaleigh.org**

Monday through Saturday, 10:00am-1:00pm. **Referral required.** SS Card required for all family members receiving assistance. Provides up to a week of groceries for periods of temporary emergencies.

**Chest of Hope Food Pantry .....**

Living Waters FGB Church, 3309 Cedar Springs Drive, Raleigh, N. C. 27603  
Saturday mornings from 9:00 a.m. – 12 noon. Need N. C. i.d.

**Christian Community in Action.....469-9861**  
**1231 Northeast Maynard Road, Cary, NC 27513** **ccadorcas.home.mindspring.com**

Monday through Friday, 10:00 a.m. - 1:00 p.m. Interviews are started between 10:00 a.m. and 12:30 p.m. Must have referrals from a human services agency, Salvation Army, Urban Ministries, etc. *Serves only residents of Cary, Morrisville, Apex, Holly Springs, Willow Springs, New Hill, and Friendship.*

**Community Wide Food Bank .....Call: 567-9673 or 552-9218**  
**Services Holly Springs, Apex, Fuquay, New Hill and Willow Springs.**

**The Dubois Center .....Call: 261-8624**  
**518 N. Franklin St., Wake Forest, N. C. 27588**

Food and financial assistance to Wake Forest area residents.

**Edenton T. United Methodist Church ..... 832-7535**  
**228 W. Edenton Street, Raleigh, N. C. 27603**

**Faith Alive Church James E. Hall Food Pantry .....872-9990**  
**4817 Hargrove Rd, Raleigh, N. C.**

Appointment Required. (If answering machine picks up, leave message and phone number.)  
Open Tuesdays, Wednesdays & Thursdays 9:30 a.m. – 2:00 p.m.

**First Biblican Church of Deliverance, Inc. (CTBOCD, Inc).....779-4858**  
**109 West Main Street, Garner**

Every 3<sup>rd</sup> Saturday of the month 2:00 – 5:00 p.m.  
Population served: Garner and eastern part of Raleigh area.

**Fuquay Emergency Food Pantry .....552-7720**  
**216 West Academy Street, Fuquay Varina, N. C. 27526**

Open Tuesday 9:00 a.m. – Noon; and Thursday 3:00 – 6:00 p.m.

**Garner Area Ministries.....772-9100**

**401 Aversboro Road, Garner, NC 27529**

Monday, Wednesday, Friday, 9:00am-12:00noon. *Must be a resident of the Garner area.*

**Islamic Association of Raleigh .....834-9572**

**3020 Ligon Street, Raleigh, N. C. 27607**

Wake County residents only. Need appointment. On bus route.

**Lincoln Park Holiness Church .....832-5119**

**13 Heath Street, Raleigh, N. C. 27610**

By appointment only. On bus route.

**Longview United Methodist Church.....834-7554**

**2312 Milburnie Rd., Raleigh, NC 27610**

Food pantry on 2<sup>nd</sup> and 4<sup>th</sup> Wednesdays 12:30pm – 3:30pm. *Must be a resident of Raleigh, ID required. MUST CALL FOR AN APPOINTMENT.*

**New Trinity Food Ministry .....Call 553-3970 or 876-4737**

**New Trinity Mission Baptist Church, 115 S. Robeson St., Clayton, N. C. 27250**

Serving people in need in the Clayton area.

**North Hills Crisis Center.....785-9911**

**5001 Six Forks Road, Raleigh, N. C.**

Food Hours: Wednesday evenings 5:45 p.m. – 6:45 p.m. Help with food monthly.

*Serving zip codes: 27609, 27612, 27613, 27614, and 27615 only.*

**North Raleigh Ministries.....785-9911**

**2431 Spring Forest Rd., Ste. 251, Raleigh, NC 27615**

Food pantry by walk-in or appointment, Monday through Thursday 10:00am – 1:00pm. Must present picture ID, Social Security card, and proof of address (Must be a resident in zip code 27609, 27612, 27613, 27614, or 27615).

**Saint Savior's Center.....WCHS Service Intake..... 212-7000**

**616 Tucker Street, Raleigh, N. C.**

*Referral from Social Services office required.*

**Salvation Army.....834-6733**

**215 S. Person Street, Raleigh, NC 27601 <http://www.keepthebellringing.org>**

Food Pantry open Tuesday and Thursday. Sign up begins at 12:30 p.m. and is open to the first 20 people. Provides food bags to individuals and families beginning at 1:00 p.m. Participants receive 1-3 bags of groceries, and may receive food assistance once every 3 months. Must bring Social Security cards for household members, an NC ID card, and a recent rent receipt or proof of residence. Individuals or families must have a permanent residence to receive the food bags.

**Tri-Area Ministries .....556-7144**

**149 E. Holding Ave., Wake Forest, NC 27588**

Open Monday, Wednesday, Friday 9:00 a.m. – 12:00 p.m.

Serves mainly Wake Forest, Rolesville and Youngsville residents.

**Food Cont'd::**

**“Under One Roof”.....212-9500**

**27 Sunnybrook Rd., Raleigh, N. C. 27610**

Free counseling, financial assistance and initial intake by appointment only. Walk-in food pantry and bus ticket assistance available Monday, Tuesday, Wednesday, Friday 9:00 a.m. – 4:30 p.m. and Thursday 9:00 a.m. – 5:00 p.m.

**Urban Ministries Crisis Intervention Center .....834-4707**

**840 Semart Dr., Raleigh, NC 27604**

*Monday through Friday 9:00 a.m. – 1:00 p.m.*

*Limit 25 people per day, subject to availability*

**Wake Relief..... 833-6400**

**St. Savior’s Center at 616 Tucker St. (bottom floor), Raleigh, NC 27603**

Mondays 1:00 - 3:00 p.m.; Wednesday and Friday 10:00 a.m. - 12:00 noon. Wake County Human Services/Financial Case Manager referral required. Will provide a week’s supply of groceries given to clients screened & referred to us by WCHS every 60 days. If client is referred from an agency other than Wake Co. Human Services, then client is limited to assistance once per year.

**Western Wake Crisis Ministries..... 362-0657**

**103 E Chatham St., Apex, NC 27502**

Monday, Tuesday, Wednesday and Thursday 10:00 a.m. - 1:00 p.m.

Social security card required. Serves Apex, Fuquay-Varina, Holly Springs, & New Hill and Friendship areas.

**The Women’s Center ..... 829-3711**

**128 E. Hargett St., Raleigh, NC 27601**

Resource for women. Food referrals available by appointment and subject to availability. Emergency food given when no other resources available.

## MEALS

**First Baptist Church ..... 832-1649**

**101 S. Wilmington St., Raleigh, NC 27601.**

Sunday, breakfast served at 8:30 a.m. for homeless who attend 7:30 a.m. service.

**Shepherd's Table Soup Kitchen..... 831-2010**

**121 W. Morgan St., Raleigh, NC 27601**

**[www.shepherds-table.org](http://www.shepherds-table.org)**

Monday through Friday, hot lunch served 11:00 a.m. - 12:00 noon.

Food Cont'd:

**Salvation Army..... 834-6733**  
**215 S. Person Street, Raleigh, NC 27601**

The evening soup line is open to the public Monday through Friday from 5:00 p.m. until 6:00 p.m. No identification information is required to receive a meal through the soup line – *the soup kitchen is open to all members of the community.*

**The Women’s Center..... 829-3711**  
**128 E. Hargett Street, Raleigh, NC 27610.**

For homeless women only. Monday and Wednesday, lunch served 11:30 a.m.

## FOOD STAMPS

**Wake County Human Services..... 212-7000**  
**220 Swinburne Road, Raleigh, NC 27610**

Monday through Friday, walk-in to apply (application times are 8:30am, 10:00am, 12:30pm, and 2:30pm). The application session lasts approximately 2 hours. In order to determine eligibility for assistance, the following information will be needed for household members: birth certificates, Social Security numbers, ID of head of household, verification of rent and utilities, all pay stubs for the prior 2 months and verification of any other income such as child support, self-employment income and contributions.

**WIC (Women, Infants, and Children) PROGRAM ..... 250-4720**  
**Public Health Center**  
**10 Sunnybrook Road, Raleigh, NC 27610**

Monday through Friday 8:30 a.m. - 5:15 p.m. Call to schedule an appointment to apply. Bring proof of identification, residence and household income. Eligibility based on income and nutritional need. WIC is a food supplement program for pregnant women, breastfeeding who have had a baby in the last 12 months, women who have had a baby in the last six months and children under five. Vouchers are given out for food that includes milk, formula, cereal, fruit, juice, and beans. Wellness Clinic for infants is also available here.

## FINANCIAL ASSISTANCE FOR RENT AND UTILITIES

**Alliance of AIDS (see Under One Roof below)**

**Christian Community in Action ..... 469-9861**

**1231 NE Maynard Road, Cary, NC 27511**

Monday through Friday 10 a.m. – 1:00 p.m. Emergency financial assistance for rent and utilities for only residents of Cary, Apex, Holly Springs, Willow Springs, Friendship, New Hill and Morrisville areas.

**The Dubois Center .....Call: 261-8624**

**518 N. Franklin St., Wake Forest, N. C. 27588**

Food and financial assistance to Wake Forest area residents.

**First Presbyterian Church Outreach Ministry.....833-4070**

**124 S. Salisbury Street, Raleigh, NC 27601**

*Must call for an appointment: Monday starting at noon & Tuesdays starting 9:30 until appointments are filled. Must be working at least 30 hours or disabled or retired receiving assistance, some type of benefits.*

**Garner Area Ministries.....772-9100**

**401 Aversboro Road, Garner, NC 27529**

Monday, Wednesday, Friday, 9:00am-12:00noon. Serves residents of Garner and closely surrounding areas. Need eviction notice.

**Lifeline & Link-up (NC Utilities Commission) ...Contact <http://www.usac.org>**

Low income individuals receiving SSI, Food Stamps, Medicaid, WorkFirst or housing assistance can apply for discounts for basic telephone service.

**North Hills Crisis Center.....785-9911**

**5001 Six Forks Road, Raleigh, N. C. 27609**

Hours: Tuesday & Thursday 10:00 a.m. – 1:00 p.m.; 1<sup>st</sup> and 3<sup>rd</sup> Wednesdays 10:00 a.m. – 1:00 p.m.; 1<sup>st</sup> and 3<sup>rd</sup> Sundays 10:00 a.m. – 1:00 p.m. Help with rent, **prescriptions**, utilities @ \$150 max per year. Serves Raleigh residents in zip codes 27609, 27612, 27613, 27614 and 27615.

**Salvation Army..... 834-6733**

**215 S. Person St., Raleigh, NC 27601**

*Walk-in to apply Monday, Tuesday, Wednesday, Friday 8:30 a.m. – 9:00 a.m.. Will pay up to \$100.00 towards a utility bill, rent, or prescription for medication if the following requirements are met (no assistance with rent deposits or first month's rent): Must bring 1) NC ID card or valid photo ID, 2) Social Security card or immigrant ID card; 3) Proof of currently working 30 hours per week, or currently receiving Social Security benefits, unemployment pay or have been laid off within the past 6 months; 4) Proof of a rent/mortgage payment at the address on the bill (ex, recent rent receipt, current lease, letter on letter head from landlord, canceled check or money order receipt); 5) Final notice for a utility bill, proof of utility deposit or court eviction papers for rental assistance. (If disabled, must have proof of disability benefits.)*

**Tri-Area Ministries .....556-7144**

**149 E. Holding Ave., Wake Forest, NC 27588**

Open Monday, Wednesday, Friday 9:00 a.m. – 12:00 p.m.

Serves mainly Wake Forest, Rolesville and Youngsville residents.

**Triangle Family Services/Emergency & Housing Services Assistance Program... 821-1348  
401 Hillsborough Street, Raleigh, NC 27603**

Monday through Thursday 8:00 a.m. – 5:00 p.m. Friday 8:00 a.m. – 1:30 p.m. Emergency crisis counseling, information and referrals. When funds are available, may provide support for working homeless families, including assistance with first month's rent, as part of the Rainbow's End Program and to families at risk of homelessness as part of Notch Program. For utilities assistance, must have eviction or late rent notice. For assistance with rent in existing residence, must have dependents under 18.

**“Under One Roof” .....212-9500**

**23 Sunnybrook Road, Raleigh, N. C. 27610**

Financial assistance for persons with HIV/AIDS by appointment only.

**Urban Ministries Crisis Intervention Center .....834-4707**

**850 Semart Drive, Raleigh, N. C. 27604**

Financial assistance provided for rent and utilities to low-income people in Wake County on an appointment basis. Calls for appointments are accepted on Mondays at 8:30 a.m. Will serve first 15 people for financial assistance.

**Wake County Human Services - Service Intake..... 212-7000**

**220 Swinburne Street, Raleigh, NC 27610**

Monday through Friday 8:00 a.m. - 5:00 p.m. Must register by 4:30 p.m. Crisis financial assistance provided for rent, transportation, medications, eyeglasses, and other emergency situations. Assessment, counseling, and information and referral services also offered.

**Western Wake Crisis Ministries..... 362-0657**

**103 E Chatham St., Apex, NC 27502**

Monday, Tuesday, Wednesday and Thursday 10:00 a.m. - 1:00 p.m.

Social security card required. Serves Apex, Fuquay-Varina, Holly Springs, & New Hill and Friendship areas.

**BUDGET COUNSELING**

**Latino Community Credit Union (La Cooperativa Latina) .....855-9696**

**1420 Hardimont Road, Raleigh, N. C. 27609** Info available at <http://www.cooperativalatina.org>

Banking services for members. Costs \$10.00 to open an account and a \$20.00 once in a lifetime family membership fee for other services. Membership includes access to help with financial problems, financial education and credit counseling.

**Triangle Family Services .....821-0790**

**401 Hillsborough St., Raleigh, N. C. 27603.** Info available at <http://www.tfsnc.org>

Offers Consumer Credit Counseling Services (CCCS). Provides debt management services to families and individuals, as well as financial literacy education seminars, focusing on such topics as home budgeting and financial management, first-time home buying, avoiding identity theft, reducing consumer debt, and avoiding predatory lending schemes.

**Wake County Human Services, Service Intake ..... 212-7000**

**220 Swinburne Road, Raleigh, NC 27610**

Monday through Friday 8:30 a.m. - 5:00 p.m. Must register by 4:30 p.m. Service Intake social workers will work with individuals on a variety of issues including budget counseling.

**HYGIENE/TOILETRY ITEMS**  
**for the homeless**

**Cornerstone** ..... **508-0777**

**220 Snow Avenue, Raleigh, NC 27603**

Monday, Tuesday, Thursday and Friday 8:30 a.m. – 12:00 p.m. and 1:00 p.m. – 5:00 p.m.;  
Wednesday 1:00 p.m. – 5:00 p.m. Subject to availability.

**First Baptist Church** ..... **832-4485**

**99 N. Salisbury St. Raleigh, NC 27601**

Wednesday 10:30 a.m. – 12:00 p.m.; Thursday 1:00 - 2:30 p.m.  
Hygiene/toiletry items given to all clients visiting the Clothing Closet - They do not need to be homeless.

**The Women’s Center** ..... **829-3711**

**128 E. Hargett Street, Raleigh, NC 27610.**

Items provided to homeless women by appointment based on need and subject to availability.

**Urban Ministries**..... **832-4707**

**840 Semart Drive, Raleigh, NC 27604**

Monday through Friday 9:00 a.m. - 1:00 p.m. Subject to availability.

**LAUNDRY FACILITIES**  
**For the homeless only**

**Cornerstone** ..... **508-0777**

**220 Snow Avenue, Raleigh, NC 27603**

Tuesday and Friday 8:30 a.m. - 11:30 a.m. Will serve the first 7 individuals.

**SHOWERS**  
**For the Homeless Only**

**Cornerstone** ..... **508-0777**

**220 Snow Avenue, Raleigh, NC 27603**

Monday through Friday 1:30 - 4:30 p.m. Towels and toiletries provided.

**Urban Ministries**..... **834-4707**

**840 Semart Drive, Raleigh, NC 27604**

Monday through Friday 9:00 a.m. - 1:00 p.m. Towels and toiletries provided.

## IDENTIFICATION

### **BIRTH, DEATH, MARRIAGE, AND DIVORCE CERTIFICATES:**

**N. C. Division of Vital Records .....733-3526**

**225 N. McDowell St., Raleigh, N. C. 27601 <http://www.vitalchek.com>**

Can immediately obtain birth certificates in person from any North Carolina county. \$15.00 fee; \$5.00 fee for each additional copy.

Can use a credit card for requests online or by fax or telephone **(1-800-669-8310)**

**Wake County Public Health Center (Vital Records Division) .....856-5218**

**300 S. Salisbury St., Room 301, Raleigh, N. C. 27601**

Monday through Friday 8:30 a.m. – 5:15 p.m. Wake County birth and death certificates. Must bring driver's license and \$10.00 fee.

For more information on birth, death, marriage and divorce certificates: <http://web.co.wake.nc.us/rdeeds>

**Wake County Birth certificates also issued at:**

**Eastern Regional Center, 1002 Dogwood Dr., Zebulon, N. C. 27597 .....404-3900**

**Southern Regional Center, 130 N. Judd Parkway NE, Fuquay Varina, N. C. ....557-2501**

### **SOCIAL SECURITY CARDS:**

**Social Security Administration .....790-2782**

**4701 Old Wake Forest Rd., Raleigh, N. C. 27609**

Monday through Friday 9:00 a.m. – 4:00 p.m. Walk-in; identification required. Takes 12 – 14 days to get card. On-line services available at <http://www.socialsecurity.gov/onlineservices>

### **N. C. STATE IDENTIFICATION CARD/DRIVER'S LICENSES:**

**N. C. Division of Motor Vehicles .....816-9128**

**3231 Avent Ferry Rd., Raleigh, N. C. 27606 (other driver's license offices in Wake Co.)**

Can conduct online business at <http://www.ncdot.org/dmv>

Monday through Friday 8:00 a.m. – 5:00 p.m. Valid or expired photo ID or 3 forms of approved identification required. A driver's license office may waive the \$10.00 fee for homeless customers who present a letter from an agency that provides care or shelter to homeless persons verifying homeless status.

### **OTHER ID (FOR HOMELESS INDIVIDUALS):**

**South Wilmington Street Center (SWSC) Resource Room .....857-9428**

**1420 S. Wilmington St., Raleigh, N. C. 27603**

Monday and Wednesday 1:00 p.m. – 4:00 p.m.

ID FOR MEN ONLY

**Women's Center .....829-3711, X 108**

**128 E. Hargett St., Raleigh, N. C. 27610**

Call for an appointment.

ID FOR WOMEN ONLY

## TRANSPORTATION

### **Accessible Raleigh Transportation (A.R.T.) .....890-3459**

The City of Raleigh provides transportation services for persons with disabilities. There are two levels of services:

Tier 1 service is available for permanent Raleigh residents who do not have a valid driver's license, and are identified as a person with a physical or mental disability.

Tier II service is available to persons who qualify under the Americans with Disabilities Act (ADA). Call for instructions on how to apply.

### **C-Tran .....481-2020**

Hours of Operation Monday through Saturday, 6:00 a.m. to 7:00 p.m.

The Town of Cary provides two types of service: fixed route and door-to-door service. The new fixed route system replaces the previous general public door-to-door service. Cary citizens who are disabled or at least 55 years old will continue to have the option of door-to-door service. Cost is \$2.00 each way in Cary; \$4.00 for out of town (Chatham, Durham, Orange or Wake Counties for work). Registered seniors and disabled passengers pay \$1.00 each way from 10:00 a.m. to 3:00 p.m. for trips in Cary. Children aged 6 and younger ride free.

### **Capital Area Transit (CAT).....828-7228**

**1430 & 214 S. Blount St., Raleigh, N. C. 27603**

Call for information and schedule.

### **Resources for Seniors, Inc. ....713-1527**

Limited medical transportation, nutrition site transportation and grocery shopping transportation available. Call for more information.

### **Traveler's Aid (Cornerstone) .....508-0777**

**220 Snow Avenue, Raleigh, N. C. 27603**

One time assistance to displaced/stranded travelers when funds are available. Call before coming to Cornerstone to apply in order to see if funds are available.

### **Triangle Transit Authority (TTA).....549-9999**

**06 Park Drive, RTP, NC 27709**

Office Hours Monday through Friday 8:00 a.m. – 7:00 p.m. Bus hours 5:00 a.m. – 10:20 p.m. Free vanpool matching available to the general public (485-7461) and regional bus service to Raleigh, Durham, Chapel Hill, RTP, and RDU. Bus schedules available at Moore Square information booth. [www.rideTTA.org](http://www.rideTTA.org)

### **Wake County Transportation Center – (Wake County Human Services).....212-7005**

**220 Swinburne Street, Raleigh, N. C. 27610**

Monday – Friday, 8:00 a.m. – 5:00 p.m.

Walk-ins: Monday - Friday, 9:00 – 11:00 a.m. and 2:00 – 4:00 p.m.

Medical transportation through Medicaid and other transportation services for Wake County citizens.

## EMPLOYMENT RESOURCES

**Culinary Job Training Program (Interfaith Food Shuttle).....250-0043**  
**1001 Blair Drive, Raleigh, N. C. 27610**

10-week culinary (chef) training program. Resume and interviewing skills, job placement. All materials provided, and students receive weekly stipend.

**Employment Security Commission**

**Job Service Offices: 3351 Carl Sandburg Court Raleigh, NC 27610 .....212-3849**

**724-F East Chatham St., Cary, N. C. 27511 .....469-1406**

Monday through Friday 8:30 a.m. – 5:00 p.m.

**Register at a local office and get access to information on Jobs Line .....212-5700**

**Goodwill Industries..... 828-7490**

**321 W. Hargett Street, Raleigh, NC 27601**

Employment opportunities in retail setting for individuals with disabilities or social disadvantages.

<http://www.goodwillenc.org>

**JobLink Career Center.....250-3770**

**Wake County Human Services Center, 220 Swinburne Street, 3<sup>rd</sup> Floor, Raleigh, N. C. 27610**

Monday – Friday, 9:00 a.m. – 4:15 p.m.; Tuesdays open until 8:00 p.m.

The JobLink Career Center located in the Wake County Human Services Center on Swinburne Street provides a professional setting where job seekers can search for employment and training opportunities and where businesses can access a large pool of potential job applicants. Bi-lingual staff are available (call for availability). Note: There are several JobLinks in Wake County. For locations and hours of operation, visit the JobLink website at [www.joblinkcc.com](http://www.joblinkcc.com)

**Jubilee Jobs..... 834-0372**

**Step Up Ministry, 1701 Oberlin Road, Raleigh, N. C. 27608**

The Jubilee Jobs Program provides skilled compassionate job preparation and placement services to unemployed job seekers through a process of mentoring and active assistance. Workshops and networking support groups focus on job retention, goal setting and practical steps toward wage growth, education and training.

**North Carolina Division of Services for the Blind..... 733-4234**

**2601 Mail Service Center, Raleigh, NC 27699**

Rehabilitation Program-Services offered to assist individuals who are blind or visually impaired in obtaining or maintaining employment and in living more independently.

Employment Resources Cont'd:

- Independent Living Program-Services are provided to help the senior visually impaired adult population maintain self-sufficiency in their place of residence.
- School to Work Program- Transition services are provided to help high school students obtain various employment opportunities.

**PRO-Familia.....212-9396**

**2815 Kidd Road, Raleigh, N. C. 27610**

Monday – Friday, 8:30 a.m. – 5:15 p.m.

PRO-Familia assists economically disadvantaged, non English-speaking Latino families become self sufficient through employment. The program also focuses on assisting participants in improving their English language skills. PRO-Familia targets Hispanic families with at least one child below the age of

Employment Resources Cont'd:

18 living with them in Wake County whose total gross wages and unearned income do not exceed 200% of federal poverty guidelines.

**Telamon.....851-6141**  
**4917 Water's Edge Dr., Suite 220, Raleigh, NC 27606** Employment training for migrant/seasonal farm workers. [www.telamon.org](http://www.telamon.org)

**Vocational Rehabilitation.....733-7807**  
**436 N. Harrington Street, Raleigh, NC 27603**  
VR employment services provide opportunities to persons who have mental or physical disabilities that prevent them from getting and keeping a job. For eligibility, services must be deemed likely to result in employment. To establish eligibility and plan appropriate services, the rehabilitation process begins with an assessment of the strengths and limitations of the individual. An individualized plan of employment (IPE) is jointly developed by consumer and counselor. The program is then carefully monitored and adjustments made if necessary.

**Wake County Supportive Employment Program.....212-7104**  
**220 Swinburne Street, 3<sup>rd</sup> Floor, Raleigh, N. C. 27610**  
Monday – Friday, 8:30 a.m. – 5:15 p.m.  
The Supportive Employment Program provides intensive employment support to Wake County residents (18 years of age and older) who have severe mental illness and overlapping disabilities. Individualized supports are provided by employment specialists to help consumers find competitive employment in integrated job settings. Community based services such as job development, job placement and coaching services are provided; follow-along supports are maintained indefinitely. Supportive Employment also serves Work First consumers who need intensive employment support.

**Workforce Investment Act (WIA) Programs.....250-3770220**  
**Swinburne Street, 3<sup>rd</sup> Floor, Raleigh, N. C. 27610**  
Monday – Friday, 8:30 a.m. – 5:15 p.m.  
Wake County Human Services operates two programs through the Workforce Investment Act: 1) Adult Program; 2) Dislocated Worker Program. Both offer assistance with job search and/or training to assist customers in re-entering the workforce. The WIA Adult Program determines eligibility on an individual basis based on the individual's employment or economic situation. The WIA Dislocated Worker Program assists persons who have lost their job due to layoffs, plant closings, economic downturns or natural disasters.

**Working for Kids.....212-9396**  
**2815 Kidd Road, Raleigh, N. C. 27610**  
Monday – Friday, 8:30 a.m. – 5:15 p.m.  
Program orientation (for those interested in learning about Working for Kids) held on Wednesdays at 10:00 a.m.  
Working for Kids helps economically disadvantaged, non-custodial parents obtain and maintain employment so that they may become more self-sufficient, satisfy their child support obligations and become more active, positive role models for their children. Working for Kids assists non-custodial parents who are Wake County residents and who meet certain criteria:

- Unemployed, underemployed or having difficult making child support payments AND
- Have a child who receives Work First cash assistance AND/OR
- Total gross wages and unearned income of non-custodial parent do not exceed 200% of federal poverty guidelines.

## EDUCATIONAL RESOURCES

**Goodwill Industries of Eastern North Carolina.....828-7490**

**321 West Hargett Street. Raleigh, North Carolina 27601**

Beginning computer skills are taught: Introduction to Computers, Introduction to Internet and Email, and Introduction to Office Applications. Registration for new students in English includes orientation held every Monday at 12:30 and 5:30. Registration in Spanish includes orientation on Saturdays and Sundays at 12:00 p.m. Also, tutorials available online at <http://gcflearnfree.org>

**Tutorials available online at [www.GCFLearnFree.org](http://www.GCFLearnFree.org)**

### **GED/Adult Basic Education/English as a Second Language Classes:**

**Building Together: ..... 834-7626**

**1116 N. Blount St., Raleigh, NC 27604**

**GED - Tuesday and Thursday, 7:00 p.m. - 9:00 p.m. (May be discontinued in September 2006)**

**Forest Hills Baptist Church: ..... 828-6161**

**3110 Clark Ave., Raleigh, NC 27607**

**ESL - September through May. Wednesdays 6:00 - 7:45 p.m.; Sundays 9:30 - 10:45 a.m.**  
Contact Mr. Frober.

**Raleigh Rescue Mission: ..... 828-9014**

**Learning Center/Computer Lab: Educational Coordinator, Mike Canada at 828-9014, Ext. 110) 314 E. Hargett St., Raleigh, NC 27601. (Call Mike for Computer Basics.)**

GED offered Monday only from 10:00 a.m. – 12 noon.

**Call Candy at 828-9014, Ext. 126 for information on Today's Office Program (13 week internship program learning Word, Excel, Power Point, Outlook, Access.)**

**Wake Tech Adult Education Center: ..... 715-3434**

**1920 Capital Blvd., Raleigh, NC**

Adult Basic Education/General Educational Development (ABE/GED) classes are for students who want to learn reading, writing and math (Adult Basic Education) and/or who want to complete a high school equivalency (GED) diploma.

Monday through Thursday 8:00 a.m. – 9:00 p.m.; Friday 8:00 a.m. – 5:00 p.m.

GED, ABE, ESL, and Basic Skill classes offered. Many options as far as days and times.

**North Carolina Community College System .....807-7100**

**200 West Jones Street, Raleigh, N. C. 2703**

Colleges provide education, training and retraining for the workforce, including basic skills, ESL and literacy education, occupational and pre-baccalaureate programs. (Technical Programs; Vocational Programs; Continuing Education; Basic Adult Education Programs; College Transfer Programs; General Education Programs; and Industry Programs) Contact any of your local community colleges for information on enrollment in these classes at [www.ncccs.cc.nc.us/](http://www.ncccs.cc.nc.us/)

**State Child Care Licensing Office .....662-4499**

**(Regulatory Services Section).....Toll Free (800) 859-0829 NC Residents Only**

**319 Chapanoke Road, Suite 120, Raleigh, N. C. 27603**

**Mailing Address: 2201 Mail Service Center Raleigh, N. C. 27699-2201**

Regulates the health, safety, and well-being of children in out-of-home care; provides support and quality control services to child care providers. <http://www.ncchildcare.net>

Educational Resources Cont'd:

**Step Up Ministry .....781-0156**

**1701 Oberlin Road, Raleigh, NC 27608**

Assist single adults, couples and families who have educational, employment and housing needs. Program participation includes a phased, incentive-driven curriculum that encourages spirituality, self-awareness and connection as building blocks to success.

**Wake County Public School System .....850-1600**

**3600 Wake Forest Road, Raleigh, N. C. 27609; Mailing Address: P. O. Box 28041, Raleigh, N. C. 27611-8041**

Office hours Monday through Friday 8:00 a.m. – 5:00 p.m.

## MEDICAL CARE

### MEDICAL CARE – HOMELESS

**Horizon Health Center (Serves the homeless and transitional housing population).....743-3315**

**102 N. Tarboro Rd., Raleigh, N. C. 27610-2352**

**Monday through Friday 8:30 a.m. – 5:15 p.m.**

Services provided include General Primary Medical Care (Camp Physicals, Diagnostic Tests/ Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals).

Support Services include Diabetes Education, Diagnostic Tests/Screens, Drug Assistance, Health Education, Eligibility Assistance, Substance Abuse Services, Social Workers.

### MEDICAL CARE – UNINSURED

**Alliance Medical Ministries .....250-3320**

**2610 New Bern Avenue, Raleigh, N. C. 27610**

**Monday through Friday, 8:00 a.m. – 4:30 p.m. (Closed for lunch 12:00 – 1:00 p.m.)**

Provides affordable health and dental care.

This is a faith-based medical clinic for the working poor in Wake County. The clinic serves many Hispanic and other minority families and operates on a sliding fee scale.

**Open Door Clinic.....832-0820**

**840 Semart Dr., Raleigh, NC 27604**

Health care facility providing services at no charge to uninsured, low-income residents of Wake County. The Open Door Clinic provides acute and chronic medical care, prescription medications, and laboratory services on site. Walk-in care available for acute illness and minor injury. Services include: Continuing care for chronic illness, prescription medications, specialty care on site and by referral, laboratory services, health education, social work counseling. Interpreter Services available for Spanish-speaking patients. *All services are available by appointment ONLY.* Appointments are taken Tuesday and Thursday mornings at 9:00 a.m.

For more information, go online at <http://www.urbanmin.org/services/opendoor>

**Wake County Human Services .....212-7000**

**Public Health Center - 10 Sunnybrook Rd., Raleigh, NC 27610**

Monday through Friday, 8:15 a.m. - 5:15 p.m. Call for appointments for all types of health care needs including education, immunizations and treatment. Public Health Clinics also at:

**Southern Regional Center, 130 N. Judd Parkway NE, Fuquay Varina, N. C. ....212-7000**

**Eastern Regional Center, 1002 Dogwood Dr., Zebulon, N. C. ....404-3900**

**Northern Wake Health Clinic, 247 S. Allen Rd., Wake Forest, N. C.....554-8490**

**Wake Faculty Physicians Internal Medicine .....350-2800**

**3024 New Bern Avenue, Raleigh, N. C. 27610 (1<sup>st</sup> floor of Andrews Center)**

**Monday through Friday 7:30 a.m. – 4:30 p.m.**

Provides care and management of many common diseases, including but not limited to congestive heart failure, diabetes and Coumadin management. Practice is open to established patients only, except for inpatient follow-up visits.

**Wake Health Services, Inc. (Admin.).....255-6721**

<http://www.whsi.org>

**Apex Family Medicine .....362-5201**

**212 South Salem St., Apex, N. C. 27502**

Monday, Tuesday, Thursday & Friday 8:00 a.m. – 5:15 p.m. and Wednesday 8:00 a.m. – 6:00 p.m

Services provided include General Pharmacy, Medical Care (Camp Physicals, Complete Physicals, Diagnostic Tests/Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals). Support Services include Case Management, Diabetes Education, Diagnostic Tests/Screens, Drug Assistance Program, Health Education, Eligibility Assistance, Social Workers.

**New Bern Ridge Dental .....250-2930**

**2620 New Bern Avenue, Raleigh, N. C. 27610**

Monday through Thursday 8:00 a.m. – 5:15 p.m.

Services provided include Comprehensive Dental Services, Cleanings-Hygiene, Dental Exams, Emergency Services, Extractions, Fillings, Tooth Varnishing, Fluoride Treatment, Restorative Services, Preventative & Children's Services.

Support Services include Eligibility Assistance, Oral Hygiene Education.

**Rock Quarry Road Family Medicine .....833-3111**

**1001 Rock Quarry Rd., Raleigh, N. C. 27610**

Monday, Wednesday, Thursday & Friday 7:00 a.m. – 5:15 p.m.; Tuesday 7:00 a.m. – 6:00 p.m.

Services provided include General Primary Medical Care (Camp Physicals, Complete Physicals, Diagnostic Tests/Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals).

Support Services include Case Management, Diabetes Education, Diagnostic Tests/Screens, Drug Assistance Program, Health Education, Eligibility Assistance, Social Workers.

**Southern Wake Family Medicine .....557-1110**

**130 N. Judd Parkway NE, Fuquay Varina, N. C. 27526**

Monday – Friday 8:30 a.m. – 5:15 p.m.

Services provided include General Primary Medical Care (Camp Physicals, Complete Physicals, Developmental/screening, Diagnostic Tests/Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals).

Support Services include Diabetes Education, Diagnostic Tests/Screens, Drug Assistance Program, Health Education, Eligibility Assistance, Social Workers.

**MEDICAL CARE – ADULT MEDICAID / MEDICARE**

**Wake County Human Services .....212-7000**  
**Public Health Center - 10 Sunnybrook Rd., Raleigh, NC 27610**  
Monday through Friday, 8:15 a.m. - 5:15 p.m. Call for appointments for all types of health care needs including education, immunizations and treatment. Public Health Clinics also at:  
**Southern Regional Center, 130 N. Judd Parkway NE, Fuquay Varina, N. C. ....212-7000**  
**Eastern Regional Center, 1002 Dogwood Dr., Zebulon, N. C. ....404-3900**  
**Northern Wake Health Clinic, 247 S. Allen Rd., Wake Forest, N. C.....554-8490**

**Wake Health Services, Inc. (Admin.).....255-6721**  
<http://www.whsi.org>

**Apex Family Medicine .....362-5201**  
**212 South Salem St., Apex, N. C. 27502**  
Monday, Tuesday, Thursday & Friday 8:00 a.m. – 5:15 p.m. and Wednesday 8:00 a.m. – 6:00 p.m  
Services provided include General Pharmacy, Medical Care (Camp Physicals, Complete Physicals, Diagnostic Tests/Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals). Support Services include Case Management, Diabetes Education, Diagnostic Tests/Screens, Drug Assistance Program, Health Education, Eligibility Assistance, Social Workers.

**New Bern Ridge Dental .....250-2930**  
**2620 New Bern Avenue, Raleigh, N. C. 27610**  
Monday through Thursday 8:00 a.m. – 5:15 p.m.  
Services provided include Comprehensive Dental Services, Cleanings-Hygiene, Dental Exams, Emergency Services, Extractions, Fillings, Tooth Varnishing, Fluoride Treatment, Restorative Services, Preventative & Children’s Services.  
Support Services include Eligibility Assistance, Oral Hygiene Education.

**Rock Quarry Road Family Medicine .....833-3111**  
**1001 Rock Quarry Rd., Raleigh, N. C. 27610**  
Monday, Wednesday, Thursday & Friday 7:00 a.m. – 5:15 p.m.; Tuesday 7:00 a.m. – 6:00 p.m.  
Services provided include General Primary Medical Care (Camp Physicals, Complete Physicals, Diagnostic Tests/Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals).  
Support Services include Case Management, Diabetes Education, Diagnostic Tests/Screens, Drug Assistance Program, Health Education, Eligibility Assistance, Social Workers.

**Southern Wake Family Medicine .....557-1110**  
**130 N. Judd Parkway NE, Fuquay Varina, N. C. 27526**  
Monday – Friday 8:30 a.m. – 5:15 p.m.  
Services provided include General Primary Medical Care (Camp Physicals, Complete Physicals, Developmental/screening, Diagnostic Tests/Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals).  
Support Services include Diabetes Education, Diagnostic Tests/Screens, Drug Assistance Program, Health Education, Eligibility Assistance, Social Workers.

## HIV TESTING/AIDS SERVICES

**Alliance of AIDS Services Carolina .....834-2437**

**324 S. Harrington St., Raleigh, N. C. 27603**

Free confidential HIV testing Thursdays from 6:00 – 8:30 p.m.

**Horizon Health Center (Serves the homeless population).....743-3315**

**102 N. Tarboro Rd., Raleigh, N. C. 27610-2352**

**Monday through Friday 8:30 a.m. – 5:15 p.m.**

Provides HIV treatment services and related medical care.

**National CDC Hotline .....1-800-342-2437**

**St. John’s Metropolitan Community Church .....834-2611**

**805 Glenwood Ave., Raleigh, N. C. 27605**

Free confidential HIV testing Saturdays 9 – 11 a.m.

**Southlight .....787-6131**

**Awareness Center 231 A East St., Raleigh, N. C. 27601**

Outreach and case management services focusing on HIV/AIDS and substance abuse awareness, prevention, and education. Services offered at various locations. Call for more information.

**Triangle Family Services.....821-0790**

**401 Hillsborough St., Raleigh, NC 27603**

Free, confidential HIV (AIDS) Testing offered on Wednesdays from 3-6 p.m. on a walk-in basis.

Last person taken at 5:30 p.m.

**“Under One Roof”.....212-9500**

**27 Sunnybrook Rd., Raleigh, N. C. 27610**

Free counseling, financial assistance and initial intake by appointment only. Walk-in food pantry and bus ticket assistance available Monday, Tuesday, Wednesday, Friday 9:00 a.m. – 4:30 p.m. and Thursday 9:00 a.m. – 5:00 p.m.

**Urban Ministries .....834-4707**

**840 Semart Dr., Raleigh, N. C. 27604**

Free confidential testing Tuesdays from 5:30 p.m. – 7:30 p.m. Last person taken at 7:00 p.m.

Spanish speaking employees present.

**Wake County AIDS Case Management ..... 250-4510**

**(A division of Wake County Human Services)**

Information & referral services for patients with HIV/AIDS.

**Wake County Human Services.....250-3950**

**Public Health Center - 10 Sunnybrook Road, Raleigh, NC 27610**

All clinics will do free, confidential testing. Call for an appointment and information regarding all testing centers.

Monday through Friday 8:30 a.m. – 11:30 a.m. and Wednesday evenings from 5:00 p.m. – 7:00 p.m. at Clinic E. Spanish speaking employees available on Wednesday evenings. Testing for all STDs and treatment for HIV/AIDS patients also done Monday through Friday at Clinic A. Call for appointments and times for Clinic A at 250-4410.

## PRESCRIPTIONS

**Christian Community in Action .....469-9861**

**1231 NE Maynard Road, Cary, N. C. 27513**

Assistance for Cary, Apex, Morrisville, Holly Springs, Willow Springs. Residents of Fuquay and Raleigh must have a written referral.

**Drug Assistance Program (HIV/AIDS) .....715-3111**

**Division of Public Health, N. C. Dept of Health & Human Services**

**1902 Mail Service Center, Raleigh, N. C. 27699-1902**

**N. C. Medicaid Office .....857-4011**

**Division of Health & Human Services**

**1918 Umstead Dr., Kirby Building, Raleigh, N. C. 27699-2501**

**Urban Ministries .....834-4707**

**840 Semart Dr., Raleigh, N. C. 27604**

Prescription assistance for low-income and homeless individuals. First come first served. N. C. ID required.

**Wake County Human Services, Mental Health Services .....250-3100**

**3010 Falstaff Rd., Raleigh, N. C. 27610**

Prescription assistance for mental health clients.

**Wake County Human Services, Service Intake .....212-7000**

**220 Swinburne Rd., Raleigh, N. C. 27610**

Financial assistance for prescriptions for homeless and low-income individuals.

## MENTAL HEALTH & SUBSTANCE ABUSE SERVICES

**Cornerstone - Wake County Human Services..... 508-0777**  
**Path and Community Outreach Team Referral Line ..... 508-0770**  
**220 Snow Avenue, Raleigh, NC 27603**

Outreach and engagement, psychiatric services, and intensive case management services offered to homeless individuals with severe and persistent mental illness and/or substance abuse problems. Please call to make a referral.

**Drop-In Center (A Division of Wake County Human Services) ..... 856-5240**  
**567 E. Hargett St., Raleigh, NC 27601**

Psychosocial educational program for Wake County residents who are 18 or older who have a primary diagnosis of severe mental illness and sometimes co-occurring substance abuse. They must be referred by their primary mental health provider and complete the admission process. Activities include social skills and independent living skills training, AA meetings, support and recovery groups, Job Club, exercise, arts and crafts, and recreational activities.

**Easter Seals UCP North Carolina-ASAP ..... 784-9182**  
**Regional Office: 2315 Myron Drive, Raleigh, N. C. 27607**  
<http://nc.easterseals.com>

For children, adults and families who are dealing with mental health issues, Easter Seals UCP North Carolina offers a variety of supports available in the home, community, or at a clinic. Our services are structured around best-practice models, with a continuing focus on maintaining a person- center, strengths-based approach. Community Support, Respite, Intensive In-Home Therapy, Assessment, Individual Therapy and Multi-Systemic Therapy are provided.

**Evaluation and Emergency Services..... 250-3133**  
**Wake County Human Services**  
**3000 Falstaff Road, Raleigh, NC 27610**

Evaluations for Mental Health and Substance Abuse services.

**The Healing Place of Wake County (Men's Facility) ..... 838-9800**  
**1251 Goode Drive, Raleigh, N. C. 27603**

Target Group: Homeless men, age 18 and older, who are from Wake County.  
Length of stay: Shelter – one night/ Non-medical Detox – 3 to 5 days; Recovery Program – 7 to 12 months/

Other: The Sobering Up Center offers non-medical detoxification. The overnight shelter offers emergency shelter one night at a time. The recovery program is a long-term, 12-Step based, peer-run program for homeless men with alcohol and other drug problems. Walk-ups are not allowed and beds are not reserved. In order to enter the emergency night shelter, men must be at the South Wilmington Street Center by 4:00 p.m. each day for the van pick-up.

**The Healing Place (Women's Facility) ..... 865-2550**  
**3304 Glen Royal Road, Raleigh, N. C. 27617**

Target Group: Homeless women, age 18 and older, who are from Wake County.  
Length of Stay: Shelter – one night; Non-medical Detox – 3 to 5 days; Recovery Program – 7 to 12 months.

Other: The Sobering Up Center offers non-medical detoxification. The overnight shelter offers emergency shelter one night at a time. The recovery program is a long-term, 12-Step based, peer-run program for homeless women with alcohol and other drug problems. Pregnant women may stay in the overnight shelter but are not admitted to Detox or the recovery program. Walk-ups are not allowed and beds are not reserved. In order to enter the emergency night shelter,

women must be at the Women's Center at Blount and Hargett Streets by 3:15 p.m. each day for the van pick-up.

**Holly Hill Hospital .....250-7000**  
**3019 Falstaff Road, Raleigh, N. C. 27610**

Provides treatment programs for children, adolescents, and adults covering a wide range of behavioral health issues. Provides treatment for: Depression; Anxiety and Stress, Bipolar Disorder; Other Emotional and Mood Disorders; Behavioral Problems; Alcohol Abuse and Dependency; Illicit and Prescription Drug Abuse and Dependency. A no-cost, confidential evaluation of a patient's needs is available 24 hours a day, seven days a week through the RESPOND department.

**Larry B. Zieverink Sr. Alcoholism Treatment Center (ATC).....250-1500**  
**Wake County Human Services, 3000 Falstaff Road, Raleigh, NC 27610**

Providing Intensive Outpatient (12 weeks), Medically Supervised Detoxification and Inpatient Treatment Services (avg. 8-14 days) to Adult Wake County Residents. All services offer a comprehensive, Dual Diagnosis, 12-step based program of evidence based, best practice education and therapy to assist in the establishment of abstinence and on going recovery. Detoxification and Inpatient services are available 24 hours a day, 7 days a week. All services are accessed through first receiving an evaluation from the Evaluation and Emergency Services (EES) department

**SouthLight ..... <http://www.southlight.org>.....787-6131**  
**3117 Poplarwood Court, Suite 326, Raleigh, N. C. 27604 (Administrative offices)**

SouthLight is an organization which offers numerous services for substance abuse including assessment, education, treatment, counseling, youth and juvenile offender services, court services, intervention, intensive outpatient treatment, methodone treatment, independent living skills, supervised living services. SouthLight also offers a wide variety of programs to address these issues. If you would like more information about the admission process, services or facilities, please call the above number. Below are just a few of the programs/services offered:

Durham Treatment Center.....956-7040  
414 E. Main St., Suite 202, Durham, N. C. 27701

LifePlus Program .....832-4453  
2101 Garner Rd., Suite 107, Raleigh, N. C. 27610

Pathways Division .....872-7373  
2809 Highwoods Blvd., Suite 103, Raleigh, N. C. 27604

Court Services .....828-4892  
335 S. Salisbury St., Raleigh, N. C. 27602 (Wake County Courthouse) and at  
19 W. Hargett St., Suite 809, Raleigh, N. C. 27601

CASAWORKS/Perinatal Programs, Fuquay, N. C. ....832-7351

**Triangle Family Services .....821-0790**  
**401 Hillsborough St., Raleigh, N. C. 27603**

Individual, group, and family counseling. Fees based on a sliding fee scale.

**UNC Alcohol and Substance Abuse Program .....402-1644**

**2238 Highway 54 East Suite 300, Chapel Hill, N. C. 27517**

Outpatient mental health and substance abuse services. Payment Accepted: Self payment, Medicaid, Medicare, Private health insurance, Military insurance, Payment Assistance.  
[med.unc.edu/alcohol](http://med.unc.edu/alcohol)

## **PREGNANCY & CHILD CARE**

**Child Care Resource and Referral of Wake County, Inc. ....832-7175**

**4 N. Blount St., Raleigh, N. C. <http://www.childcarewakecounty.org>**

Child Care Resource of Wake County offers a variety of services to families and child-care providers. The agency provides parents with referrals to child-care centers and family child-care homes providing full and part-time care before and after school care, as well as to preschools and summer programs. CCR&R administers child-care financial assistance to qualifying parents. The agency also offers workshops, training and support to child-care providers and to individuals interested in becoming child-care providers or substitute providers.

**Child Care Services Association (CCSA) .....403-6950**

**2634 Chapel Hill Blvd., Suite 100 (Durham County)**

**Durham County Child-Care Health Coordination Program .....506-7700**

Their child-care consultant team of nurses and nutritionists offers preventative health information, nutritional assessments, coordinated screening services, a call-in line and more.

**North Carolina Child Care Resource & Referral Network .....933-5090**

**P. O. Box 2515, Chapel Hill, N. C.**

**North Carolina Department of Health and Human Services .....662-4499**

**Division of Child Development**

**Toll free in-state 1-800-859-0829**

**2201 Mail Service Center, Raleigh, N. C.**

See State Child Care Licensing Office below.

**Planned Parenthood .....833-7526**

**100 S. Boylan Ave., Raleigh, N. C. 27603**

**Pregnancy Life Care Center .....24 HOUR HOTLINE.....873-2442**

**1001 Navaho Dr., Suite 101, Raleigh, N. C. 27609**

Provides support for women, men and their families 24/7 free of charge. Offers counseling and information to allow the person to make an informed choice.

**State Child Care Licensing Office .....662-4499**

**(Regulatory Services Section) Toll free NC residents only 1-800-859-0829**

**319 Chapanoke Rd., Suite 120, Raleigh, N. C. 27699-2201**

**2201 Mail Service Center, Raleigh, N. C. 27699-2201**

Regulates the health, safety, and well-being of children in out-of-home care; provides support and quality control services to child care providers.

<http://www.ncchildcare.net>

**Wake County Child Care Subsidy Program ..... 773-7600**  
**Main location: 319 Chapanoke Rd., Suite 104, Raleigh, N. C. 27603**  
**Southern Regional Center: 130 North Judd Parkway NE, Fuquay, N. C. 27526....557-1076**  
**Eastern Regional Center – 1002 Dogwood Lane, Zebulon, N. C. 27597 .....404-3958**  
**Northern Regional Center – 247 S. Allen Rd., Wake Forest, N. C. 27587 .....554-8493**

Only available for families in Wake County. Provides financial assistance to parents for their child care needs. The child care subsidy is based on an assessment of need, income and family size. If the person is eligible, the case manager will assist in finding a program that meets the needs of the child/children. Parental choice is honored whenever possible. Parental fees are assessed for families who are income eligible.

**VETERAN'S SERVICES**

**Durham VA Hospital ..... 286-6974**  
**Medical Care available @ 508 Fulton St, and at the Raleigh Clinic. Limited transitional housing for homeless veterans. Other services: Public housing assistance**

**NC Division of Veteran's Affairs..... 662-3018**  
**1259-B Aversboro Road, Garner, NC 27529**  
 State level office that assists veterans and their dependents with applying for and obtaining veterans benefits.

**The Raleigh Vet Center ..... 856-4616**  
**1649 Old Louisburg Road, Raleigh, NC 27604**  
 Free counseling and referral services provided for veterans by a qualified team of counselors. Hours of operation-8:00am-9:00pm. Call for more information.

**Wake County Human Services**

- **Veterans Services..... 212-7450**  
**567 E. Hargett Street, Raleigh, N. C. 27602 (Gary Raiford, Veteran Services Officer)**  
 Assists veterans with obtaining military paperwork, employment assistance, medical care, help with transportation and other services for veterans.
- **Homeless Veterans Services**  
**S. Wilmington Street Center , 1420 S. Wilmington St., Raleigh, N. C. 27603.....857-9428**  
**(Frankie Lawrence, Homeless Veterans Services Officer)**  
 Assists homeless veterans with obtaining military paperwork, housing, employment assistance, medical care, help with transportation and other services.

**LEGAL SERVICES**

**Attorney General – Consumer Protection.....Local Concerns 716-6000 ,**  
**or for out of area concerns .....1-800-566-7226**

**East Central Community Legal Services** **Current clients call: 828-4647**  
**219 Fayetteville Street Mall, Suite 810, Raleigh, NC 27601** **New clients call: 1-866-219-5262**  
 Free legal advice and assistance for non-criminal matters available to low-income residents of Wake, Johnston, Harnett, Lee, and Sampson counties. Areas of practice include family, employment, consumer, housing, public benefits and education law.  
 Monday through Friday 8:30 a.m. – 5:00 p.m.

**Governor's Citizen Helpline .....1-800-662-7952**

**Legal Services of North Carolina..... 856-2564**  
**224 S. Dawson Street, Raleigh, NC 27601**

**Mental Disability Issues ..... 856-2121**  
**Fair Housing ..... 856-2171**

**Legal Services Cont'd:**

**Justice Center ..... 856-2570**  
**Prison Issues..... 856-2200**  
 Monday through Friday, 8:30 a.m. - 5:00 p.m. Free legal advice and assistance for low-income individuals.

**N. C. Lawyer Referral Service .....1-800-662-7952**

**SouthLight (Court Services) .....828-3711**  
**335 S. Salisbury St., Raleigh, N. C. 27602 (Wake County Courthouse) and at 19 W. Hargett St., Ste. 809, Raleigh, N. C. 27601**

The Judicial Division assists those with drug violations to avoid further criminal involvement by providing them with an opportunity to maintain a clean record and avoid drug use and stigma of criminal conviction. It includes the Drug Education and Alcohol Education classes for those who have misdemeanor drug charges, the 9096 Program for those with drug possession charges, and the TASC Program for post adjudicated clients who are assigned by the judge for screening and referral to treatment.

**The Women's Center ..... 829-3711**  
**128 E. Hargett St., Suite 10, Raleigh, NC 27601**

Attorney Hotline: Monday and Thursday 4:00 p.m. - 5:30 p.m. Call main number and ask for Attorney Hotline number.

**SENIOR RESOURCES**

**Council for Senior Citizens – Durham Center for Senior Citizens .....688-8247**  
**406 Rigsbee Avenue, Suite 202, Durham, N. C. 27701**

**Division of Aging and Adult Services, Dennis W. Streets, Director.....733-3983**  
**Office Location: Taylor Hall, 693 Palmer Drive**  
**Mailing Address: 2101 Mail Service Center, Raleigh, N. C. 27699-2101**

Senior Resources Cont'd:

**Eastern NC Chapter of the Alzheimer's Association .....832-3732**  
**400 Oberlin Rd., Suite 220, Raleigh, N. C. 27605 1-800-228-8738**

**Hospice of Wake County .....828-0890**

1300 St. Mary's Street – 4<sup>th</sup> Floor, Raleigh, N. C. 27605

North Carolina Assisted Living Association .....467-2486  
1306 Annapolis Drive, Suite 120, Raleigh, N. C. 27608

North Carolina Health Care Facilities Association .....782-3827  
5109 Bur Oak Circle, Raleigh, N. C. 27612

Older Women's League – Triangle Chapter .....787-5012  
1314 Crabapple Ln., Raleigh, N. C. 27607

Resources for Seniors .....872-7933  
1110 Navaho Dr., Suite 400, Raleigh, N. C. 27609  
Provides information on support services, affordable senior housing, medical care, facilities, etc.

Retired and Senior Volunteer Program (RSVP) .....831-6295  
310 W. Martin Street, Raleigh, N. C. 27601

Senior Center Telecare / Friendly Visitor Programs .....856-6444  
401 E. Whitaker Mill Road, Raleigh, N. C. 27608  
Provides outreach services.

## Resources for Working with Latino Families

Hispanic Health Council Inc .....860-527-0856  
<http://www.hispanichealth.com>

Immunization Hotline (Disease Information & Health Issues).....Spanish 800-232-0233  
English 800-344-7432

Migrant Education Hotline .....800-234-8848

National Council of La Raza .....202-785-1670  
<http://www.nclr.org>  
Advocacy organization for Hispanic rights and interests.

## Wake County, N. C. and National Programs for Hispanic Families

El Pueblo, Inc.....(919) 835-1525  
<http://www.elpueblo.org>

El Pueblo is a N. C. non-profit statewide advocacy and public policy organization dedicated to strengthening the Latino community. Provides leadership development, proactive and direct advocacy,

education, and promotion of cross-cultural understanding in partnerships at the local, state and national levels

**Office of Hispanic/ Latino Affairs.....(919) 733-5361**

**Hispanic Ministry Coordination ..... (919) 468-3013**

Coordinates Hispanics ministries for 13 parishes in Wake and Franklin Counties

**Immigrants Legal Assistance Project - NC Justice Center.....(919) 856-2159**

224 S. Dawson St. Raleigh, NC 27601 ..... www.ncjustice.org  
The North Carolina Justice Center provides legal assistance to low-income North Carolinians in selected, “high-impact” cases that are designed to help alleviate poverty by protecting or expanding important rights for large numbers of vulnerable people. Client intake for immigration law matters takes place on Tuesdays from 9:00 a.m. to 5:00 p.m. only. No “walk-ins”.

**Interact.....(919) 828-8320**

**24 Hour Crisis Lines: Domestic Violence: 828-7740 Sexual Assault: 828-3005**

**612 Wade Avenue, Raleigh ..... [www.interactofwake.org](http://www.interactofwake.org)**

Interact is a private, non-profit, United Way agency that provides safety, support, and awareness to victims and survivors of domestic violence and rape/sexual assault. Services are confidential and free of charge.

**Latino Community Credit Union .....(919) 855-9696**

**<http://www.cooperativelatina.org>**

**Office of Minority Health & Health Disparities, NC DHHS.....(919) 431-1613**

1110 Navaho Drive, Suite 510, Raleigh, NC 27609

Mission: To promote and advocate for the elimination of health disparities among all racial and ethnic minorities and other underserved populations in North Carolina.

**Legal Services of NC.....(919) 856-2180**

Legal representation for farm workers and discrimination issues.

**Lutheran Family Services.....(919) 861-2807**

112 Cox Avenue Post Office Box 12287 Raleigh, NC 27605

Provides a variety of refugee and immigration services

**NC Family Health Resource Line.....800-367-2229**

English and Spanish Representatives Available

**NC Society of Hispanic Professionals - www.thencshp.org.....(919) 654-4516**

P.O. Box 1557, Apex, North Carolina 27502-3557

“Acknowledging the under representation of Hispanic youths in higher education... it is the intent of the NCSHP to develop and secure educational opportunities and financial support to improve Hispanic youth's success and school performance.”

**New Hope Baptist Church Hispanic Ministry..... 919-876-5250**

4301 Louisburg Road, Raleigh, NC 27604

Hispanic Services Cont'd:

**Raleigh International Church ..... 919-875-0950**

4020 Capitl Boulevard, Raleigh, NC 27604

## Programs for Refugees

**Lutheran Family Services in the Carolinas.....(919) 861-2807**

**Raleigh Office: 112 Cox Avenue, P. O. Box 12287, Raleigh, N. C. 27605**

**<http://www.lfscarolinas.org/refugeeimmigration>**

Provides a variety of refugee and immigration services. Offers immigration counseling, refugee social services, sponsorships and assistance with resettlement.

## HOUSING SHELTERS

**The Healing Place (Men's Facility) ..... 838-9800**  
**1251 Goode Drive, Raleigh, NC 27603**

**Target Group: Homeless men, age 18 and older, who are from Wake County.**

**Length of stay: Shelter--One Night; Non-medical Detox-- 3 to 5 days; Recovery Program--7 to 12 months**

**Other:** The Sobering Up Center offers non-medical detoxification. The overnight shelter offers emergency shelter one night at a time. The recovery program is a long-term, 12-Step based, peer-run program for homeless men with alcohol and other drug problems. Walk-ups are not allowed and beds are not reserved. In order to enter the emergency night shelter, men must be at the South Wilmington Street Center by 4:00 pm each day for the van pick-up.

**The Healing Place (Women's Facility)..... 865-2550**  
**3304 Glen Royal Road, Raleigh, NC27617**

**Target Group: Homeless women, age 18 and older, who are from WakeCounty.**

**Length of Stay: Shelter--one night; Non-medical Detox--3 to 5 days; Recovery Program--7 to 12 months**

**Other:** The Sobering Up Center offers non-medical detoxification. The overnight shelter offers emergency shelter one night at a time. The recovery program is a long-term, 12-Step based, peer-run program for homeless women with alcohol and other drug problems. Pregnant women may stay in the overnight shelter but are not admitted to detox or the recovery program. Walk-ups are not allowed and beds are not reserved. In order to enter the emergency night shelter, women must be at the Women's Center at Blount and Hargett Streets by 3:15 pm each day for the van pick-up.

**The Helen Wright Center for Women (formerly The ARK).....833-1748**  
**401 W. Cabbarus Street, Raleigh, NC 27601**

**Target Group: Homeless women, no families**

**Other:** Please call or stop by to be placed on the waiting list. Open 24 hours a day on weekend, closed 9:00am to 4:00pm weekdays. You will be contacted when a bed is available. Emergency housing begins at 6:00 p.m. and ends at 7:00 a.m. Participation in case management services is required for all new clients. Initial stay is two months; assigned case manager must approve extensions.

***\*\*Emergency Housing is available during White Flag nights\*\****

**Interact ..... 828-7740**

**Target Group: Shelter for victims of domestic violence**

**Other: Call for assistance. Average 1-2 month length of stay. All meals provided.**

**Raleigh Rescue Mission..... Men: 828-9014 ext. 231**  
**314 E. Hargett Street, Raleigh, 27601 .....Women: 828-4980 ext. 111**

**Target Group: Homeless men, women, & families**

**Men: Life Plan Program - – Long term program that focuses on breaking the cycle of homelessness and requires participants to work inside the Mission before working in outside jobs. Call 828-9014 ext.231 for more details.**

**Women: Emergency Shelter - Women/ and or women and children's emergency beds are assigned based on availability, Mon – Fri (closed on weekends and holidays). Arrive at 4pm to find out about availability.**

**Life Plan Program – Long-term program that requires participants to work inside the Mission. Male children must be 10 years or younger. Call the Intake Coordinator 828-4980 ext. 111 for more details.**

Shelters Cont'd:

**Salvation Army.....834-6733**

**215 S. Person Street, Raleigh, NC 27601**

**Target Group: Women with children (boys 12 yrs of age and under)**

*Other:* Call to get on waiting list. Case management provided. Case management once per week, meals three times per day, weekly parent support groups & workshops, tutoring for children, access to a children's medical clinic, and access to our after-school program. Must pass a drug test on admission. Residents are required to work or be active in a training/treatment program after admission into shelter. Short-term emergency housing for single women, as space permits.

**South Wilmington Street Center .....857-9428**

**1420 South Wilmington Street, Raleigh, NC 27603**

**Target Group: Homeless men, age 18 and older**

*Other:* Hours/Days: 7 days, 24 hours. Check-in is from 5:00 p.m. – 7:00 p.m. (anytime for new guests). Emergency shelter beds distributed daily using a lottery system, except for new guests who are guaranteed a bed for their first night only. All guests have access to services such as meals, comprehensive case management, and information and referral assistance. A transitional program and access to permanent housing assistance is also available to those motivated to become self-sufficient. *Overflow emergency shelter is available during winter White Flag nights.*

**Wake Family Entry.....836-9197**

**(A division of PLM Families Together), 1410-105 Brookside Drive, Raleigh, NC**

**Target Group: Families with children**

*Other:* Short-term transitional housing up to 3 months. Separate living quarters, weekly case management visits. Call to make a referral or schedule a screening assessment.

**Wake Interfaith Hospitality Network.....832-6024**

**Day Center – 903 Method Road, Raleigh, NC 27606**

**Target Group: Married Couples with or w/out children; single persons with minor children**

*Other:* Short-term shelter program; application required. Day Center downtown. Support services provided. Must be prepared to work, be already working, or have some form of reliable income. Must have completed treatment if there is a known history of substance abuse. Assessment and referrals from service agencies preferred. Intake hours are Monday through Thursday, 9:00 a.m. - 5:00 p.m. at the Day Center. Contact Case Manager for intake.

**Wrenn House (Haven House).....833-3312**

**908 W. Morgan Street, Raleigh, NC 27607**

**Target Group: Adolescents aged 10-17**

*Other:* Crisis intervention program for youth/families. 24 hour Telephone Crisis hotline: 832-7866. 24 hour walk-in services; temporary shelter for homeless runaway and other youth in crisis aged 10 – 17 years. Maximum length of stay, 14 days. Individual group and family counseling. Outreach through Project Safe Place aftercare services. Individual, group and family counseling.

**White Flag Initiative:** White Flag (WF) is a coordinated effort among area shelters to provide emergency overflow shelter to homeless persons in the event of severe weather conditions. In extremely cold or extremely hot conditions, the WF sites will provide shelter beyond their regular capacity. WF events do not include natural disasters such as hurricanes, flooding, or tornadoes; in these events, all citizens will be able to access services at the community disaster shelters.

## TRANSITIONAL HOUSING

**Aurora House**..... 789-9915

**Target Group:** Women in recovery from substance abuse  
*Capacity Level:* 6 women  
*Units Available:* 6 beds  
*Other:* Need a referral from Wake County Mental Health Services.

**The Caring Place** ..... 462-1800

**Target Group:** Working Families with children  
*Capacity Level:* 6 Families with a maximum of three children per family.  
*Length of Stay:* 4 Months  
*Units Available:* Six, 2-Bedroom Units  
*Other:* Attendance of weekly life skills training sessions required. Must be employed, working full-time and homeless.

**Harriet's House** ..... 834-0666

**(A program of Passage Home, Inc.)**

**Target Group:** Housing for Female Ex-Offenders  
*Capacity Level:* 8 families  
*Length of Stay:* 24 Months  
*Units Available:* Scattered Site Housing  
*Other:* Provides transitional housing and support services for mothers coming out of prison. Helps ex-offenders reunite with children, find a job, establish credit and obtain permanent decent housing.

**Haven House Group Homes**..... 833-3312

**Target Group:** Homeless Adolescents aged 16-21  
*Other:* Foster care provided for youths under 18 years of age. NO Emergency Housing provided. Supportive Services for 18-21 year olds.

**Incentive Housing Dormitory (IHD)** ..... 856-6109

**Target Group:** Homeless Men Returning to Self-Sufficiency  
*Capacity Level:* 19 Men  
*Length of Stay:* 1-6 Months  
*Units Available:* 19 Studio Apartments (located inside the Cornerstone Building, Snow Ave.)  
*Other:* Extension of South Wilmington Street Center's transitional housing program, the program offers intensive case management, substance abuse support, and life skills development; voluntary program with a monthly program fee.

**Matthew House** ..... 834-0666

**(A program of Passage Home, Inc.)**

**Target Group:** Families with Children, Adult 21 and over to apply  
*Capacity Level:* 14 Families  
*Length of Stay:* 18 Months  
*Units Available:* 12 two-bedroom apartments and other housing  
*Other:* A variety of support services are offered to assist families in achieving self-sufficiency. Parent(s) must be working at least 32 hours per week or have recent work history.

**Women's Center of Wake County – Epiphany House..... 829-3711**

**Target Group:** Single Women Released from Prison  
*Capacity Level:* 3-4 women.  
*Length of Stay:* 8 weeks to 2 years  
*Units Available:* 3 Single rooms in a house  
*Other:* Need a referral from Women's Prison or proof of recent release and referral from a Counselor at the Women's Center.

**Wake Family ..... 212-8607**

**Target Group:** Families  
*Capacity Level:* Eleven Families  
*Length of Stay:* 1 – 24 Months  
*Units Available:* 11 Units  
*Other:* Must be employed 30-35 hrs per week or have a certified disability; staff will work with clients to enhance job skills and assist in obtaining long-term employment and housing. Educational opportunities, child care and self-esteem workshops are also offered.

**Step-Up Ministry..... 781-0156**

**Target Group:** Adults and families committed to self-sufficiency  
*Capacity Level:* Employment Program: 30 adults a month  
 Education Program: 15 families/individuals per quarter  
 Housing Program: 10 families and 10 individuals  
*Length of Stay:* Education: 12 months (Four months for each of the 4 Phases)  
 Housing: up to 6 months  
*Units Available:* 10 apartments for families and 10 for individual adults  
*Other:* Mission – Promote self-sufficiency. Program offers employment services, life skills, and transitional housing. Candidates attend a weeklong orientation before applying to any program. Orientation is open to adults 21 years or older. Those who qualify may apply to the Jobs or Life Skills (education) programs. Individuals working 35 hours a week (couples combined 60 hours) may enroll in the Life Skills (education) program.

**Summit House ..... 755-0733**

**Target Group:** Women who are pregnant or who have children up to age 7  
*Capacity Level:* Six Families  
*Length of Stay:* 1 – 24 Months  
*Units Available:* 6 Units  
*Other:* Program accepts women who are court ordered to participate in the program. Life skills, case management, budgeting and other case management services provided.

## Housing for Special Needs

**Christian Fellowship Home..... 833-6030**

**Target Group: Men**

*Length of Stay:* 4-6 months with limited extensions

*Capacity Level:* 18 Men

*Other:* Halfway house for recovering substance abusers. Referral from alcohol treatment center or other entity required. Provides beds. Program Fee.

**Glory to Glory House of Refuge ..... 829-9491**

**Target Group: Single homeless Women with HIV/AIDS, Substance Abuse, Mental Illness.**

*Length of Stay:* 8 months – 24 months

*Capacity Level:* 11 Women

*Other:* Challenging program based upon individual needs. Other support services include case management, 12 step NA/AA groups, meals, job search, advocacy, permanent housing search, budgeting, substance abuse, mental health counseling, math, reading and computer classes.

**The Healing Place (Men's Facility) ..... 838-9800**

**1251 Goode Drive, Raleigh, NC 27603**

**Target Group: Homeless men, age 18 and older, who are from Wake County.**

*Length of stay:* Shelter-1 Night; Non-medical Detox- 3 to 5 days; Recovery Program 7- 12 months

*Other:* The Sobering Up Center offers non-medical detoxification. In order to enter the emergency night shelter, men must be at the South Wilmington Street Center by 4:00 pm each day for the van pick-up.

**The Healing Place (Women's Facility)..... 865-2550**

**3304 Glen Royal Road, Raleigh, NC27617**

**Target Group: Homeless women, age 18 and older, who are from WakeCounty.**

*Length of Stay:* Non-medical Detox--3 to 5 days; Recovery Program--7 to 12 months In order to enter the emergency night shelter, women must be at the Women's Center at Blount and Hargett Street by 3:15 pm each day for the van pick-up.

**Hustead House..... 829-0806**

**Target Group: People with AIDS that need daily care.**

*Capacity Level:* Five Beds

*Length of Stay:* As Long as Desired

*Other:* Residential facility for people with AIDS that need daily care. Full services provided by 24 hour staff (cooking, cleaning, pastoral care, etc.)

**Mission House for Women..... 829-0806**

**Target Group: People with AIDS that need daily care.**

*Capacity Level:* 12 Beds

*Length of Stay:* Up to 24 Months

*Other:* Group home setting for homeless women with substance abuse or mental health issues; provides basic living, budgeting, and employment skill training in supervised independent living quarters.

**Oxford House ..... [www.oxfordhouse.org](http://www.oxfordhouse.org)**

*General Information:* Self-run, self-supported group housing for recovering substance abusers; various homes in Raleigh:

Arrowwood: 838-9939	Holly Drive: 844-3573	Wimbleton: 781-6505
Brinkley: 981-6523	Lorimer: 851-1756	State Office 668-1998
Brentwood: 876-9260	Mordecai: 000-0000	
Crosslink: 755-0603	Northcliff: 844-3543	

Firelight:	834-8139	Northhills:	844-8311
Garner:	329-0325	Oakridge:	468-9306
Hearth:	875-9656	Pincrest:	873-9212

**SouthLight-Life Plus.....832-4453**

*Capacity Level:*

*Length of Stay:*

*Other:* Supervised living for substance abusers (men & women).

## OTHER HOUSING PROGRAMS/SERVICES

**AME Incentive Program .....834-3734**

Housing for up to 40 men in a shared living space. Charge is \$60/week; some meals provided. Day shelter on-site.

**Supportive Housing Program..... 231-5957**

Provides case management services to help participants maintain housing. Offers housing education through the Ready To Rent class. Call for dates and location,

**CASA.....828-8480-ext.21**

Casa develops, owns, and manages affordable housing for consumers of Wake County Human Services (WCHS) who have a disability. There are some limited housing for persons who are not homeless and not receiving services from WCHS. Housing applications are made to CASA.

**Haven House Residential Services..... 719-0872**

**Target Group: Youth 16 – 21 years**

*Capacity Level:* 20-25 youth

*Length of Stay:* Program length varies (may be transitional or permanent)

*Other:* Non-emergency transitional and permanent housing for homeless young adults who are street dependent and lack sufficient resources and skills to obtain and maintain housing. Scattered site housing and host homes are utilized.

**Ruth’s House..... 834-0666**

**(A program of Passage Home, Inc.)**

**Target Group: Recently Homeless Families with Children**

*Capacity Level:* 52 Families

*Length of Stay:* Permanent Housing

*Units Available:* Scattered Housing

*Other:* Works with recently homeless families to secure permanent housing. Units consist of apartments and duplexes in scattered sites throughout Raleigh. Graduates of the Passage Home program are given priority for available units.

**NOTCH.....821-1770 x315**

**(A program of Triangle Family Services)**

Six month program provides case management , advocacy, support and some financial assistance for families with children under 18 years who under Normal circumstances can afford monthly expenses but due to a crisis are at risk of being homeless. Must have full-time employment.

# ARE YOU READY TO RENT?

Before you begin your housing search, review the following steps for helpful housing hints.

## **FIRST: Determine what you can afford and order your credit report.**

According to HUD, Affordable means:

- A family should not spend more than 30% of their gross income for rent and utilities combined.
- A family who is spending more than 50% of their gross income on housing is in serious crisis and is at a high risk for homelessness.

Multiply your monthly income by .30 to determine the maximum rent and utility you should pay.

$$\frac{\text{monthly income}}{\text{monthly income}} \times .30 = \frac{\text{affordable rent \& utility}}{\text{affordable rent \& utility}}$$

To order your credit report call:

Equifax at 1-800-685-1111 or order online at [www.equifax.com](http://www.equifax.com)

Know what's on your credit report. Take the time to improve your rating before you apply for housing.

## **SECOND: Determine your Move-In Costs and SAVE**

Estimate the amount you'll need to move into your new home. You may have to save for some or all of the following:

<i>Security Deposit</i>	\$300
<i>First Month Rent</i>	\$600
<i>Gas Deposit</i>	\$150
<i>Water Deposit</i>	\$50
<i>Telephone</i>	\$150
<i>Truck Rental -</i>	\$30
<hr/>	
TOTAL ESTIMATED MOVING COSTS	\$1,280

Note: These are only estimates. Your actual move-in costs may be more or less than \$1,280.

Deposit amounts can be very high or low and the amount depends on your credit rating, your previous pay history with the utility company and the previous utility history at the new home in which you plan to move. If you are moving, call the utility company well before you move to get an idea of what your deposit may be.

### **Tips:**

Truck Rentals may be cheaper during the week. Call around to get the best rates.

Get family and friends to help you move instead of renting a truck.

## **THIRD: Locate Housing**

Here are a few things to consider when choosing a home:

Do I NEED/WANT a home close to my employer to reduce gas cost and transportation fees?

Do I NEED/WANT a home in close proximity to my child's school?

Do I NEED/WANT a luxury unit with a high rent or can I take a smaller unit with a lower rent and use the money I save to pay off bills and build my emergency savings account?

Once you've made a list of your wants and needs for the type of unit you seek, check the following websites for housing resources.

[www.wakegov.com](http://www.wakegov.com) - enter 'Housing' in the search feature. Select 'Renting - Vacancies'

[www.hud.gov](http://www.hud.gov) - select the 'A to Z' search and choose 'Subsidized Apartment Search'

[www.rurdev.usda.gov](http://www.rurdev.usda.gov) - select 'List of Apartment Complexes'

[www.nchfa.com](http://www.nchfa.com) - follow the 'Renters path'

#### **FOURTH: Tips for establishing a good rental history.**

##### TIPS:

- √ Pay your rent on the 1<sup>st</sup> of the month. Your rent is the most important payment and usually the largest. Make paying your rent on time a priority - always pay it first.
- √ Create a monthly budget and use it to plan how you'll spend your money.
- √ Rental agreements should be in writing. Read your lease agreement and ask questions if you don't understand the terms.
- √ Contact your landlord as soon as you know you'll have problems with paying your rent on time. Some landlords may work with you if you've paid your rent on time in the past and are in good standing with the landlord.

For additional information on Ready To Rent classes call 919-237-5957 for details or visit [www.wakegov.com/humanservices/economic/housing/resources](http://www.wakegov.com/humanservices/economic/housing/resources)

## FAIR HOUSING IS THE LAW

The Fair Housing Act prohibits discrimination in housing because of:

- Race or color
- National origin
- Religion
- Sex
- Family Status (including children under the age of 18 living with parents or legal custodians; pregnant women and people securing custody of children under 18)
- Handicap

### What Housing Is Covered?

The Fair Housing Act covers most housing. In some circumstances, the Act exempts owner-occupied building with no more than four units, single-family housing sold or rented without the use of a broker and housing operated by organizations and private clubs that limit occupancy to members.

### What is Prohibited?

In the Sale and Rental of Housing: No one may take any of the following actions based on race, color, national origin, religion, sex, familial status or handicap:

- Refuse to rent or sell housing
- Refuse to negotiate for housing
- Make housing unavailable
- Deny a dwelling
- Set different terms, conditions or privileges for sale or rental of a dwelling
- Provide different housing services or facilities
- Falsely deny that housing is available for inspection, sale or rental
- For profit, persuade owners to sell or rent (blockbusting)
- Deny anyone access to or membership in a facility or service (such as a multiple listing service) related to the sale or rental of housing.

### Protections For People With Disabilities

- People with handicaps are to be treated the same as other people.
- Accommodations should be made for handicapped person that are not required for others:
  - Reasonable changes or exceptions to rules may be necessary. Example: A landlord must make an exception to a “no-pets” policy to allow a tenant who is sight –impaired to live with his/her seeing eye dog.
  - Handicapped tenants must be allowed to make reasonable changes to properties if they are necessary to allow the tenants to use the property. The landlord’s duty is to permit the changes, NOT pay for them. Example: A landlord must allow a handicapped tenant to install a wheelchair ramp, but is not obligated to pay for it.
- Apartment buildings with four or more units built after March 12, 1991 must be accessible to the physically handicapped.

If You Are Discriminated Against You can file a complaint with:

North Carolina Human Relations Commission  
121 West Jones Street  
Raleigh, NC 27603-1336  
(919)733-7996 or 1-800- 662-7030

The Human Relations Commission is a state agency that enforces the Fair Housing Law

## AFFORDABLE HOUSING

### REALTY COMPANIES

**Adams & Terry Realty**  
1310 Hillsborough St.  
Phone: 832-7783  
Contact: Estelle Potter

**Brown Realty**  
812 New Bern Ave.  
Phone: 832-1814  
Contact: Jim Brown

**Durham & Associates**  
1809 Glenwood Ave.  
Phone: 821-5120

**Jordan & Hicks**  
2949 New Bern Ave.  
Phone: 231-3212

**Wilson Property Management**  
2508 Avent Ferry Rd.  
Phone: 755-0864  
(no vouchers accepted)

**Gurley Realty**  
318 S. McDowell St.  
Phone: 833-9192

**Schrader Properties**  
5862 Farrington Place  
Phone: 872-7455

**York Properties**  
1900 Cameron Street  
Phone: 821-1350

**V.G. Murray & Co.**  
722 St. Mary's St.  
Phone: 832-5350

**Jag Management**  
Phone: 847-8162

**Rhyne Associates**  
Phone: 787-9375

**Raleigh Rental**  
1213 Ridge Rd.  
Phone: 834-2580  
(no vouchers accepted)

**Washington Terrace  
Apartments**  
1951 Booker Drive  
Raleigh, NC 27610  
Phone: 833-1102

**Bossie McNeill Realty**  
PO Box 25553  
Raleigh, NC 27611  
Phone: 833-5854

**Devonshire Apartments**  
6400 Old Wake Forest Rd.  
Raleigh, NC 27616  
Phone: 878-5100

**Trademark Properties**  
Phone: 732-5552

### USDA Rural Development

**Wake Acres**  
300 James Street  
Apex  
919-362-4022  
???

**Cobblestone**  
100 Stonepath Drive  
Fuquay Varina  
919-557-1280

**Hillcrest**  
109+ Hillcrest Cir,  
Fuquay Varina  
919-552-4128

**Oak Grove/Quail Hill**  
500 Smithwood Street  
Fuquay Varina  
919-552-4011

**Southgate Village**  
345 Felmet Drive  
Fuquay Varina  
919-552-8139

**Timber Springs**  
100 Timber Springs Lane  
Holly Springs  
919-552-7262

**Westgate Village**  
113 Sills Ave.  
Knightdale  
919-266-6575

**Forest Ridge I & II**  
320 S. Franklin Street  
Wake Forest  
919-556-1492

**Hampton Downs**  
100 Cedarfield Court  
Wendell  
919-365-7134

**Maple Court**  
719 Marshburn Road  
Wendell  
919-365-6001

**Robinwood Apartments**  
84 Hanor Lane  
Wendell  
919-365-5710

**The Maples**  
302 East Primrose Lane  
Zebulon  
919-269-6464

## SUBSIDIZED THROUGH HUD

			Seniors Only	Families / singles
Baytree Apts	113 Bay Tree St, Fuquay Varina	919-552-2216		√
Carriage House	116 St. Mary's St, Raleigh	919-831-6340	√	
Cary Central	122 S. Harrison St., Cary	919-934-6066	√	
Cedar Crest New Life Center	2821 Ladies Dr, Raleigh	919-828-1192	√	
Cedarmoor	2448 Melvid Ct, Raleigh	919-231-9596		√
Chadwick Apts	305 East Garner Rd, Garner	919-772-5430	√	
Club Plaza	2835 Club Plaza Rd, Raleigh	919-662-1910	√	
Cosmo & Lewis Estates	1121-102 Hadley Rd, Raleigh	919-832-1119	√	
Crestfield Apts	719 Marshburn Rd, Wendell	919-365-6001	√	
Dorothy Nixon Allen Manor	127 New Hill Rd, Holly Springs	919-552-1825	√	
Episcopal Hsg Ministry	Po Box 17111, Raleigh 27619	919-881-0110	√	
Fuquay-Varina Homes for Elderly	1012 S. Main St, Fuquay- Varina	919-552-3671	√	
Glenwood Towers	509 Glenwood Ave, Raleigh	919-831-6768	√	
Highland Manor Apts	200 Highland Manor Pl, Cary	919-463-7774	√	
Holly Springs Apts I	127 New Hill Rd, Holly Springs	919-552-9725	√	
Holly Springs Apts II	215 Earp St, Holly Springs	919-552-1825	√	
Lynnwood Park	6200 North Hills Dr, Raleigh	919-847-0349	√	
Magnolias	2151 Glascock St, Raleigh	919-833-9365	√	
Meadows at Brier Creek	11700 Arnold Palmer Dr, Raleigh	919-572-5147	√	
Millbank Court Apts	1201 Glascock St, Raleigh	919-833-4827		√
Murphey School	443 N. Person Rd, Raleigh	919-831-1072	√	
Pine Hill Apts	1650 Royal Pines Dr, Raleigh	919-212-0667	√	
Raleigh Gardens	6145 Giles St., Raleigh	919-781-9538		√
Raleigh North	1201 Glasscock St., Raleigh	919-833-4827		√
Rich Park	1822 Gormon St., Raleigh	919-833-8891		√
Roanoke Commons Apts	2911 Madelyn Watson Ln. Raleigh	919-546-0052	√	
Sir Walter Apts	400 Fayetteville St Mall, Raleigh	919-832-1300	√	
Summershaven	511 E. Martin St, Raleigh	919- 828-5786	√	
Turnberry Apts	755 S. White St, Wake Forest	919-554-9743	√	
Wintershaven	500 E. Hargett St, Raleigh	919-828-9464	√	
Woodland Apts	815-A Suffolk Blvd	919-833-0908		√

### Section 8 Vouchers:

Raleigh Housing Authority ..... 919-831-6620  
 900 Haynes Street, Raleigh, NC 27604

Wake County Housing Authority ..... 919-269-6404  
 100 Shannon Street, Zebulon, NC 27597

## ROOMING HOUSES - Raleigh

<u>Location</u>	<u>Phone</u>
1406 Hillsborough Street	833-3927
115 Chamberlain Street	832-1294
117 Chamberlain Street	832-1294
201 Chamberlain Street	832-1294
410 Cutler Street	872-7455
217 E Lenoir Street	828-6983
104 E. Lee Street	839-0566
700 Glascock	413-7424
527 E. East Street	961-2482
515 New Bern Avenue	832-1785
16 N. East Street	838-6700
10 N. East Street	838-6700
206 Freeman Street	876-5454
1221 Fayetteville Street	876-5454
509 E. Franklin Street	833-1629

## HOMEOWNERSHIP

Agency	Phone	Services
Triangle Family Services	919-821-0790	Homebuyer Education, Loss Mitigation, Money/Debt Management, Mortgage Delinquency, and Default Resolution Counseling, <a href="http://www.trianglefamilyservices.org">www.trianglefamilyservices.org</a>
DHIC Homeownership Center	919-832-4345	Homebuyer education, pre-purchase counseling, revolving loan fund, <a href="http://www.dhic.org">www.dhic.org</a>
Passage Home CDC	919-834-0666	Pre-purchase counseling, renter's assistance, <a href="http://www.passagehome.org">www.passagehome.org</a>
Resources for Seniors	919-812-7933	Home equity conversion Mortgage Counseling, <a href="http://www.resourcesforseniors.org">www.resourcesforseniors.org</a>
Habitat for Humanity of Wake County	919-833-1999	Construction and sale of affordable homes for low-income households, <a href="http://www.habitatwake.org">www.habitatwake.org</a>
USDA Rural Development	919-934-6089 ext 4	<a href="http://www.rurdev.usda.gov">www.rurdev.usda.gov</a>

