

APPENDIX C: GARBAGE BILL SERVICE CHARGES

Your garbage collector may add special charges to their regular pick-up fees. You need to be aware of these charges in order to assess cost savings from your reduce-reuse-recycle program. These charges can include:

Access/distance - Extra fee to go inside a building or to travel excessive distance from truck to container.

Bin/container repair - Charge for any bin/container repair work necessary beyond normal wear and tear.

Flasher - Charge for a flashing light attached to containers placed in roadways.

Hasp/lock/key - Charge for any one or all of these security items.

Multiple containers - Fee to offset frequent collection of small containers.

Placement - Charge for initial placement of a container.

Relocation - Charge for relocating container after initial placement.

Return check - Charge assessed to checks that are returned.

Special pick-up - Charge for additional or non-scheduled service.

Steam clean - Charge for cleaning container that may be dirty beyond normal use.

Weight - Charge for heavy (wet) garbage if the average container weight exceeds a maximum amount.

APPENDIX D: GLOSSARY

Broker - A company who locates markets for recyclables for a fee.

Buy back center - A facility that offers to pay money for recyclables. This could be a processor or an end user.

Close the loop - Buying products that are made with recycled materials.

Commingle - To mix different types of recyclable materials together into one container to be separated by a MRF.

Compost - The product resulting from decomposition of organic wastes such as vegetable, yard and wood wastes.

End user - A company that will convert recyclables into new products.

Hauler - A company that one can contract with to carry recyclables to a processor or end user.

Material recover facility (MRF) - A facility that accepts a variety of mixed recyclables and separates the useful material to market it through an end user.

Post-consumer content - The portion of a product that is made from materials that were previously recycled by business or consumers.

Pre-consumer content - The portion of a product that is made from scraps leftover from a manufacturing process.

Processor - A company that prepares bulk materials for shipment to end users.

Recycle - The process of collecting, sorting, cleansing, treating and reconstituting materials.

Recycled content - The portion of a product that is made, at least in part, from other products that have been recycled.

Recycling vendor - A company that specializes in collecting recyclable materials and selling these materials for reuse or re-manufacturing.

Reduce - To decrease the amount of waste generated.

Reuse - To use something over again in its current form.

Tipping Fee - A per ton or per vehicle fee paid at a landfill or transfer station at the time disposal of solid waste.

Virgin paper - Paper made entirely from new wood or non-recycled materials.

Waste assessment - A tool to learn how much and what types of waste is generated.

Waste reduction - Eliminating or reducing the amount of materials headed for a landfill.

APPENDIX E: LICENSED SOLID WASTE HAULERS IN WAKE COUNTY

The following is a list of licensed solid waste and recycling haulers in Wake County. Be sure to contact each company for acceptable materials, availability and rates.

| | | |
|---|--|--|
| 1-800-GOT-JUNK (800) 468-5865 | McConnell Waste Systems & Recycling (919) 669-1212 | Shaw Sanitation Service (919) 570-3332 |
| ABC Sanitation (919) 662-2988 | NEO Corp. (919) 481-0555 | Shimar Recycling (919) 680-6262 |
| Allied Waste (919) 991-1000 | Noble Oil Service (800) 662-5364 | Specialty Builder (919) 865-2889 |
| AmeriWaste (919) 832-2901 | Norwake Contractor Service (919) 954-8585 | Tidewater Fibre Corp. (919) 957-8803 |
| Brocks Sanitation (919) 779-8726 | ONYX Environmental Services (919) 528-3996 | Top Shelf Containers (919) 625-9050 |
| Brooks Contractor (919) 837-5914 | Orange Recycling Service (919) 688-5660 | Tousley Waste & Recycling Systems (919) 567-3479 |
| Bryant Grading (919) 552-3420 | PCM Construction Services (919) 362-1701 | Trebor Industries of NC (919) 577-1172 |
| Canco Disposal NC (919) 957-0877 | PRR Services (919) 787-0883 | Triangle Recycling Service (919) 366-9001 |
| Capital Container (919) 427-3519 | Raleigh Metals Processors (919) 828-5426 | Turbo Haul of Raleigh (919) 231-3313 |
| Collection Services (CSI) (919) 319-3404 | Reliable Sanitation and Recycling (919) 858-0452 | Waste Industries Garner (919) 662-7100 |
| Debris Removal Partners (919) 773-9899 | Republic Services of NC (919) 772-1316 | Waste Management (919) 405-2440 |
| East Wake Container (919) 217-3699 | Residential Construction Service (919) 467-4335 | WCA of North Carolina (919) 866-1211 |
| Harrod and Associates Constructors (919) 828-7782 | Shamrock Environmental (800) 881-1098 | Woods Sanitation Service (919) 552-3908 |
| Kernis Shaw Specialty Hauling (919) 217-1623 | | |