

WAKE COUNTY EMERGENCY MEDICAL SERVICES

October 2009

SUMMARY OF EMS SYSTEM PERFORMANCE

DISPATCH VOLUME: 6,447 (ambulance responses)
 5,429 (non-emergent)
 1,018 (emergent)

PERFORMANCE: 90 % of emergent calls met the 11:59 response standard

The goal is 90% compliance with this standard)

At the 90th percentile, emergent response performance was 12 min. 14 sec.

