



## WAITING LIST - Most Frequently Asked Questions

### WCCHS – Child Care Subsidy – 319 Chapanoke Road Suite 104 – Raleigh, NC 27603



**1. Question: How do I apply for child care?**

*Answer: By calling 919/773-7600 and requesting a waiting list package. Once it is received, you must mail the waiting list form back in the stamped self-addressed envelope in order to have your name placed on our list for child care funding.*

**2. Question: How will I know if I'm eligible for child care?**

*Answer: Any person interested in obtaining subsidy must meet both our financial and our situational guidelines. The financial guideline is based on the maximum gross income eligibility limits and the situational guideline is based on a family's individual need (i.e.: employment, school, child has developmental needs). Please observe the chart below to determine income eligibility (rates effective 8.1.09)*

<b>Family Size</b>	1	2	3	4	5
<b>Maximum Gross Monthly Income</b>	\$1,933	\$2,528	\$3,123	\$3,718	\$4,312

*\*Note: If your child has special needs a sliding fee scale may apply (an IEP or IFSP will be required in these cases).*

<b>Family Size</b>	6	7	8	9	10	11	12
<b>Maximum Gross Monthly Income</b>	\$4,907	\$5,019	\$5,130	\$5,242	\$5,353	\$5,465	\$5,576

**3. Question: What if I reside in another county; can I be added on the waiting list?**

*Answer: No, because our funding is for Wake County residents only. You must be currently residing in Wake County to be considered for funding.*

**4. Question: I am currently receiving funding in another county; can my funding be transferred to Wake County?**

*Answer: No. Child Care funding cannot be transferred from county to county.*

**5. Question: How long is the waiting list?**

*Answer: We do not know how long the waiting list is, we currently have thousands of children on the waiting list. The waiting list is based on funding, when funding is available. Once funding becomes available we will be serving families based on the month they applied for childcare.*

**6. Question: Are there any emergency funds for child care?**

*Answer: Child Care Subsidy **presently has no funding** available to assist in emergency situations. However, you may contact Work First at 919/212-7048 to inquire about eligibility for Work First Cash Assistance, 200% or Benefit Diversion in Wake County.*

**7. Question: How does the waiting list work?**

*Answer: If WCCHS (Wake County Human Services) does not have enough funding to serve all families who apply for subsidized child care, these families are placed on a waiting list until funding becomes available. Once funding is available those families are notified by mail to schedule an appointment with a case manager to determine eligibility.*

**8. Question: What does WFFA/TANF mean?**

*Answer: WFFA – stands for “Work First Financial Assistance” and TANF stands for “Temporary Assistance for Needy Families”.*

**9. Question: Should I put both parents on the waiting list form?**

*Answer: Only if both parents are in the home. However, please be reminded that only **one name** will be added to our waiting list (normally, the mother's unless we are advised to do differently). When calling to make inquiry, please use the “**submitted name**” you have chosen for our waiting list files.*

**10. Question: What other assistance can you offer?**

*Answer: Headstart - 919.857.3833; More at Four – 919.851.9550; Community Partnership's The Inclusion Project Referral Line – 919.781.3616; Child Care Services Association (CCSA) – 919.779.2220; and Work First at 919.212.7048 are a few of the numbers to call for information about child care assistance or resources.*

**11. Question: What amount should I list in the gross payroll wages?**

*Answer: Whatever is the gross monthly income for your household. You should also include income information for child support, SSA (social security administration), worker's compensation, unemployment, and alimony. Keep in mind that each amount you submit should be based on a **monthly** income dollar amount.*

**12. Question: How does my being pregnant and the waiting list work?**

*Answer: If you are pregnant, you can still complete a waiting list form. Instead of a child's birth date and name, complete the section for “expected due date” only. From there, we will service you according to our funding availability. If you receive a letter to apply for subsidy before your child is born, please notify us and we'll continue your name on the waiting list until such time that you return to work.*

**13. Question: Where am I on the waiting list?**

*Answer: There is no numerical way of tracking the waiting listing, but the date your form is received in our office will be your date of application.*

**14. Question: What does Child Care Subsidy do?**

*Answer: In North Carolina, each county receives an annual amount of funding to spend on subsidized child care services. Child Care Subsidy uses state and federal funds to provide financial assistance for child care to families in Wake County, including Smart Start funding. Here are some of the services we provide:*

- we educate families about choosing and using quality child care
- we assist parents in maintaining full-time employment in order to support their family to achieve economic self-sufficiency
- we increase the number of families who have access to quality child care to support employment/education.
- we provide child care for children who have developmental delays to prepare them for school
- we provide child care for children in the custody of Wake County so that foster parents can work
- we provide child care for families who are receiving child protective services