

WAKE COUNTY EMERGENCY MEDICAL SERVICES

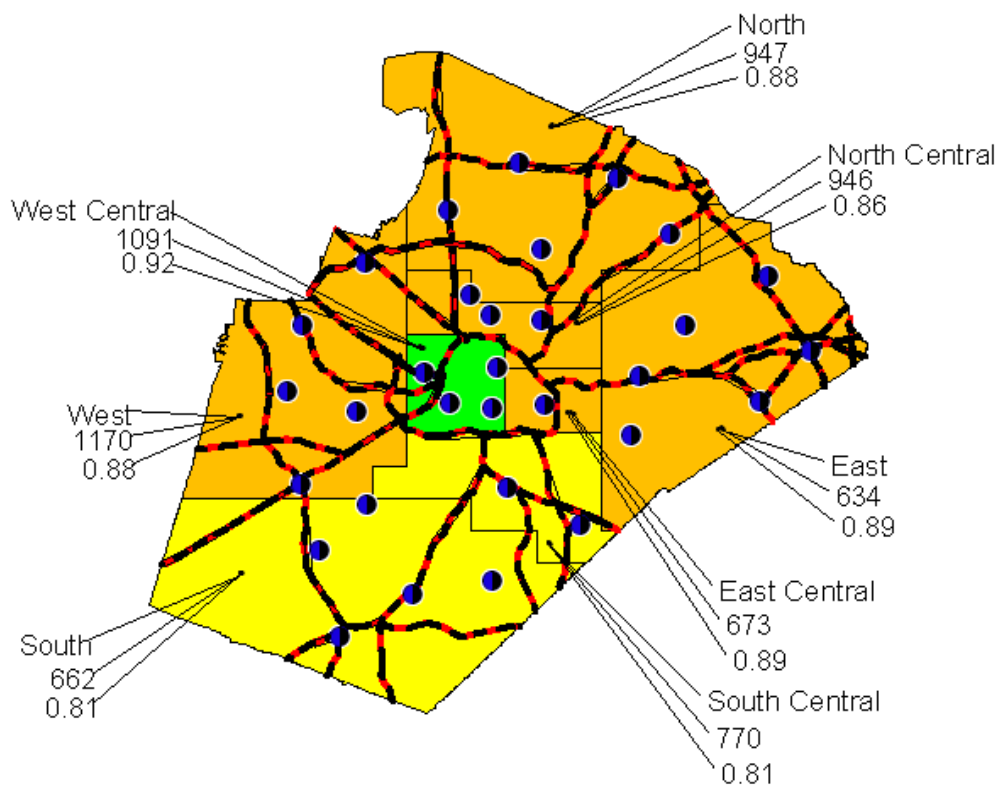
May 2011

SUMMARY OF EMS SYSTEM PERFORMANCE

DISPATCH VOLUME: 6984 (ambulance responses)
1399 (non-emergent)
5585 (emergent)

PERFORMANCE: 87% of emergent calls met the 11:59 response standard
(The goal is 90% compliance with this standard)

At the 90th percentile, emergent response performance was 14.02 minutes. The goal is 11.99 minutes or less (11 minutes 59 seconds).



Met Standard 85 - 89%

Met standard 90% or more

Met standard 80 - 85%